

Rahul Chawla

Mobile: +919820805774 Email: rahulnchawla@gmail.com

Summary

Seeking a project manager position.

Experience

8+ years of diverse IT experience in project management, team management, client management, business/requirement analysis and web development.

Skillset

Project Management: Agile Methodology (basics), Scrum Methodology (basics), Kanban Methodology (basics), Waterfall Methodology.

Business Analysis: Requirement Gathering, Use Case Document, UML Flowcharts, SRS, BRD, FRD, User Stories, Gap Analysis, Interaction with Stakeholders and Key Business Users, Bridge between Customer and Implementation Team.

Web & Related Technologies: PHP, HTML, MySQL, REST API, JavaScript, jQuery, CSS, SEO, SEM.

Mobile Technologies: Cross Platform Development using Appcelerator Titanium (basics), PhoneGap (basics) and Ionic Framework (basics).

MVC Frameworks: CodeIgniter, Laravel (basics), Yii (basics), CakePHP (basics), In-house MVC framework.

Other Open Source Technologies: Magento, Drupal, Wordpress, PHPBB, ZenCart, BuddyPress.

3rd Party APIs: Payment Gateways, Amazon S3 & SES, SAP Business One, Google Maps (basics).

Business Intelligence: Pentaho BI Suite, Reporting, Analysis, Dashboards, Data Integration and Data Mining.

Tools: Zoho, JIRA, Confluence, SVN, Asana, dotProject, Eclipse, Google Analytics (basics), Google Adwords (basics), Google Webmaster (basics).

Core Competencies

- Project Management & Delivery:
 - Interfacing with the Pre-sales and Business Analysts during client requirement gathering and effort estimation.
 - Project scope, planning, execution, coordinating schedules, tracking project progress, budgets and outcome throughout the life of the project.
 - Develop and maintain project plans, status reports, risk and issue logs, budget/ongoing project forecast of resources and materials and other project related artifacts.
 - Interaction with the development team on a day to day basis to track the work done and to ensure project remains on schedule and on budget.
 - Providing routine status reports to client and management.
 - Managing day to day customer interactions, to deepen client relationships and boost customer satisfaction.

- Manage and negotiate project scope changes.
- Thorough understanding of the client's business to identify requirements and suggest alternate business solutions.
- Knowledge transfer and detailed discussion with the development team regarding the client's requirements, scope of work, milestones and deliverables.
- Estimating time for the projects from the development aspect.
- Solving the technical doubts, issues raised during the development cycle.
- Manual User Testing and Integration Testing.
- Demonstrate developed modules to the client and capture client feedback.
- Client meetings during the various stages of the life cycle of the project to ensure exact requirements are delivered.
- Client Servicing, Account Management and Demos.
- Building, defining, implementing and improving processes.
- Business/Requirement Analysis:
 - Interaction with business stakeholders for detailed Requirements Gathering.
 - Preparing documents like Use Case, BRD, FRD, SRS and UML flowcharts.
 - Discussing the time and resource estimates with the development team.
 - Proposing of the best suited.
 - Estimating the cost against the estimates and efforts.
 - Setting the milestones for delivery after discussing it with the development team.
 - Preparing and submitting Scope of Work and Proposal.
 - Discussion and negotiation with the client regarding the Scope of Work, Proposal and Costing.
- Development:
 - Building web applications like ERPs, CRMs, E-Commerce and other Custom Business Applications on LAMP stack using MVC frameworks like CodeIgniter, Laravel, Yii, CakePHP, etc..
 - Detailed database design with primary key, foreign key, indexing, etc..
 - Building REST APIs to integrate with 3rd party systems/payment gateways and for mobile applications.
 - Using WordPress, it's plugins and themes to build CMS based responsive websites and custom applications.
 - Building custom plugins for WordPress.
 - Basic expertise in building custom mobile applications using cross platform technologies.
 - Integration of social services like Facebook and Twitter.
 - Integrating Google Analytics and On-page SEO and its optimization.
 - Performing manual Unit and Integration testing.

Other Competencies

- Recruitment
- On-boarding & Payroll

Professional Details

1. **Project Manager at Iksula Services Pvt. Ltd.** from 1st June 2016 till date.
My Responsibilities: Project Management & Delivery.
2. **Head – Product & Solutions at OneLeap Solutions Pvt. Ltd.** from 1st October 2013 till 24th May 2016.
My Responsibilities: Project Management & Delivery and Business/Requirement Analysis.
3. **COO and Co-Founder at Technolits Technologies LLP** from 1st September 2011 till 30th September 2013.
My Responsibilities: Development, Project Management & Delivery, Business/Requirement Analysis, Recruitment and On-boarding & Payroll.
4. **Sr. Project Engineer at Lurn Solutions Pvt. Ltd.** from 1st April 2010 till 31st August 2011.
My Responsibilities: Development, Project Management & Delivery, Business/Requirement Analysis and Recruitment.
5. **Project Engineer at Kudos Infomedia Pvt. Ltd.** from 1st April 2009 till 31st March 2010.
Project Engineer – Trainee at Kudos Infomedia Pvt. Ltd. from 1st October 2008 till 31st March 2009.
My Responsibilities: Development.

Professional Experience Details

Iksula Services Pvt. Ltd., Mumbai, India

1. **Ecommerce Website for Orra Fine Jewellery Pvt. Ltd.**
Responsibilities: Project Management & Delivery.
Technologies and Tools: LAMP stack, Magento, HTML5, CSS3, Zoho (project management), Kanban Methodology, Git, API for ERP Integration.
2. **Ecommerce Website for Provogue (India) Ltd.**
Responsibilities: Project Management & Delivery.
Technologies and Tools: LAMP stack, Magento, HTML5, CSS3, Zoho (project management), Kanban Methodology, Git, API for UniCommerce (Order & Inventory) Integration.
3. **B2B Ecommerce Website for Imaginon Tech-Ventures Pvt. Ltd.**
Responsibilities: Project Management & Delivery.
Technologies and Tools: LAMP stack, Magento, HTML5, CSS3, Zoho (project management), Scrum Methodology, Git, API for LeadSquared (CRM), Exotel Integration.
4. **Ecommerce Website for Smart Living Company (USA).**
Responsibilities: Project Management & Delivery.

Technologies and Tools: LAMP stack, Magento, HTML5, CSS3, Jira, Kanban Methodology, Git, API for ERP Integration.

OneLeap Solutions Pvt. Ltd., Mumbai, India

1. Law Firm ERP for Aleos Solutions & Services Pvt. Ltd.

Description: The project was regarding building an ERP product from ground up for the legal industry. They can manage their employees, clients, contact details, cases, hearings, conferences, deadlines, to-do lists, time-sheets, documents and billing.

Responsibilities: Project Management & Delivery, Business/Requirement Analysis and Development (basics).

Technologies and Tools: LAMP stack, HTML5, CSS3, Bootstrap, Laravel, Asana (project management), SVN, Scrum Methodology.

2. Counsel ERP for Aleos Solutions & Services Pvt. Ltd.

Description: The project was regarding building a SaaS product from ground up for the individual Counsel practitioners. They can manage their matters, clients and their contact details, memo automation and management, calendar, deadlines and next dates.

Responsibilities: Project Management & Delivery, Business/Requirement Analysis and Development (basics).

Technologies and Tools: LAMP stack, HTML5, CSS3, Bootstrap, Laravel, Asana (project management), SVN, Scrum Methodology.

3. Subscription System and Payment Gateway Integration for Aleos Solutions & Services Pvt. Ltd.

Description: The project was regarding building a subscription system integrated with their website <http://lexplanit.com/> to manage subscriptions for the Counsel ERP. The subscription system had options to manage the various plans, user registrations and subscriptions, payment gateways and payments, transactions, etc..

Responsibilities: Project Management & Delivery, Business/Requirement Analysis and Development.

Technologies and Tools: LAMP stack, HTML5, CSS3, Bootstrap, WordPress, MemberPress (Subscription System), Citruspay Payment Gateway, Asana (project management), SVN, Scrum Methodology.

4. CRM for SRSB Broadcast India Pvt. Ltd.

Description: The project was regarding building a Customer Relationship Management (CRM) system. The CRM was tightly integrated with SAP Business One in a 2 way manner for a few pre-defined modules.

Responsibilities: Project Management & Delivery, Business/Requirement Analysis, Client Training and Development (basics).

Technologies and Tools: LAMP stack, HTML5, CSS3, Bootstrap, Yii, Zurmo CRM (open source code base), SAP Business One, SVN.

5. **Retainer for Branding and Marketing Services for Citrus Payment Solutions Private Limited.**
Description: The retainer was for a period of 9 months where we had perform activities like re-design of the website, CMS integration for the website, on-page SEO, newsletters, email marketing and SEM.
Responsibilities: Project Management & Delivery and Business/Requirement Analysis.
Technologies and Tools: LAMP stack, HTML, CSS, WordPress, Google Analytics, Google Adwords, Google Webmaster Toolkit, Excel Sheets, SVN.
6. CRM implementation and customization for Plus Plus Consulting & Services Pvt. Ltd., Merisis Advisors Private Limited and Neoteric Infomatique Ltd.
7. Daetly – Product development for The Three Film Company.
8. Custom mobile application development for ThinkZik Enterprise LLC, HealthCare Connect Pvt. Ltd. and Playsports Games Service Private Limited.
9. Custom portal design and development for Alcatel Lucent, Films Division of India, netCore Solutions Pvt. Ltd.
10. Custom back-end system and feedback form integration for KFC via Blink Solution.
11. Iron Throne Challenge - Custom application development and integration with LinkedIn API for ICICI Bank via Blink Digital India Pvt. Ltd.

Technolits Technologies LLP, Mumbai, India

1. **ERP for SAR Transport Systems Pvt. Ltd.**
Description: The project was regarding building an ERP product from ground up for the logistics/freight forwarding industry. The product will help the client to manage his day to day operations in sales, fulfillment, planning, quotations, invoices, buying and selling rates, container management, vehicle management, client management, employee management, etc..
Responsibilities: Development, Business/Requirement Analysis and Delivery.
Technologies and Tools: LAMP stack, HTML, CSS, In-house MVC framework, Excel Sheets, SVN.
2. **doBillit! for The Three Film Company.**
Description: The project was regarding building a SaaS based invoicing platform for individuals. The product will help the individual to create professional bills, print bills, send bills over email, check their business turnovers and taxes due and overdue payment reminder.
Responsibilities: Development, Project Management & Delivery and Business/Requirement Analysis.
Technologies and Tools: LAMP stack, HTML, CSS, CodeIgniter, Excel Sheets, SVN.
3. **Quomi for MUDr. Dor Matei.**
Description: Quomi is a medical network for health care professional. This product will help various health care professionals to connect with each other and share socially and privately.

Health care professionals can manage their profile, add each other as friends, send private message, upload albums/images, maintain private and public groups, start their own forums for discussion, etc..

Responsibilities: Development, Project Management & Delivery and Business/Requirement Analysis.

Technologies and Tools: LAMP stack, HTML, CSS, WordPress, BuddyPress, Amazon S3, Excel Sheets, SVN.

4. **Custom Income Tax Return Module for Taxmantra.com.**

Responsibilities: Development, Project Management & Delivery and Business/Requirement Analysis.

Technologies and Tools: LAMP stack, HTML, CSS, WordPress, Pods, Excel Sheets, SVN.

5. **BFWA for Blink Solution.**

Description: BFWA (Bollywood Film Web Archive) is a product similar to IMDb. This product was built to help Blink Solution maintain records against bollywood films.

Responsibilities: Development, Project Management & Delivery and Business/Requirement Analysis.

Technologies and Tools: LAMP stack, HTML, CSS, WordPress, Pods, Excel Sheets, SVN

6. **Your Medical Passport for Global Health Ventures Limited.**

Description: Your Medical Passport is an online medical tourism facilitation portal. Users can come and choose from the various medical and treatment packages available and request for a booking.

Responsibilities: Development, Project Management & Delivery and Business/Requirement Analysis.

Technologies and Tools: LAMP stack, HTML, CSS, WordPress, Excel Sheets, SVN.

7. Website design, CMS integration and E-commerce functionality for Films Division of India.

8. Android and iOS mobile application for VH1 via Blink Solution.

9. Website design and CMS integration for MIFF.in for Films Division of India.

10. Custom application for Khar Gymkhana to manage their members, generate monthly member bills and online payments of the bills by the members.

11. Course Management System with payment integration for Neoteric Infomatique Ltd.

12. Microsite for Shoppers Stops via Blink Solution.

13. Custom portal design and development for Audi-IAA and Frooti.

14. Website design, development and integration with WordPress CMS projects.

15. One on one remote training on 'Subversion' for 2 US based clients.

Lurn Solutions Pvt. Ltd., Mumbai, India

1. Business Intelligence, Data warehousing and Reporting for Lurn Solutions Pvt. Ltd.

Description: The project was regarding the Data warehousing and reporting needs of the company. The company had various online products running and capturing various set of data. The need was to collate the data at one place and do the reporting and present some dashboards as per the management and product owner.

Responsibilities: Development, Project Management & Delivery, Business/Requirement Analysis and Training.

Technologies and Tools: Pentaho (open source, community version) (BI Suite, Reporting, Analysis, Dashboards, Data Integration), MySQL, InfiniDB.

2. Lurn Network for Lurn Solutions Pvt. Ltd.

Responsibilities: Development.

Technologies and Tools: LAMP stack, HTML, CSS, In-house MVC framework, Payment Gateway, dotProject, Jira, SVN.

Kudos Infomedia Pvt. Ltd., Mumbai, India

1. Voucher Alerts for UK based Client.
2. WordPress Plugin Development for UK Based Client.
3. Customization on an e-commerce website build on ZenCart.
4. Single Sign-on system between a PHP based website and phpBB based forum.
5. Contributed to design and development of various web based applications using HTML, JavaScript, AJAX based web front-end, PHP and MYSQL server based backend.
6. Demonstrated understanding of web application security by implementing best practices for preventing SQL injection, use of global variables, cross-site scripting and session hijacking.

Qualifications

BE in Computer Engineering from University of Mumbai (Passing Year: May 2008) (Mumbai, India)

Personal Details

Date of Birth: 5th October, 1986

Marital Status: Married

Nationality: Indian

Passport: Yes

Languages Known: English, Hindi and Sindhi

Assets: Team Player, Honest, Reliable and Committed

Declaration

I hereby declare that the information furnished above is true to the best of my knowledge and last updated on 30th May, 2017.