Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform.
- Doing Software Testing certification.

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.

• Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.

Programming Languages: Java, c, c++, Good knowledge of selenium.

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : Mata mahakali chawl ,Bhatwadi,Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, S RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months **Project Description**: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai

• Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title: Photography WebsitePlatform: Windows XP SP2Front End: HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		

H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Domnironion Inniunyvolo	Maharashtra State	2011-12	61 170/
п.з.с	Ramniranjan Junjunwala,		2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title: Photography WebsitePlatform: Windows XP SP2Front End: HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech.,	Mumbai University	2014-15	59.93%
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title: Photography WebsitePlatform: Windows XP SP2Front End: HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months **Project Description**: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.

Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

ukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
D CC IT	Dryng Vidyanthi Cniha'a	Manahai Hairranaitar	2014 15	50.020/
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.

- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
11.5.0	Ghatkopar(W).	Board	2011-12	01.17/0
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
	Ghatkopar(W).	Doard		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title: Photography WebsitePlatform: Windows XP SP2Front End: HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.
Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.
Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.
Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.
Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.
Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.
Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.
Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.
Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.
Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.
Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.
Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.
Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.
Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.
Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family.
Programming Languages : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single
Gender : Female
Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	

S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir, Ghatkopar(w).	Maharashtra State Board	2009-10	85.45%
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%

B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website
Platform : Windows XP SP2
Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer
From 15th Jan 2016 to Till date

Roles & Responsibilities:

• Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).

- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's College of sci. & tech., Ghatkopar(E).	Mumbai University	2014-15	59.93%

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.

- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD. **Designation:** Desktop Support Engineer **Duration:** From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala, Ghatkopar(W).	Maharashtra State Board	2011-12	61.17%
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website **Platform** : Windows XP SP2

Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the

feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software: Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status: SingleGender: FemaleNationality: Indian

Religion : Hindu-Maratha

Languages known: English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar

RESUME

Shital Macchindra Dawkhar

Mobile: 9820739974

Email: shitaldawkhar94@gmail.com

CAREER OBJECTIVE

Looking for a suitable position in a professionally managed organization where I would be presented with opportunities and utilize my technical skill for attaining complete job satisfaction.

SUMMARY

- Working as Desktop Support Engineer at Wipro Infotech LTD
- Completed BSc-IT from University of Mumbai
- Final Year Project Done on Microsoft .NET platform

EDUCATIONAL QUALIFICATIONS

Degree	Name of School/College	Board/University	Year of	Percentage
			Passing	
S.S.C	Saraswati Vidya Mandir,	Maharashtra State	2009-10	85.45%
	Ghatkopar(w).	Board		
H.S.C	Ramniranjan Junjunwala,	Maharashtra State	2011-12	61.17%
	Ghatkopar(W).	Board		
B.SC.IT	Pune Vidyarthi Griha's	Mumbai University	2014-15	59.93%
	College of sci. & tech.,			
	Ghatkopar(E).			

EXPERIENCE SUMMARY

Company: Wipro Infotech LTD.

Designation: Desktop Support Engineer

From 15th Jan 2016 to Till date

Roles & Responsibilities:

- Provide L1 support for Lotus Notes Email Client Software (Ver 7,8,9).
- Configure lotus notes email client and troubleshoot issues.
- Create and troubleshoot lotus notes archive issues.
- Transfer user lotus notes to different workstations.
- Upgrade lotus notes client version on workstations.
- Create notes ID file from AD server.
- Delete, Enable, Rename and unlock Notes ID.
- Provide web mail access to end users.
- Performing troubleshooting on assigned ticket and resolve the problem within SLA.
- E-mail/phone follow-up with end users.
- Installation of drivers and Configure LaserJet, Colour jet & all in one Printer.
- Publish daily work status to seniors.

FINEL YEAR PROJECT

IT projects done in semester VI in a group of 2 people.

Project Title : Photography Website Platform : Windows XP SP2 Front End : HTML5, Asp.net, C#

Back End : MS SQL **Project Duration** : 6 Months

Project Description: This project has been developed for photographers to show their portfolio, innovative photos. By using this website, anyone can see photography collections & provide the feedback for same.

KNOWLEDGE STREAMS

Platform : Windows family. **Programming Languages** : ASP.Net with C#, C++

Web Development : HTML.

Database : MS SQL, MS SQL Server 2008

Software : Microsoft Visual Studio 2010, MS SQL 2008.

INTERESTS AND HOBBIES

• Learning New Things, Listening to music & Dancing.

PERSONAL DETAILS

Date of birth : 26th November 1994

Address : 1/17, Sukhawantibai chawl, Bhatwadi, Ghatkopar(w), Mumbai-400086.

Marital status : Single Gender : Female Nationality : Indian

Religion : Hindu-Maratha

Languages known : English, Hindi, Marathi.

DECLARATION

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Mumbai

Date:

Shital Macchindra Dawkhar