ALLAN K. DICKINSON

10,000⁺ hours as a high performing Scrum Master
 5⁺ years of experience in IT Development (Programmer)
10+ years of Project Management
15⁺ years of Managing various Hospitality Businesses

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LinkedIn Link

RELEVANT WORK EXPERIENCE

AGILE PROJECT MANAGER/Agile Coach, Postmedia Network
Inc. Kitchener ON   **2017-present**
- Scrum environment – daily scrum, planning, refinement, review and retrospective ceremonies in 2-week sprints.
- Lead teams in Kitchener with focus on digital marketing and digital marketing reporting for the newspaper industry
- Removed team impediments on a daily basis to allow the team to deliver their sprint goals and deliverables
- Tracked burn down, issues and progress in Jira, a physical board and Dashboard in Data Studio
- Teaching other Agile Project Manager and Product team in Agile presentations
- Continued proficiency with Atlassian Jira (planning, tracking, reporting, JQL)
- Able to achieve 94% completion of commitment for three teams

Use of Time: 100% Scrum Master, Agile Trainer
Team Size: 2-4 teams of 4-8 members in an Agile Environment using Scrum and Extreme Programming
Technical Environment: Jira, Confluence, React, JavaScript NoSQL, MongoDB, Visual Studio Code, GIT, Circle CI, Data Studio, MS Suite of products (Word, Excel, PowerPoint and Outlook)

SCRUM MASTER, Lone Wolf Real Estate Technologies
Cambridge, ON   **2015 -2017**
- Scrum environment – daily scrum, planning, refinement, review and retrospective meetings in 2-week sprints.
- Led teams focused on Real Estate Office/ Broker's Accounting Software and related activities.
- Worked with Product Owners and Architect to groom the backlog and plan sprints.
- Worked with a Kanban team to fix daily issues with MLS (Multiple Listings Services) API process.
- Fully proficient with Atlassian Jira (planning, tracking, reporting, JQL, Tempo Timesheets)

Use of Time: 80% Scrum Master, 10% Pair Coding, 10% DB Scripts
Team Size: 2 teams of 9-11 members in an Agile Environment using Scrum, Kanban and Extreme Programming
Technical Environment: Jira, Confluence, SSMS2012, Visual Studio 2015, GIT, Bitbucket, Bamboo, Source Tree, Jenkins, MS Suite of products (Word, Excel, PowerPoint, Visio and Outlook)

SKILLS

Project Planning & Organization

Agile Project Management

Scrum

Kanban, Lean

Extreme Programming, TDD

Customer Service

Problem Solving & Analytical

Strong Communication

Cross Functional Team Leadership

Work Collaboratively & Independently

Continuous Learner

Cost Control Management

Vendor Management

Budget Development, Analysis & Control

IT CERTIFICATIONS

DALSM (2020)

PMP (2008)

PMI-ACP (2016)

CSM (2015)

MCP (2010)

A+ (2009)

INTERMEDIATE SOFTWARE DEVELOPER, Lone Wolf Real
Estate Technologies, Cambridge ON   **2014 - 2015**
- Worked on multiple projects from bug fixes to opportunities for enhancements.
- Collaborated with software developers, QA, and product managers to plan, design, develop, test, and maintain apps.
- Started NoSQL & JavaScript and Angular JS and React.js;

Use of Time: 80% Code Programming, 20% DB Script
development.
Team Size: 1 team of 9-11 members in a Waterfall Environment
Technical Environment: SQL 2008 R2, Visual Studio 2012/2015,
ASP. NET C#4, CSS3, JavaScript, EF, Classic ASP, GIT,
Bitbucket, Bamboo, Source Tree, SharePoint, MS Suite of products
(Word, Excel, and Outlook)

DB & Web Programmer, Impact Vet (a division of AgData)
Cambridge ON   **2012 - 2014**
- Developed a report generation website for the Pharmaceutical and Pet food industry to show sales by Veterinarians across Canada
- Completed general data pulls (query creation), data investigation and data integrity analysis.
- Report generation on a SQL 2008 database in SSMS using SSRS, Telerik and Classic ASP Web Forms.
- Developed a completely new Report Website and Database to replace the existing site from scratch.

Use of Time: 40% Data Pulls/Investigation, 30% Report Creation,
20% Web & DB Development, 10% PM.
Team Size: 5 members in a Waterfall Environment
Technical Environment: SQL 2008 R2, Visual Studio
2008/2010/2012, ASP .NET C#4, CSS3, MVC4 with razor
JavaScript, Entity Framework, Classic ASP, SSMS, SSAS, SSIS,
MS Project and TFS

SOFTWARE DEVELOPER, TCI Stamps International
Guelph ON   **2010 - 2012**
- Developed an online typesetting program to allow web clients to create stamps, signs and badges from scratch
- Developed, deployed and maintained e-commerce websites to sell stamps and signs on ARVIXE Virtual servers and IIS7 with a SQL Server 2008 R2 database.
- Developed a second project in HTML 5, JavaScript, PHP, My SQL.
- Involved in the management of a project valued at $1.2 M.

Use of Time: 50% Web Development, 30% PM, 10% Report
Generation, 10% Material Requirement Planning.
Team Size: 3 members in a Waterfall Environment
Technical Environment: C#, JavaScript, ASP .Net 4.0, HTML 4/5,
PHP, MySQL, SQL Server 2008 R2, Crystal Report X, Pervasive
SQL, Access2007, MS Office Suite of products

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TECHNICAL SKILLS

Microsoft Office / Google Suite

Jira

MS Project

SDLC

UML & Unified Process

Confluence / SharePoint

G**it /** GitHub

SSRS / Crystal Reports

Visual Studio / VS Code / Brackets

Slack/ MS Teams

Ad-hoc reports
- Drill down/through
- VLOOKUP
- Macros

Relation DB Design
- T-Sql including stored procedures
- CTE **&** Functions
- Views & Triggers
- MySQL
- MS SQL
- Pervasive SQL
- MS Access
- SSMS

Big Data
- Rapid Miner
- MS Power BI

Programming
- Asp.Net C#
- XML
- API
- Web Forms
- Classic ASP
- HTML
- CSS
- ASP.NET MVC
- JavaScript
- PHP

EDUCATION AND TRAINING

Information Technology Data Analytics, Conestoga College   ongoing
Computer Applications Development Post-Graduate Certificate Full Time, Conestoga
College   2010
Project Management Program Certificate- Part Time, Conestoga College   2009
Microsoft Certified Training Course Full Time, Trios College of Information Technology 2001
Bachelor of Business Administration, Ryerson University

CERTIFICATION AND RECOGNITION

Project Management Institute – **DALSM** (Disciplined Agile Lean Scrum Master®)   in progress
H&R Block Tax Preparation Certificate   2017
Guelph Soccer Recognition- *a positive presence on the field, as noted by mentors & house
league coaches*   2017
Project Management Institute **- PMI-ACP** (Agile Certified Professional®)   2016
Scrum.org- **PSM** (**Professional Scrum Master®)**   2016
Scrum Alliance **– CSM (Certified ScrumMaster®)**   **2015**
Microsoft **– Exam 70-461** Querying MS SQL Server 2012   2014
Microsoft **– Exam 70-480** Programming in HTML5 with JavaScript and CSS3   2013
Project Management Institute – **PMP (Project Management Professional)**   2008
Microsoft Certified Professional - MCP **(VB6 and MS SQL 2000)**   2001
CompTIA - **A+ Certification**   2000

AFFILIATIONS

PMI- CTT – Project Management Institute for Canada's Technology Triangle Chapter
PMI- Lakeshore Ontario Chapter (6 meeting/year)
Canada's Technology Triangle .NET User Group (CTTNUG)
Agile/Lean P2P Meetup Monthly attendance
PM connect P2P Meetup Monthly attendance
Product Management Meetup Monthly attendance
Guelph Chamber of Commerce
Guelph Soccer – Active Referee (since 2006 less 2020)

INTEREST AND ACTIVITIES

Soccer Referee both Indoor and Outdoor;
Wine & cooking,
Running
Politics