

Smoke test:	Acceptable
Acceptance test:	Low
Found issues:	57

### Top severity issues

ID	Severity
<a href="#">QATC-926282</a>	Critical
<a href="#">QATC-926287</a>	Critical
<a href="#">QATC-926292</a>	Critical
<a href="#">QATC-927022</a>	Major
<a href="#">QATC-927021</a>	Major
<a href="#">QATC-927018</a>	Major
<a href="#">QATC-926719</a>	Major
<a href="#">QATC-926343</a>	Major
<a href="#">QATC-926315</a>	Major
<a href="#">QATC-926314</a>	Major
<a href="#">QATC-926311</a>	Major
<a href="#">QATC-926309</a>	Major
<a href="#">QATC-926308</a>	Major
<a href="#">QATC-926305</a>	Major
<a href="#">QATC-926303</a>	Major
<a href="#">QATC-926301</a>	Major

### Testing environment

Operating system:	Windows 10 (64-bit)
Browser:	Google Chrome 135.135.0.7049.85

### Recommendations

- The time dropdown could display the previously selected time by default ([QATC-926694](#));

### QA team

Company:	a1qa
QA manager:	Evgeny Sheremetyev
QA engineers:	Mehedi Hasan

### Additional information

Testing dates:	5.27.2025 - 6.4.2025
Time spent:	60 hours

# Project Voicemail Application

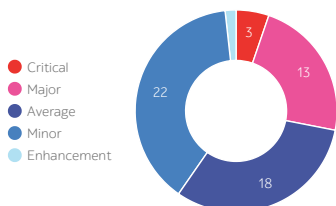
Product version: 1.0

## General quality analysis

The overall quality of the application can be estimated as **Low**. The total number of defects is [57](#). Functional defects prevail, [3](#) of them have the Critical severity and [13](#) defects gain the Major severity.

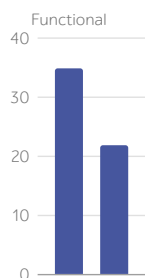
## Detailed quality analysis

The total number of defects by severity



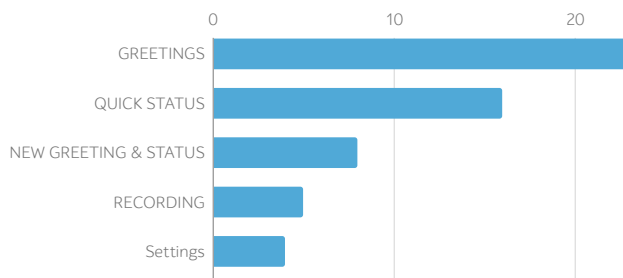
The chart shows the statistics of defects by the degree of the negative impact they have on the application. Almost **28%** of issues have **Critical** and **Major** severity. **Average (31.6%)** defects and **Minor (40.4%)** defects prevail.

The total number of defects by error type



The chart represents the total number of defects by error type. In terms of **Functional** error, here [35 issues](#) were found. And in terms of **GUI** error, here [22 issues](#) were found.

The total number of defects by components



The chart represents defects quantity on separate modules. The majority of issues actual in **"GREETINGS"** module (20), in **"QUICK STATUS"** module (16), in **"NEW GREETING & STATUS"** module (8), in **"RECORDING"** module (5) and in **"Settings"** module (5).

### Quality of separate modules

RECORDING	Medium	The quality of module is estimated as Medium. In this section 5 defects were found. One of the major defect is "The app allows saving the new item even though the Title field is empty" ( <a href="#">QATC-926719</a> ).
NEW GREETING & STATUS	Medium	The quality of module is estimated as Medium. In this section 8 defects were found. One of the major defect is "Maximum recording duration is 9 minutes instead of 9.59 minutes as required" ( <a href="#">QATC-926315</a> ).
SETTINGS	Low	The total number of defects in this modul is 4, two of them are priority major, and affect the quality of the module vastly. The most important defects are that "Time before greeting" dropdown resets to default value (5) after navigating back to the main page ( <a href="#">QATC-926314</a> ) And another on is "Purchase button does not trigger any action" ( <a href="#">QATC-926303</a> ).
QUICK STATUS	Low	The total number of defects in this modul is 16, some of these are priority critical and major, and affect the quality of the module vastly. The most important defects are that Quick Status is not played to the recipient when called ( <a href="#">QATC-926292</a> ) And another on is "Delete Status" button does not perform any action when tapped ( <a href="#">QATC-926343</a> ).
GREETINGS	Low	The Greetings module has the lowest quality rating among these. The overall number of defects in this modul is 20, some of these are priority critical and major, and affect the quality of the module vastly. For example, App crashes when entering greetings, selecting a recipient, and going back immediately ( <a href="#">QATC-926282</a> ). Greeting messages don't play during incoming calls ( <a href="#">QATC-926287</a> ) and Greeting toggle automatically turns off when adding more than seven entries ( <a href="#">QATC-926301</a> ). Follow the link to view all defects found in this module.