DEVANSHI.JAYESH.DESAI

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➤ **ACADEMIC QUALIFICATION:**

Sr. No.	Examination	Year of Passing	Institute /Board /University	Percentage
1	B.E (IT)	2015-2016	Vidyavardhini College of engineering and technology(MU)	70%
2	Diploma in Computer Technology	2011-2012	Sardar Vallabhai patel Polytechnic(MSBTE)	81.16%
3	SSC	2008 -2009	Maharashtra State Board of Secondary & Higher Secondary Education	81.69 %

➤ **TECHNICAL SKILLS:**
   1. **Languages:** C, Java, SQL, HTML, CSS, JavaScript ,JQuery
   2. **Tools:** Visual Studio, Bootstrap, Matlab, MySQL Server 2008
   3. **Testing Tools**: TestLink, Bugzilla , ALM
   4. **Operating System** : Windows 7,8,10

➤ **PROJECTS:**
   1. **Working on Steganography A technique to hide information within image file**
   2. **Technology News site** – Project's aim is to give news to viewers about new &
      upcoming technologies developed in the year 2015-16

➤ **ACADEMIC ACHIEVEMENTS:**
   1. Secured 2nd position in Diploma in Computer Technology in the year of 2011-12

➤ **EXTRA-CURRICULAR & CO-CURRICULAR ACHIEVEMENTS:**
   1. Completed course on software testing from SeedInfotech learned C ,Mysql ,core Java
      Manual Testing and Automation Testing tools (Selenium IDE,UFT,TestLink,Bugzilla,ALM)
   2. Secured 1st position in mind teaser held at Vidyavardhini College of engineering and technology

➤ **EXPERIENCE :**
   - **Job Profile : Technical Support Engineer   Client : DELL   (JULY 2016-SEPTEMBER 2017)**
   - **Key Responsiblities:**
   1. Proficient in handling escalated calls and providing 1st and 2nd level Technical Support to
      end users of dell laptops and Pcs
   2. Troubleshooting for faulty hardware parts in the system
   3. Provide thorough support and problem resolution for customers

➤ **AREAS OF PROFESSIONAL INTERESTS:**
   1. Website designing using HTML ,CSS, javascript ,Bootstrap
   2. Software Testing.

➤ **AREAS OF PERSONAL INTERESTS:**
   Dancing, Photography, Socializing-Volunteer Work