

West Northants Email Addresses

If you are unsure of the service area you can contact the general enquiries team on the below:

| | |
|----------------------------|--|
| Daventry | customercare.ddc@westnorthants.gov.uk |
| Northampton Borough | Enquiries.NBC@westnorthants.gov.uk |
| South Northants | CustomerService.snc@westnorthants.gov.uk |
| West County | OAS.NCC@westnorthants.gov.uk |

[Click here to go to the Interactive Mapping System.](#) The interactive mapping system enables you to ascertain the Sovereign District based on street name, area, town and postcode.

Sovereign Districts

| Services Area | Daventry | Northampton Borough | South Northants | West County |
|-------------------------------------|--|--|--|--|
| Abandoned Vehicles | customercare.ddc@westnorthants.gov.uk | EnvironmentalHealth.NBC@northampton.gov.uk | CustomerService.snc@westnorthants.gov.uk | OAS.NCC@westnorthants.gov.uk |
| Adoption | | | | OAS.NCC@westnorthants.gov.uk |
| Adult Learning | | | | OAS.NCC@westnorthants.gov.uk |
| Adult Social Services | | | | OAS.NCC@westnorthants.gov.uk |
| Applications | customercare.ddc@westnorthants.gov.uk | HousingCustomerServices.NBC@westnorthants.gov.uk | HousingOptions.snc@southnorthants.gov.uk | |
| Benefits | benefits.ddc@westnorthants.gov.uk | benefitservices.nbc@northampton.gov.uk | CustomerService.snc@westnorthants.gov.uk | |
| Blue Badge | | | | OAS.NCC@westnorthants.gov.uk |
| Building Control | customercare.ddc@westnorthants.gov.uk | buildingcontrol.nbc@northampton.gov.uk | PlanningBuildingControl.snc@southnorthants.gov.uk | |
| Bus Passes | | | | OAS.NCC@westnorthants.gov.uk |
| Business Rates | rates.ddc@westnorthants.gov.uk | BusinessRates.NBC@northampton.gov.uk | CustomerService.snc@westnorthants.gov.uk | |
| Call Care | customercare.ddc@westnorthants.gov.uk | callcare@northampton.gov.uk | CustomerService.snc@westnorthants.gov.uk | |
| Cemeteries | customercare.ddc@westnorthants.gov.uk | Cemeteries.NBC@northampton.gov.uk | CustomerService.snc@westnorthants.gov.uk | |
| Child Safe Guarding | | | | OAS.NCC@westnorthants.gov.uk |
| Complaints | | PLEASE EMAIL TO THE SERVICE AREA/SOVEREIGN THE COMPLAINT IS REGARDING | | |
| County Parks | | | | OAS.NCC@westnorthants.gov.uk |
| County Waste (Tips) | | | | OAS.NCC@westnorthants.gov.uk |
| Democratic Services | customercare.ddc@westnorthants.gov.uk | DemocraticServices.NBC@westnorthants.gov.uk | CustomerService.snc@westnorthants.gov.uk | |
| Dog Services | customercare.ddc@westnorthants.gov.uk | EnvironmentalHealth.NBC@northampton.gov.uk | EnvironmentalServices.snc@southnorthants.gov.uk | |
| Early Years | | | | OAS.NCC@westnorthants.gov.uk |
| Elections | customercare.ddc@westnorthants.gov.uk | ElectoralRegistration.NBC@westnorthants.gov.uk | Elections.snc@southnorthants.gov.uk | |
| Environmental Health and Protection | customercare.ddc@westnorthants.gov.uk | EnvironmentalHealth.NBC@northampton.gov.uk | CustomerService.snc@westnorthants.gov.uk | |
| Events | customercare.ddc@westnorthants.gov.uk | Events.NBC@northampton.gov.uk | CustomerService.snc@westnorthants.gov.uk | |
| Feedback | | PLEASE EMAIL TO THE SERVICE AREA/SOVEREIGN THE FEEDBACK IS REGARDING | | |
| Flytipping | customercare.ddc@westnorthants.gov.uk | StreetcareServices.NBC@westnorthants.gov.uk | CustomerService.snc@westnorthants.gov.uk | |
| Fostering | | | | OAS.NCC@westnorthants.gov.uk |
| Freedom of Information | | | | OAS.NCC@westnorthants.gov.uk |
| Garden Services | customercare.ddc@westnorthants.gov.uk | StreetcareServices.NBC@westnorthants.gov.uk | Tree.Enquiries@Cherwell-DC.gov.uk | |
| Heritage History Archives | | | | OAS.NCC@westnorthants.gov.uk |
| Highways | | | | OAS.NCC@westnorthants.gov.uk |
| Housing Options | customercare.ddc@westnorthants.gov.uk | HousingCustomerServices.NBC@westnorthants.gov.uk | HousingOptions.snc@southnorthants.gov.uk | |
| Housing Rent | customercare.ddc@westnorthants.gov.uk | HousingCustomerServices.NBC@westnorthants.gov.uk | CustomerService.snc@westnorthants.gov.uk | |
| Jobs | customercare.ddc@westnorthants.gov.uk | Enquiries.NBC@westnorthants.gov.uk | CustomerService.snc@westnorthants.gov.uk | |
| Land Charges | customercare.ddc@westnorthants.gov.uk | landcharges.nbc@northampton.gov.uk | CustomerService.snc@westnorthants.gov.uk | |
| Leisure | customercare.ddc@westnorthants.gov.uk | LeisureTrust.Mailbox.nlt@nltrust.org.uk | HealthyCommunities.snc@southnorthants.gov.uk | |
| Libraries | | | | OAS.NCC@westnorthants.gov.uk |
| Licensing | customercare.ddc@westnorthants.gov.uk | licensing.NBC@northampton.gov.uk | licensing.snc@southnorthants.gov.uk | |
| Parking | customercare.ddc@westnorthants.gov.uk | Enquiries.NBC@westnorthants.gov.uk | CustomerService.snc@westnorthants.gov.uk | |
| Planning | planicare.ddc@westnorthants.gov.uk | Planning.NBC@northampton.gov.uk | CustomerService.snc@westnorthants.gov.uk | |
| Private Sector Housing | customercare.ddc@westnorthants.gov.uk | PrivateSectorHousingSolutionsTeam.NBC@westnorthants.gov.uk | pshousing.snc@southnorthants.gov.uk | |
| Registration | | | | OAS.NCC@westnorthants.gov.uk |
| Repairs | customercare.ddc@westnorthants.gov.uk | housingrepairs@nph.org.uk | CustomerService.snc@westnorthants.gov.uk | |
| Revenues | rtax.ddc@westnorthants.gov.uk | RevenueServices.NBC@northampton.gov.uk | CustomerService.snc@westnorthants.gov.uk | |
| School Admissions | | | | OAS.NCC@westnorthants.gov.uk |
| School Meals | | | | OAS.NCC@westnorthants.gov.uk |
| School Transport | | | | OAS.NCC@westnorthants.gov.uk |
| Street Cleansing | customercare.ddc@westnorthants.gov.uk | StreetcareServices.NBC@westnorthants.gov.uk | CustomerService.snc@westnorthants.gov.uk | |
| Tenancy Management | customercare.ddc@westnorthants.gov.uk | HousingCustomerServices.NBC@westnorthants.gov.uk | HousingStrategy.snc@southnorthants.gov.uk | |
| Waste | customercare.ddc@westnorthants.gov.uk | StreetcareServices.NBC@westnorthants.gov.uk | CustomerService.snc@westnorthants.gov.uk | |



**West
Northamptonshire
Council**

www.westnorthants.gov.uk
0300 126 7000

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