Post-Test Questionnaire (SUS + Open Feedback)

System Usability Scale (SUS) — Rate the following statements from 1 (Strongly Disagree) to 5 (Strongly Agree):

- 1. I think that I would like to use this system frequently.
- 2. I found the system unnecessarily complex.
- 3. I thought the system was easy to use.
- 4. I think that I would need support to use this system.
- 5. I found the various functions well integrated.
- 6. I thought there was too much inconsistency in this system.
- 7. I would imagine that most people would learn to use this system quickly.
- 8. I found the system very cumbersome to use.
- 9. I felt very confident using the system.
- 10. I needed to learn a lot before I could use the system.

Open-Ended Feedback

- What did you like most about the EventHub platform?
- What did you find frustrating or confusing?
- What improvements would you suggest?