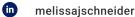
# **MELISSA SCHNEIDER**

**UI DESIGNER & FRONTEND DEVELOPER** 







behance.net/melissaschneid6

#### **PROFILE**

Passionate UI designer with over 10 years of experience in education. Skilled in problem-solving, leadership, and creativity as evidenced by becoming a supervisor for my last 2 organizations and solving solutions for over 1000 clients. Seeking an organization that values creativity and also promotes growth and success.

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- Terre Haute, IN 47802

#### **EDUCATION**

#### **CERTIFICATE USER INTERFACE DESIGN**

CareerFoundry

#### **BS DEGREE ELEMENTARY EDUCATION**

Eastern Illinois University

#### **WORK EXPERIENCE**

#### **Member Service** Representative

#### Sam's Club, Terre Haute, IN

2019 - 2023

- Rated #1 out of 5000 employees for in store customer app downloads and use.
- · Awarded, recognized as #1 in sales performance
- Enhanced service to 100+ members a day by solving problems and handling complaints.
- Trained over 400 new hires on store policies, POS system, and customer service best practices, ensuring smooth onboarding and development of skills.

#### **Teacher**

#### Vigo County Schools, Terre Haute, IN

— 2017 - 2023

- Managed and maintained coursework for 350+ students.
- Enhanced instruction using ongoing assessment to track educational gaps.
  Developed school social media sites.
- · Enhanced school website
- Selected to maintain all computers and technology.
- Trained over 50 staff members on all new technology and learning managements systems.

#### Owner

#### MJS Photography, Terre Haute, IN

— 2015 - 2024

- Developed and curated engaging content for social media platforms to increase sales by 10% each year.
- Scheduled over 800 photo sessions and delivered high quality, edited digital and print products to more clients.
- Managed and maintained accounts for over 1000 clients.

#### **HARD SKILLS**

- USER EXPERIENCE
- UI DESIGN
- PROTOTYPE DESIGN
- COLLABORATIONUSABILITY DESIGN
- UX RESEARCH
- GRAPHIC DESIGN

#### **TRADE TOOLS**

**FIGMA** 

**ILUSTRATOR** 

**JAVASCRIPT** 

**PHOTOSHOP** 

HTML/CSS

### **SOFT SKILLS**

- TIME MANAGEMENT TWO JOBS WHILE IN SCHOOL
- FAST LEARNER
- TRAINER AT PAST TWO COMPANIES
- COMMUNICATION
- SELECTED AS TROUBLESHOOTER

RANKED IN TOP 20 EDUCATORS

## **HOBBIES**











Travel

Reading

Crafting

Photography