

SR.NO	Positive Scenario		Negative Scenario
1	users can get coffee instantly without waiting in long queues.		verify The vending machine frequently breaks down, leaving customers without their desired coffee or a refund.
2	the machine operates round the clock, ensuring coffee is always accessible.		verify The machine fails to process credit/debit card payments, leaving customers unable to purchase coffee.
3	offers multiple multiple option like espresso, cappuccino, latte,and black coffee.		verify The vending machine charges more than a nearby café or store, causing customers to feel ripped off.
4	ensure uniform quality and taste in every cup.		verify The machine dispenses poorly brewed or tasteless coffee, leading to dissatisfaction among users.

5	supports digital payments like cards,upi,or mobile wallets for easy transations.		verify Limited options for coffee flavors, sizes, or types, leading to frustration for customers who want more choices.
6	no need for manual coffee preparation; the machine does everything.		verify The machine runs out of essential ingredients like milk, sugar, or coffee grounds, leaving customers with an incomplete or unsatisfactory product.
7	reduce human contact, ensuring a clean and sanitary coffee-making process.		verify The machine takes too long to prepare the coffee, resulting in long lines or delays during busy periods.
8	users can adjust sugar, milk,and coffee strenth according to taste.		verify The coffee vending machine is not regularly cleaned, leading to a buildup of grime, stale coffee, or unpleasant smells.

9	more affordable than buying coffee from cafes regularly.		verify The machine frequently gives incorrect coffee choices, such as wrong sizes, types, or missing ingredients.
10	ideal for workplaces, hospitals, airports, and other public areas.		verify When users are charged but do not receive their coffee, getting a refund from the operator is difficult or impossible.