ALLAN K. DICKINSON

10⁺ yrs. of experience in IT project management & development
10,000⁺ hours as a high performing Scrum Master
20⁺ years of managing various businesses and projects

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RELEVANT WORK EXPERIENCE

AGILE Project Manager/Agile Coach, Postmedia Network Inc.,
Kitchener ON   **2017-present**
- Scrum environment – refinement, daily scrum, planning, review and retrospective meetings in 2-week sprints.
- Lead daily stand-ups and scrum ceremonies for teams in Kitchener with focus on digital marketing and digital marketing reporting for the newspaper industry
- Removed team impediments on a daily basis to allow the team to deliver the sprint goals and deliverables
- Tracked burn down, issues and progress in Jira, physical board and Dashboard in Data Studio
- Teaching other Agile Project Manager and Product team in Agile lectures
- Continued proficiency with Atlassian Jira (planning, tracking, reporting, JQL)
- Able to achieve 94% completion of commitment for three teams
  Use of Time: 100% Scrum Master, Agile Trainer
  Team Size: 2-4 teams of 4-8 members in an Agile Environment using Scrum and Extreme Programming
  Technical Environment: Jira, Confluence, React, JavaScript NoSQL, MongoDB, Visual Studio Code, GIT, Circle CI, Data Studio, MS Suite of products (Word, Excel, PowerPoint and Outlook)

SCRUM MASTER, Lone Wolf Real Estate Technologies,
Cambridge, ON   **2015 -2017**
- Scrum environment – refinement, daily scrum, planning, review and retrospective meetings in 2-week sprints.
- Led daily stand-ups and scrum ceremonies for teams focused on Real Estate Office/ Broker's Accounting Software and related activities.
- Worked with Product Owners and Architect to groom the backlog and plan sprints.
- Worked with a Kanban team to fix daily issues with MLS (Multiple Listings Services) API process.
- Fully proficient with Atlassian Jira (planning, tracking, reporting, JQL, Tempo Timesheets)
- Released to due return to waterfall
  Use of Time: 80% Scrum Master, 10% Pair Coding, 10% DB Scripts
  Team Size: 2 teams of 9-11 members in an Agile Environment using Scrum, Kanban and Extreme Programming
  Technical Environment: Jira, Confluence, SSMS2012, Visual Studio 2015, GIT, Bitbucket, Bamboo, Source Tree, Jenkins, MS Suite of products (Word, Excel, PowerPoint, Visio and Outlook)

SKILLS

Project Planning & Organisation

Agile Project Management

Scrum

Kanban, Lean

Extreme Programming, TDD

Customer Service

Problem Solving & Analytical

Strong Communication

Cross Functional Team Leadership

Work Collaboratively & Independently

Continuous Learner

Cost Control Management

Vendor Management

Budget Development, Analysis & Control

CERTIFICATIONS

DALSM (2020)

PMP (2008)

PMI-ACP (2016)

CSM (2015)

MCP (2010)

A+ (2009)

Intermediate Software Developer, Lone Wolf Real Estate Technologies, Cambridge ON   **2014 - 2015**

- Worked on multiple projects from bug fixes to opportunities for enhancements.
- Collaborated with software developers, QA, and product managers to plan, design, develop, test, and maintain apps.
- Started NoSQL & JavaScript and Angular JS and React.js;
- Started Waterfall and progressed to Agile -Scrum environment.
   Use of Time: 80% Code Programming, 20% DB Script development.
   Team Size: 1 team of 9-11 members in a Waterfall Environment
   Technical Environment: SQL 2008 R2, Visual Studio 2012/2015, ASP. NET C#4, CSS3, JavaScript, EF, Classic ASP, GIT, Bitbucket, Bamboo, Source Tree, SharePoint, MS Suite of products (Word, Excel, and Outlook)

DB & Web Programmer, Impact Vet (a division of AgData), Cambridge ON   **2012 - 2014**

- Completed general data pulls, data investigation and data integrity analysis.
- Reported generation on a SQL 2008 database in SSMS using SSRS, Telerik and Classic ASP Web Forms.
- Developed a completely new Report Website and Database to replace the existing site from scratch.
- Involved in Project Management (PM)and Control – weekly meetings and documentation.
   Use of Time: 40% Data Pulls/Investigation, 30% Report Creation, 20% Web & DB Development, 10% PM.
   Team Size: 5 members in a Waterfall Environment
   Technical Environment: SQL 2008 R2, Visual Studio 2008/2010/2012, ASP .NET C#4, CSS3, MVC4 with razor JavaScript, Entity Framework, Classic ASP, SSMS, SSAS, SSIS, MS Project and TFS

Software Developer, TCI Stamps International, Guelph On
                                   2010 - 2012

- Developed an online typesetting program to create stamps, signs and badges.
- Developed, deployed and maintained e-commerce websites to sell stamps and signs on ARVIXE Virtual servers and IIS7 with a SQL Server 2008 R2 database.
- Developed a second project in HTML 5, JavaScript, PHP, My SQL.
- Involved in the management of a project valued at $1.2 M.
   Use of Time: 50% Web Development, 30% PM, 10% Report Generation, 10% Material Requirement Planning.
   Budget: $ 1.2M over 2 years
   Technical Environment: C#, JavaScript, ASP .Net 4.0, HTML 4/5, PHP, MySQL, SQL Server 2008 R2, Crystal Report X, Pervasive SQL, Access2007, MS Office Suite of products

SKILLS-TECHNICALLY

Microsoft Office Suite

Jira

MS Project

SDLC

UML/OOAD & Unified Process

Confluence / SharePoint

GitHub

Crystal Reports / SSRS

Visual Studio

Slack/ MS Teams

Ad-hoc reports
- Drill down/through
- Cross Tab
- VLOOKUP
- Pivot Tables
- Macros

Relation DB Design
- T-Sql including stored procedures
- CTE **&** Functions
- Views & Triggers
- MySQL
- MS SQL
- Pervasive SQL
- MS Access
- SSMS

Big Data
- Rapid Miner
- MS Power BI

Programming
- Asp.Net C#
- XML
- API
- Web Forms
- Classic ASP
- HTML
- CSS
- ASP.NET MVC
- JavaScript
- PHP

519.760.1705

Education & Training

Information Technology Data Analytics, Conestoga College ongoing
Computer Applications Development Post-Graduate Certificate Full Time, Conestoga College 2010
Project Management Program Certificate- Part Time, Conestoga College 2009
Microsoft Certified Training Course Full Time, Trios College of Information Technology 2001
Bachelor of Business Administration, Ryerson University

Certification & Recognition

Project Management Institute – **DALSM** (Disciplined Agile Lean Scrum Master®) in progress
H&R Block Tax Preparation Certificate 2017
Guelph Soccer Recognition- *a positive presence on the field, as noted by mentors & house league coaches* 2017
Project Management Institute **- PMI-ACP** (Agile Certified Professional®) 2016
Scrum.org- **PSM** (**Professional Scrum Master®)** 2016
Scrum Alliance **– CSM (Certified ScrumMaster®)** **2015**
Microsoft **– Exam 70-461** Querying MS SQL Server 2012 2014
Microsoft **– Exam 70-480** Programming in HTML5 with JavaScript and CSS3 2013
Project Management Institute – **PMP (Project Management Professional)** 2008
Microsoft Certified Professional - MCP **(VB6 and MS SQL 2000)** 2001
CompTIA - **A+ Certification** 2000

Affiliations

PMI- CTT – Project Management Institute for Canada's Technology Triangle Chapter
PMI- Lakeshore Ontario Chapter (6 meeting/year)
Canada's Technology Triangle .NET User Group (CTTNUG)
Agile/Lean P2P Meetup Monthly attendance
PM connect P2P Meetup Monthly attendance
Product Management Meetup Monthly attendance
Guelph Chamber of Commerce
Guelph Soccer – Active Referee (since 2006 less 2020)

Interest & Activities

Soccer Referee both Indoor and Outdoor;
Wine & cooking,
Running
Politics