

National Cranberry Case

1. Draw the process flow diagram of the process fruit operation at Receiving Plant #1 (RP1).
2. Is the process at RP1 machine-paced or worker-paced?
3. Which operation(s) is the bottleneck?
4. What are the main problems faced by RP1?
5. How much overtime is required during peak season?
6. How bad is the truck delay at the loading dock during peak season?
7. What recommendations, both short and long term, would you make to Mr. Schaeffer to overcome the problems identified in (1)?