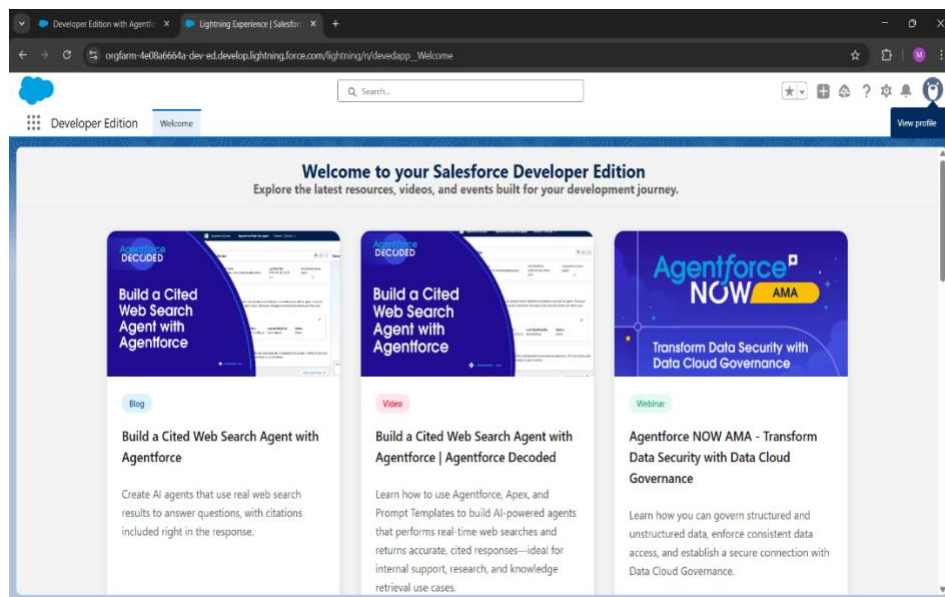## Phase 2: Org Setup & Configuration

Goal: Prepare Salesforce environment.

1. Salesforce Edition Setup

Procedure:

1. Log in to Salesforce Developer Edition.
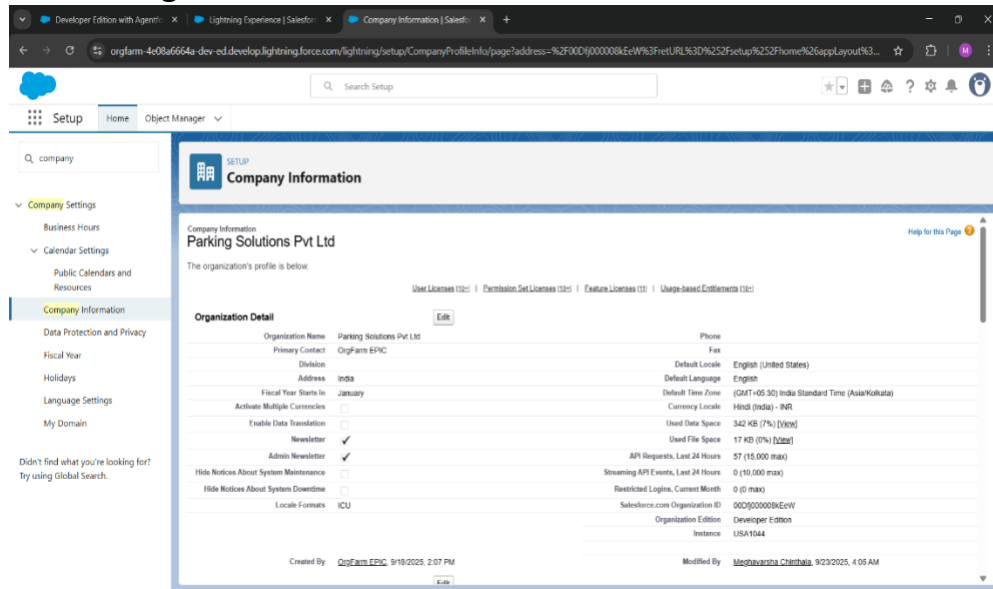2. Verify you have a Developer Org (free dev org).

3. Screenshot: Salesforce home page showing Developer Edition.

2. Company Profile Setup

Procedure:

1. Navigate to **Setup → Company Settings → Company Information**.
2. Update:
   - Company Name
   - Address
   - Default Time Zone
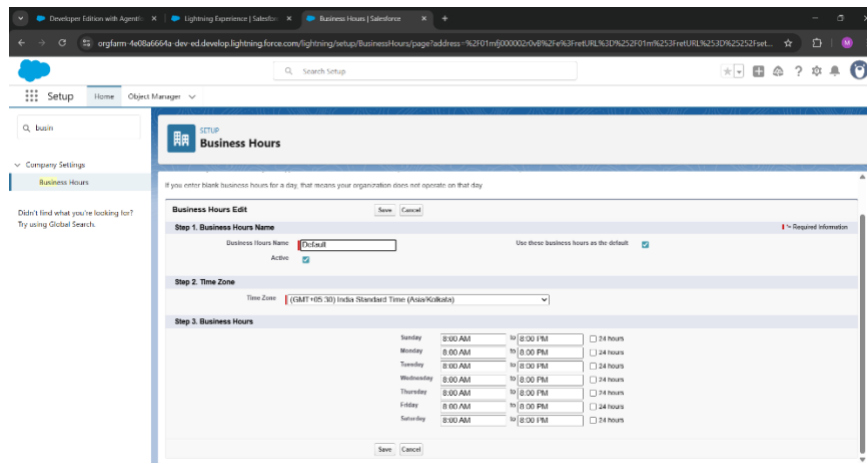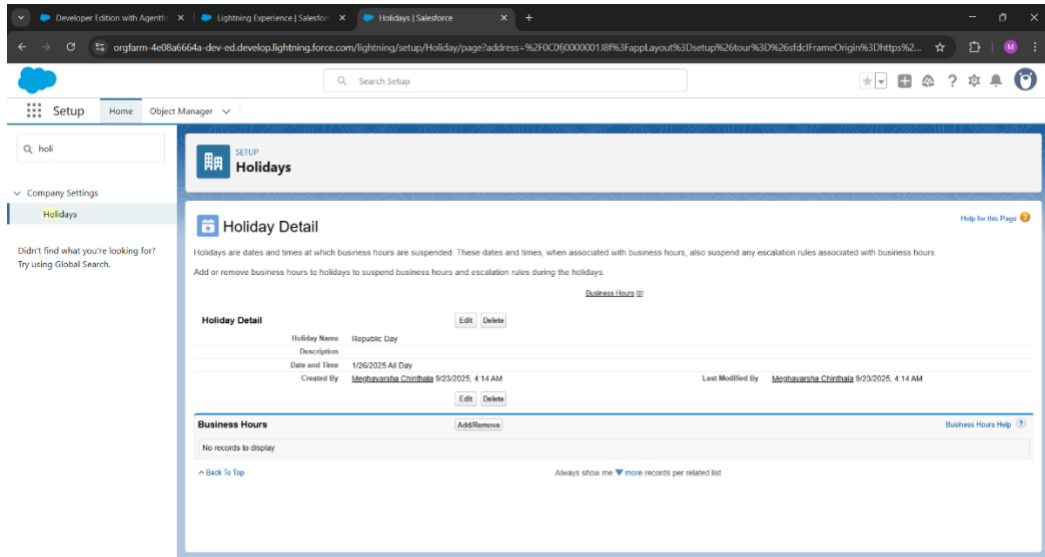   - Currency (INR/USD depending on project)

3. Save changes.

4. Screenshot: Company Information page after update.

3. Business Hours & Holidays

Procedure:

1. Go to **Setup → Company Settings → Business Hours**.
2. Click **New Business Hours**:
   o Name: Standard Hours
   o Working Hours: 8:00 AM – 8:00 PM
3. Click **Save**.
4. Navigate to **Holidays → New Holiday**.
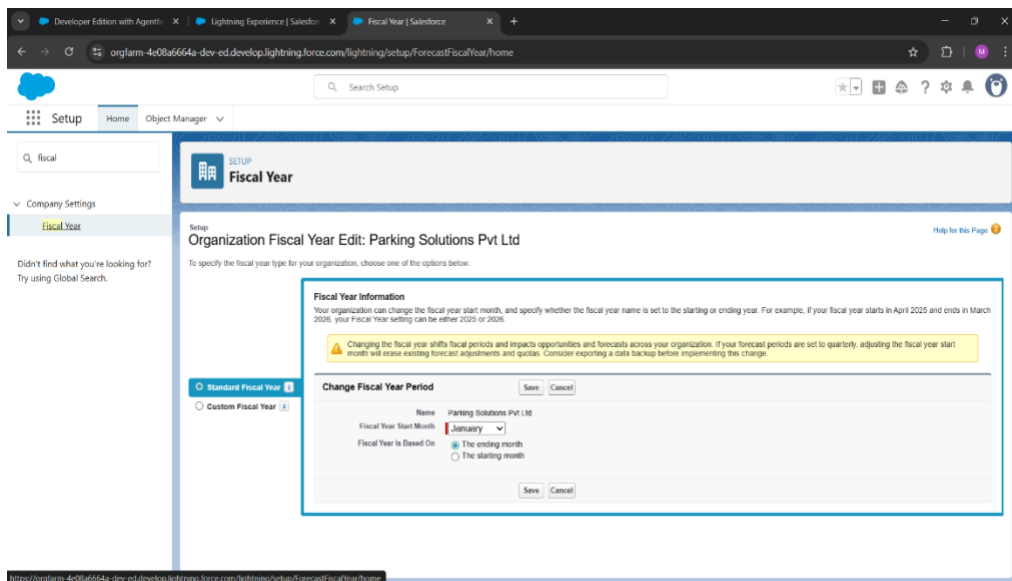5. Add public holidays (no reservations allowed).

6.Screenshot: Business Hours and Holidays configuration.

4. Fiscal Year Settings

Procedure:

1. Navigate to **Setup → Company Settings → Fiscal Year**.
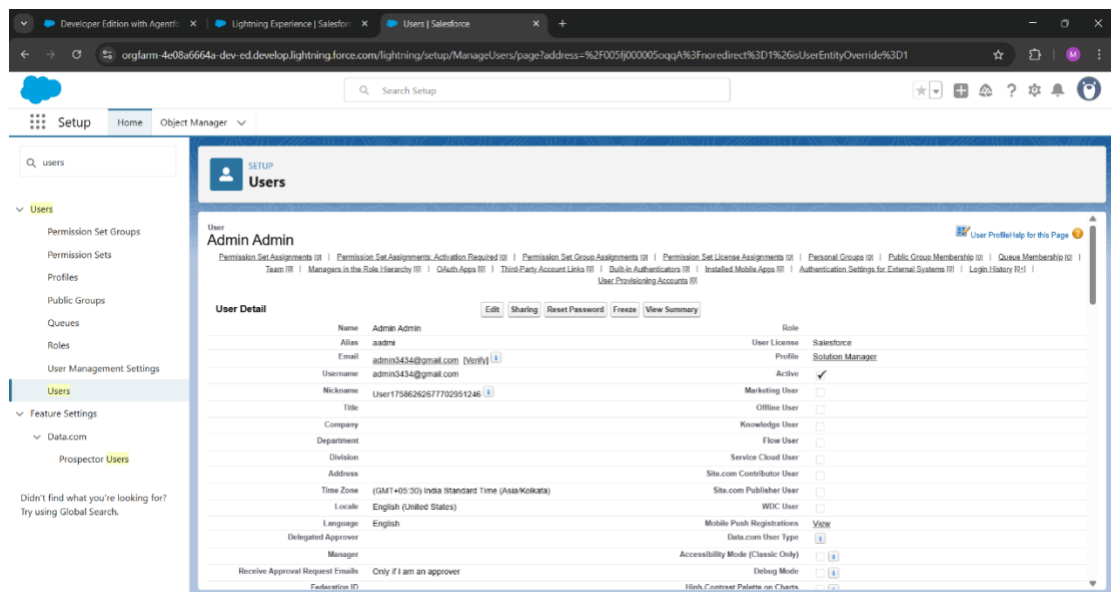2. Select **Standard Fiscal Year** (Jan–Dec).
3. Save changes.

4. Screenshot: Fiscal Year settings page.

5. User Setup & Licenses

Procedure:

1. Go to **Setup → Users → Users → New User**.
2. Create users with roles: Employee, Manager, Admin.
3. Assign **Salesforce Licenses**.

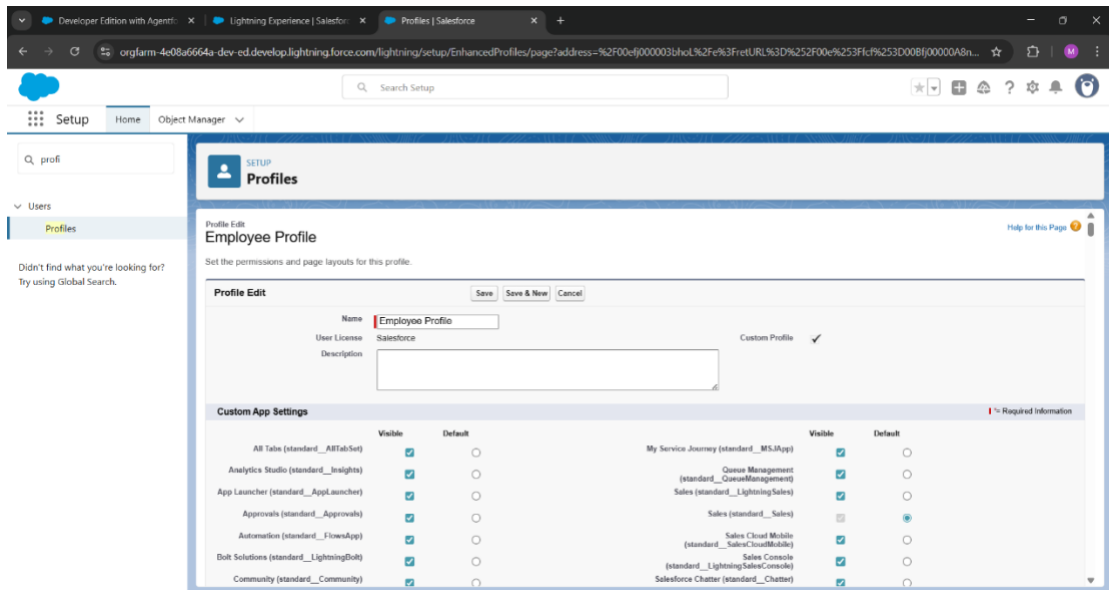4. Screenshot: Users list with created users.

6. Profiles

Procedure:

1. Navigate to **Setup → Users → Profiles**.
2. Create/modify profiles:
   - **Employee:** Can create reservations, view parking slots.
   - **Manager:** Full access to objects.
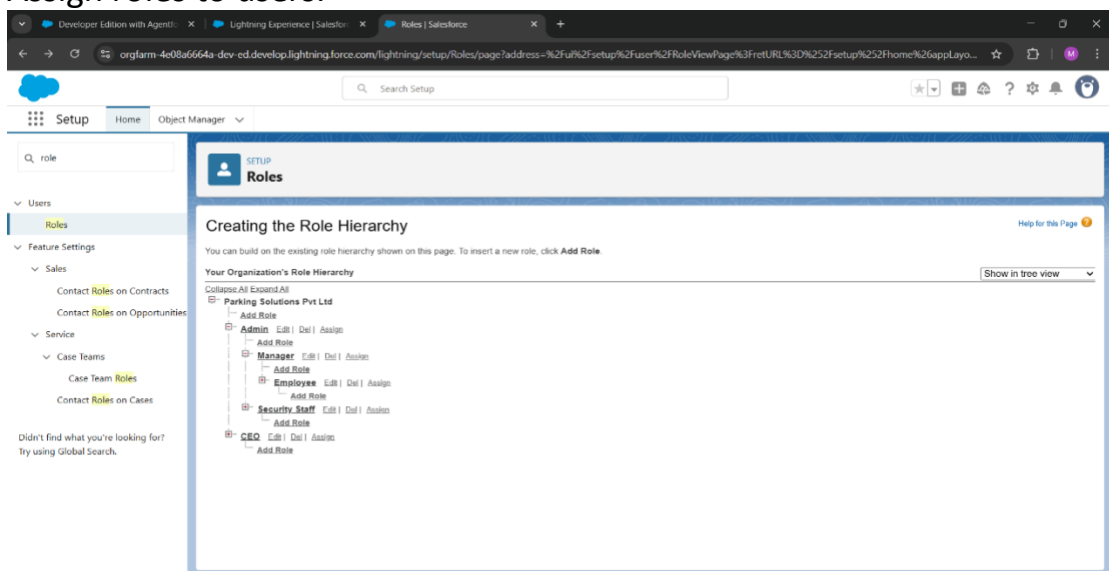3. Assign profiles to respective users.

4.Screenshot: Profile settings page.

7. Roles

Procedure:

1. Navigate to **Setup → Users → Roles → Set Up Roles**.
2. Create Role Hierarchy:
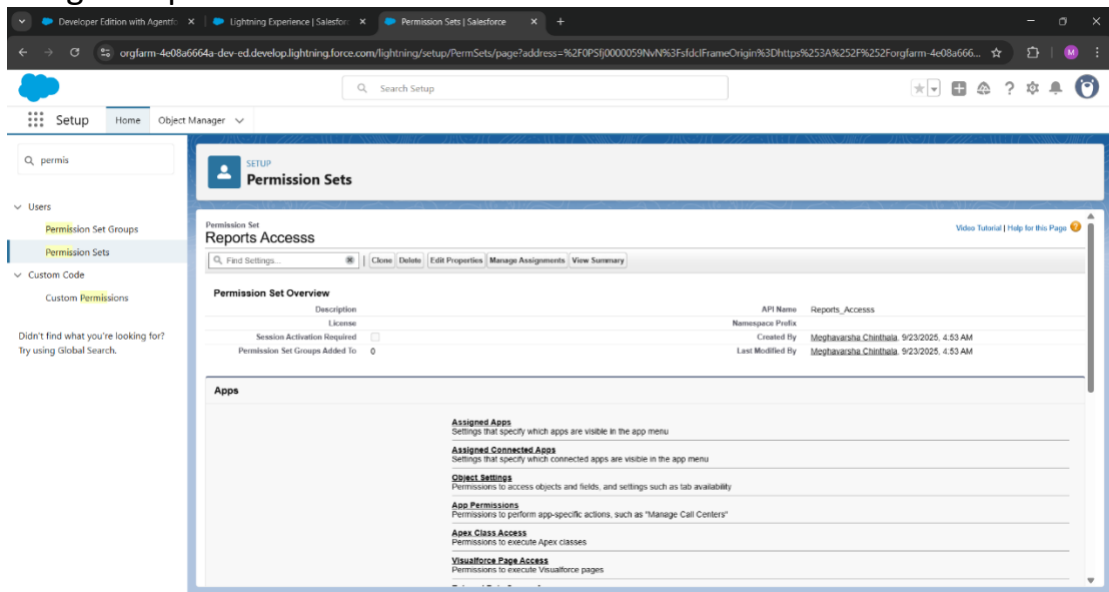   - Manager → Employee
3. Assign roles to users.

4. Screenshot: Role hierarchy diagram.

8. Permission Sets

 Procedure:

1. Go to **Setup → Users → Permission Sets → New**.
2. Create a permission set for additional access (e.g., Reports).
3. Assign to specific users.

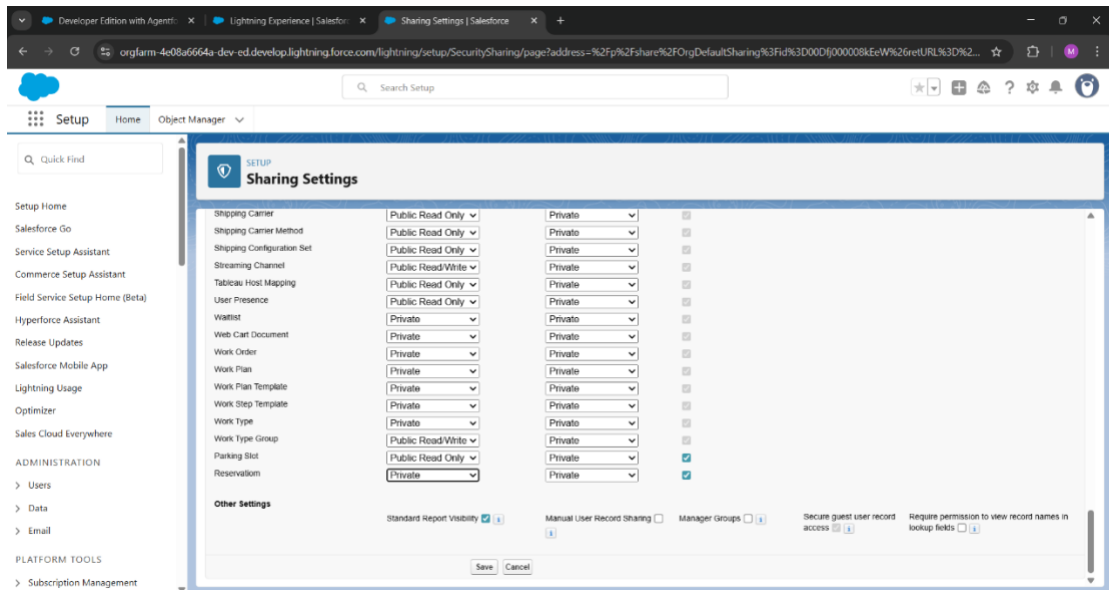4. Screenshot: Permission set assignment page.

9. Org-Wide Defaults (OWD)

 Procedure:

1. Navigate to **Setup → Security → Sharing Settings**.
2. Set **Parking Slot** object to **Public Read Only**.
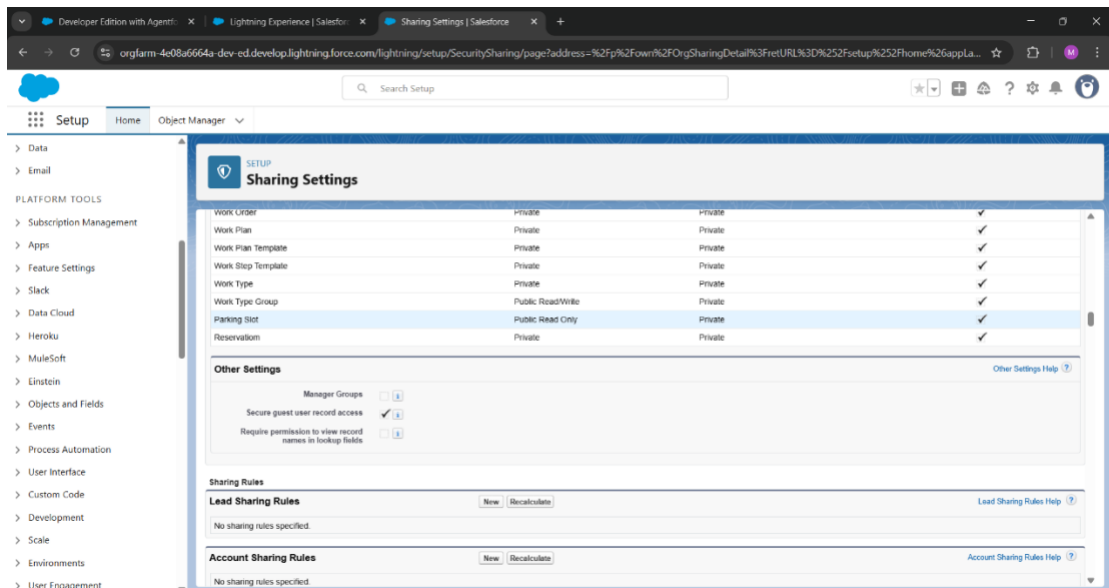3. Set **Reservation** object to **Private**.
4. Save changes.

5.Screenshot: OWD settings page.

10. Sharing Rules

Procedure:

1. In **Sharing Settings**, click **New Sharing Rule** for reservations.
2. Define criteria: e.g., make reservations visible to security staff.
3. Save.

4. Screenshot: Sharing rules page.