

Supriya S Deshmukh

9870741112
supriyadeshmukh39@gmail.com

Objective

Aims to work in a challenging work environment where I can utilize my techno functional skills, towards the development and implementation of the new ideas in software profession, contributing to growth of the organization.

Skills

FSD, USER Manuals, SDLC Models , UML Diagrams , MS-Office, SQL, Html, Core Java, Android.

Experience

August 1, 2017– Present

Exegesis Infotech – Support Analyst

Responsibilities

- Gathering and Analyzing new/change in requirement, Impact analysis on current functionality.
- Interacting with Client Business and IT team, Insurance Companies.
- Preparation of Function Specification Document (FSD) and explaining the same to developers and testers.
- Functional Testing on development and Staging servers.
- Managing, interacting and training the team.
- Release Management, preparing release notes and deployment instructions.
- Acceptance testing and BA Sign offs.
- Receiving and acknowledging the incident reported by the client.
- Contact client, ask for all relevant information (if not provided together with the incident report) that is necessary to get to the bottom of the incident (checklists, scripts)
- Communication between Development, PM and the client to support bug-fixing

Projects

Motor Vehicle Insurance

This project offers a multi-OEM multi-dealer solution for Insurance Distributors to manage Motor Vehicle Insurance and provide motor dealers direct access to issue instant policies to customers at their dealership locations. With this solution, dealers can issue new / renewal / rollover / break-in policies along with premium / non-premium bearing policy endorsements, cancellations.

- OEM-Dealer Management: Online platform for Motor Vehicle Insurance – adaptable to multiple OEMs / Motor Dealers. All vehicle type (pre-underwritten) policies can be issued – private / passenger / two-wheeler / commercial.
- Fleet Management: Portal for employees of a Corporate to renew Motor policies online. Corporate admin / Broker can renew motor policies of employees (or) of the fleet of the Corporate.

Employee Health Benefit

This project offers a secure web based solution that empowers the Insurance Distributor to manage Employee Benefits for their Corporate Clients across Group Medclaim (GMC), Group Personal Accident (GPA) and Group Term Life (GTL) policies.

Health Claim Management

This project offers a comprehensive web-based solution for Health Claims Management that completely automates Reimbursement and Cashless claims.

Education

2012 – 2016

Pillai's College of Engineering, New Panvel – B.E(Computer Science) – 7.93 CGPA

2010 – 2012

N. N. Paliwala Jr. College, New Panvel – HSC – 77.67 %

2009 – 2010

K. A. Banthia High School, New Panvel – SSC – 88.55 %

Courses

- Undergone training in Android Programming covering all topics required to small applications.
Certified by Monster India Member – SCTPL , with 84.4 %
- Certified by MS-CIT.

Area of Interest

- Analysis
- Management

I hereby declare that the information furnished above is true to the best of my knowledge.

(Supriya Deshmukh)

Place: New Panvel