Nikhil Dilip Gharkar
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Date of Birth: 01/05/1991
Permanent Address: B/604,Kaveri CHS, MG road, Goregaon-W, Mumbai-62.

CAREER OBJECTIVE:

To work as a Software Tester in an organization which allows me to utilize my skills, knowledge and abilities to effectively contribute towards the goals of the organisation. I am keen to learn new things and to apply obtained knowledge to develop personally and professionally.

CERTIFICATION:

- ISTQB certification completed (Score : 85%)
- Pursued software testing course from Squad infotech.
  Manual Testing Proficiency :
  - Knowledge on STLC, SDLC, defect life cycle.
  - Experience in test case writing and execution.
  - Experience in functional, integration, system testing, UX testing.
  - Knowledge on smoke, regression, compatibility and various other types of testing etc.
  - Experience on using bug tracking tools like Redmine, Jira.

WORK EXPERIENCE (2.6 yrs):

A)
Company   : Neulife Nutrition India Pvt Ltd. **(E- Commerce)**
Designation : Associate Tester.
Work done   : Manual Testing.
Duration   : 9th Feb 2016 – 1 Sept 2016. (6 months)

Product worked on:

Neulife Website, Mobile App.
Neulife.com is an online supplement store and fitness information provider
that offers wide range of supplements products and health information to fitness conscious individuals.

RESPONSIBILITIES:

- Test website and mobile app to detect critical defects and report it to development team.
- Understand business requirement document, prepare test requirements, test scenarios.
- Create , document and execute test cases.
- Raise and track bugs in defect tracking tool and get it fixed.
- Perform usability testing for smooth user experience and ensure quality.
- Co ordinate with developers as required to resolve bugs discovered while testing.

B)

Company   : <u>Avenues India Pvt Ltd</u>. (Online Payment Gateway)
Designation   : Technical Support Executive.
Work done   : Technical Support, SQL and Manual Testing.
Duration   : Oct 2013 – Oct 2015.(2 years)

<u>Product worked on :</u>

EventAvenue

EventAvenue product offers customizable registration page along with payment page to event organizers/ merchants for accepting online registrations/payments from their registrants. Types of event include: Delegate registration, Marathon, Admission enrollment, Donation collection etc.

RESPONSIBILITIES:

- Conduct manual test to validate registration page before making event page live/active.
- Assist clients and their customers through mails or calls.
- Test functionality discrepancies reported by clients and prompt developers if issue exist.
- Write SQL queries to retrieve critical data / status from database as required.
- Check gateway functionality/ particular payment option by executing Debit/Credit card transactions whenever essential.
- Configure registration page for merchants from backend system as per business requirements i.e. customized page, distinctive registration categories, pricing.
- Modify active registration page on clients intimation i.e. change in pricing, registration category, form fields.
- Help registrants to get their pending transaction status, update merchants about payout transfer, downloading reports, sending invoice, initiate refunds etc.
- Coordinate with development team, accounts team, compliance team to provide proper assistance to merchants.

OTHER COURSES:

- Oracle 10g – (Year - 2011/2012)
- .NET – (Year 2012)

ACADEMIC DETAILS:

Exam	Year	College/University	Marks
BCA	2011	Ln college of Management and Technology (Tilak Maharashtra University)	60.16%
HSC	2008	Dalmia College (Maharashtra State Board)	58.50%
SSC	2006	ST. Thomas Academy (Maharashtra State Board)	64.40%

DECLARATION:

I hereby declare that all the above information furnished about me is true to the best of my knowledge and belief.

Place : Mumbai   Nikhil D. Gharkar