

Melanie Mor

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| Nairobi, KENYA

OBJECTIVE

As a dedicated and adaptable professional, I am looking to become part of a collaborative team where I can make a meaningful impact. I have a proven ability to thrive in new environments and work harmoniously with colleagues to achieve common objectives. My aim is to utilize my diverse skills and experiences to drive success for the organization and foster a positive workplace culture.

WORK EXPERIENCE

ICT support Attache SEPT 2023 - NOV 2023
Milimani Commercial Court

- Provided customer support for IT and technical inquiries, ensuring a timely and effective resolution of issues.
- Assisted in the configuration and setup of network systems, contributing to enhanced connectivity and performance.
- Trained staff on basic IT troubleshooting, empowering them to resolve minor technical issues independent.

ICT support Attache SEPT 2024 - NOV 2024
University of Nairobi

- Assisted in configuring and setting up network systems to ensure stable and efficient connectivity for students and staff.
- Provided technical support and troubleshooting for network-related issues, enhancing the overall performance of ICT services on campus.
- Collaborated with the ICT team to conduct hardware and software installations, contributing to the seamless operation of digital resources.

EDUCATION

Nairobi National Polytechnic

Diploma in ICT

Mua Hills Secondary

KCSE - C

APR 2022

Premese Greenhill Academy

KCPE - 355 GPA

NOV 2017

PLP Academy

Software Development

- Short course.

SKILLS

Web development ●●●●● Database Management ●●●●● Enterprenureship ●●●●●
Python Programming ●●●●●
