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TECHNICAL EXPERIENCE

DATA SCIENTIST

July 2023 — Present

Walmart Global Tech

Bentonville, AR

- Developed sales and profit forecasting models that improved forecasting accuracy by 15%, increased interpretability, and enhanced actionability, supporting data-driven business decisions and strategic planning.
- Implemented consistency controls and automated feedback systems to align machine learning forecasts with business constraints, ensuring reliability and accuracy.

SENIOR ANALYST

May 2022 — July 2023

Ugam Solutions Inc.

Atlanta, GA

- Built a fully automated and scalable pipeline that processes 5 TB of transactional data and leverages ML algorithms to identify the key drivers of sales, helping stakeholders formulate effective business strategies.
- Built a scalable NLP pipeline for product pain point identification from product reviews and customer care transcripts, resulting in an improved understanding of customer needs and informed product development decisions.
- Created and implemented a robust Time Series framework to accurately forecast sales and perform what-if scenario analysis, achieving 90% accuracy rate, resulting in significant business growth.

ANALYST

July 2020 — May 2022

Ugam Solutions Inc.

Bengaluru, India

- Developed 40+ customer look-alike models for various products and customer segments to drive customer acquisition which improved lift by an average of 70%.
- Built a channel optimization model to identify efficient media channels and allocate marketing spend effectively, resulting in a revenue increase of 13%.
- Developed a bias mitigation framework using sampling techniques, data preprocessing, and feature engineering to reduce the impact of demographic, geographic, and socioeconomic biases on machine learning models.
- Analyzed marketing data from multiple sources (such as email, social media, and online ads) to identify trends, patterns, and anomalies.
- Designed and developed automated dashboards to track marketing campaign performance and provide actionable insights to stakeholders.

CONSULTANT

January 2020 — July 2020

Ugam Solutions Inc.

Bengaluru, India

- Automated the creation of reports to track the impact of Covid-19 on Key Performance Indicators (KPIs) and provide timely insights to stakeholders.
- Built a customer attrition model to identify the key drivers of churn and improve yearly retention rate by up to 14%.

SUMMER INTERN

May 2019 — July 2019

Ugam Solutions

Bengaluru, India

- Built a model to forecast the customers' next purchase category, resulting in an improved personalized email campaign that led to a 20% increase in the click-through rate and a 5% increase in the campaign revenue.

SKILLS

Programming

Python, PySpark, R, SQL

Data Analysis & Machine Learning Libraries

NumPy, Pandas, SciPy, Scikit-learn, Keras, TensorFlow, PyTorch

Cloud Services

AWS, Google Cloud Platform

DevOps & Workflow Orchestration

Airflow, Docker, Kubernetes, Kubeflow, Git, CI/CD

Machine Learning Tools

Vertex AI

Specialized Skills

Machine Learning (ML), Deep Learning, Time Series Analysis and Forecasting, Natural Language Processing (NLP), Big Data Analytics

EDUCATION

Master of Science in Analytics

2022 - 2024

Georgia Institute of Technology

Bachelor of Technology in Computer Science and Engineering

2016 - 2020

Manipal Institute of Technology