

Assignment 1- Prompt Writing

- **Problem Selected:** Enhancing Customer Service in Retail
- **Prompt:** “Utilizing your expertise in Retail Customer Service, devise strategies for its enhancement. Focus on staff training, technology integration, and customer feedback analysis. Break down each strategy into actionable steps, such as a comprehensive training plan for a team of 10. Incorporate cutting-edge technology based on your experience, providing illustrative examples. Additionally, address common challenges in Retail Customer Service and propose refinements for ongoing improvement.”
- **Rationale:** This prompt leverages your knowledge of Retail Customer Service, setting clear goals for improvement. It maintains specificity, guiding the breakdown of tasks with practical examples. By incorporating the latest technology and addressing common challenges, it encourages critical thinking and reflection, ensuring a comprehensive approach to enhancing customer service.