RESUME

Name: Miss Shalmali Vilas Tile.

Address: Flat no.04,"Mittal Park" apartment, east of peth road, beside RTO, Durganagar, Nashik-422004.

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      shalmali.9319@gmail.com

Date of birth: 13-12-1993

Career objective:

To work and learn in a healthy environment with commitment and dedication which enables me to fulfill   my career aspiration.

Educational details:

Sr. No.	Course	School/College	Board of education	Percentage Obtained
1	10th	Sarda Kanya Vidyalay	SSC, Nashik	89.53%
2	12th	K.T.H.M College, Nashik	HSC, Nashik	79.17%
3	BE(E&TC)	MET Bhujbal Knowledge City, Nashik	Savitribai Phule Pune University	65.6%

Academic projects undertaken:

1. Project Name: "Wireless EPABX System Using IVR"

  Description: The system consists of wireless private branch exchange. The calls are routed to person's mobile no. Caller is received by an interactive voice and prompted to select one of the available options. Then a conference call is set up.

2. Mini Project: "Automatic Room Light and Temperature Control"

Description: This project has a microcontroller based system for controlling room light with additional feature of controlling temperature of the room as well.

Vocational Training:

Successfully completed "BSNL Platinum certified Engineer" Course.

Interpersonal Skills:

1. Ability to work in a team.
2. Confident, positive intellectual attitude and passionate about my work.
3. Ability to cope up with different situations.
4. Willing to learn and adapt to new skills.

Languages Known: Marathi, English and Hindi.

Experience: Working as 'Technical Support Engineer' at Aress Software and Education Technologies Private Limited

Employment Details:

Experience: March '17 - Till Date with Aress Software and Education Technologies Private Limited

Client: Netecetera (UK)

Leading IT infrastructure provider offering co-location, dedicated servers and managed infrastructure services to businesses worldwide.

Key Result Areas:

1. Providing overall support to entire project team including web hosting setups, server setups, live chat support in an effective manner.
2. Communicating with internal/external clients to determine specific requirements and expectations.

Technical Skills:

Software & Technologies:

Development tools: Hyper-V, Solus VM

Security: Certificates for web and user level, encryption/decryption.

Database: Microsoft SQL server(2005,2008,2012), MySQL.

Platforms: Microsoft Windows, Linux

Others: Microsoft Office Word, Microsoft Office Excel, and Microsoft Office Power Point, Filezilla FTP.

Declaration:

 I do hereby declare that the above information is true to the best of my knowledge**.**

Place: Nashik   Shalm
 Date: