

MOHAMMAD MOHSIN KHAN

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PROFILE SUMMARY:

Over 8 years of experience in Software Services Delivery with focus on Project Management, Business Analysis, Client Management and Project Life Cycle Management.

EDUCATION:

- MBA(Systems) – Symbiosis Centre for Information Technology(SCIT) – 2009
- M.Sc(IT) – Mumbai University - 2007

WORK EXPERIENCE:

Aloha Technology Private Limited (<http://www.alohatechnology.com>):

April 2009 - Till Present

It's a Software Service based company having two Operational Centre's in Pune. It's a 1000+ employee organization and has taken over Faronics (<http://www.faronics.com>) - a product based company.

Designation: Senior Project Manager

Reporting To: Director of Operations

Role and Responsibilities:

- Client communication to comprehend the software requirement specifications
- Preparation of Project Plan and review of quality standards, Test Plans and deliverables with evaluation at different milestones
- Product Management in liaison with the client in terms of competitive analysis, product features and specifications
- Resource Management and structure
- Providing project status, query resolution and maintenance of application
- Delivery of the final application based on SDLC processes in consonance with the project documents
- Client account management including billing.

ACCOMPLISHMENTS/ ACHIEVEMENTS:

- Started my career as a Business Analyst and Asst. Project Manager and was promoted to the position of Project Manager
- Worked as Senior Project Manager since mid of 2012.
- Currently, handling s/w projects in various domains such as Medical, Construction, Logistics, Gaming, 3D modelling, Mobile and Education with a direct reporting team of 25 Developers and 6-8 Technical Team Leads.
- As a part of Business Development Team and Client Engagement cycle frequent travel to US.
- Implementation of complete SDLC processes with Agile as well as Traditional s/w building methodologies

SKILL SETS:

- Project Management – MS Project, Open Project, UML, JIRA, Basecamp, Zoho, Asana, Pivotal Tracker
- UI Management – Photoshop, GIMP, Axure
- Microsoft Office Suite -Word, Outlook, PowerPoint, Excel, Visio
- Languages and Databases - C, Object Oriented Analysis and Design, C++, Java, Visual Basic, C#, PHP, .Net, SQL, SQL Server, Oracle.

PROJECTS:

1. **Towing and Fleet Tracking Software:** It's a complete end to end solution for towing and truck fleet management. It encompasses modules for Work Order, Repair Order, Pick Up, Inventory, Fleet Assist, Mapping using Google Maps API, Accounting and Billing.

Role: Senior Project Manager

- Handled a team of 8 Resources with 2 Technical Lead
- Worked on product design and business logic.
- Overall project management and delivery management

Technologies and Methodologies used: PHP, CSS, HTML 5, JScrips, MySQL

2. **Mobile Application Development:** Handling Mobile Apps Development projects in 3D Modelling using Open GL and Web GL to develop 3d Models by rendering of layers, blending and model scaling. SOS help application (car crash, tow facility, map finders), ERP application modules related to inventory tracking, Insurance apps (calculation of best Insurance plans, mobile medical insurance claims management, policy comparison), Games (trivia, educational quizzes, etc.), Graphic designing (interior designing tools, image edits, micro photo suite, image stabilizer), Converting existing web apps to mobile platform.

Role: Senior Project Manager

- Handled a team of 15 resources with 4 Technical Leads
- Acting as product manager in some cases
- Overall project management and delivery management.

Technologies and Methodologies used: iOS, Android, Web GL, Open GL.

3. **IVR Development Insurance Domain:** The application used provides an IVR interface to patients and medical practitioners where patients would set appointments, get reminder for appointments, nearest medical centre's, practitioners can get updates on patients, appointments etc. It also had web interface from where one could set the IVR functions and also the numbers based on the zones in the US. This was used by Insurance domain to keep a track of claims and also usage of policies by patients.

Role: Senior Project Manager

- Handled a team of 45 Resources with 3 Technical Lead
- Analyse EA file for changes and help in configuration management of Source code and Requirements.
- Overall project management and delivery management

Technologies and Methodologies used: Java, VXML, Genesys composer, ESB Mule, JBoss DROOLS and Oracle 11g

4. **Medical Billing Business Enterprise Management Software :** It's a ONC-certified enterprise management software, which helps in medical billing, manage billing service and provide all key practice management functions like workflow management to patient scheduling, billing to reporting etc.

Role: Senior Project Manager

- Handled 7 Resources with end to end delivery management
- Preparing wireframes and Use case scenarios
- Understanding the existing business logic for EMR identification and processing, documenting it with use case and wireframe. Providing the SRS and percolate the same with Development team.

Technologies and Methodologies used: Java, GXT3, HTML, CSS and MySQL.

5. **Payment Processing, Remittances, Collections and Invoices Management:** The application Payment, Collections and Invoices modules that help capture, manage, store and retrieve all conventional payment types. The application uses a rule based mechanism which enables jobs set for each customer and sending out remittances. Its uses a completely secure web-based account management tracking system which helps monitor the status of each document during its production to U.S. Postal service pick-up in real time. Tracking and reporting features like delivery to debtor's door, remittance receivable process, monitor letter volume and return mail records.

Role: Senior Project Manager

- Handled 8 Resources with 2 Technical Lead
- Redesigned the application existing architecture with help of Architects and migrated the code to .net framework. Set up customers and their rule based engine.
- Overall project management and delivery management

Technologies and Methodologies used: C#.net, HTML, CSS, SQL Server, Web services.

6. **EDI engine and Document Management, Collaboration with Workflow Editor:** This application using the EDI engine for the Vendor and Manufactures to place their order and process it as per the EDI standards. The application also provides a platform to collaborate and edit any text, complex process flow, mapping specification, or integration specs document online using WYSIWYG interface.
Role: Project Manager / Senior Business Analyst
- Handled 5 Resources with 1 Technical Lead
 - Understanding of EDI process and standards.
 - Overall project management and delivery management
 - **Technologies and Methodologies used:** Java, Apache Tomcat server, Alfresco Framework with Custom controls, JQuery, Springs and Yahoo libraries usage
7. **Insurance and Medical Records S/w for Raintree Inc.:** It's a medical diagnosis and assisting suite with modules such as Patient EMR templates, Image storage, and history, suggestive and historical diagnosis. Its helps doctors in patient diagnosis and reporting.
Role: Project Manager
- Handled 7 Resources with 2 Technical Lead
 - Understanding of EM records and data storage standards.
 - Overall project management and delivery management
 - **Technologies and Methodologies used:** Raintree Scripting language, Delphi
8. **Lead Management and CRM software for Salesnexus.**
Role: Assistant Project Manager
- Handled 4 Resources with 1 Technical Lead
 - Understanding of EM records and data storage standards.
 - Overall project management and delivery management
 - **Technologies and Methodologies used:** C#.net, SQL Server 2008, HTML/CSS
9. **Survey (Product Development from Hewitt International & Zencos Consulting Group for managing survey of Users with Business Intelligence)**
Role: Assistant Project Manager
- Handled 8 Resources with 2 Technical Lead
 - Making Build plans and Assignment of Resource allocation with task
 - Managing Bugs with HP Quality Control(HPQC)
 - **Technologies and Methodologies used:** C#.net, SQL Server 2008, HTML/CSS
10. **Worked on other Projects as Asst. Project Manager / Business Analyst related to CRM, E-Commerce Website, Logistic Application and Inventory Management**

Mohammad Mohsin Khan