**Users**

Id

Name

UserName

Password

Email

Dept\_Id

**Department**

Id

Name

**ComplaintMainType**

Id

Dept\_Id

MainType

**ComplaintSubTypes**

Id

Dept\_Id

MainType\_Id

SubType

**ComplaintDetail**

Id

IssuerName

IssuerDept

ResponsibleDept

ComplaintType

ProblemDescription

RiskAssessment

CARCAPA

ActionDueDate

ActionsTaken

ActionTakenOn

ResponsibleDeptRemarks

CurrentState

QARemarks

IsClosed

ClosedOn

ClosedBy

CreatedOn

CreatedBy

UpdatedOn

UpdatedBy

**ComplaintHistory**

Id

Complaint\_Id

CurrentState

Remarks

ChangedOn

ChangedBy

**ComplaintDocuments**

Id

Complaint\_Id

FileName

Path

IsDeleted

DeletedBy

DeletedOn

UploadedBy

UploadedOn