



Mega Mae B. Lumubos

Objective

I am seeking a competitive and challenging environment where I can serve your organization and establish a career for myself.

Work Experience

02/2022	Hello Connect Inc.
02/2023	Customer Care Specialist
	Hello Fresh UK Account
12/2020	Sitel Palawan
01/2022	Customer Service Representative
	Amazon Account Cara-Cara
04/2018	Blue Lagoon
02/2019	Guest Service Associate
12/2017	Sunlight Guest Hotel Puerto Princesa City
02/2018	Training
	ON THE JOB TRAINING
10/2015	Food & Beverages Services & Housekeeping
10/2015	Procedures Training
	ON THE JOB TRAINING
10/2015	Craft Beer 101 Seminar
10/2015	Training
	ON THE JOB TRAINING
10/2015	Kinabuch Grill & Bar
10/2015	Training
	ON THE JOB TRAINING

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Brgy.Sta.Lourdes,Purok Centro II,
Puerto Princesa City

Nationality: Filipino

Birthday: June 04, 1997

Marital Status: Married

Religion: Catholic

Skill

Attention to Detail

Active Listening Skills

Improving Customer Experience

Building Customer Loyalty

Positive Attitude

Time Management

Interpersonal Skills

Complaint
Resolution



Communication

Patience

Problem Solving

Organizational
Skills

Critical Thinking
Skills

Decision Making

Interest

Music

Public speeches

Dance

Marching band

Storytelling

Choir

Cheerleading

Education

06/2014 03/2018	Bachelor of Science in Hotel Management Palawan State University, NCCRD, Narra Palawan
01/2010 03/2014	Secondary Panacan National High School, Narra Palawan
01/2004 03/2010	Elementary Panacan Elementary School

Reference

Rosanno V. Lumubos
App/Cloud Analyst Windows Server Administrator · Accenture

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Annaliza Gabateron
Professor in PSU NCCRD ,Narra Palawan · Palawan State University, Narra Palawan

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Mr. Nathaniel I. Lepasana
Campus Director · Palawan State University, Narra Palawan

Tel: 0999815001