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#### **GRIEVANCE OFFICER-**

In accordance with Information Technology Act 2000 and rules made there under, the name and contact details of the Grievance Officer are provided below: Name: Mridula Chhetri

Designation: Director

Email: support@GPTMovidu.in

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#### INDEMNIFICATION-

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# JURISDICTION-

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exercise by either party of any of its remedies under these Terms of Use will be without prejudice to its other remedies under these Terms of Use or otherwise. If for any reason a court of competent jurisdiction, as applicable, of competent jurisdiction finds any provision of these Terms of Use invalid or unenforceable, that provision will be enforced to the maximum extent permissible and the other provisions of these Terms of Use will remain in full force and effect.

# MISCELLANEOUS-

Except as expressly provided in these Terms of Use, there shall be no third-party beneficiaries to the Terms of Use. GPT Movidu shall have the right to assign its rights or delegate any of its responsibilities under these Terms of Use to an affiliate or in connection with a merger, consolidation or reorganization of GPT Movidu for the sale of substantially all of its assets.

In the event that any provision of this Agreement, or the application thereof, becomes or is declared by a court of competent jurisdiction to be illegal, void or unenforceable, the remainder of this Agreement will continue in full force and effect and the application of such provision to other persons or circumstances will be interpreted so as reasonably to effect the intent of the parties hereto.

This Agreement constitutes the entire agreement between GPT Movidu and User regarding the subject matter hereof, and supersedes any previous arrangement, understanding or agreement between the parties, written or oral, relating to the subject matter hereof.

Notwithstanding anything to the contrary herein, GPT Movidu will not be held liable for any delay or failure in performance or non-availability of the services resulting, directly or indirectly, from acts of nature, events, omissions, accidents or causes beyond its reasonable control, including, but not limited to, internet failure, network or computer equipment failures, telecommunication equipment failure, electrical power failures, strikes, lock-outs or other industrial disputes, labor disputes, riots, insurrections, civil disturbances, shortages of labor or materials, fires, floods, storms, explosions, breakdown of plant or machinery, acts of God, war, governmental actions or orders, orders of domestic or foreign courts or tribunals.

#### **PURPOSE-**

This policy governs the refunds process and will address matters arising out of situations that may require processing of refunds.

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#### SCOPE-

The policy encompasses employees and candidates that are in the ecosystem of requesting and/or processing refunds.

This policy does not cover situations where refunds are not approved.

### PROCEDURE-

Programs:

# **Hire Top-Notch Interns & Full-Time Candidates -**

All programs are non-refundable and non-transferrable under any circumstances. Full refunds will be issued only if GPT Movidu cancels the complete program

#### **Process for Refund:**

For all refunds please contact us at: support@GPTMovidu.in

The refunds team will contact you within 2-5 business days.

For approved refund cases Refunds Form need to be filled.

In 7-10 business days a refund is issued.

How Your Refund is Returned:

If your payment came from your card, it will be refunded to that card. Depending on your card issuer, it may take up to 30 days to complete a refund.

If your payment came from your bank account, it will be refunded to that bank account. If your payment came from some other source (instamojo, phonepe, googlepay etc) it will be refunded back to the same source.

Please note no cash refunds are made under any circumstances.



#### **Feedback**

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