

Darmawangsa Square - The City Walk Ground Floor | Unit 24 Jalan Darmawangsa VI Jakarta 12160, Indonesia

T+62 21 7278 0235 shop@tulisan.com www.tulisan.com

JAKARTA, 18 DECEMBER 2017

Subject:

TEMPLATE EMAIL ORDER

# 1. Waiting for payment



Invoice

# Thank you for your order!

Your order number is #3106

## Shipping Address

eva julianti

jl gedung pinang no. sm 9, pondok indah jaksel, jakarta Aceh, 12310, Indonesia

## Billing Address

eva iulianti

jl gedung pinang no. sm 9, pondok indah jaksel, jakarta Aceh, 12310, Indonesia

Item	SKU	Price	Discount	Quantity	Total
Tea Towel	HTT1601-BN	Rp388,000	Rp0	1	Rp388,000
				Cart Total	Rp388,000
				Discount	Rp0
			Sal	es tax (TAX)	Rp0
				Shipping	Rp0
				Grand Total	Rp388,000

## Please read the important information below thoroughly.

Dear our beloved customers

We now have a new payment method with DOKU. Since the new installment is still relatively new and we are doing the process manually, we need your email confirming you selected DOKU as your payment method. Please simply reply this order confirmation to us and wait for our email to process your payment for your

Orders placed on Fridays, Saturdays, Sundays or holidays will be processed the following business day. We will ship your order, after we receive your payment confirmation from DOKU automated system.

Please note that your order will automatically be cancelled if the payment is not confirmed within 24 hours after the order is made. You will be notified when your payment has been verified by our team.

If you select payment via Bank Transfer, please confirm your payment by sending the proof of payment (scanned or picture image) directly to our email (<a href="mailto:shop@tulisan.com">shop@tulisan.com</a>) or simply reply back our Order Confirmation email and we will process and ship your immediately after we receive the proof.

Please make your payment transfer to:

Darmawangsa Square - The City Walk Ground Floor | Unit 24 Jalan Darmawangsa VI Jakarta 12160, Indonesia

T+62 21 7278 0235 shop@tulisan.com www.tulisan.com

PT. Tulisan Susunan Tinta

Bank Mandiri

Branch: Iskandarsyah (Jakarta-Selatan)

Acc. No. 126-00-0689973-5

#### (Rupiah Account)

After making your transfer, please verify it by sending the proof of payment to <a href="mailto:shop@tulisan.com">shop@tulisan.com</a> (you can scan or take a picture of it) with your order number and we will process your order after we receive it. Please note that shipping maybe delayed if we need to verify your information with you or your payment process.

Please allow 1-2 business days to process your order from our warehouse. Our standard shipping (free delivery) typically arrives between 3-5 business days. Rural and remote areas may incur longer delivery times. Orders plac on Fridays, Saturdays, Sundays or holidays will ship the following business day after we receive your proof of

Note that your order will automatically be cancelled if the payment is not confirmed within 24 hours after the order is made. You will be notified when your payment has been verified by our team. Orders are only shipped after we receive your full payment.

Warmest regards,

Team Tulisan

Jika ada memilih metode pembayaran dengan DOKU, mohon tunggu email dari kami untuk dapat memproses pembayaran untuk pesanan Anda. Pesanan yang masuk ke sistem kami pada hari Jumat, Sabtu, Minggu atau hari libur akan dikirim pada hari kerja berikutnya. setelah kami sudah memverifikasi pembayaran Anda. Kami akan memproses dan mengirimkan pesanan Anda, setelah kami menerima konfirmasi pembayaran dari Sistem Automasi DOKU dari pembayaran yang telah dilakukan.

Order Anda akan secara otomatis dibatalkan apabila pembayaran tidak terkonfirmasi dalam 24 jam setelah pembelian dilakukan. Anda akan menerima notifikasi saat pembayaran Anda telah diverifikasi oleh Tim Tulisan.

Jika Anda memilih pembayaran via bank transfer, mohon transfer pembayaran ke:

PT. Tulisan Susunan Tinta

Bank Mandiri

Cabang: Iskandarsyah (Jakarta-Selatan)

No. Rekening: 126-00-0689973-5

(Rekening Rupiah)

Setelah melakukan pembayaran, verifikasi status pembayaran Anda dengan mengirimkan bukti pembayaran ke shop@tulisan.com (bisa berupa scan atau foto) dengan memberikan nomor order pesanan Anda dan kami akan memproses pesanan Anda setelah kami menerima buktinya. Untuk diketahui pengiriman mungkin akan terhambat jika kami harus memverifikasi informasi kepada Anda atau tentang proses pembayaran Anda.

Kami membutuhkan 1-2 hari untuk memroses pesanan Anda dari warehouse kami. Pesanan yang masuk ke sistem kami pada hari Jumat, Sabtu, Minggu atau hari libur akan dikirim pada hari kerja berikutnya setelah kami sudah memverifikasi pembayaran Anda.

Order Anda akan secara otomatis dibatalkan apabila pembayaran tidak terkonfirmasi dalam 24 jam setelah Order Anda akan secara doomads dibataikan apabila pembayaran tidak terkonfirmasi dalam 24 jam setelah pembelian dilakukan. Layanan jasa pengiriman reguler kami (gratis biaya pengiriman) biasanya sampai di tujuan antara 3-5 hari kerja. Untuk daerah yang jauh dari pusat pengiriman kami (yaitu Jakarta) akan sampai di tujuan lebih lama dari biasanya. Anda akan menerima notifikasi saat pembayaran Anda telah diverifikasi oleh Tim Tulisan. Order akan dikirimkan setelah pembayaran telah dilakukan secara penuh.

Salam hangat,

Tim Tulisan.







Darmawangsa Square, The City Walk. Ground Floor, Unit #24, Jakarta 12160. T. +6221 727 80235

#(Order number) has changed its status to Waiting for Payment.

# Order details

Order #(number), created on (dd/month/yyyy)

Subtotal: Rp

Shipping: Rpo

Darmawangsa Square – The City Walk Ground Floor | Unit 24 Jalan Darmawangsa VI Jakarta 12160, Indonesia

Total: Rp

T +62 21 7278 0235 shop@tulisan.com www.tulisan.com

#### 2. Paid

#3107 has changed its status from Waiting for Payment to Paid.

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#### Order details

Order #3107, created on 12/19/2017 Subtotal: Rp848,000 Shipping: Rp0 Total: Rp848,000

Coupon: <not specified>

Customer notes:

<not specified>

#### Order items

Item	SKU	Price	Discount	Quantity	Total
Mungil Bag	BMU1708-BC	Rp848,000	Rp0	1	Rp848,000

## Customer details

Billing name: Fungniwati Darmawan

Billing address: Glodok Plaza Lt. 7, Jl. Pinangsia Raya No. 1, Jakarta Barat

Jakarta, 11180, Indonesia

Shipping name: Fungniwati Darmawan

Shipping address: Glodok Plaza Lt. 7, Jl. Pinangsia Raya No. 1, Jakarta Barat

Jakarta, 11180, Indonesia

This is an automatic message. Do not reply to it.

#(Order number) has changed its status from Waiting for Payment to Paid.

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3. Shipped (NCS)



# Great News! Your order number 3099 has Shipped

Your tracking number is

 Free Delivery within Indonesia: Your Tracking Number is 37400723403 please check it here <a href="http://mitrausahancs.co.id/cek-resi-dan-tarif-pengiriman-ncs/">http://mitrausahancs.co.id/cek-resi-dan-tarif-pengiriman-ncs/</a>

## **Shipping Address**

ati adhiati Kalibata indah JJ. Salak No. M-7 Rawajati, Pancoran, Jak Sel 10470, Jakarla Selatan Jakarta, 10470, Indonesia



Darmawangsa Square, The City Walk. Ground Floor, Unit#24, Jakarta 12160. T. +6221 727 80235

Great News! Your order number (#order number) has Shipped

Your tracking number is \_\_\_\_\_

Free delivery within Indonesia: Your tracking number is (nomor airway bill / nomor resi) please check it here <a href="http://corporate.ptncs.co.id/cek-resi-ncs/">http://corporate.ptncs.co.id/cek-resi-ncs/</a>

# 4. Shipped (TIKI)

Great News! Your order number (#order number) has Shipped

Your tracking number is \_\_\_\_\_

Free delivery within Indonesia: Your tracking number is (nomor airway bill / nomor resi) please check it here <a href="https://tiki.id/resi">https://tiki.id/resi</a>

Darmawangsa Square - The City Walk Ground Floor | Unit 24 Jalan Darmawangsa VI Jakarta 12160, Indonesia

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# 5. Shipped (JNE)

Great News! Your order number (#order number) has Shipped
Your tracking number is
Free delivery within Indonesia: Your tracking number is (nomor airway bill / nomor resi) pleas
check it have http://www.ine.co.id/id/tracking/trace

# 6. Completed

#3106 has changed its status from Shipped to Completed.

## Order details

Order #3106, created on 12/17/2017 Subtotal: Rp388,000 Shipping: Rp0 Total: Rp388,000

Coupon: <not specified> Customer notes:

<not specified>

## Order items

Item	SKU	Price	Discount	Quantity	Total
Tea Towel	HTT1601–BN	Rp388,000	Rp0	1	Rp388,000

#### Customer details

Billing name: eva julianti Billing address: <u>il gedung pinang no. sm 9</u>, pondok indah jaksel, jakarta Aceh, 12310, Indonesia

Shipping name: eva julianti Shipping address: <u>il gedung pinang no. sm 9</u>, pondok indah jaksel, jakarta Aceh, 12310, Indonesia

This is an automatic message. Do not reply to it.

#(Order number) has changed its status from Shipped to Completed.

## **Order details**

Order #(number), created on (dd/month/yyyy)

Subtotal: Rp

Shipping: Rpo

Total: Rp

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# 7. Cancel

#3103 has changed its status from Waiting for Payment to Cancelled.

#### Order details

Order #3103, created on 12/11/2017

Subtotal: Rp1,298,000 Shipping: Rp0 Total: Rp1,298,000

Coupon: <not specified>

Customer notes:

<not specified>

## Order items

Item	SKU	Price	Discount	Quantity	Total
Chemist Bag	BCH1706-PR	Rp1,298,000	Rp0	1	Rp1,298,000

## **Customer details**

Billing name: Rizka Rizka

Billing address: Gedung Magister Manajemen Univ Airlangga Jl.Airlangga 4-6, Surabaya

Jawa Timur, 60286, Indonesia

Shipping name: Rizka Rizka

Shipping address: Gedung Magister Manajemen Univ Airlangga <u>Jl.Airlangga 4</u>-6, Surabaya

Jawa Timur, 60286, Indonesia

This is an automatic message. Do not reply to it.

#(Order number) has changed its status from Waiting for Payment to Cancelled.