

THIS PACKET INCLUDES USEFUL INFORMATION ABOUT OAKWOOD'S SIGNATURE APARTMENT PACKAGE:

- Services and Amenities
- Living Rooms
- Kitchens
- Dining Rooms
- Bedrooms
- Bathrooms
- Miscellaneous

SERVICES AND AMENITIES

These services and amenities are included in ALL Oakwood Signature Apartments:

- Quality, contemporary furniture
- Water, gas and electricity all turned on for your arrival
- Central air conditioning and heating*
- · High speed internet connection
- Local telephone service with answering machine or voice mail
- Basic cable television service
- In-unit or on-site laundry facilities
- Fitness center, pool, Jacuzzi and sun deck*
- BBQ area*
- Clubhouse with lounge area and TV*
- Business center with computers and conference room*
- Parking

HOUSEKEEPING

Our own, on-staff housekeeping team will make sure your residence is in perfect, pristine condition before your arrival and bi-weekly housekeeping service is included during your stay.

Each housekeeping visit includes:

- Make bed(s)
- Vacuum carpets and/or mop floors
- Clean sinks and countertops
- Dust furniture and accessories
- Clean exterior surfaces of refrigerator and stove
- Clean mirrors
- Clean bathroom(s)
- Remove trash
- Towel and sheet exchange (available to guests utilizing Oakwood-provided linens)

^{*} Available at most locations

FACEBOOK INTERN ADD-ON ITEMS

The items listed below are available for individual purchase. A credit card will be required.

ITEM	DELIVERY TIME	COST	DELIVERY FEE
Premium Channels Sports Package HD/DVR Box	24-48hrs	\$20. ⁰⁰ ea/mo	N/A
	24-48hrs	\$7. ⁹⁹ mo	N/A
	24-48hrs	\$20. ⁰⁰ mo	N/A
Asian Kitchen Pack	24-48hrs	\$35.00mo	\$35.00
Rollaway Bed	24-48hrs	\$45.00mo	\$35.00
High Chair	24-48hrs	\$15.00mo	\$35.00
Crib	24-48hrs	\$55.00mo	\$35.00
Floor Fan	24-48hrs	\$5.00mo	\$35.00
Desk/Chair Night Stand/End Table Sofa Bed Add On Sofa Bed Upgrade Bed Upgrade to King File Cabinet 2-Drawer Pillow Top Upgrade Table Lamp Floor Lamp 42" Flat Screen	24-48hrs	\$45.00mo \$10.00mo \$80.00mo \$20.00mo \$10.00mo \$35.00mo \$20.00mo \$5.00mo \$9.00mo \$45.00mo	\$85.00 \$85.00 \$85.00 \$85.00 \$85.00 \$85.00 \$85.00 \$85.00 \$85.00 \$85.00

The rates and delivery fees listed above are specific to the Northern California area. If you would like to add any of these items in other areas, please contact your Oakwood representative.

If you order any item at the time of reservation, there is no delivery fee.

WELCOME KIT

Upon arrival we want you to relax and feel at home. Therefore, we provide all our Oakwood guests with a start-kit with all the essentials you need while you settle into your temporary home, including a useful neighborhood information guide.

Our starter package includes:

- Facebook Intern gift bag with Smart Snacks
- Toilet paper
- Kleenex
- Paper towels
- Neutrogena shampoo, conditioner and soaps
- · Liquid dish detergent
- Automatic dishwasher detergent
- Laundry detergent



(WELCOME KIT CONT'D)

- Coffee pack (with regular and decaf, tea, cream and sugar)
- Two bottles of water
- · Accommodation details and neighborhood information guide

OAKWOOD LIVING ROOMS

Our Oakwood apartments come with fully furnished and spacious living rooms, decorated so you feel right at home.

All Oakwood Living Rooms include:

- Built in desk/chair
- Sofa
- Coffee table
- End table
- Table lamp and floor lamp (or two table lamps)
- End table
- 32" flat screen TV
- DVD player
- Patio
- Wall art featuring photography by Oakwood's Chairman Howard Ruby
- Cordless telephone
- Decorative coffee table tray
- Answering machine or voice mail

OAKWOOD KITCHENS

Our gourmet kitchens are spacious and fully equipped with all major appliances and cooking utensils for your culinary needs.

All Oakwood Kitchens include:

- Refrigerator
- Stove
- Microwave
- Dishwasher
- Coffee maker
- Can opener
- Toaster
- Juice pitcher
- Knife block
- Cutting board with chef and steak knives

- Dishes (four 4-piece settings)
- Flatware (four 5-piece settings)
- Beverage glasses (eight)
- Wine glasses (four)
- Linen napkins and placemats (four)
- Serving fork and spoons (two)
- Eight-piece cookware set
- Mixing/serving bowls (three)
- Storage containers
- Barbeque grill set



(KITCHENS CONT'D)

- Corkscrew
- Butter dish
- Casserole dish
- Ceramic utensil dish.
- Ceramic utensil holder
- Measuring cup
- Measuring spoons
- Baking dish (two quart)
- · Cookie sheet
- Grater
- Salt and pepper shakers
- Spatulas (two)

- Tongs
- Wire whisk
- Pasta fork
- Potato peeler
- Colander
- Cutlery tray
- Dish towels (two)
- Sponge
- Hot pads (two)
- Ashtrays (two)
- Wastebasket

Two bedroom apartments also include:

- Two additional settings of dishes
- Two additional settings of flatware
- Four additional beverage glasses
- Two additional wine glasses

DINING ROOMS

Our one and two bedroom apartments come with a formal dining area that can easily accommodate up to four people. Additional seating can be added upon request.

BEDROOMS

Oakwood bedrooms include everything you'll need for a restful night's sleep.

All Oakwood Bedrooms include:

- Down pillows
- Hypo-allergenic pillows
- Lush duvets
- High thread-count quality sheets
- Quilted blanket
- Padded mattress topper
- 24" flat screen TV
- iHome iPod docking station
- Artwork



(BEDROOMS CONT'D)

One and two bedroom apartments also include:

- Oakwood Dream queen-sized bed
- Dresser and mirror
- Large closet
- Night stands with lamps
- Headboard

BATHROOMS

All Oakwood bathrooms come equipped with:

- Standard bath tub, shower and sink
- Bath cabinets
- Medicine cabinet
- Hair dryer
- Soap dish
- Kleenex holder
- Bath towels
- Decorative rug
- Toilet brush and plunge

MISCELLANEOUS

All Oakwood apartments come with these items:

- · Iron and ironing board
- Laundry basket
- Vacuum cleaner
- Cleaning kit (mop, bucket and broom)
- 2nd set of linens for each bed