



## Experience Summary

- PMP certified Project Manager with 12.5 years of experience in the Information Technology on SharePoint and .NET technologies.
- Vast experience in managing production support and development projects for business critical applications of Fortune 500 companies.
- Responsible for preparing response/solutions to Request for Proposal (RFP) / Request for Information (RFI)/ Customer Presentations for Retail, Consumer goods, Travel and Hospitality, Media Communication and Technology customers.
- Solution Architect and Transition Manager for Support and Maintenance projects for new customers
- Profound knowledge of developing and implementing processes for development (PMI PMP) and support projects (ITIL).
- Responsible for managing multiple SharePoint Platform/Infrastructure, Application Support and development projects for Fortune 500 clients such as Bank of America, MERCK, Xerox, Family Dollar, Clorox, Corbion, Bakery Suppliers Europe and TE Connectivity.
- Headed Organizational activities like certification compliance, technical training sessions, Project maturity audits, Recruitment drives, etc.

## Education and Certifications

Title of the Degree with Branch	College/University	Year of Passing
Bachelor of Engineering(Electronics)	Mumbai University	2003
Diploma in Industrial Electronics	K. J. Somaiya Polytechnic	2000

Certification	Issuing Authority	Year
Project Management Professional(PMP)	Project Management Institute	2013
SharePoint 2010 Application Development	Microsoft	2012
SharePoint 2010 Configuration	Microsoft	2011
NCFM	Securities Market	2006
ORACLE	Oracle Certified Associate	2004

## Technical Skills

<b>Hardware / Platforms</b>	Windows 98/XP/7.0/2003, Office 365, Microsoft Azure, Amazon Web Services
<b>Technology</b>	.Net Framework 1.1/3.5, ASP.NET 3.5, ADO.NET, SharePoint 2007, SharePoint 2010, SharePoint 2013, Microsoft Project
<b>Programming Languages</b>	C#, VB 6.0
<b>Databases</b>	SQL Server 2000, 2005, 2008
<b>Scripting Languages</b>	VBScript



## Professional Experience

Company	Designation	Duration
Cognizant Technology Solutions	Manager– Projects	Dec 2010 – Till Date
Infosys Technologies Ltd	Technology Lead	Feb 2005 – Oct 2010
National Securities Depository Ltd	Officer (Systems)	May 2004 – Jul 2004

## Academic / Professional Recognition/Awards

Issuing Authority	Award	Year
Cognizant Technology Solutions	Associate of the Quarter	2013
Infosys Technologies Ltd	Most Valuable Player (Execution Onsite)	2009
Bank Of America	Spirit Cards(2)	2006-09
SPP New Era High School	2 <sup>nd</sup> in SSC in School	1997

## Organization / Business Unit Activities

- Worked on Request for Proposal (RFP) for new and existing customers
- Designed Application Maintenance(AM) Solutions for new and existing customers
- Conducted SharePoint Admin/Process trainings
- Involved in Application Value Management COE activities like audits, process implementation, etc.
- Performed Certification anchor role for the Business Unit in Mumbai
- Performed Knowledge Management(KM) Anchor role for the Business Unit in Mumbai

## Current Projects

### Project # 1

Title	Xerox TeamSite Migration from SharePoint 2010 to SharePoint 2013 in O365
Client	Xerox Technology
Tools	SharePoint 2010, SharePoint 2013, Metalogix Content Matrix tool
Team Size	17
Role	Project Manager
Period	Oct 2016 – Till Date
Organization	Cognizant Technology Solutions

### Project Objective

Xerox wanted to migrate 8500+ Teamsites from SharePoint 2010 in On Premise to SharePoint 2013 in O365. Cognizant did the initial analysis of the site collections and created the content inventory. Cognizant used Metalogix Content Matrix tool to do this migration. Cognizant handled all the required communication with the Site collection owners for each of the site collection.

### Role and Responsibilities

- Project Manager (People management and delivery management)
- Track the progress of the project as per the schedule provided in the SOW



- Implement processes for the project for internal audits, reviews and compliance
- Arrange for resources, tools, etc. for the project.
- Costing/Budgeting for the project.

### Project # 2

Title	Specification Abstraction System
Client	Carpenter Technology Corporation
Tools	SharePoint 2013, Cloud share VMs
Team Size	3
Role	Project Manager
Period	July 2015 – Till Date
Organization	Cognizant Technology Solutions

#### Project Objective

Carpenter has requested Cognizant to deliver the Specification Abstraction System functionalities in SharePoint. This project also requires creating data migration and validation Packages (SSIS) to migrate data from Mainframe to SharePoint and syndication process to perform Mainframe push.

#### Role and Responsibilities

- Project Manager (People management and process implementation)

### Project # 3

Title	SharePoint Platform/Application Support
Client	Xerox
Tools	SharePoint 2010, SharePoint 2013, DocAve, BMC Remedy, Office 365
Team Size	11
Role	Project Manager / Lead
Period	September 2013 – Till Date
Organization	Cognizant Technology Solutions

#### Project Objective

- Manage SharePoint Platform for 4 applications:
  - TeamSites
  - Mysites
  - Employee Intranet Portal
  - Learning Portal
- Manage the databases for SharePoint applications
- Manage minor enhancements and application defects for TeamSites and Mysites
- Provide SharePoint Consultancy support to end users
- Capacity Planning for SharePoint growth
- Manage various medium size infrastructure projects

#### Role and Responsibilities

- Project Manager
  - People management
  - Effort Tracking
  - CMMI Process implementation
  - Handling medium size projects and delivery management



- Project Lead
  - Troubleshoot systems on a regular basis and ensured resolution of all client problems.
  - Monitored client issues and escalated them as required.
  - Analyzed processes and applied various software upgrades to systems.
  - Developed various processes and procedures for internal and external clients.
  - Managed all operational and technical areas of projects and coordinated with clients for the same.
  - Maintained effective working relationships with third party vendors.
  - Prepared presentations for internal and external clients.
  - Provided training to technical support team.

## Past Project Experience

### Project # 1

Title	Learning Portal Development project for SharePoint 2013
Client	TE Connectivity
Tools	SharePoint 2013
Team Size	9
Role	Project Manager
Period	June 2016 – August 2016
Organization	Cognizant Technology Solutions

#### Project Objective

TE plans to extend the Learning portal to include a collaboration area for users registering to scheduled offerings that are part of the various programs in TE. Cognizant will create communities specific to each program and cohorts specific to each scheduled offering. Users will be given access to the cohorts and communities based on their registration to scheduled offerings.

#### Role and Responsibilities

- Project Manager (People management and delivery management)
- Track the progress of the project as per the schedule provided in the SOW
- Implement development process for the project for internal audits, reviews and compliance
- Arrange for resources, tools, etc. for the project.

### Project # 2

Title	SharePoint 2010 Migration to Cloud and Managed Services Support
Client	Family Dollar
Tools	SharePoint 2010, Amazon Cloud, BMC Service Desk Express
Team Size	5
Role	Project Lead / Manager
Period	February 2014 – March 2017
Organization	Cognizant Technology Solutions

**Project Objective**

Migrate 3 SharePoint Applications/Portals from On Premise to Cloud and provide platform support for following portals

- Employee Intranet Portal
- Daily Business Portal for Family Dollar Stores
- Aisles Portal

**Role and Responsibilities**

- Project Lead (Onboarding of Support team, resolving Customer escalations and Implementing/streamlining processes)
- Project Manager (People management and delivery management)

**Project # 3**

Title	SharePoint 2010 Platform/Application Support and Migration to SharePoint 2013
Client	Bakeries Suppliers Europe and Corbion
Tools	SharePoint 2010, SharePoint 2013, Microsoft Azure
Team Size	5
Role	Project Manager
Period	April 2014 – May 2016
Organization	Cognizant Technology Solutions

**Project Objective**

- Provide 16x5 SharePoint Platform Support for 4 web applications
  - Teamsite
  - Intranet Portal
  - Mysite
  - Extranet Portal
- Support Migration from On-premise to Azure Cloud environment

**Role and Responsibilities**

- Project Manager (People management, Process Implementation, Invoicing and delivery management)

**Project # 4**

Title	SharePoint 2010 Application Support
Client	Orkla
Tools	SharePoint 2010
Team Size	3
Role	Project Manager
Period	June 2014 – May 2016
Organization	Cognizant Technology Solutions

**Project Objective**

- Provide 24 x 7 Application support for SharePoint sites in On Premise and Office 365 Cloud environment
- Office 365 User License Management
- Coordinate with Microsoft and other vendors for issue management

**Role and Responsibilities**

- Project Manager (People and Process management)

**Project # 5**

Title	JLL SharePoint Support Transition
Client	Jones Lang Lasalle
Tools	SharePoint 2010/2013
Team Size	12
Role	Solution Owner / Transition Manager
Period	March 2015 – June 2015
Organization	Cognizant Technology Solutions

**Project Objective**

- Create Solution for SharePoint support for JLL
- Transition the SharePoint Support from JLL contractors to Cognizant team
- Create and execute the Transition Plan to reach Steady State for Support/Development teams
- SharePoint Resource onboarding and transition

**Role and Responsibilities**

- Solution Manager (Preparing Support Solution, customer presentation and resolving customer queries)
- Transition Manager (Resource Onboarding, planning for transition, resolving customer issues, etc.)

**Project # 6**

Title	CIPP 2010 Platform Development and Build and Release
Client	Merck
Operating System	Windows 7
Tools	SharePoint 2010
Team Size	13
Role	Project Lead /Manager
Period	May 2012 – June 2013
Organization	Cognizant Technology Solutions

**Project Objective**

CIPP 2010 Platform Development involves upgrading existing CIPP MOSS 2007 platform to SharePoint 2010.

**Project Description**

Common Internet Portal Platform is a common portal framework for Merck Internet communications sites. This framework provides common capabilities, common governance and support policies, and resides on common infrastructure. This accelerates the deployment of new Internet communications sites and achieves operational efficiencies while providing improved capabilities to regional content owners. The



existing platform is on MOSS 2007. Common Internet Portal Platform SharePoint 2010 involves upgrading existing MOSS 2007 platform to SharePoint 2010 which includes following broad activities

- Creating infrastructure like building servers, service accounts, etc.
- Installing SharePoint 2010 products
- Installing other products like Aptimize,
- Configuring servers
- Preparing Work Instruction and Installation documents
- Creating PowerShell Scripts
- Resolution of infrastructure issues
- Creating Build Packages and Installing it on various environments
- Coordinating with various Stake Holders for the “Go Live” of Internet sites.

### Role and Responsibilities

- Project Lead (Involves resolving user issues, providing technical support for portal and assigning work to the team members)
- Project Manager(Involves managing and implementing processes for other applications within the Project)

### Project # 7

Title	One Merck Enterprise Portal
Client	Merck
Operating System	Windows XP
Tools	MOSS 2007
Team Size	10
Role	Project Lead
Period	Feb 2011 – May2012
Organization	Cognizant Technology Solutions

### Project Objective

The One Merck application is used by Merck Employees for carrying out day to day activities like payroll related tasks, managerial tasks.

### Project Description

The One Merck application is used by Merck Employees for carrying out day to day activities like payroll related tasks, managerial tasks etc. The estimated total number of users targeted is 103K users. One Merck also serves as a one stop portal for all employee needs like Merck policies, various process documentation & links to other internal portals of Merck Inc. The following points list some of the functionalities, process one can carry out through One Merck.

- Pay & Compensation
- User Subscriptions.
- Purchase & Payments
- Personal & Family changes
- Career & Development management
- Travel & Expense management



One Merck is also integrated with SAP, MySite& Communities systems

### Role and Responsibilities

- Support analyst (Involves resolving user issues and technical support for portal)
- Project Lead (Assigning work to the team members and coordinating their work and implementing processes within the project)

### Project # 8

Title	Universal Landing Zone Application Development and Support
Client	Bank of America
Operating System	Windows XP
Tools	Visual Studio 2008, SQL server 2005
Team Size	11
Role	Team Lead
Period	June 2007 – Oct 2010
Organization	Infosys Technologies Ltd

### Project Objective

Universal Landing Zone (ULZ) is responsible for processing images of checks sent by various channels and gathering the information and feeding it to the downstream applications. The business objective of the ULZ application is to have a centralized check image processing system for Bank of America that will result in fast processing of checks.

### Project Description

The project involves monitoring and maintenance of the ULZ application that includes resolving system issues, providing user support and development of tools for production support and process automation

### Role and Responsibilities

- Requirement gathering and analysis for new applications/tools
- Application/Tool Design, coding, code review and testing
- Application deployment related issues.
- Provide support for production related issues to application users and coordinate with Vendors
- Monitoring of the system for any issues
- Provide application and technical training to team
- Implemented 24x7 Production Support
- Project Lead (Assigning work to the team members and coordinating their work and implementing processes within the project)

### Project # 9

Title	Visual Mortgage Smart Manager Development and Support
Client	Bank of America
Operating System	Windows XP
Tools	Visual Studio 2005, SQL server 2005
Team Size	3
Role	Team Lead
Period	Aug 2005 – Jun 2007





## Organization

Infosys Technologies Ltd

## Project Objective

Visual Mortgage (VM) is a standalone loan origination system that works on the field associates laptops, it allows them to save customer data, create loan applications and provide product, pricing and rate information, and create loan scenarios by selecting different products. Associates can export these completed loan applications to a central system for processing, the data is then sent to credit systems for credit decision and on approval or rejection, results are sent back to VM users. Smart Manager is a tool that handles all the communication from VM to loan processing and servicing applications. It also handles other business functionality required after VM user boards the customer loan request

## Project Description

The project involved developing new modules for Smart Manager framework and adding business functionality based on Smart Manager Framework. The project also involved providing support for Visual Mortgage application, fixing defects and supporting business users.

## Role and Responsibilities

- Application/Tool Design, coding, code review and testing
- Design discussions with onsite coordinators
- Creating traceability matrix and status reports for project tracking
- Conducting defect review and prevention meetings with the team
- Identify and provide solution for issues related to business logic, functionality and data processing of the application to improve performance and user experience.
- Create tools and utilities for VM users
- Undertook Configuration Control Activities for entire client account at offshore
- Conducting Disaster Recovery exercise.
- Defect Fixing and Maintenance activities

## Personal Details

<b>PAN</b>	ANGPP196D
<b>Date of Birth</b>	15-March-1982
<b>Marital Status</b>	Married
<b>Notice Period</b>	30 Days
<b>Contact No</b>	9881917151