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| **ALLAN K. DICKINSON**  10,000+ hours as a high performing Scrum Master  5+ years of experience in IT Development (Programmer)  10+ years of Project Management  15+ years of Managing various Hospitality Businesses **Relevant Work Experience** **AGILE PROJECT MANAGER/Agile Coach,** Postmedia Network Inc. Kitchener ON **2017-present**   * Scrum environment – daily scrum, planning, refinement, review and retrospective ceremonies in 2-week sprints. * Lead teams in Kitchener with focus on digital marketing and digital marketing reporting for the newspaper industry * Removed team impediments on a daily basis to allow the team to deliver their sprint goals and deliverables * Tracked burn down, issues and progress in Jira, a physical board and Dashboard in Data Studio * Teaching other Agile Project Manager and Product team in Agile presentations * Continued proficiency with Atlassian Jira (planning, tracking, reporting, JQL) * Able to achieve 94% completion of commitment for three teams   ***Use of Time:*** *100% Scrum Master, Agile Trainer*  ***Team Size:*** *2-4 teams of 4-8 members in an Agile Environment using Scrum and Extreme Programming*  ***Technical Environment:*** *Jira, Confluence, React, JavaScript NoSQL, MongoDB, Visual Studio Code, GIT, Circle CI, Data Studio, MS Suite of products (Word, Excel, PowerPoint and Outlook)*  **SCRUM MASTER**, Lone Wolf Real Estate Technologies Cambridge, ON **2015 -2017**   * Scrum environment – daily scrum, planning, refinement, review and retrospective meetings in 2-week sprints. * Led teams focused on Real Estate Office/ Broker’s Accounting Software and related activities. * Worked with Product Owners and Architect to groom the backlog and plan sprints. * Worked with a Kanban team to fix daily issues with MLS (Multiple Listings Services) API process. * Fully proficient with Atlassian Jira (planning, tracking, reporting, JQL, Tempo Timesheets)   ***Use of Time:*** *80% Scrum Master, 10% Pair Coding, 10% DB Scripts*  ***Team Size:*** 2 teams of 9-11 members in an Agile Environment using Scrum, Kanban and Extreme Programming  ***Technical Environment:*** Jira, Confluence, SSMS2012, Visual Studio 2015, GIT, Bitbucket, Bamboo, Source Tree, Jenkins, MS Suite of products (Word, Excel, PowerPoint, Visio and Outlook)  **INTERMEDIATE SOFTWARE DEVELOPER**, Lone Wolf Real Estate Technologies, Cambridge ON **2014 - 2015**   * Worked on multiple projects from bug fixes to opportunities for enhancements. * Collaborated with software developers, QA, and product managers to plan, design, develop, test, and maintain apps. * Started NoSQL & JavaScript and Angular JS and React.js;   ***Use of Time:*** *80% Code Programming, 20% DB Script development.*  ***Team Size:*** 1 team of 9-11 members in a Waterfall Environment  ***Technical Environment:*** SQL 2008 R2, Visual Studio 2012/2015, ASP. NET C#4, CSS3, JavaScript, EF, Classic ASP, GIT, Bitbucket, Bamboo, Source Tree, SharePoint, MS Suite of products (Word, Excel, and Outlook)  **DB & Web Programmer**, Impact Vet (a division of AgData) Cambridge ON **2012 - 2014**   * Developed a report generation website for the Pharmaceutical and Pet food industry to show sales by Veterinarians across Canada * Completed general data pulls (query creation), data investigation and data integrity analysis. * Report generation on a SQL 2008 database in SSMS using SSRS, Telerik and Classic ASP Web Forms. * Developed a completely new Report Website and Database to replace the existing site from scratch.   ***Use of Time:*** *40% Data Pulls/Investigation, 30% Report Creation, 20% Web & DB Development, 10% PM.*  ***Team Size:*** 5 members in a Waterfall Environment  ***Technical Environment:*** SQL 2008 R2, Visual Studio 2008/2010/2012, ASP .NET C#4, CSS3, MVC4 with razor JavaScript, Entity Framework, Classic ASP, SSMS, SSAS, SSIS, MS Project and TFS  **SOFTWARE DEVELOPER**, TCI Stamps International  Guelph ON **2010 - 2012**   * Developed an online typesetting program to allow web clients to create stamps, signs and badges from scratch * Developed, deployed and maintained e-commerce websites to sell stamps and signs on ARVIXE Virtual servers and IIS7 with a SQL Server 2008 R2 database. * Developed a second project in HTML 5, JavaScript, PHP, My SQL. * Involved in the management of a project valued at $1.2 M.   ***Use of Time:*** *50% Web Development, 30% PM, 10% Report Generation, 10% Material Requirement Planning.*  ***Team Size:*** 3 members in a Waterfall Environment  ***Technical Environment:*** C#, JavaScript, ASP .Net 4.0, HTML 4/5, PHP, MySQL, SQL Server 2008 R2, Crystal Report X, Pervasive SQL, Access2007, MS Office Suite of products  Allan K. Dickinson, p.2 |  | 144 Johnston Ave  Cambridge, ON N3C 4P4  C: 519.760.1705  H: 519.651.0490  [a.dickinson@sympatico.ca](mailto:a.dickinson@sympatico.ca)  [LinkedIn Link](https://www.linkedin.com/in/allankdickinson/)  Skills  Project Planning & Organization  Agile Project Management  Scrum  Kanban, Lean  Extreme Programming, TDD  Customer Service  Problem Solving & Analytical  Strong Communication  Cross Functional Team Leadership  Work Collaboratively & Independently  Continuous Learner  Cost Control Management  Vendor Management  Budget Development, Analysis & Control  It Certifications  DALSM (2020)  PMP (2008)  PMI-ACP (2016)  CSM (2015)  MCP (2010)  A+ (2009)  Technical Skills  Microsoft Office / Google Suite  Jira  MS Project  SDLC  UML & Unified Process  Confluence / SharePoint  Git / GitHub  SSRS / Crystal Reports  Visual Studio / VS Code / Brackets  Slack/ MS Teams  Ad-hoc reports   * Drill down/through * VLOOKUP * Macros   Relation DB Design   * T-Sql including stored procedures * CTE & Functions * Views & Triggers * MySQL * MS SQL * Pervasive SQL * MS Access * SSMS   Big Data   * Rapid Miner * MS Power BI   Programming   * Asp.Net C# * XML * API * Web Forms * Classic ASP * HTML * CSS * ASP.NET MVC * JavaScript * PHP   519.760.1705 |

# **Education and Training**

**Information Technology Data Analytics, Conestoga College** ongoing

**Computer Applications Development Post-Graduate Certificate Full Time**, Conestoga College 2010

**Project Management Program Certificate- Part Time**, Conestoga College 2009

**Microsoft Certified Training Course Full Time**, Trios College of Information Technology 2001

**Bachelor of Business Administration**, Ryerson University

# **Certification and Recognition**

Project Management Institute – **DALSM** (Disciplined Agile Lean Scrum Master®) in progress

H&R Block Tax Preparation Certificate 2017

Guelph Soccer Recognition- *a positive presence on the field, as noted by mentors & house league coaches* 2017

Project Management Institute **- PMI-ACP** (Agile Certified Professional®) 2016

Scrum.org- **PSM** (**Professional Scrum Master®)** 2016

Scrum Alliance **– CSM (Certified ScrumMaster®) 2015**

Microsoft **– Exam 70-461** Querying MS SQL Server 20122014

Microsoft **– Exam 70-480** Programming in HTML5 with JavaScript and CSS3 2013

Project Management Institute – **PMP (Project Management Professional)** 2008

Microsoft Certified Professional - MCP **(VB6 and MS SQL 2000)** 2001

CompTIA- **A+ Certification** 2000

# **Affiliations**

PMI- CTT – Project Management Institute for Canada’s Technology Triangle Chapter

PMI- Lakeshore Ontario Chapter (6 meeting/year)

Canada's Technology Triangle .NET User Group (CTTNUG)

Agile/Lean P2P Meetup Monthly attendance

PM connect P2P Meetup Monthly attendance

Product Management Meetup Monthly attendance

Guelph Chamber of Commerce

Guelph Soccer – Active Referee (since 2006 less 2020)

# **Interest and Activities**

Soccer Referee both Indoor and Outdoor;

Wine & cooking,

Running

Politics

*Allan K. Dickinson, p. 3 519.760.1705*