Rini Ghosh
Software Testing Engineer

PERSONAL INFORMATION

✉ **Email**
lipsaahuja2@gmail.com

📞 **Mobile**
(+91) 8420481577

💼 **Total work experience**
10 Years 0 Month

🌐 **Social Link**
https://dmreeneeinfo.blogspot.com

KEY SKILLS

Manual Testing

Automation Testing

Oracle

Cobol

JCL

DB2

HP QTP

Servicenow It Service Management

Digital Marketing

SEO

Javascript

Google Analytics

Webmaster Tools

Search Engine Optimization

Link Building

PROFILE SUMMARY

Dynamic IT professional with 8 years of experience in the software industry. Currently a Software Testing Engineer at Super Nova Software Solutions Pvt Ltd in Kolkata. Proficient in test design, analysis, and software testing processes, including requirements mapping, test strategy, test planning, and various testing levels. Excellent communication and leadership skills, with a proven track record in resolving complex software and application testing issues.

EDUCATION

2002   B.Tech/B.E.
Bankura Unnayani Institute of Engineering, Bankura

1997   XIIth
English

1995   Xth
English

WORK EXPERIENCE

Jul 2014 - Present   Software Testing Engineer
SuperNova Software Solutions Pvt Ltd

During this period, my primary tasks included developing test scenarios, creating Test Plan and test strategy documents for the client, writing Unit Test Scripts and completing unit test cases, creating System Test Scripts and finishing System test cases, and producing System Integration Test Scripts while completing SIT cases. I also utilized automation testing to streamline the scenarios.

Jun 2012 - Nov 2012   Technical Support Officer
HCL Technologies BPO Services

Technical support officer responsible for troubleshooting the technical problems of US customers of AT&T and resolving the problems of AT&T services and products. Sound knowledge of business process analysis and process rationalization. Adept in troubleshooting and providing solutions to customers facing problems with AT&T products and services. Excellent communication and leadership skills with proven abilities in resolving complex AT&T product and service

Aug 2007 - Feb 2008

Lecturer

Graphic Era

Lecturer in the department of computer science & engineering for the final year students. Responsible for the e-commerce class and the corresponding labs.

Oct 2003 - Jan 2004

Project Trainee

Datacore Technologies

Project trainee for the hospital management software of a reputed hospital. Responsible for coding the programs and debugging any errors in the software.

INTERNSHIP

426 Days

Future Soft Man management Pvt Ltd

Projects

365 Days

Online Shopping System

Domain: E-Commerce Subdomain: B2C (Business to Customer) Project Name: Online Shopping System URL: Admin Interface: http://www.gcrit.com/build3/admin User: Administrator User ID: admin Password: admin@123 User Interface: http://www.gcrit.com/build3 User Types: Guest User, Registered User Environment: LAMP (Linux, Apache, MySQL, PHP) UI Design: HTML and JavaScript Actors: - Portal Owner: Provides a business gateway between vendors and customers. - Vendors: Post and sell products, track orders, and generate reports. - Guest Users: Access the user interface for product information. - Registered Users: Access product information and make purchases. - Administrator: Manage vendors, categories, and products; generate reports. - Financial Service Provider: PayPal Admin Interface Features: - Log in to Admin Interface - Add/Edit/Delete Categories - Add/Edit/Delete Products

334 Days

ATM Screen Of A Bank using CICS

Description: This system aims to create a paperless Simplified Banking System that automates the processes of opening, operating, and closing accounts, and generates a report on the 1st of every month. Software: Mainframe Emulator Software is required (such as Extra, Exceed, and Mocha). Network: Access to the Infy Mainframe with the CICS region is provided by CCD, along with a user ID and password. Performance Requirements: The Simplified Banking System application must respond with minimal delay, with a maximum response time of approximately 5 seconds.

92 Days ○ **Hospital Management System**

Developing and debugging software using VB, Oracle 8i, and SQL.

COURSES & CERTIFICATIONS

○ QTP (Valid upto July 2015)

○ Manual Testing Training (Valid upto July 2015)

○ SAP ABAP (Valid upto May 2007)

○ Mainframe Technologies (Valid upto January 2012)

○ ServiceNow Administration

○ Digital Marketing

○ Scrum Alliance Certified Scrum Master