Name:Mehwish Sheikh Roll number:223558

### **HACKATHON DAY 5**

TESTING, ERROR HANDLING, AND BACKEND INTEGRATION REFINEMENT
GENERAL E-COMMERCE COMFORTY WEBSITE

## Introduction

Welcome to the **Marketplace Builder**, a next-generation e-commerce platform designed to empower businesses with cutting-edge features. With capabilities like wishlist management, inventory tracking, user authentication via Clerk, real-time notifications, chatbot support, advanced search and filtering, and Sanity Studio for seamless content management, this platform ensures a superior shopping experience for both buyers and sellers.

This document provides an overview of the platform's features, implementation details, and technical architecture to assist developers and stakeholders.

## **Platform Features**

| Feature                   | Description   |  |  |  |  |
|---------------------------|---|--|--|--|--|
| Wishlist                  | Allows users to save their favorite products for future reference.                                    |  |  |  |  |
| Add to Cart               | Enables users to add products to their cart and proceed to checkout.                                  |  |  |  |  |
| Inventory<br>Management   | Tracks stock levels in real-time, displays warnings for low stock, and manages "Out of Stock" labels. |  |  |  |  |
| <b>Product Listings</b>   | Provides detailed product pages with name, price, description, category, and ratings.                 |  |  |  |  |
| <b>Order Confirmation</b> | Displays a detailed summary of completed orders.  |  |  |  |  |
| Notifications             | Real-time toast notifications for user actions like adding to cart or completing a purchase.          |  |  |  |  |
| <b>Product Ratings</b>    | Allows users to rate and review products, with average ratings displayed.                             |  |  |  |  |
| <b>Search and Filters</b> | Advanced search and filtering options for category, price, and ratings.                               |  |  |  |  |
| Authentication            | Secure sign-up, login, and logout functionality using Clerk.  |  |  |  |  |
| Pagination                | Efficient navigation for large product catalogs.  |  |  |  |  |
| <b>Chatbot Support</b>    | chatbot for instant customer support and FAQs.  |  |  |  |  |
| Sanity Studio             | A powerful CMS for managing and updating product data, categories, and content.                       |  |  |  |  |

## **Feature Highlights**

#### 1. Wishlist Management

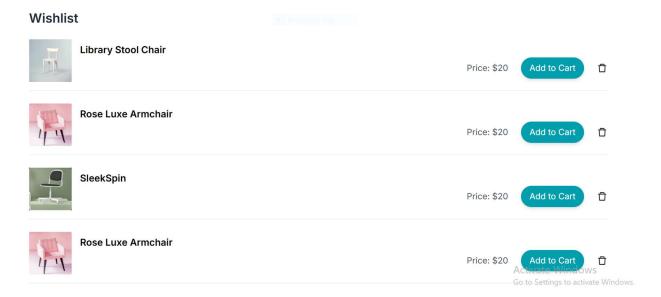
• **Overview**: Users can save products to a wishlist for later purchases.

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- Benefits:
  - o Enhances user experience by allowing quick access to saved items.
  - o Encourages repeat visits and purchases.
- UI/UX:
  - o A heart icon to add/remove products from the wishlist.
  - o A dedicated wishlist page showing saved items with options to add to cart or remove.



#### 2. Add to Cart

- Overview: Simplifies the shopping process by allowing users to add products to a cart.
- Benefits:
  - Real-time cart updates.
  - Displays total items and costs dynamically.
- UI/UX:
  - A cart icon with a counter for total items.
  - o A dropdown or dedicated cart page for detailed item views.

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|   | Citrus Edge         |           |                 | Summary                       |                                 |
|---|---------------------|-----------|-----------------|-------------------------------|---------------------------------|
|   | Quantity: - 5 +     | MRP: \$20 | Total: \$100.00 | Subtotal                      | \$120.00                        |
|   | Ů ♡                 |           |                 | Estimated Delivery & Handling | Free                            |
|   | Library Stool Chair |           |                 | Total                         | \$120.00                        |
| H | Quantity:           | MRP: \$20 | Total: \$20.00  |                               | vir 1                           |
|   | - 1 +               |           |                 | Checkout/ate \ Go to Settin   | WINDOWS<br>gs to activate Windo |
|   | fi C                |           |                 |                               |                                 |

#### 3.Inventory Management

- Overview: Ensures accurate stock tracking and prevents overselling.
- Benefits:
  - o Real-time stock updates.
  - o Alerts for low stock and out-of-stock items.
- Implementation:
  - o Inventory decreases when items are added to the cart.
  - o Restocked items automatically update the product listing.

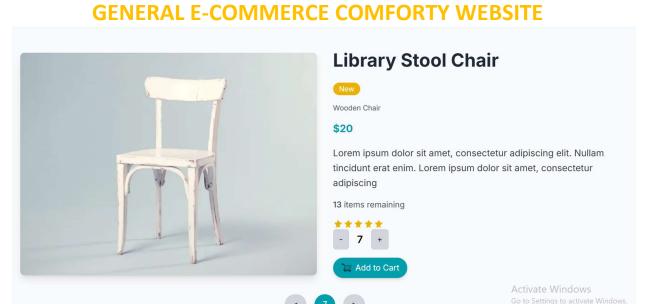
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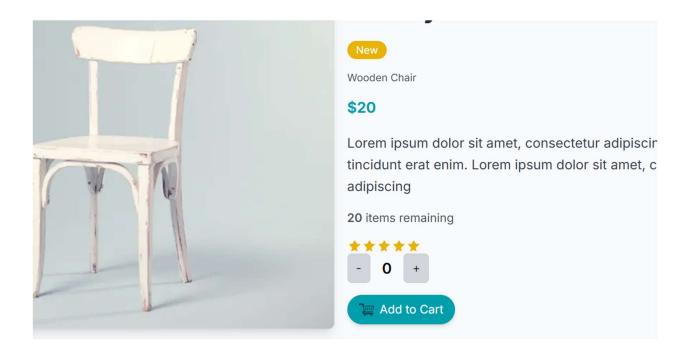
|  | Citrus Edge         |           |                 | Summary   |                  |
|--|---------------------|-----------|-----------------|---|------------------|
|  | Quantity: - 5 +     | MRP: \$20 | Total: \$100.00 | Subtotal  Estimated Delivery & Handling         | \$120.00<br>Free |
|  | Library Stool Chair |           | Total: \$20.00  | Total   | \$120.00         |
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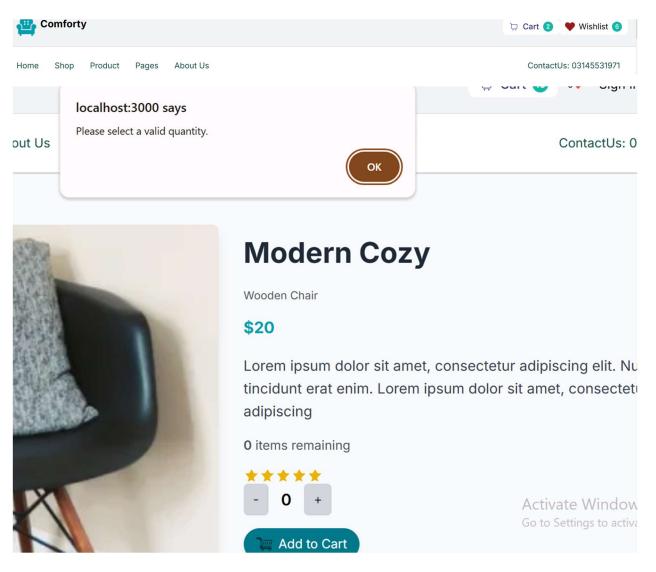
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#### 4. Notifications

- **Overview**: Provides users with real-time feedback on their actions.
- Benefits:
  - o Increases engagement and clarity.
  - o Confirms successful actions like adding to cart or completing a purchase.
- Implementation:
  - o Uses react-toastify for toast messages and modal notifications.



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#### 5. Product Ratings

- **Overview**: Enables users to rate and review products.
- Benefits:
  - Builds trust and transparency.
  - Helps users make informed decisions.
- Implementation:
  - o A star-based rating system integrated into product pages.
  - Average ratings displayed alongside reviews.

## woaern Cozy

Wooden Chair

### \$20

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Nullam tincidunt erat enim. Lorem ipsum dolor sit amet, consectetur adipiscing

10 items remaining





#### 6. Search and Filters

- Overview: Simplifies product discovery with advanced search and filtering.
- Benefits:
  - o Users can quickly find products by category, price, or ratings.
  - Enhances user satisfaction and reduces search time.

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Desk Chair

- Implementation:
  - o A search bar with auto-complete suggestions.

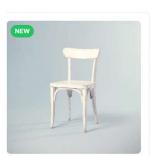
Wing Chair

o Filters for price range, categories, and customer ratings.

Wooden Chair

#### **All Products**

lib



Library Stool Chair \$20 Category: Wooden Chair



Library Stool Chair \$20 Category: Wooden Chair

Wing Chair



Show All Products

Library Stool Chair \$20 Category: Wooden Chair

Desk Chair

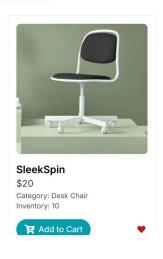


Library Stool Chair \$20to Settings to activate Window Category: Wooden Chair





Wooden Chair



Show All Products



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#### 7. Authentication

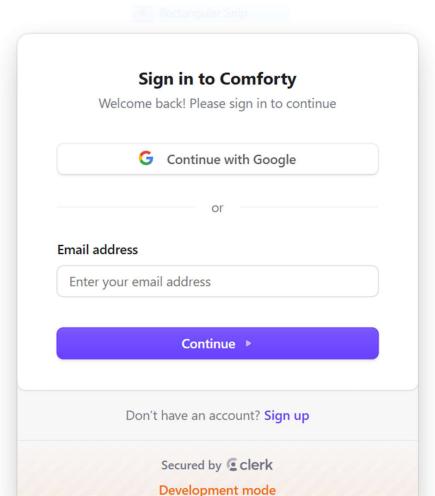
- **Overview**: Secure and seamless user authentication powered by Clerk.
- Benefits:
  - o Simplifies account management for users.
  - o Ensures secure login and session handling.
- Implementation:
  - o Integration of Clerk's sign-up, login, and logout features.
  - o Persistent user sessions and role-based access control.

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## **GENERAL E-COMMERCE COMFORTY WEBSITE**

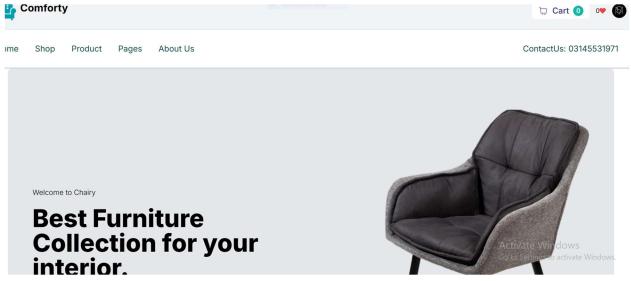


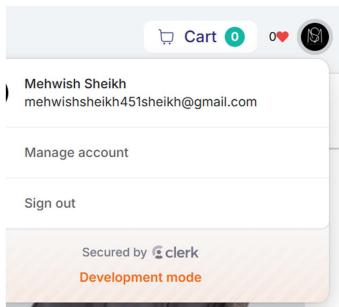
Clerk is in development mode. Sign up or sign in to continue.

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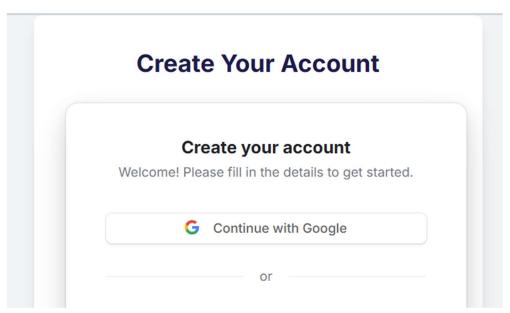


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#### 8. Chatbot Support

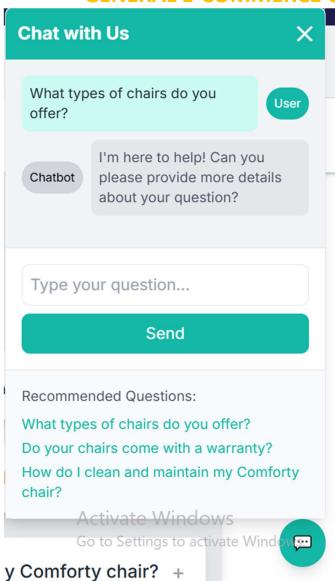
- Overview: Al-powered chatbot to assist users with common queries and support.
- Benefits:
  - o Provides 24/7 support for customers.
  - o Reduces the workload on human support teams.
- Implementation:
  - o Chatbot widget integrated into the platform.
  - o Pre-trained on FAQs and product-related queries.
  - Escalates complex issues to human support if needed.

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9. Pagination

**Overview**: Efficient navigation for large product catalogs. **Benefits**:

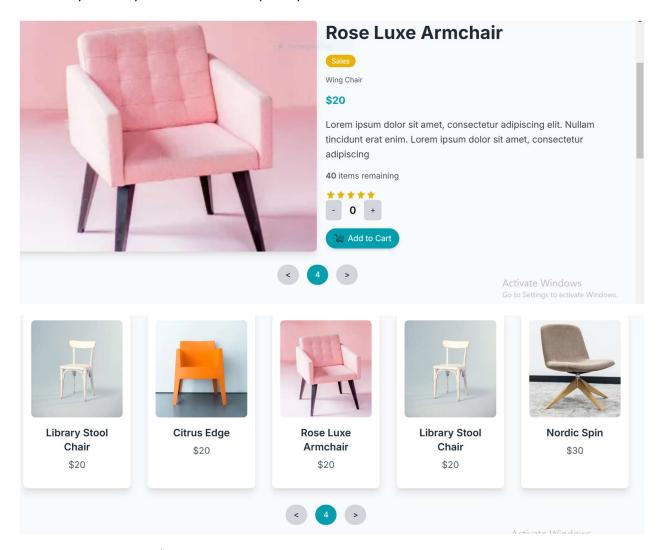
- Enhances user experience by reducing load times.
- Allows users to easily navigate through product listings.
   Implementation:
- Pagination controls for navigating through product pages.

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Dynamically loads content to improve performance.



10. Sanity Studio

**Overview**: A content management system (CMS) for managing products, categories, and other data.

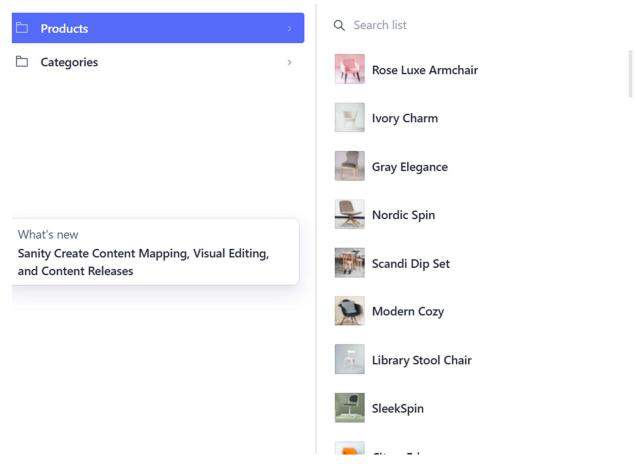
#### **Benefits:**

- Allows real-time updates to the product catalog.
- Simplifies management for non-technical users. **Implementation**:
- Integrated with Sanity Studio to fetch and update product data.
- Supports custom schemas for tailored content needs.

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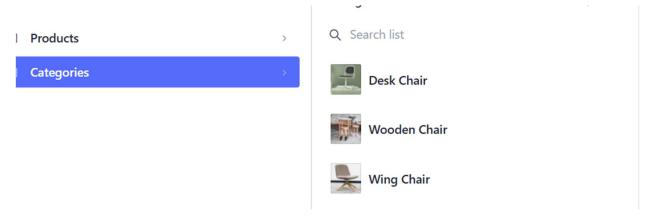
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#### 11. Shipment

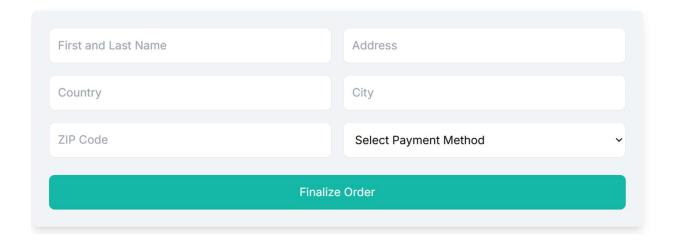
**Overview**: Tracks and displays shipment status, including tracking numbers and delivery estimates.

#### **Benefits:**

- Provides users with up-to-date shipping information.
- Enhances user confidence in the purchase process.

#### Implementation:

- Integration with shipment tracking APIs.
- Display tracking numbers and delivery dates on the order confirmation page.



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## **Technical Architecture**

#### Frontend

- Framework: React with Next.js for server-side rendering and better SEO.
- Styling: Tailwind CSS for a responsive and modern design.
- State Management: React Context API for managing cart, wishlist, and user sessions.

#### Backend

- **CMS**: Sanity Studio for managing and fetching product data.
- API: Next.js API routes for cart updates, ratings, and order processing.
- **Notifications:** Real-time notifications using react-toastify.
- Authentication: Provider: Clerk for secure and user-friendly authentication.

#### Chatbot

**Features**: Pre-trained on marketplace-related queries, provides instant responses to FAQs, and escalates complex issues to human support if needed.

## **Conclusion**

The Marketplace Builder is a robust platform designed for modern e-commerce needs. With features like Sanity Studio for CMS, Clerk for authentication, chatbot support, advanced search and filtering, pagination for large catalogs, and shipment tracking, this platform ensures a seamless and efficient shopping experience. Its modular architecture and powerful tools make it an ideal choice for businesses aiming to scale and succeed in the competitive online marketplace.

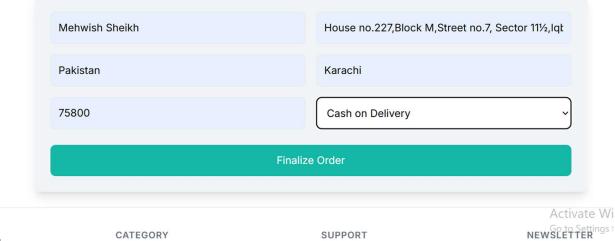
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## Checkout



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