

## **RESUME**

### **Pratibha Namdev Patil**

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E-Mail:-patilpratibha1103@gmail.com

Address : B-14,Anuja HSG Soc.,  
Pandurang Wadi,Manpada Rd, Dombivli(E).

### **Objective:-**

**To contribute best of my knowledge, skill and ability in the growth of the organization & also attain new heights in my field of work through continuous learning process.**

### **TECHINICAL KNOWLEDGE**

- Troubleshoot basic Hardware problems.
- Troubleshoot all Microsoft Windows.
- Knowledge about the applications.
- Installation of OS - Microsoft Windows (XP & Windows 7).
- Identify, troubleshoot, and analyze computer related issues. Determine appropriate course of action, and conduct repairs, modifications, and upgrade internal components and peripherals as needed.
- Good team player with excellent communication and interpersonal skills, very good at understanding problems and resolving them.
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### **EDUCATION:**

<b>Qualification</b>	<b>School/College</b>	<b>Board/ University</b>	<b>Year Of Passing</b>	<b>Percentage (CPI)</b>
BSc IT	B.N.Bandodkar College Of Science Thane	University Of Mumbai	Jun-2013	59%
H.S.C	D.N.C College Dombivali	Maharashtra State Board	Feb-2010	73%
S.S.C	R.V.Nerurkar High School	Maharashtra State Board	Mar-2008	83.84%

### **Skills**

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- **NET (ASP.NET, C#)**
- **SQL SERVER 2008,STORED PROCEDURES**
- **MVC (Basic)**

### **Work Experience**

**Worked in Progressive InfoTech (At Raymond Site)from Nov 2014 to 5Oct 2015**  
**Designation – Service Desk Engineer.**

#### **Work Profile:**

- Lock the ticket of the user issue.
- Revert on the mail for which the user is facing the issue.
- Assign the engineer, for which user facing the issue.
- Handling all the issue such as, Internet is not working, system is slow, blue Dump error, System hangs, and System is not powering ON, system get Crashed, LAN port is not working, configuration of the New Laptop OR Desktop if the Existing user receives and many more.
- Troubleshooting system and network problems and diagnosing and solving hardware/software faults.
- Close the ticket after the issue has been resolved.
- Resetting the Domain password ID.

**Worked with Rishitech Software and Solutions From 7<sup>th</sup> Oct 2015 To 31st Dec 2016.**

#### **Work Profile:**

- Gathering Client requirements on phone and Develop Website Or Application as per requirements.
- Develop Website Or Application using 3 Tier Architecture and Create Tables and writing Stored Procedure in SQL SETRVER 2008.

#### **Projects :**

##### **1) 96marathamatrimony.com**

Role And Responsibility: Designer And Developer

Developed this website using 3 tier architecture.Crated and managed Tables.

Written stored procedures.Have emailing facility,SMS integration in this website.

**Time period :**

Around 2 Months.

**2) Windows Application (Health Care Applications)**

**3) poojapath.com etc.**

**Technologies Worked On :**

- ASP.NET
- ADO.NET
- C#.ANET
- SQL SERVER 2005/2008(Used)
- MVC ( Basics)
- Ajax (Basics)
- WPF

**Currently Working**

Currently working with Torrent It Solutions located in Goregaon (E) Since 6th Feb 2017 to till date.

**Technologies Working On**

1. Asp.net
2. C#.net
3. Ado.net
4. WPF
5. Ajax
6. Sql Server

**Having knowledge of :**

1. Bootstrap
2. HTML/CSS
3. Web service
4. WCF
5. MVC

**Roles and responsibilities :**

Developing / Writing code as per requirement and writing stored procedures.

**Team Size:**

2

**STRENGTHS**

- Self and team Motivator.
- Quick Learner and Listener.
- Confident, determined and decision maker.
- Adaptive, enthusiastic and highly presentable.

**Extra-Curricular Activities:**

- Played a key role in organizing various cultural & technical activities in college.
- Hobbies include Reading, Playing Chess and Watching Movies and Historical places.

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**PERSONAL INFORMATION**

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Date of Birth	: 11 <sup>th</sup> March 1993
Father Name	: Shri. Namdev Patil
Permanent & Current Address	: Pratibha .N. Patil B-14, Anuja HSG Soc, PandurangWadi Manpada Road, Dombivli(E).
Languages Known	: English, Hindi, and Marathi
Marital Status	: Single
E-Mail	: patilpratibha1103@gmail.com
Contact No.	: +919594912561

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I declare that the above information is correct as per my knowledge.

**Date:**

**Place: Mumbai**

**Pratibha .N. Patil**