

Mehdi Merkachi

Software Engineer

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Experience

September 2023 – Present Medical Customer Care Advisor, AXA Partners – Brussels

Offered excellent client support for foreign hospitalizations and managed

repatriation when needed.

Demonstrated dynamic growth in soft skills such as effective communication,

problem-solving, empathy, and teamwork.

Provided quick and compassionate assistance in emergencies.

July 2023 – August 2023 Pension internal advisor, Amonis - Brussels

Contact new medical graduates from July to September to promote and sell

Amonis' products using a prospect list. Aim to arrange appointments between

recent medical graduates and commercial consultants.

July 2022 – August 2022 Recruitment Service, HR-Rails – Brussels

At HR Rail, I performed initial screenings for job applicants. Attention to detail,

understanding of job requirements, and strong communication skills were

crucial.

Education

September 2022 - Current ErasmusHogeschool Brussels

Bachelor of Science, Applied Informatics,

September 2021 - June 2022 Vrije Universiteit Brussel

Master of Science, Pharmacy,

September 2019 - June 2021 Vrije Universiteit Brussel

Master of Science, physiotherapeutic sciences,

Technical Skills

Frontend Skills Experienced in utilizing React for dynamic web development.

applications using React Native with Expo.

Backend Skills Proficient in Java, CH, Python, and Laravel (PHP) utilizing MVC architecture,

and skilled in SQL for database management.

Project Management Tools Proficient in Scrum, Jira, and Git.

Message Broker Tool Familiar with RabbitMQ for asynchronous messaging in integration projects.