Human Computer Interaction Spring 2018

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Group 13

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**Project Task: Heuristic Evaluation of Counsely**

**1. Problem**

An application to help students overcoming anxiety, stress and depression by watching informational videos and discussing with other students and counselor.

Evaluator A: Danish Javed bscs14028

Evaluator B: Muhammad Numan bscs14034

Evaluator C: Mahad Saleem bscs14008

**2. Violations Found**

* **H2-3 User Control & Freedom / severity 2,2 / Found by A, C**

There is no sign out option on home page.

* **H2-2 Match between System and Real World / severity 1 / Found by B**

There should be recommendations in videos based on current video that the user is watching and the user should be able to rate the video to help others find a better video. There are no categories of videos.

* **H2-9 Help Users with errors / severity 2, 3 / Found by A, C**

There are no error messages in case user enters wrong or invalid information while signing up or logging in.

**3. Summary of Violations**

empty cells represent value 0.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Category** | **# Viol.** | **# Viol.** | **# Viol.** | **# Viol.** | **# Viol.** | **# Viol.** |
|  | **(sev 0)** | **(sev 1)** | **(sev 2)** | **(sev 3)** | **(sev 4)** | **(total)** |
| H2-1: Visibility of Status |  |  |  |  |  |  |
| H2-2: Match Sys & World |  | 1 |  |  |  | 1 |
| H2-3: User Control |  |  | 2 |  |  | 2 |
| H2-4: Consistency |  |  |  |  |  |  |
| H2-5: Error Prevention |  |  |  |  |  |  |
| H2-6: Recognition not Recall |  |  |  |  |  |  |
| H2-7: Efficiency of Use |  |  |  |  |  |  |
| H2-8: Minimalist Design |  |  |  |  |  |  |
| H2-9: Help Users with Errors |  |  | 1 | 1 |  | 2 |
| H2-10: Documentation |  |  |  |  |  |  |
| **Total Violations by Severity** |  | 1 | 3 | 1 |  | 5 |

**4. Recommendations**

Videos should be divided in categories and should be ranked to help the user find better videos faster.