

**Cohabit** offers pre-loved furniture for rent. The rental service includes sourcing, quality assurance, and cleaning ahead of the delivery. The services are aimed at making sustainable consumption convenient, cost-effective, and the obvious choice. As a start-up, each customer's experience is equally important, the Cohabit team makes the best effort to ensure that each customer (referred to as Rentee in this document) has a good experience and becomes a champion of circular consumption.

### **Terms of renting**

#### **Delivery and Installation:**

- The Cohabit team takes care of delivery and installation services inside the apartment of the Rentee. Charges are applied based on the delivery day and time selected by the rentee. (Refer to table 1.2 for transportation classification)
- The rentee is expected to be present for the joint inspection and handover of the furniture upon delivery.
- The rentee and Cohabit team jointly inspect the furniture upon delivery and sign an acknowledgment once he/she/they are satisfied with the furniture delivered.

#### **Rental Duration:**

- The minimum rental period is 3 months.
- The rental period is chosen by the customer and can be extended with 15 days prior notice to the Cohabit team.
- Renting for a shorter duration is possible; however, the minimum period charges of 3 months will be applicable.

#### **Pre-closure of Rental Agreement**

- 15 days prior notice is required
- Pre-closure charges that apply are equivalent to one month's rent on the furniture.
- Additional charges may include repair or damage and transportation charges.

#### **Rental Charges**

- The rental charges are communicated to the rentee at the time the order is confirmed.
- Changes in rental rates may become applicable when extending the rental period. Such changes come into effect upon signing the new rental agreement for the extended period.

#### **Care and Handling:**

- The rentee is expected to take care of the furniture such that it is used carefully and properly.
- The rentee must comply with all laws, ordinances, and regulations applicable to the possession, use, and maintenance of the furniture in a manner that does not cause disturbance or harm to anyone else.

#### Damage to furniture:

- The rentee is required to report any damage to the furniture as soon as the damage becomes known to them.
  - Damage reporting can be done by emailing [hello@cohabit.se](mailto:hello@cohabit.se) with pictures, videos, and descriptions of the damage.
- In certain cases, a joint assessment of the damage is conducted to ascertain the next steps. (Refer to Table 1.1 for Damage classification)
- Replacement of furniture and any charges applicable will be discussed and agreed upon based on joint inspection. Additional charges may apply in the event the furniture is damaged or missing any parts.

#### Returns or exchange:

- All requests for exchange or return must be sent by email to [hello@cohabit.se](mailto:hello@cohabit.se)
- Requests for the exchange of furniture within 5 days from delivery will be charged 50% of the transport fee. (Refer to Table 1.2 for Transportation Classification).
- The exchange of furniture will be confirmed based on availability.
- Exchange/returns made outside the 5-day exchange window will be charged 100% of the transportation charges. (Refer to Table 1.2 for Transportation Classification).
- A joint inspection is conducted with the rentee at the time of return to assess any damage to the items.

#### Referral:

- Refer a friend is a campaign to influence more people to engage with circular consumption. Refer a friend to rent pre-loved furniture from Cohabit and earn a 50% discount on your rental charges for a month for each referral.
- Applicable only if they complete the order for the minimum rental period.
- Maximum 10 referrals allowed per customer.

#### Contract Pass-On:

- Cohabit will perform cleaning and quality checks to ensure the high standards of our furniture are maintained before it is passed on to the new customer.
- If the new rentee will be moving into the same room/accommodation as the previous rentee, pick-up charges will be waived for the rentee who is old rentee.
- A transfer fee of 200 SEK is applicable for the contract pass-on to be paid by the new rentee.

**Table 1.1: Damage classification**

S.No	Type of damage	Impact of damage	Charges applicable
1	Small scratches (due to wear and tear)	No impact on functionality. Scratches are not very clear and do not affect the appearance	No charges
2	Large scratches and/ or tears in the fabric	Functionality is not affected. Appearance compromised and will need repair before further use	50% of Rental charge (applicable on renting the individual item for one term)
3	Small Breakage	Functionality compromised. Repair may fix the furniture to full functionality. Appearance may/may not be impacted	100% of Rental charge (applicable on renting the individual item for one term)
4	Major Breakage	Functionality compromised. Repair is not likely to fix the furniture to full functionality. Appearance may/may not be impacted.	200% of Rental charge (applicable on renting the individual item for one term)
5	Missing parts	Functionality and/ or appearance become compromised.	100% of Rental charge (applicable on renting the individual item for one term)

**Table 1.2: Transportation Classification**

Transportation charges are applied **separately** for **delivery**, **exchange**, and **pick-up** of furniture.

S.No	Categories	Days and times	Fee applicable
1	Standard Transport	Regular workdays from Monday – Friday between 9 AM – 5 PM.	400 SEK
2	Special Request	a) Weekend (Saturday or Sunday) b) Non-Working Swedish Holidays c) Outside regular working hours (9 AM – 5 PM) during regular workdays d) Same-day transport request for delivery, exchange and pick-up	600 SEK