

B.Sc.IT Graduate with total 4+ years of experience in Software Quality Assurance & System testing of client-servers applications, web applications, database, completed certification in Software Testing.

PROFILE

- Tested various applications which include Manual testing projects in Traditional & Agile (SCRUM) methodology.
- Designing test plans, test cases and test processes fuelling swift corrective actions, significant cost savings and fault-free audits.
- Good knowledge of various types of testing including SQA Testing & methodologies, Testing Automation, Test Strategies & Coverage, Defect/bug tracking (Defect Management Life Cycle), Functional, Non-Functional, System, Regression, User Acceptance testing.
- Experience in coordinating testing effort, responsible for test deliverables, status reporting to management, issue escalations. Prepare Status report generation in form of daily/monthly dashboards and status mails.
- Make necessary documents about the system & application related information and the new initiatives developed and the impact and change in flow or change in business rules due to these initiatives.
- Provide training to new comers & juniors on application & methodology.
- Excellent communication, written & presentation skills with product management, development and business analysts for preparation and approval of all Testing and Quality Assurance related documents.
- Ability to work independently & with culturally diverse teams, adapting global business protocols & capability of taking teams to the great heights in terms of performance & motivation.
- Understanding of **SDLC** (Software Development Life Cycle) & **STLC** (Software Testing Life Cycle), processes that includes requirement gathering, analysis, use of appropriate methodology ,version control ,testing & defect management & postmortem analysis of defects
- Strong communication, interpersonal & analytical skills, collaboration & team building skills with proficiency at grasping new Technical concepts quickly & utilize them in a productive manner.

PROFESSIONAL EXPERIENCE SUMMARY

Currently working with Lionbridge Technologies Pvt. Ltd.

Designation : Software Testing Engineer

Duration : Feb 2015 to date

Previously worked with eXegesis Info Tech Pvt. Ltd.

Designation : Jr. Software Tester

Duration : April 2014 – Nov 2015

Previously worked with Procentris India Pvt. Ltd.

Designation : Trainee Software Tester

Duration : Nov 2012 to Feb 2014

TECHNICAL EXPERTISE

Testing & QA skills : Black box testing of web based application.
Database : SQL Server
Testing & Bug Tracking tools : Bugzilla, TFS.
Operating Systems : Windows 98/2000/XP/7/8/8.1/10

PROJECTS

Project	HP Storage
Period	Feb 2015 to Nov 2015
Client	HP (USA)
Description	HPE Store Fabric products help you leverage the full capacity of your storage with lower cost, high performance and the increased reliability you expect. Cut latency in half by upgrading to 16 GB/s Fiber Channel and gain enhanced visibility and manageability with HPE Network Advisor Software. Meet the requirements of your SLAs with guaranteed interoperability
Role / Responsibilities	<ul style="list-style-type: none">➤ Involved in Preparation of the test cases.➤ Involved in black box testing, Smoke testing, Installation & Configuration Testing
Tools	SVN

Project	Freeway
Period	Dec 2015 till date.
Client	(FW-USA)
Description	Freeway is Lionbridge's online service delivery platform. Access to Freeway's collaboration features and language technology is free for Lionbridge clients. Using Freeway, our clients can initiate and track, Translation projects, collaborate with their project teams, manage linguistic assets, and generate enterprise budget and status reports.
Role / Responsibilities	<ul style="list-style-type: none">➤ Involved in Preparation of the test cases.➤ Involved in regression testing, database testing, Beta Testing & System Testing & functional testing.
Tools	TFS,VSTS

Project	Arrow Health Care
Period	Nov 2012 to Feb 2014
Client	USA
Description	Developed Software that makes operating in complex environments with multiple locations, multiple patient sources, and different record-keeping requirements, easy.

Role / Responsibilities	<p>It provides services to customers like bathing, brushing and etc., it generates bill as per the client hourly/per day/per month services used .It also provide home services to customers, for this customers' needs to schedule appointment as per the doctors/nurse availability.</p> <ul style="list-style-type: none"> ➤ Involved in Preparation of the test cases. ➤ Involved in usability testing, Integration Testing & Adhoc Testing
Tools	Bugzilla

Project	Pleatco-Mobile App testing
Period	Feb 2012 to Nov 2014
Client	USA
Description	<p>At Pleatco, goal is to provide quality customer support experience whatever the need may be. Whether trying to identify your filter for replacement or you need some help understanding how to remove, clean or replace your cartridge we are here to find answers and solve problems. If you are a business we are more than happy to help you with your orders and deliveries.</p> <p>Pleatco is a proud supporter of Swim University (swimuniversity.com) The Ultimate Guide to Pool & Hot Tub Car Swimming pools are a blast, and taking care of it is extremely simple</p>
Role / Responsibilities	<ul style="list-style-type: none"> ➤ Involved in Preparation of the test cases. ➤ Involved in regression testing, GUI, UAT Testing.
Tools	Bugzilla

CERTIFICATION & FELICITATION

- Diploma Certification of **Diploma in Software Testing** from SEED InfoTech.
- Certification from SIT Computers in HP-LoadRunner

EDUCATION

- Bachelors of B.Sc. in I.T. (Information Technology) by Mumbai University - **57%**
- Higher Secondary Certificate in Science from Maharashtra State Board - **62.00 %**
- Secondary School Certification from Maharashtra State Board - **74 %**

PERSONAL INFORMATION

- Father's Name : Mr. Sham Phakir Jagkar
- Hobbies : Travelling, Listening music
- Language : English, Hindi, Marathi
- Address : Navi Mumbai.