

## Atria Convergence Technologies Ltd.

Trade centre, #29/4, 4th Floor, Race Course Road, Bangalore - 560 001 Regional Office:

Golden Heights, 59th 'C' Cross, 4th 'M' Block, Rajajinagar, Bangalore - 560 010 (P)080 4284 0000 (E) helpdesk@acttv.in(W) www.acttv.in

# CUSTOMER APPLICATION FORM (PLEASE FILL IN BLOCK LETTERS)

CAP NO.: 3163701 Date: 3070672016 Place: BANGALIORE
CUSTOMER DETAILS
Aadhaar Number of Customer :
Name of the Customer: MEGHANA K S
Date of Birth: 1 9 1 2 1 9 9 7 House: Owned Rented
Unique response code : <b>EKYC_706437431535798603229</b> Date : <b>01/09/2018</b> Time : <b>16:18:21</b>
Profession: PRIVATE EMPLOYEE Details of previous ISP:
Name of Father/ Husband : Gender :
Residential Address: 31, 6TH MAIN ROAD, BANGALORE NORTH, LAKSHMANNAGARA ,HEGGANAHALLI CROSS, NEAR OPP R E S COLLEGE, VIS
City: BANGALORE NORTH State: KARNATAKA Pin Code: 560091
Phone-Res: Office: Mobile: 8710881987 Alternate Mobile:
Installation Address: 2/ 1 , 1ST FLOOR , 1ST A MAIN ROAD , MOHAN KUMAR NAGAR , MATTIKERE , BANGLORE , 560054
City: BANGALORE State: KARNATAKA Pin Code: 560054
Phone-Res: Office: Mobile: 8710881987 Alternate Mobile:
Status of subscriber : Individual/Corporate Nationality :
Address & ID Proof: Passport: Pan Card: Ration Card/Phone Bill:
ACCOUNT FIBERNET USER ID
Prefreed Login ID Login ID 1: MEGHANASHANKARK@GMAIL.COM
Login ID 2: Email ID 2:
Login ID 3: Email ID 3:
Hardware at customer end: PC: Laptop: Wired Router: Wireless Router: VolP Device:
Do you require a Static IP? Yes: No:
Cx Installation & Power Permission: Yes: No:

Note: without this permission we may be unable to complete your connection or there may be a delay in connection. This permission will allow us to bring Fibre upto your building, thereby ensuring better speed and quality of service for you.

### SERVICE AND PAYMENT DETAILS

Tariff plan & VAS subs	cribed : ACT S	SWIFT		Duration	of Plan:	1M:	<b>✓</b>	3M:		6M:		12M:	
Do you wish to opt for	the wireless Ro	outer device offe	ered by ACT?					Yes:	<b>✓</b>	No:			
551									2157	.0			
Installation Charges	S	+Subscription Char	ges	+Other Ch	narges	Se	ervice Tax		+Tot	al Payment			
Mode of Payment:		Online:		Cash:	<b>✓</b>	Ch	neque:			Demai	nd Draft:		
DD/Cheque No./	Transaction ID (Online	e)	Bank Name		Date		Ar	mount					
			FR	ENCHISE	E ATTESTAT	ΓΙΟΝ							
Frenchisee Name and	l Address:												
Comp	pany Seal									Sig	nature		
				DECL	ARATION								
(A) The information pr	rovided by me &	2 the data recei	rod from LIIDAL ir	nv resne	oct is correct								
(B) The biometric auth				l IIIy Itape	BCL IS COLLECT								
(B) THE DIOMETRIC aut	Territoation can	De irealeu as iii	y Signature										
_&			30/08/201	8			В	ANGAL	ORE				
	Customer Signatu	re			Date				Place				
Unique response code	e : <b>EKYC_706</b>	41952615357	99734303				Date : 0	01/09/	2018	Time	: 16:32	: 38	
			FOR CO	)MPANY/A	ACCOUNT U	SE ONLY							
Payment Collected:													
Type of Connection	Home:	<b>~</b>	ѕоно	:		Co	orporate:				Cyber	Cafe:	
Enquiry	Inbound:		Call:			R	Referral:						
Estimated Cabling	Cat5:		Fibre										
RAMESH - SE													
Sales Executive	Name & Desigr	nation								Authorise	ed Signato	ry	
NAGARAJ - CFE CFE Name	e & Designation	·····											
1. All cheques/Demand	Drafts should be	e in favour of Atria	Convergenece Te	chnologies	s Limited. 2. M	onthly Plan	subscrib	ers: Adva	ance paym	ent for a ı	nonth shou	ld be pai	d

1. All cheques/Demand Drafts should be in favour of Atria Convergenece Technologies Limited. 2. Monthly Plan subscribers: Advance payment for a month should be paid at the time you sign up. Payment should reach us on or before the due of the invoice\*. 3. Quarterly/Half yearly/ Annual Subscribers: Advance payment for the quarter/Half year/year should be paid at the time you sign up. Payment should reach us on or before the due of the invoice\*. 4. Any change in subscription charges would be intimated to the subscribers well in advance\*. \*Applicable for post paid only.

#### **DECLARATION**

- 1. I, hereby declare that I have applied for a new Internet Broadband connection with M/s Atria Convergence Technologies Ltd.
- 2. I submit that my installation address is the same as mentioned above and the documentary proof issued by Govt. of India evidencing the proof of my permanent residence is duly submitted herewith.
- 3. I hereby submit that I reside in the Installation Address mentioned in the Customer Application Form (CAF) and the Internet Broadband Services to be subscribed by me shall be used for my own personal use. I undertake to indemnify ACT against any claims or legal actions that may arise in case of any misuse or any act contrary to the terms & conditions mentioned under the CAF.

#### TERMS AND CONDITIONS OF USE

#### 1. About

This Agreement for subscription of services is entered between Atria Convergence Technologies Ltd (referred to as ACT), a Company incorporated under Companies Act, 1956 having its registered office at #1, 2nd & 3rd Floor, Indian Express Building, Queens Road, Bangalore - 560 001 and Bangalore office at Golden Heights, 59th, 'C' Cross, 4th 'M' Block, Rajajinagar, Bangalore - 560 010. having CIN NO: U72900KA2000PTC027290 Service Tax Reg No: AACCA8907BST001TIN No: 2909012688. ACT is licensed Internet Service Provider holding valid license issued by the Department of Telecommunications (DOT), Govt. of India. Any individual/ entity/legal person subscribing to the services offered by ACT are hereunder referred to as the 'subscriber'.

#### 2. Service

- ACT provides its services via Fiber optic cables, which requires us to install and power CX (Customer Switch) at my premises. I accept this requirement
  and hereby accord the permission for installing this CX and give power for the same if required by ACT, so that ACT internet services may be installed and
  commissioned. The subscriber is also responsible to provide all access to equipment necessary to access the services. All the subsequent services
  manuals/packages/booklets etc. issued by ACT from time to time shall be binding on Subscriber.
- ACT reserves the right to modify and amend these terms and conditions in part or full and the amended one, as notified by ACT in its website
  www.actcorp.in. shall be binding on the subscriber.
- The Subscriber shall provide valid proof of address and proof of identity as per the direction issued by DOT from time to time to subscribe the ACT services and as and when required by ACT.

### 3. Billing

- ACT does the billing for its monthly packages once a month in advance. All subscribers of ACT's services are by default aligned to the calendar monthly billing cycle. ACT bills its Subscribers on a pre-paid basis. ACT Invoice shall become due and payable on the due dates mentioned in the invoice/bill from time to time.
- However, it will be the subscriber's responsibility to enquire about subscriber outstanding and in case of non-receipt of bill, subscriber shall contact ACT and pay the amount due by the due-date. ACT shall not be responsible for any delay or loss in transit of bill.
- All payments shall be made in full by the due date mentioned in the invoice/bill. Any delay in payment by the due date will attract an interest @2% per
  month. In case of dishonour of cheque, subscriber shall be liable to pay such charges as may be levied by ACT from time to time. All the terms and
  conditions of services and payments shall be notified by ACT from time to time by way of services terms & conditions and shall be binding on Subscriber.

### 4. Payment

- · At the time of subscribing to ACT's data services, the subscriber is required to pay the following charges.
  - I. Installation charges & activation charges, if required as per the terms of the package being subscribed to.
  - II. Security Deposit, if required as per the terms of the package being subscribed to.
  - III. Subscription charges for the entire package amount being subscribed to.
  - IV. Any other charges, as may be required, as informed by ACT to the subscriber in accordance with ACT tariff plans and associated offers.
- ACT subscribers are required to pay their bills as per the invoice/bill, else the services may be disconnected without notice. Billing disputes will only be entertained upon the subscriber first clearing the entire amount billed by ACT. If ACT finds any genuine errors in its billing, the same will be passed to the subscriber by the way of a credit note in subsequent months. ACT provides multiple monthly services to its subscribers, and its subscribers are not allowed to hold back or delay payments of one service on account of any issues or concerns that the subscriber may have with another service. In such circumstances ACT retains the right to disconnect the services of the subscriber without notice, in case of non payment within prescribe time. ACT assigns credit limits to its subscribers based on certain parameters, and in case the subscribers cross these limits, they will be disconnected from the ACT service with or without notice.

### 5. Power

- ACT delivers its services using the world's most advanced active fiber optic network. An active network requires power from the subscriber and ACT subscriber accords his/her/their consent to the same for the duration of their subscription to ACT services.
- ACT 'subscriber' undertakes to never switch off the power to any ACT equipment which may be located in the premises of the 'subscriber', without giving adequate notice of at least 15 days to enable ACT to make alternate arrangements, at the time of services being discontinued. Any violation of the same will be treated as a breach of this agreement.

### 6. Usage of internet

- ACT explicitly prohibits its 'subscriber's to use the services provided by ACT for any illegal or immoral activities as specifically prohibited by the laws of the
  land. Any deviation to this requirement, will invite immediate action from ACT, including but not limited to filing a complaint / case with the necessary
  authorities for the purpose of enforcement of legal remedy or action.
- ACT services cannot be used by the 'subscriber' for illegal voice termination activates and any notice of the same will invite immediate censure by ACT and the same will be reported to the authorities who enforce the laws of the land.
- ACT services cannot be used by the 'subscriber' for malicious, illegal, anti-national activities and any notice of the same will invite immediate censure by
  ACT and the same will be reported to the authorities who enforce the laws of the land.

- Reproduction or distribution, publication, copying, downloading or exploitation of any Third Party Content by the Subscriber will hold the Subscriber solely liable for infringement of Copyright or any other applicable law. If ACT is put to any loss of injury due to the act of any Subscriber, the Subscriber is liable to reimburse the same to ACT. Subscriber is required to ensure that objectionable or obscene messages or communications which are inconsistent with the established laws of the country, are not generated/sent by the Subscriber. The Subscriber understands that the internet contains unedited material, some of which is sexually explicit or pornographic that may be offensive to some people and access to such material will be at Subscriber's own risk and if ACT is out to any loss or injury due to such an act by the Subscriber, the Subscriber is liable to reimburse the same to ACT.
- ACT services are governed by the rules and norms prescribed by TRAI and DOT accordingly, ACT reserves the right to track the usage of its 'subscriber's and on demand provide the same to the authorised Government bodies.
- ACT mandates that its 'subscriber's keep their access password secure and secret all the time. Any sharing of passwords is not permitted and in case any instance of the same is observed or brought to our attention, then ACT reserves the right to recover damages from the 'subscriber'.
- As per our Fair Usage Policy, every customer is allotted a generous Fair Usage Limit. Usage over and above the stipulated Fair Usage Policy Limit will
  result in reduced internet speeds.
- The Subscriber agrees to indemnify ACT for any unauthorised use of internet as mentioned above, infringement of any law, rules and regulations in force from time to time and for any other defamation, infringement against ACT or its representatives.

" Internet Telephony

Internet Telephony mean a service to process and carry voice signals offered through Public Internet by the use of Personal Computers (PC) or IP based Customer Premises Equipment (CPE) connecting the following:

PC to PC; within or outside India

- PC / a device / Adapter conforming to standard of any international agencies like- ITU or IETF etc. in India to PSTN/PLMN abroad.
- Any device / Adapter conforming to standards of International agencies like ITU, IETF etc. connected to ISP node with static IP address to similar device / Adapter; within or outside India.
- The addressing scheme for such internet telephony communication involving transmission of voice in packetized data format through the public Internet will
  conform to IP Addressing scheme of Internet Assigned Numbers Authority (IANA) alone and not the National Numbering Scheme/plan applicable to
  subscribers of Basic/Cellular Telephone Service, as defined by Department of Telecom."

#### 7. Shifting your connection

ACT allows its existing customers to request for a connection transfer in case you are shifting your residence/office within your city subject to availability of feasibility. The same shall be chargeable as per the charges fixed by ACT from time to time. ACT shall not be liable to refund amounts to any of its subscribers by virtue of they shifting to non-feasible areas.

### 8. Usage of Wifi

Usage of Wi-Fi by a 'subscriber' is strictly required to be in compliance with the Department of Telecommunication Policy on the same (www.dot.gov.in). The 'subscriber' is required to intimate ACT in advance in case they are installing a Wi-Fi Router or Access Point on the connection provided by ACT. 'subscriber' is required to ensure that his router SSID is in hidden mode and the access to the same is not open and is controlled by way of a Network key / encryption key. 'subscriber's may also opt to use Wireless Plus, the centralised managed Wi-Fi Routers provided by ACT, in order that ACT can ensure compliance with the Wi-Fi policy and rules, in case the â€"subscribers are not able to ensure compliance on their own with these requirements. The Wireless Plus - Home Wi-Fi device will function only on the ACT Network. ACT is merely a provider of cable modems/routers or any other hardware that may be required to enable the services. Such equipments shall carry such warranties as provided by the original equipment manufacturer. Subscriber may have no right or claim against ACT for the failure of cable modem / routers / or any other hardware that are required to provide the services. If the subscriber has purchased the Wi-Fi router, cable modem/wireless equipment and wish to terminate the subscription before all the instalments have been paid to ACT, the subscriber will have to pay the balance amount payable to ACT failing which subscriber will have to return the same to ACT and no money will be refunded to the subscriber in lieu of the such returned equipments.

### 9. Installation

ACT endeavours to provide installation of a new connection within 15 working days, as prescribed by TRAI, subject to Technical feasibility. In case of any delay beyond 15 working days, TRAI guidelines are adhered to by ACT. Note-If extra cabling is required for feasibility additional charges will apply.

### 10. Refund Policy

ACT does not entertain refund of any amounts that may have been paid by the 'subscriber', for an Annual / Semi Annual / Quarterly / Monthly/ Child Plan Package/ Wireless Plus - Home Wi-Fi Device or any other similar package offered by ACT from time to time. Only in case of non-feasibility of a new connection, refund is made by ACT. The time for a refund to be affected is 4-6 weeks, beyond the allowable time of 15 working days as mentioned above.

### 11. Discount Policy

- ACT provides service discounts in line with TRAI policy on the same, on a case to case basis, as needed.
- In case of Billing disputes, ACT 'subscriber's are required to email their specific concerns to helpdesk@actcorp.in and the same will be addressed in 4-8 weeks, by way of a discount/ credit note passed in the account of the 'subscriber' if found genuine by ACT.

### 12. Schemes

ACT offers gift voucher/ schemes with some of its product offerings. ACT reserves the right to withdraw these schemes at any point of time without prior or advance notice. ACT requires 4-8 weeks to deliver the Gift Vouchers, and the same is done on a best effort basis. The 'subscriber' has to ensure that correct address information and address proof is provided in the Customer Application form, otherwise ACT cannot be held accountable for any delays in delivery of any product. ACT, from time to time, may offer software packages / products to its 'subscriber's, which would be typically linked to the ongoing subscription to ACT's services by the 'subscriber'. These packages and products are third party tools/ applications and ACT would offer the same on a best effort basis. ACT is not responsible for any effect on the performance of 'subscriber' system/ pc/ laptop/ router, due to installation of this third party software or any loss or financial implication that the 'subscriber' may suffer as a result. ACT explicitly reiterates that usage of said products is at the discretion of the 'subscriber' and is not a mandatory requirement in order to use the services of ACT.

### 13. Disclaimer

• The Internet contains unedited material, some of which may be illegal, sexually explicit, immoral or offensive. ACT is merely providing connectivity to the internet and has no responsibility or control over the contents of the internet or the individual's usage of the same. ACT is not responsible for virus/malicious traffic which may infect the PC/Laptop of the ACT subscriber, since ACT has no control over the same. You, the ACT subscriber, assume full responsibility and risk for the use of the services provided by ACT. The subscriber is solely responsible for evaluating the accuracy, completeness and usefulness of all services, products and other information and the quality and merchantability of all merchandise provided through the internet access service offered by ACT. The services by ACT are provided on an "As is and Available" basis only. ACT does not warranty that the services will be

- uninterrupted, error- free or free from viruses, Trojan horses or harmful components.
- ACT also hereby informs the subscriber that their personal details will be provided to the Legal Authorities on demand, without any prior intimation to the subscriber. The Subscriber may visit the privacy policy duly defined by ACT in its website www.actcorp.in.
- ACT will put in best efforts and strive to maintain the maximum possible uptime of the services. However ACT shall not be liable for any downtime in the
  services and offers no guarantee of end-to-end bandwidth on internet. ACT may suspend the services during Technical failure modification or repair or
  testing of the services network and shall not be liable to refund any amount to the Subscriber for any other loss including any direct, incidental, exemplary
  multiple special punitive or consequential damages that the subscriber may sustain when the services are interrupted / suspended owing to causes and
  reasons beyond its control.

### 14. Limitation of Liability

- ACT shall not be liable to the Subscriber in any manner whatsoever for any costs or damages that may arise directly or indirectly on account of your using
  the services provided by ACT, including any loss of business, direct, incidental, exemplary multiple special punitive or consequential damages in any event,
  (notional or otherwise) that you may claim to suffer on account of any deficiency, failure and/or delays in the services provided by ACT, in the event of
  deficiency, failure and/or delays in ACT's Services are connected or related, directly or indirectly, to any reason which is beyond the control of ACT.
  For this purpose, a matter beyond the control of ACT shall include but shall not be limited to the following:
  - I. Delay and/or disruption in services attributable directly or indirectly to the lines of the upstream gateway services provider.
  - II. Delay and/or disruption in services attributable directly or indirectly to the directions of any statutory and / or regulatory authorities.
  - III. Delay and/or disruption in services attributable directly or indirectly to a change in Law.
  - IV. Delay and/or disruption in services attributable directly or indirectly by reason of acts of god, lightning strikes, earthquakes, floods, storms, fires, natural disasters, explosions, war, hostility, civil commotion, public enemy, sabotage, riots, bomb-blasts, strikes, epidemic, quarantine, restriction, lock out, electricity fluctuation, electrical surges, electrical short circuit, internet outage, network outage, fibre cut, malicious damage and etc. (FORCE MAJEURE).
- Subject to clause No 13 and first provision of clause 14 above, ACT shall be liable to compensate the subscriber only on the account of deficiency of
  services provided by ACT to extend waiver of charges as prescribed by regulations issued by Telecom Authority of India. Further ACT shall not be liable for
  any claim made by the subscriber for any loss including but not limited to equipment loss, property loss arising due to malfunction of ACT equipments
  installed in customer premises due to the reasons beyond the control of ACT that including but not limited to electrical short circuit, electrical outage and
  etc.

#### 15. Termination of Agreement

- Continued use of ACT services, constitutes acceptance of the terms of this agreement in its present form without exception and also includes acceptance
  of any future revisions to the same. If the 'subscriber' is dissatisfied with the services provided by ACT then the sole and exclusive remedy available to
  the 'subscriber' is to stop using the services and to terminate the ACT account, under intimation to ACT in writing. This does not absolve the 'subscriber' of
  any dues which remain and the same remains payable.
- ACT also reserves the right to withdraw/suspend/terminate/disconnect the services to the 'subscriber' partially or fully in case of any of a number of
  reasons, including but not exclusive to negative address verification, non-payment, violation of any terms of this agreement, usage of the service for any
  illegal or immoral activity and subscriber's equipment or software is interfering with ACT's other services if so found by ACT etc.
- If the subscriber commits breach of any of the terms and or conditions of this terms and conditions, ACT may, at any time, at its sole discretion and without prejudice to any other remedy available under any law, either suspend the services or terminate this agreement.

### 16. Reinstatement of services

Reinstatement of services will require full payment of outstanding balance and other charges plus installation fees. It shall be ACT's sole discretion to allow such reinstatement of the services fully or partially.

### 17. Assignment:

ACT shall assign this contract to anybody at any time. The same shall be binding on the Subscriber. This contract and the services shall be non-transferrable by subscriber at any time.

## 18. Severability & Jurisdiction

If any term or condition of this contract becomes or is declared illegal, invalid, or unenforceable for any reason, such term or condition shall be divisible from this contract and deemed to be deleted from this contract and the other provisions shall remain in full force and effect. Neither the course of conduct between the parties nor trade practice will modify the provisions of the contract. The provisions of all obligations and all restrictions on Subscriber will survive the termination of this contract. Any question, dispute or difference among out of this contract, shall be referred to arbitration. The Arbitrator shall be a sole Arbitrator appointed by ACT. The arbitration shall be governed as per the Arbitration and Conciliation Act of 1996 as amended from time to time. The Arbitration shall be held in Bangalore. Courts at Bangalore shall have exclusive jurisdiction.

19. The provisions of all obligations and all restrictions on Subscriber in clauses 3, 4, 6, 13 & 14 shall survive the termination of this agreement.

### 20. Governing Law

The Services provided by ACT shall be governed by the provisions of Indian Telegraph Act, 1885, Indian Wireless Telegraphy Act, 1933 and Telecom Regulatory Authority of India Act, 1997 as modified or replaced from time to time.

This Agreement shall be governed by the laws of republic of India and courts at Bangalore shall have exclusive jurisdiction.

### NOTE:

- TRAI has defined Broadband as an "always on" data connection with minimum speed of 512 kbps.
- Necessary documents to be submitted to avail the offer.
- The plans/offers are subject to guidelines/direction/orders issued by TRAI and/or DOT
- Fair Usage Policy (FUP) is applicable on both the upload & download parameters. If either one parameter exceeds the limit, the speed of the said Broadband connection will be reduced.

#### Retail

OFFERS	TARIFF PLANS					
Scheme Details	15 Mbps	50 Mbps	75 Mbps	100 Mbps	125 Mbps	150 Mbps
One Month advance rental with installation Charges	Yes	Yes	Yes	Yes	Yes	Yes
6 Months advance rental with installation Charges + 1 Month Free	Yes	Yes	NA	NA	NA	NA
6 Months advance rental - Zero installation Charges + 1 Month Free	NA	NA	Yes	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + Free Usage of Wi-Fi router	NA	NA	Yes	Yes	Yes	Yes
12Months advance rental with installation Charges + 2 Months Free + 25 GB FUP (25 GB Upload &						
25 GB Download) every month applicable only for the said subscription period of 14 months	Yes	Yes	NA	NA	NA	NA
12 Months advance rental - Zero installation Charges + 2 Months Free + 25 GB FUP (25 GB Upload &						
25 GB Download) every month applicable only for the said subscription period of 14 months	NA	NA	Yes	Yes	Yes	Yes
12Months advance rental - Zero installation Charges + Free Usage of Wi-Fi router + 25 GB FUP						
(25 GB Upload & 25 GB Download) every month applicable only for the said subscription period of 12 months	NA	NA	Yes	Yes	Yes	Yes

#### Giga

OFFERS	TARIFF PLANS
Scheme Details	1 Gbps
One Month advance rental with installation Charges	Yes
6 Months advance rental - `2500 rs installation Charges + 1 Month Free	Yes
12 Months advance rental - Zero installation Charges + 2 Months Free	Yes

### Soho

OFFERS	TAR	IFF PLAI	NS
Scheme Details	150 Mbps	150 Mbps	150 Mbps
One Month advance rental with installation Charges	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + 1 Month Free	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + Free Usage of Wi-Fi router	Yes	Yes	Yes
12 Months advance rental - Zero installation Charges + 2 Months Free + 25 GB FUP (25 GB Upload &			
25 GB Download) every month applicable only for the said subscription period of 14 months	Yes	Yes	Yes
12Months advance rental - Zero installation Charges + Free Usage of Wi-Fi router + 25 GB FUP			
(25 GB Upload & 25 GB Download) every month applicable only for the said subscription period of 12 months	Yes	Yes	Yes

- •Provision of free Wi-Fi router, being provided to the customer for any term plans (like 6 months and 12 months), is purely at the discretion of the company(ACT Fibernet) and such Wi-Fi router shall always remain the property of ACT Fibernet. Customer undertakes to return the same router at the discontinuation of the service to the company in a reasonable condition.
- •In case the customer chooses to discontinue the services of ACT Fibernet before the expiry of the contractual period (6 months or 12 months as the case may be) based on which a free Wi-Fi router was provided by ACT Fibernet, the customer is liable to pay the cost of the Wi-Fi router to the company, which may be determined by the selling price of such router by the company.
- •If the customers opts for an advance rental plan and opts for disconnection before the end of the plan term, he/she will not be eligible for a refund.
- •Speed indicated above can be experienced on LAN Connectivity. Speed variations may arise due to Wi-Fi Router or any other connectivity equipment being used by the customer ACT Fibernet shall not be responsible in such cases.
- •The free usage of Wi-Fi Router offer is a one-time offer, available only with a single subscription of 6 or 12 months advanced rental plan.

No free router will be given on a subsequent renewal Or in case of ACT Fibernet upgrading the existing plans.

- ${\bf \text{-}ACT} \ Fibernet \ shall \ give \ the \ connection \ with \ an \ advance \ subscription \ of \ one \ month \ and \ installation \ charges.$
- ${\bf .} {\bf ACT\ Fibernet\ reserves\ the\ right\ to\ modify/alter/change/withdraw\ the\ tariff\ plans\ without\ any\ notice.}$
- •For further details please call on 080 42840099.
- •ACT Fibernet connection shall be provided in 15 working days from the date of booking, on the best effort basis.
- •ACT Fibernet Holds no responsibility for any faults/damages/malfunctioning of the gift products or the free Wi-Fi Router provided as a one-time promotional offer. All warranty/Guarantee/After sales services would be provided by the dealer/distributor or manufacturer of the said gift products or free Wi-Fi router.

### Delhi

OFFERS	TARIFF PLANS		TARIFF PLANS			
Scheme Details	20 Mbps	30 Mbps	100 Mbps	125 Mbps	150 Mbps	
One Month advance rental with installation Charges & free usage of Wi-Fi Router	Yes	Yes	Yes	Yes	Yes	
6 Months advance rental with Zero installation charges	Yes	Yes	Yes	Yes	Yes	
6 Months advance rental with Zero installation Charges + Free Usage of Wi-Fi router+1 month free	Yes	Yes	Yes	Yes	Yes	
12 Months advance rental with Zero installation Charges & free usage of Wi-Fi Router + 2 Months Free +						
20% Extra GB FUP every month applicable only for the said subscription period of 14 months	Yes	Yes	Yes	Yes	Yes	

- •Provision of free Wi-Fi router, being provided to the customer for any term plans (like 6 months and 12 months), is purely at the discretion of the company(ACT Fibernet) and such Wi-Fi router shall always remain the property of ACT Fibernet. Customer undertakes to return the same router at the discontinuation of the service to the company in a reasonable condition.
- •In case the customer chooses to discontinue the services of ACT Fibernet before the expiry of the contractual period (6 months or 12 months as the case may be) based on which a free Wi-Fi router was provided by ACT Fibernet, the customer is liable to pay the cost of the Wi-Fi router to the company, which may be determined by the selling price of such router by the company.
- •If the customers opts for an advance rental plan and opts for disconnection before the end of the plan term, he/she will not be eliqible for a refund.
- •Speed indicated above can be experienced on LAN Connectivity. Speed variations may arise due to Wi-Fi Router or any other connectivity equipment being used by the customer ACT Fibernet shall not be responsible in such cases.
- •The free usage of Wi-Fi Router offer is a one-time offer, available only with a single subscription of 6 or 12 months advanced rental plan.
- No free router will be given on a subsequent renewal Or in case of ACT Fibernet upgrading the existing plans.
- •ACT Fibernet shall give the connection with an advance subscription of one month and installation charges.
  •ACT Fibernet reserves the right to modify/alter/change/withdraw the tariff plans without any notice.
- •For further details please call on 011 4234 0000.
- •ACT Fibernet connection shall be provided in 15 working days from the date of booking, on the best effort basis.
- •ACT Fibernet Holds no responsibility for any faults/damages/malfunctioning of the gift products or the free Wi-Fi Router provided as a one-time promotional offer. All warranty/Guarantee/After sales services would be provided by the dealer/distributor or manufacturer of the said gift products or free Wi-Fi router.

### Tirupati

#### Retail

OFFERS TA	TARIFF PLANS		
Scheme Details	20 Mbps	30 Mbps	50 Mbps
One Month advance rental with installation Charges	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + 1 Month Free	Yes	Yes	Yes
12 Months advance rental - Zero installation Charges + 2 Months Free + 50 GB FUP every month			
only for the said subscription of 14 months	Yes	Yes	Yes

#### Soho

OFFERS				
Scheme Details	20 Mbps	30 Mbps	40 Mbps	50 Mbps
One month advance rental with installation charges	Yes	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + 1 Month Free	Yes	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + Free usage of Wi-Fi Router	Yes	Yes	Yes	Yes
12 Months advance rental - Zero installation Charges + Free usage of Wi-Fi Router + 25 GB FUP every month only for the said subscription of 12 months	Yes	Yes	Yes	Yes
12 Months advance rental - Zero installation Charges + 2 Months Free + 25 GB FUP every month only for the subscription of 14 months	Yes	Yes	Yes	Yes

- •Provision of free Wi-Fi router, being provided to the customer for any term plans (like 6 months and 12 months), is purely at the discretion of the company(ACT Fibernet) and such Wi-Fi router shall always remain the property of ACT Fibernet. Customer undertakes to return the same router at the discontinuation of the service to the company in a reasonable condition.
- •In case the customer chooses to discontinue the services of ACT Fibernet before the expiry of the contractual period (6 months or 12 months as the case may be) based on which a free Wi-Fi router was provided by ACT Fibernet, the customer is liable to pay the cost of the Wi-Fi router to the company, which may be determined by the selling price of such router by the company.
- •If the customers opts for an advance rental plan and opts for disconnection before the end of the plan term, he/she will not be eligible for a refund.
- •Speed indicated above can be experienced on LAN Connectivity. Speed variations may arise due to Wi-Fi Router or any other connectivity equipment being used by the customer ACT Fibernet shall not be responsible in such cases.
- •The free usage of Wi-Fi Router offer is a one-time offer, available only with a single subscription of 6 or 12 months advanced rental plan.
- No free router will be given on a subsequent renewal Or in case of ACT Fibernet upgrading the existing plans.
- •ACT Fibernet shall give the connection with an advance subscription of one month and installation charges.
  •ACT Fibernet reserves the right to modify/alter/change/withdraw the tariff plans without any notice.
- •For further details please call on 0877 6681000.
- •ACT Fibernet connection shall be provided in 15 working days from the date of booking, on the best effort basis.
- •ACT Fibernet Holds no responsibility for any faults/damages/malfunctioning of the gift products or the free Wi-Fi Router provided as a one-time promotional offer. All warranty/Guarantee/After sales services would be provided by the dealer/distributor or manufacturer of the said gift products or free Wi-Fi router.

OFFERS	TAF	RIFF PLA	ANS
Scheme Details	30 Mbps	60 Mbps	100 Mbps
One Month advance rental with installation Charges	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + 1 Month Free	Yes	Yes	Yes
6 Months advance rental - Zero installation charges + Free usage of Wi-Fi Router	Yes	Yes	Yes
12 Months advance rental - Zero installation charges + Free usage of Wi-Fi Router + 25 GB FUP every month only for the said subscription of 12 months	Yes	Yes	Yes
12 Months advance rental - Zero installation charges + 2 Months Free + 25 GB FUP every month only for the said subscription of 14 months	Yes	Yes	Yes

- •Provision of free Wi-Fi router, being provided to the customer for any term plans (like 6 months and 12 months), is purely at the discretion of the company(ACT Fibernet) and such Wi-Fi router shall always remain the property of ACT Fibernet. Customer undertakes to return the same router at the discontinuation of the service to the company in a reasonable condition.
- •In case the customer chooses to discontinue the services of ACT Fibernet before the expiry of the contractual period (6 months or 12 months as the case may be) based on which a free Wi-Fi router was provided by ACT Fibernet, the customer is liable to pay the cost of the Wi-Fi router to the company, which may be determined by the selling price of such router by the company.
- •If the customers opts for an advance rental plan and opts for disconnection before the end of the plan term, he/she will not be eligible for a refund.
- •Speed indicated above can be experienced on LAN Connectivity. Speed variations may arise due to Wi-Fi Router or any other connectivity equipment being used by the customer ACT Fibernet shall not be responsible in such cases.
- •The free usage of Wi-Fi Router offer is a one-time offer, available only with a single subscription of 6 or 12 months advanced rental plan.
- No free router will be given on a subsequent renewal Or in case of ACT Fibernet upgrading the existing plans.
- •ACT Fibernet shall give the connection with an advance subscription of one month and installation charges.
- •ACT Fibernet reserves the right to modify/alter/change/withdraw the tariff plans without any notice.
- •For further details please call on 08812 24500.
- •ACT Fibernet connection shall be provided in 15 working days from the date of booking, on the best effort basis.
- •ACT Fibernet Holds no responsibility for any faults/damages/malfunctioning of the gift products or the free Wi-Fi Router provided as a one-time promotional offer. All warranty/Guarantee/After sales services would be provided by the dealer/distributor or manufacturer of the said gift products or free Wi-Fi router.

### Guntur

### **Guntur Retail**

OFFERS	TARIFF PLANS			
Scheme Details	30 Mbps	60 Mbps	100 Mbps	
One Month advance rental with installation Charges	Yes	Yes	Yes	
6 Months advance rental - Zero installation Charges + 1 Month Free + 50 GB FUP every month	Yes	Yes	Yes	
6 Months advance rental - Zero installation charges + Free usage of Wi-Fi Router + 50 GB FUP every month	Yes	Yes	Yes	
12 Months advance rental - Zero installation charges + Free usage of Wi-Fi Router + 100 GB FUP every month only for the said subscription of 12 months	Yes	Yes	Yes	
12 Months advance rental - Zero installation charges + 2 Months Free + 100 GB FUP every month	Yes	Yes	Yes	
only for the said subscription of 14 months				

- •Provision of free Wi-Fi router, being provided to the customer for any term plans (like 6 months and 12 months), is purely at the discretion of the company(ACT Fibernet) and such Wi-Fi router shall always remain the property of ACT Fibernet. Customer undertakes to return the same router at the discontinuation of the service to the company in a reasonable condition.
- •In case the customer chooses to discontinue the services of ACT Fibernet before the expiry of the contractual period (6 months or 12 months as the case may be) based on which a free Wi-Fi router was provided by ACT Fibernet, the customer is liable to pay the cost of the Wi-Fi router to the company, which may be determined by the selling price of such router by the company.
- •If the customers opts for an advance rental plan and opts for disconnection before the end of the plan term, he/she will not be eligible for a refund.
- •Speed indicated above can be experienced on LAN Connectivity. Speed variations may arise due to Wi-Fi Router or any other connectivity equipment being used by the customer ACT Fibernet shall not be responsible in such cases.
- •The free usage of Wi-Fi Router offer is a one-time offer, available only with a single subscription of 6 or 12 months advanced rental plan.
- No free router will be given on a subsequent renewal Or in case of ACT Fibernet upgrading the existing plans.
- •ACT Fibernet shall give the connection with an advance subscription of one month and installation charges.
- •ACT Fibernet reserves the right to modify/alter/change/withdraw the tariff plans without any notice.
- •For further details please call on 0863 6681000.
- •ACT Fibernet connection shall be provided in 15 working days from the date of booking, on the best effort basis.
- •ACT Fibernet Holds no responsibility for any faults/damages/malfunctioning of the gift products or the free Wi-Fi Router provided as a one-time promotional offer. All warranty/Guarantee/After sales services would be provided by the dealer/distributor or manufacturer of the said gift products or free Wi-Fi router.

### **Gurgaon Retail**

OFFERS			TAR	IFF PLA	NS
Scheme Details	20 Mbps	30 Mbps	100 Mbps	125 Mbps	150Mbps
One Month advance rental with installation charges & free usage of Wi-Fi Router	Yes	Yes	Yes	Yes	Yes
One Month advance rental with Zero installation charges	Yes	Yes	Yes	Yes	Yes
6 Months advance rental with Zero installation charges & free usage of Wi-Fi Router + 1 month free	Yes	Yes	Yes	Yes	Yes
12 Months advance rental with Zero installation charges & free usage of Wi-Fi Router + 2 months free + 20% extra GB FUP every month applicable only for the said subscription period of 14 months	Yes	Yes	Yes	Yes	Yes

- •Provision of free Wi-Fi router, being provided to the customer for any term plans (like 6 months and 12 months), is purely at the discretion of the company(ACT Fibernet) and such Wi-Fi router shall always remain the property of ACT Fibernet. Customer undertakes to return the same router at the discontinuation of the service to the company in a reasonable condition.
- •In case the customer chooses to discontinue the services of ACT Fibernet before the expiry of the contractual period (6 months or 12 months as the case may be) based on which a free Wi-Fi router was provided by ACT Fibernet, the customer is liable to pay the cost of the Wi-Fi router to the company, which may be determined by the selling price of such router by the company.
- •If the customers opts for an advance rental plan and opts for disconnection before the end of the plan term, he/she will not be eligible for a refund.
- •Speed indicated above can be experienced on LAN Connectivity. Speed variations may arise due to Wi-Fi Router or any other connectivity equipment being used by the customer ACT Fibernet shall not be responsible in such cases.
- •The free usage of Wi-Fi Router offer is a one-time offer, available only with a single subscription of 6 or 12 months advanced rental plan.
- No free router will be given on a subsequent renewal Or in case of ACT Fibernet upgrading the existing plans.
- •ACT Fibernet shall give the connection with an advance subscription of one month and installation charges.
- •ACT Fibernet reserves the right to modify/alter/change/withdraw the tariff plans without any notice.
- •For further details please call on 011 42340000.
- •ACT Fibernet connection shall be provided in 15 working days from the date of booking, on the best effort basis.
- •ACT Fibernet Holds no responsibility for any faults/damages/malfunctioning of the gift products or the free Wi-Fi Router provided as a one-time promotional offer. All warranty/Guarantee/After sales services would be provided by the dealer/distributor or manufacturer of the said gift products or free Wi-Fi router.

## Rajahmundry

### Rajahmundry Retail

OFFERS	TARIFF PLANS			
Scheme Details	20 Mbps	30 Mbps	50 Mbps	75 Mbps
One Month advance rental with installation Charges	Yes	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + 1 Month Free	Yes	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + Free Usage of Wi-Fi Router	Yes	Yes	Yes	Yes
12 Months advance rental - Zero installation Charges + 2 Month Free + 50 GB FUP every month only for the said subscription of 12 months	Yes	Yes	Yes	Yes
12 Months advance rental - Zero installation Charges + Free Usage of Wi-Fi Router + 50 GB FUP every month only for the said subscription of 12 months	Yes	Yes	Yes	Yes

- •Provision of free Wi-Fi router, being provided to the customer for any term plans (like 6 months and 12 months), is purely at the discretion of the company(ACT Fibernet) and such Wi-Fi router shall always remain the property of ACT Fibernet. Customer undertakes to return the same router at the discontinuation of the service to the company in a reasonable condition.
- •In case the customer chooses to discontinue the services of ACT Fibernet before the expiry of the contractual period (6 months or 12 months as the case may be) based on which a free Wi-Fi router was provided by ACT Fibernet, the customer is liable to pay the cost of the Wi-Fi router to the company, which may be determined by the selling price of such router by the company.
- •If the customers opts for an advance rental plan and opts for disconnection before the end of the plan term, he/she will not be eligible for a refund.
- •Speed indicated above can be experienced on LAN Connectivity. Speed variations may arise due to Wi-Fi Router or any other connectivity equipment being used by the customer ACT Fibernet shall not be responsible in such cases.
- •The free usage of Wi-Fi Router offer is a one-time offer, available only with a single subscription of 6 or 12 months advanced rental plan.
- No free router will be given on a subsequent renewal Or in case of ACT Fibernet upgrading the existing plans.
- •ACT Fibernet shall give the connection with an advance subscription of one month and installation charges.
- •ACT Fibernet reserves the right to modify/alter/change/withdraw the tariff plans without any notice.
- •For further details please call on 0883 6611 000
- •ACT Fibernet connection shall be provided in 15 working days from the date of booking, on the best effort basis.
- •ACT Fibernet Holds no responsibility for any faults/damages/malfunctioning of the gift products or the free Wi-Fi Router provided as a one-time promotional offer. All warranty/Guarantee/After sales services would be provided by the dealer/distributor or manufacturer of the said gift products or free Wi-Fi router.

#### Vijaywada Retail

OFFERS	TARIFF PLANS		NS
Scheme Details	30 Mbps	60 Mbps	100 Mbps
One Month advance rental with installation Charges	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + 1 Month Free + 50 GB FUP every month	Yes	Yes	Yes
6 Months advance rental - Zero installation charges + Free usage of Wi-Fi Router + 50 GB FUP every month	Yes	Yes	Yes
12 Months advance rental - Zero installation charges + Free usage of Wi-Fi Router + 100 GB FUP every month only for the said subscription of 12 months	Yes	Yes	Yes
12 Months advance rental - Zero installation charges + 2 Months Free + 100 GB FUP every month	Yes	Yes	Yes
only for the said subscription of 14 months			

- •Provision of free Wi-Fi router, being provided to the customer for any term plans (like 6 months and 12 months), is purely at the discretion of the company(ACT Fibernet) and such Wi-Fi router shall always remain the property of ACT Fibernet. Customer undertakes to return the same router at the discontinuation of the service to the company in a reasonable condition.
- •In case the customer chooses to discontinue the services of ACT Fibernet before the expiry of the contractual period (6 months or 12 months as the case may be) based on which a free Wi-Fi router was provided by ACT Fibernet, the customer is liable to pay the cost of the Wi-Fi router to the company, which may be determined by the selling price of such router by the company.
- •If the customers opts for an advance rental plan and opts for disconnection before the end of the plan term, he/she will not be eligible for a refund.
- •Speed indicated above can be experienced on LAN Connectivity. Speed variations may arise due to Wi-Fi Router or any other connectivity equipment being used by the customer ACT Fibernet shall not be responsible in such cases.
- •The free usage of Wi-Fi Router offer is a one-time offer, available only with a single subscription of 6 or 12 months advanced rental plan.
- No free router will be given on a subsequent renewal Or in case of ACT Fibernet upgrading the existing plans.
- •ACT Fibernet shall give the connection with an advance subscription of one month and installation charges.
- •ACT Fibernet reserves the right to modify/alter/change/withdraw the tariff plans without any notice.
- •For further details please call on 0866 6681000
- •ACT Fibernet connection shall be provided in 15 working days from the date of booking, on the best effort basis.
- •ACT Fibernet Holds no responsibility for any faults/damages/malfunctioning of the gift products or the free Wi-Fi Router provided as a one-time promotional offer. All warranty/Guarantee/After sales services would be provided by the dealer/distributor or manufacturer of the said gift products or free Wi-Fi router.

### Vizag

## Vizag Retail

OFFERS	TAF	TARIFF PLANS		
Scheme Details	20 Mbps	40 Mbps	60 Mbps	100 Mbps
One Month advance rental with installation Charges	Yes	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + 1 Month Free + 50 GB FUP every month	Yes	Yes	Yes	Yes
6 Months advance rental - Zero installation charges + Free usage of Wi-Fi Router + 50 GB FUP every month	Yes	Yes	Yes	Yes
12 Months advance rental - Zero installation charges + Free usage of Wi-Fi Router + 100 GB FUP every month only for the said subscription of 12 months	Yes	Yes	Yes	Yes
12 Months advance rental - Zero installation charges + 2 Months Free + 100 GB FUP every month only for the said subscription of 14 months	Yes	Yes	Yes	Yes

- •Provision of free Wi-Fi router, being provided to the customer for any term plans (like 6 months and 12 months), is purely at the discretion of the company(ACT Fibernet) and such Wi-Fi router shall always remain the property of ACT Fibernet. Customer undertakes to return the same router at the discontinuation of the service to the company in a reasonable condition.
- •In case the customer chooses to discontinue the services of ACT Fibernet before the expiry of the contractual period (6 months or 12 months as the case may be) based on which a free Wi-Fi router was provided by ACT Fibernet, the customer is liable to pay the cost of the Wi-Fi router to the company, which may be determined by the selling price of such router by the company.
- •If the customers opts for an advance rental plan and opts for disconnection before the end of the plan term, he/she will not be eligible for a refund.
- •Speed indicated above can be experienced on LAN Connectivity. Speed variations may arise due to Wi-Fi Router or any other connectivity equipment being used by the customer ACT Fibernet shall not be responsible in such cases.
- •The free usage of Wi-Fi Router offer is a one-time offer, available only with a single subscription of 6 or 12 months advanced rental plan.
- No free router will be given on a subsequent renewal Or in case of ACT Fibernet upgrading the existing plans.
- •ACT Fibernet shall give the connection with an advance subscription of one month and installation charges.
- ${\bf .} {\sf ACT} \ {\sf Fibernet} \ {\sf reserves} \ {\sf the} \ {\sf right} \ {\sf to} \ {\sf modify/alter/change/withdraw} \ {\sf the} \ {\sf tariff} \ {\sf plans} \ {\sf without} \ {\sf any} \ {\sf notice}. \\$
- •For further details please call on 0891 4284 000
- .ACT Fibernet connection shall be provided in 15 working days from the date of booking, on the best effort basis.
- •ACT Fibernet Holds no responsibility for any faults/damages/malfunctioning of the gift products or the free Wi-Fi Router provided as a one-time promotional offer. All warranty/Guarantee/After sales services would be provided by the dealer/distributor or manufacturer of the said gift products or free Wi-Fi router.

### Chennai

#### Chennai Retail

OFFERS		TARIFF	PLANS		
Scheme Details	75 Mbps	100 Mbps Promo	100 Mbps	150 Mbps	200 Mbps
One Month advance rental with installation Charges	Yes	No	Yes	Yes	Yes
6 Months advance rental with installation Charges + 1 Month Free	Yes	No	Yes	Yes	Yes
12 Months advance rental - Zero installation Charges + Free Usage of Wi-Fi router + 25 GB FUP (25 GB Upload & 25 GB Download) every month applicable only for the said subscription period of 12 months	Yes	No	Yes	Yes	Yes
Promo Offer Details					
3 Months advance rental with installation Charges + 1 Month Free	No	Yes	No	No	No
6 Months advance rental with installation Charges + 2 Month Free + Router Free(high end)	No	Yes	No	No	No
12 Months advance rental with installation Charges + 6 Month Free + Router Free(high end)	No	Yes	No	No	No

•Provision of free Wi-Fi router, being provided to the customer for any term plans (like 6 months and 12 months), is purely at the discretion of the company(ACT Fibernet) and such Wi-Fi router shall always remain the property of ACT Fibernet. Customer undertakes to return the same router at the discontinuation of the service to the company in a reasonable condition.

•In case the customer chooses to discontinue the services of ACT Fibernet before the expiry of the contractual period (6 months or 12 months as the case may be) based on which a free Wi-Fi router was provided by ACT Fibernet, the customer is liable to pay the cost of the Wi-Fi router to the company, which may be determined by the selling price of such router by the company.

•If the customers opts for an advance rental plan and opts for disconnection before the end of the plan term, he/she will not be eligible for a refund.

•Speed indicated above can be experienced on LAN Connectivity. Speed variations may arise due to Wi-Fi Router or any other connectivity equipment being used by the customer ACT Fibernet shall not be responsible in such cases.

•The free usage of Wi-Fi Router offer is a one-time offer, available only with a single subscription of 6 or 12 months advanced rental plan.

No free router will be given on a subsequent renewal Or in case of ACT Fibernet upgrading the existing plans.

•ACT Fibernet shall give the connection with an advance subscription of one month and installation charges.

•ACT Fibernet reserves the right to modify/alter/change/withdraw the tariff plans without any notice.

•For further details please call on 044 42840000

•ACT Fibernet connection shall be provided in 15 working days from the date of booking, on the best effort basis.

•ACT Fibernet Holds no responsibility for any faults/damages/malfunctioning of the gift products or the free Wi-Fi Router provided as a one-time promotional offer. All warranty/Guarantee/After sales services would be provided by the dealer/distributor or manufacturer of the said gift products or free Wi-Fi router.

### Kakinada

### Kakinada Retail

OFFERS		TARIFF	PLANS	
Scheme Details	20 Mbps	30 Mbps	50 Mbps	75 Mbps
One Month advance rental with installation Charges	Yes	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + 1 Month Free	Yes	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + Free Usage of Wi-Fi Router	Yes	Yes	Yes	Yes
12 Months advance rental - Zero installation Charges + 2 Month Free + 50 GB FUP every month only for the said subscription of 12 months	Yes	Yes	Yes	Yes
12 Months advance rental - Zero installation Charges + Free Usage of Wi-Fi Router + 50 GB FUP every month only for the said subscription of 12 months	Yes	Yes	Yes	Yes

#### Kakinada SOHO

OFFERS		TARIFF PLAN	
Scheme Details	50 Mbps	80 Mbps	100 Mbps
One month advance rental with installation charges	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + 1 Month Free	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + Free usage of Wi-Fi Router	Yes	Yes	Yes
12 Months advance rental - Zero installation Charges + Free usage of Wi-Fi Router + 25 GB FUP every month only for the said subscription of 12 months	Yes	Yes	Yes
12 Months advance rental - Zero installation Charges + 2 Months Free + 25 GB FUP every month only for the subscription of 14 months	Yes	Yes	Yes

- •Provision of free Wi-Fi router, being provided to the customer for any term plans (like 6 months and 12 months), is purely at the discretion of the company(ACT Fibernet) and such Wi-Fi router shall always remain the property of ACT Fibernet. Customer undertakes to return the same router at the discontinuation of the service to the company in a reasonable condition.
- •In case the customer chooses to discontinue the services of ACT Fibernet before the expiry of the contractual period (6 months or 12 months as the case may be) based on which a free Wi-Fi router was provided by ACT Fibernet, the customer is liable to pay the cost of the Wi-Fi router to the company, which may be determined by the selling price of such router by the company.
- •If the customers opts for an advance rental plan and opts for disconnection before the end of the plan term, he/she will not be eligible for a refund.
- •Speed indicated above can be experienced on LAN Connectivity. Speed variations may arise due to Wi-Fi Router or any other connectivity equipment being used by the customer ACT Fibernet shall not be responsible in such cases.
- •The free usage of Wi-Fi Router offer is a one-time offer, available only with a single subscription of 6 or 12 months advanced rental plan.
- No free router will be given on a subsequent renewal Or in case of ACT Fibernet upgrading the existing plans.
- •ACT Fibernet shall give the connection with an advance subscription of one month and installation charges.
- •ACT Fibernet reserves the right to modify/alter/change/withdraw the tariff plans without any notice.
- •For further details please call on 9966200000
- •ACT Fibernet connection shall be provided in 15 working days from the date of booking, on the best effort basis.
- •ACT Fibernet Holds no responsibility for any faults/damages/malfunctioning of the gift products or the free Wi-Fi Router provided as a one-time promotional offer. All warranty/Guarantee/After sales services would be provided by the dealer/distributor or manufacturer of the said gift products or free Wi-Fi router.

### **Nellore**

#### Nellore Retail

OFFERS		TARIFF	PLANS	;
Scheme Details	10 Mbps	20 Mbps	30 Mbps	50 Mbps
One Month advance rental with installation Charges	Yes	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + 1 Month Free	Yes	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + Free Usage of Wi-Fi Router	NA	Yes	Yes	Yes
12 Months advance rental - Zero installation Charges + 2 Month Free + 50 GB FUP every month only for the said subscription of 12 months	Yes	Yes	Yes	Yes
12 Months advance rental - Zero installation Charges + Free Usage of Wi-Fi Router + 50 GB FUP every month only for the said subscription of 12 months	Yes	Yes	Yes	Yes

### **Nellore SOHO**

OFFERS		TARIFF PLAN			
Scheme Details	10 Mbps	20 Mbps	30 Mbps	40 Mbps	50 Mbps
One month advance rental with installation charges	Yes	Yes	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + 1 Month Free	Yes	Yes	Yes	Yes	Yes
6 Months advance rental - Zero installation Charges + Free usage of Wi-Fi Router	Yes	Yes	Yes	Yes	Yes
12 Months advance rental - Zero installation Charges + Free usage of Wi-Fi Router + 25 GB FUP every month only for the said subscription of 12 months	Yes	Yes	Yes	Yes	Yes
12 Months advance rental - Zero installation Charges + 2 Months Free + 25 GB FUP every month only for the subscription of 14 months	Yes	Yes	Yes	Yes	Yes

- •Provision of free Wi-Fi router, being provided to the customer for any term plans (like 6 months and 12 months), is purely at the discretion of the company(ACT Fibernet) and such Wi-Fi router shall always remain the property of ACT Fibernet. Customer undertakes to return the same router at the discontinuation of the service to the company in a reasonable condition.
- •In case the customer chooses to discontinue the services of ACT Fibernet before the expiry of the contractual period (6 months or 12 months as the case may be) based on which a free Wi-Fi router was provided by ACT Fibernet, the customer is liable to pay the cost of the Wi-Fi router to the company, which may be determined by the selling price of such router by the company.
- •If the customers opts for an advance rental plan and opts for disconnection before the end of the plan term, he/she will not be eligible for a refund.
- •Speed indicated above can be experienced on LAN Connectivity. Speed variations may arise due to Wi-Fi Router or any other connectivity equipment being used by the customer ACT Fibernet shall not be responsible in such cases.
- •The free usage of Wi-Fi Router offer is a one-time offer, available only with a single subscription of 6 or 12 months advanced rental plan.
- No free router will be given on a subsequent renewal Or in case of ACT Fibernet upgrading the existing plans.
- •ACT Fibernet shall give the connection with an advance subscription of one month and installation charges.
- •ACT Fibernet reserves the right to modify/alter/change/withdraw the tariff plans without any notice.
- •For further details please call on 0861 2301999
- •ACT Fibernet connection shall be provided in 15 working days from the date of booking, on the best effort basis.
- •ACT Fibernet Holds no responsibility for any faults/damages/malfunctioning of the gift products or the free Wi-Fi Router provided as a one-time promotional offer. All warranty/Guarantee/After sales services would be provided by the dealer/distributor or manufacturer of the said gift products or free Wi-Fi router.

### **MADURAI**

#### Madurai Retail

OFFERS	TARIFF	PLANS
Scheme Details	50 Mbps	100 Mbps
1 month advance rental + installation charges (Rs.600) + refundable deposit (Rs.1500)	Yes	Yes
6 months advance rental + 1 month free + 300 GB FlexyBytesPlus + refundable deposit (Rs.1000)	Yes	Yes
12 months advance rental + 2 months free + 1200 GB FlexyBytesPlus	Yes	Yes

#### **Madurai SOHO**

OFFERS	TARIFF I	PLANS
Scheme Details	100 Mbps	150 Mbps
1 month advance rental + installation charges (Rs.600) + refundable deposit (Rs.1500)	Yes	Yes
6 months advance rental + 1 month free + 300 GB FlexyBytesPlus + refundable deposit		
(Rs.1000)	Yes	Yes
12 months advance rental + 2 months free + 1200 GB FlexyBytesPlus	Yes	Yes

- Provision of free Wi-Fi router, being provided to the customer for any term plans (like 6 months and 12 months), is purely at the discretion of the company(ACT Fibernet) and such Wi-Fi router shall always remain the property of ACT Fibernet. Customer undertakes to return the same router at the discontinuation of the service to the company in a reasonable condition.
- •In case the customer chooses to discontinue the services of ACT Fibernet before the expiry of the contractual period (6 months or 12 months as the case may be) based on which a free Wi-Fi router was provided by ACT Fibernet, the customer is liable to pay the cost of the Wi-Fi router to the company, which may be determined by the selling price of such router by the company.
- If the Customer opts for an advance rental and opts for disconnection before the end of the plan term, he/she will not be eligible for any refund except the refundable deposit if any paid by the Customer
- . Speed indicated above can be experienced on LAN Connectivity. Speed variations may arise due to Wi-Fi Router or any other connectivity equipment being used by the customer ACT Fibernet shall not be responsible in such cases.
- •The free usage of Wi-Fi Router offer is a one-time offer, available only with a single subscription of 6 or 12 months advanced rental plan.
- No free router will be given on a subsequent renewal Or in case of ACT Fibernet upgrading the existing plans.
- •ACT Fibernet shall give the connection with an advance subscription of one month and installation charges.
- •ACT Fibernet reserves the right to modify/alter/change/withdraw the tariff plans without any notice.
- •For further details please call on 8939284000
- •ACT Fibernet connection shall be provided in 15 working days from the date of booking, on the best effort basis.
- •ACT Fibernet Holds no responsibility for any faults/damages/malfunctioning of the gift products or the free Wi-Fi Router provided as a one-time promotional offer. All warranty/Guarantee/After sales services would be provided by the dealer/distributor or manufacturer of the said gift products or free . Wi-Fi router.

### **DECLARATION:**

I/We, the subscriber, hereby confirm having read all the above terms and conditions and also confirm my understanding and acceptance in full of the same, without exception. Our subscribing to the services provided by ACT constitute a total acceptance of the Terms of ACT's service offering.

I have read the details of the tariff plan chosen by me and have fully understood the one time charges & monthly charges and all the terms and conditions. I accept all the terms and conditions. I also accept and declare that no extra amount has been collected from me, apart from the amount quoted by me above.



30/08/2018 Customer Signature Place