1. Define Writeable user, are there only two types of users (writeable user and non-writable users)? What’s the behavior of a non-writable user when he tries to login and edit? Can he access the Profile Page?
2. Can a CSR edit other CSR's profile? Define clearly the relationship between CSR and user.
3. How does CSR select his own profile versus another user's profile to update if there is only one "edit" link?
4. Can CSR edit everything for another user? Can he unlink the Facebook account?
5. Is there different behaviors for Facebook users, does the system just link it to their user account and edit like a regular user?
6. Does regular user link /unlink a Facebook account from "Setting" page? Can they login with either Facebook or regular account after account is linked?
7. As a new user (sign up), do they use the same "edit profile page" (is sign up a use case in scope at all?)
8. What happens if a user deactivates from the profile. Can a CSR deactivate other users'/CSR's profile?
9. What's the mechanism to reset the password? Reset via email after clicking the "forget password"? Is there a different mechanism for a CSR to reset other users' password?
10. If a user chooses "keep me signed in", does it prevent him from login, edit profile, deactivate account, reset password from another session?
11. If a user is logged in to another Facebook account from the same browser, can he login to his Homeaway profile if he has another FB account linked to his account?
12. What is the web/mobile browser supported for this profile editing page?
13. Spec for data validation of profile columns? Photo image size /text limit, photo filename check, anti-virus scan protection requirement on the server side?
14. Do we support different language/locale for the profile editing page?
15. Wrong password policy? Lead to deactivated account? Can that be reset/recover? CAPTCHA protection?

If I prioritize the questions above, I would say 1, 2, 3, 12, 14 should be clear before implementation, [1, 2, 3] defines the major use case and may impact how we design the storage, class and UI components. [12, 14] defines the scope of this project, the decision may affect the work estimation for coding/testing.

Other questions can be addressed in parallel during the implementation, for example, Facebook user handling, password control, data validation, security check, but the major story should be decided early with careful examinations as change of the fundamental design can be expensive.