

SANTANU MANDAL

Associate Professor

Amrita School of Business, Amrita Vishwa Vidyapeetham

Coimbatore, Tamil Nadu-641112, India

[Email \(official\) :](mailto:m.santanu@cb.amrita.edu)

m.santanu@cb.amrita.edu

Email (personal): shaan.nitw@gmail.com



PUBLICATION LIST

1. Mandal, S. (2021). Impact of Supplier Innovativeness, Top Management Support and Strategic Sourcing on Resilience. *International Journal Of Productivity and Performance Management* (Forthcoming) (ABDC-B)
2. Mandal, S. (2021). Role of Big Data Analytics Infrastructure Capabilities in SC Resilience Development: An Empirical Exploration. *International Journal of Work Organization and Emotion* (Forthcoming) (ABDC-B)
3. Manoj, M., Das, A. R., Chandran, A., & Mandal, S. (2020). Antecedents of environmental engagement and environmental learning behaviour. *Journal of Hospitality and Tourism Insights*.(ABDC-C) (Forthcoming)
4. Ghosh, T and Mandal, S. (2020). Webcare Quality: Conceptualization, Scale Development and Validation. *Journal of Marketing Management* (ABDC-A) (Forthcoming)
5. Mandal, S. and Dubey, R. (2020). Role of Tourism IT Adoption and Risk Management Orientation on Tourism Agility and Resilience: Impact on Sustainable Tourism Supply Chain Performance. *International Journal of Tourism Research* (ABDC-A) (Forthcoming).
6. Aishwarya, S.K., Malhotra, R. and Mandal, S. (Forthcoming) ‘Emerging issues in healthcare: a perspective through patient care, training and government policies’, *Int. J. Business Excellence*, Vol. X, No. Y, pp.xxx-xxx. (ABDC-C)
7. Iyer, S.G., Pillai, V.K. and Mandal, S. (Forthcoming) ‘Research avenues in ensuring safety of healthcare operations: a perspective through logistics/supply chain, technology, quality and waste management’, *Int. J. Indian Culture and Business Management*, Vol. X, No. Y, pp.xxx-xxx. (ABDC-C)
8. Mandal, S., Vishnu, S. and Roshini M. (Forthcoming) ‘Do alliance capabilities matter in tourism dynamic capabilities development? An

examination through agility and resilience lens’, *Int. J. Business Excellence*, Vol. X, No. Y, pp.xxx–xxx.(ABDC-C)

9. Mandal, S., Nair, S., Sreedhar, A. and Vijeshwari, U. (Forthcoming) ‘Exploring the impact of orientations on hospital-supplier collaboration: an empirical study’, *Int. J. Services and Operations Management*, Vol. X, No. Y, pp.xxx–xxx.(ABDC-C)
10. Mandal, S., Kavala, H. B., & Potlapally, G. D. (2020). Does Organizational Culture Matter for Shaping up Hotel’s Responsiveness to Customer’s Demand? An Empirical Investigation. *International Journal of Hospitality & Tourism Administration*, 1-26. (ABDC-B)
11. Mandal, S. (2020). Exploring the Impact of Healthcare Agility and Resilience on Sustainable Healthcare Performance: Moderating Role of Technology Orientation. *International Journal of Sustainable Strategic Management*. (ABDC-C)
12. Roy and Mandal (2020). Antecedents and consequences to app engagement among young consumers in India. *International Journal of Business Information Systems*, (ABDC-C).
13. Mandal, S., & Saravanan, D. (2019). Exploring the Influence of Strategic Orientations on Tourism Supply Chain Agility and Resilience: An Empirical Investigation. *Tourism Planning & Development*, 1-25.(ABDC-B)
14. Chakraborty, S., & Mandal, S. (2019). Enablers of clinician involvement inclination, care delivery agility and clinical productivity: An empirical investigation. *Benchmarking: An International Journal*. (ABDC-B)
15. Mandal, S. (2019). The influence of big data analytics management capabilities on supply chain preparedness, alertness and agility: An empirical investigation. *Information Technology & People*, 32(2), 297-318. (ABDC-A)
16. Ghosh, T., & Mandal, S. (2018). Medical Tourism Experience: Conceptualization, Scale Development, and Validation. *Journal of Travel Research*, 0047287518813469. (ABDC-A*)
17. Mandal, S. (2018). Exploring the influence of big data analytics management capabilities on sustainable tourism supply chain performance: the moderating role of technology orientation. *Journal of Travel & Tourism Marketing*, 35(8), 11041118. (ABDC-A)
18. Mandal, S. (2018). Influence of human capital on healthcare agility and healthcare supply chain performance. *Journal of Business & Industrial Marketing*, 33(7), 1012-1026. (ABDC-A)
19. Mandal, S., & Jha, R. R. (2018). Exploring the importance of collaborative assets to hospital-supplier integration in healthcare supply chains. *International Journal of Production Research*, 56(7), 2666-2683. (ABDC-A)

20. Mandal, S., & Sarathy, R. (2018). The effect of supply chain relationships on resilience: Empirical evidence from India. *Global Business Review*, 19(3_suppl), S196-S217. (ABDC-C)
21. Raju, G. A., Roy, S., & Mandal, S. (2018). An empirical inquiry into the antecedents and consequences of perceived e-retailer's resilience. *International Journal of Services, Economics and Management*, 9(3-4), 208-230. (ABDC-C)
22. Mandal, S. (2018). Enablers of warning and recovery capabilities in supply chains: an empirical study. *International Journal of Logistics Economics and Globalisation*, 7(1), 28-48. (ABDC-C)
23. Amar Raju, G., Roy, S., & Mandal, S. (2018). Determinants of Website Usability: Empirical Evidence from Tourism Sector in India. *Global Business Review*, 19(6), 1640-1662. (ABDC-C)
24. Mandal, S. (2017). The influence of organizational culture on healthcare supply chain resilience: moderating role of technology orientation. *Journal of Business & Industrial Marketing*, 32(8), 1021-1037. (ABDC-A)
25. Mandal, S. (2017). The influence of dynamic capabilities on hospital-supplier collaboration and hospital supply chain performance. *International Journal of Operations & Production Management*, 37(5), 664-684. (ABDC-A)
26. Roy, S., Ponnamp, A., & Mandal, S. (2017). Comprehending technology attachment in the case of smart phone applications: an empirical study. *Journal of Electronic Commerce in Organizations (JECO)*, 15(1), 23-43. (ABDC-B)
27. Mandal, S., Roy, S., & Raju, A. G. (2017). Exploring the role of website attractiveness in travel and tourism: empirical evidence from the tourism industry in India. *Tourism Planning & Development*, 14(1), 110-134. (ABDC_B)
28. Mandal, S., Korasiga, V. R., & Das, P. (2017). Dominance of agility in tourism value chains: evidence from India. *Tourism Review*, 72(2), 133-155. (ABDC-B)
29. Mandal, S. (2017). Supply chain resilience and internal integration: an empirical examination of different visibility categories. *International Journal of Business Performance Management*, 18(2), 216-235. (ABDC-C)
30. Roy, S., & Mandal, S. (2017). Antecedents and Consequences of Customer Brand Engagement: An Empirical Study in the Mobile Headset Category. *International Journal of Information Systems in the Service Sector (IJISSS)*, 9(3), 58-77. (SCOPUS)

31. Roy, S., Raju, A., & Mandal, S. (2017). An empirical investigation on e-retailer agility, customer satisfaction, commitment and loyalty. *Business: Theory and Practice*, 18, 97. (SCOPUS)
32. Mandal, S. (2017). An empirical competence-capability model of supply chain resilience. *International Journal of Disaster Resilience in the Built Environment*, 8(02), 190-208. (SCOPUS)
33. Mandal, S., Bhattacharya, S., Korasiga, V. R., & Sarathy, R. (2017). The dominant influence of logistics capabilities on integration: Empirical evidence from supply chain resilience. *International Journal of Disaster Resilience in the Built Environment*, 8(4), 357-374. (SCOPUS)
34. Mandal, S. (2016). An empirical competence-capability model of supply chain innovation. *Business: Theory and Practice*, 17, 138. (SCOPUS)
35. Mandal, S. (2016). Influence of partner relationship and IT integration on supply chain capabilities: an empirical relational paradigm. *Pacific Asia Journal of the Association for Information Systems*, 8(2). (ABDC-B)
36. Mandal, S., Roy, S., & Raju, G. A. (2016). Tourism supply chain agility: an empirical examination using resource based view. *International Journal of Business Forecasting and Marketing Intelligence*, 2(2), 151-173. (ABDC-C)
37. Mandal, S. (2016). An empirical investigation on integrated logistics capabilities, supply chain agility and firm performance. *International Journal of Services and Operations Management*, 24(4), 504-530. (ABDC-C)
38. Mandal, S. (2016). Towards an integrated logistics capabilities model of supply chain flexibility: A social exchange perspective. *Romanian Economic and Business Review*, 11(3), 44. (ABDC-C)
39. Roy, S., Amar, R. G., & Mandal, S. (2016). A dynamic capability view on tourism supply chain resilience: Evidence from Indian tourism sector. *Journal of Environmental Management & Tourism*, 7(1 (13)), 133. (SCOPUS)
40. Mandal, S., & Korasiga, V. R. (2016). An integrated-empirical logistics perspective on supply chain innovation and firm performance. *Business: Theory & Practice*, 17(1), 32-45. (SCOPUS)
41. Mandal, S., Sarathy, R., Korasiga, V. R., Bhattacharya, S., & Dastidar, S. G. (2016). Achieving supply chain resilience: the contribution of logistics and supply chain capabilities. *International Journal of Disaster Resilience in the Built Environment*, 7(5), 544-562. (SCOPUS)
42. Mandal, S. (2015). Supply and demand effects on supply chain flexibility: An empirical exploration. *Knowledge and Process Management*, 22(3), 206-219. (ABDC-B)

- 43.Mandal, S. (2015). An empirical-collaborative model of supply chain agility. *International Journal of Logistics Systems and Management*, 21(4), 465-502. (ABDC-C)
- 44.Mandal, S. (2015). An empirical-relational investigation on supply chain responsiveness. *International Journal of Logistics Systems and Management*, 20(1), 59-82. (ABDC-C)
- 45.Mandal, S. (2015). Supply chain responsiveness: a logistics integration perspective and impact on firm performance. *International Journal of Applied Management Science*, 7(3), 244-268.(ABDC-C)
- 46.Mandal, S. (2015). Towards an Empirical-Relational Model of Supply Chain Flexibility. *International Journal of Information Systems and Supply Chain Management (IJISSCM)*, 8(3), 67-86.(ABDC-C)
- 47.Mandal, S. (2015). Towards an empirical-relational model for supply chain innovation. *International Journal of Information Systems and Supply Chain Management (IJISSCM)*, 8(4), 14-29.(ABDC-C)