ExecuStay Book Online Bonus

Lisa Reich
Oakwood Worldwide Marketing

December 30, 2013



Content

- Overview
- Benefits
- Creative
- Terms & Conditions
- Marriott Rewards Points Fulfillment
- Marketing
- Resources

ExecuStay Book Online Bonus – Overview

- Now through March 31, 2014, ExecuStay guests can earn 5,000
 Marriott Rewards bonus points when they book online.
 - Travelers simply need to:
 - Book their reservation online using the "Check Rates & Availability" button at participating properties.
 - Stay for 30 days or longer, with a move in date between January 1, 2014 and March 31, 2014.
 - Let us handle the rest! By booking online, guests will receive 5,000 complimentary bonus points, 2.5 Marriott Rewards points per dollar spent on qualifying charges and a great rate for their stay!
 - Markets simply need to:
 - Make sure that any open inventory is available to book accordingly in Pegasus. This will ensure a good guest booking experience, make this promotion successful, and ultimately, ensure we get much needed bookings during our high vacancy period.
 - If you need assistance with this, contact eChannels@oakwood.com.

Benefits

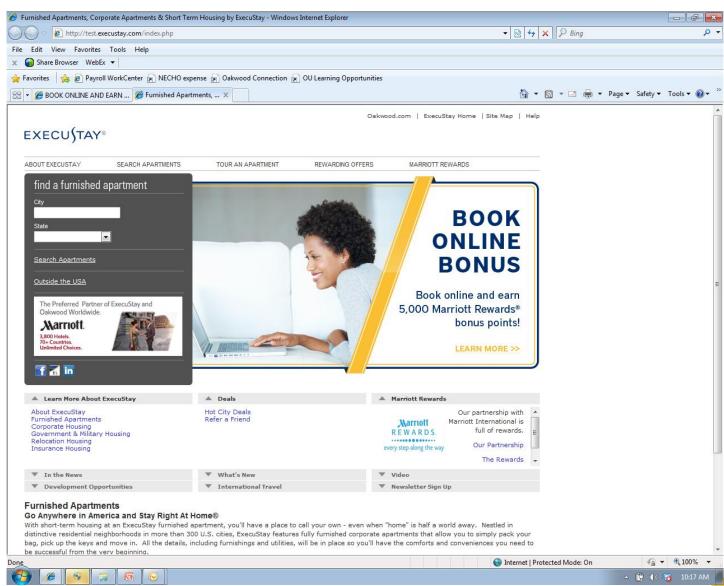
Guest benefits

- Guests can book the lowest available online rate and receive a Marriott Rewards bonus (many times value-add bonuses are available only with regular rates).
- Guests with our top accounts who have negotiated rates and use a corporate rate code to get their negotiated rate can receive this promotion as well.
- It's easy for guests since they don't have to enter a promotion code, any guest who books and meets the criteria will get the bonus points.

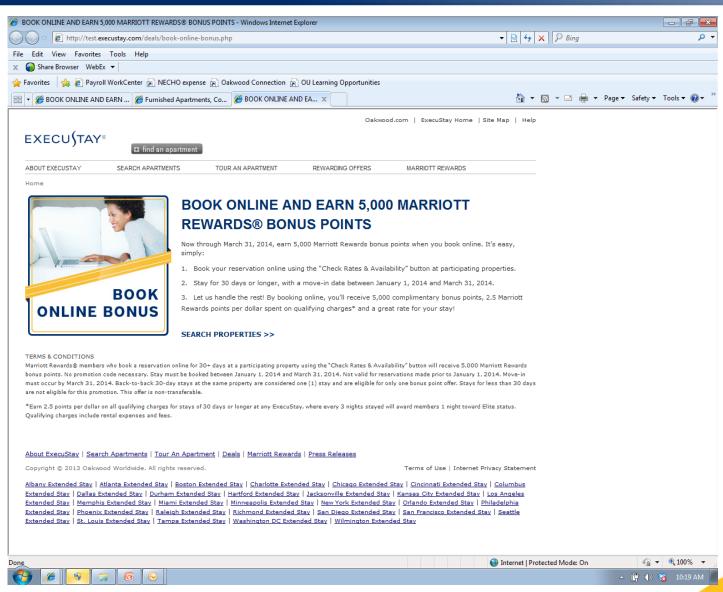
Market benefits

- Competitors are offering low rates through first quarter, this promotion allows us to offer low rates as necessary and a bonus on top to win the business (bonus Marriott Rewards points will cost markets \$42.50 per guest).
- It is easy to track for bonus points fulfillment since eChannels/Revenue Management will run a report of all guests eligible at the end of each month and send to market DM/PM/GM.
- It is easy to track for promotion success because we will be able to see all bookings that occurred online during this period.
- Booking Online using the "Check Rates & Availability" button is our least expensive sales channel.

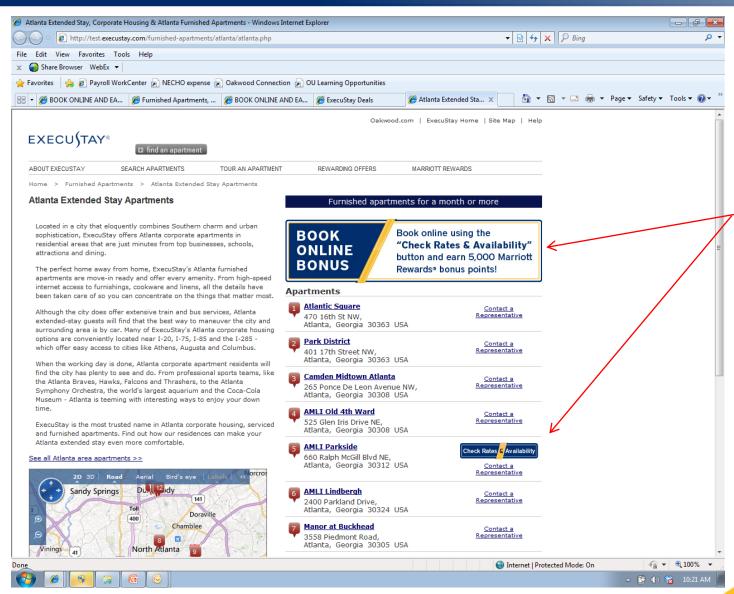
Creative - Home Page



Creative – Dedicated Landing Page

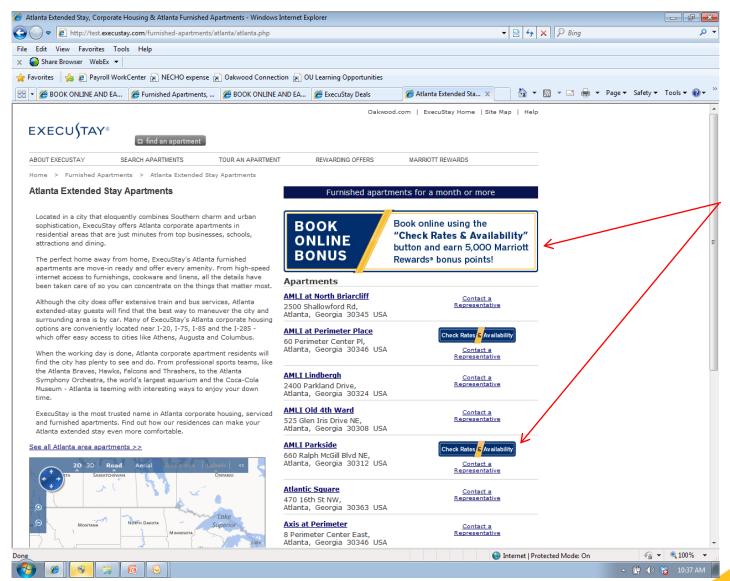


Creative - City Search Results Page



New!
Promotional
banner on
City Search
Results
pages and
coordinating
"Check Rates
& Availability"
button

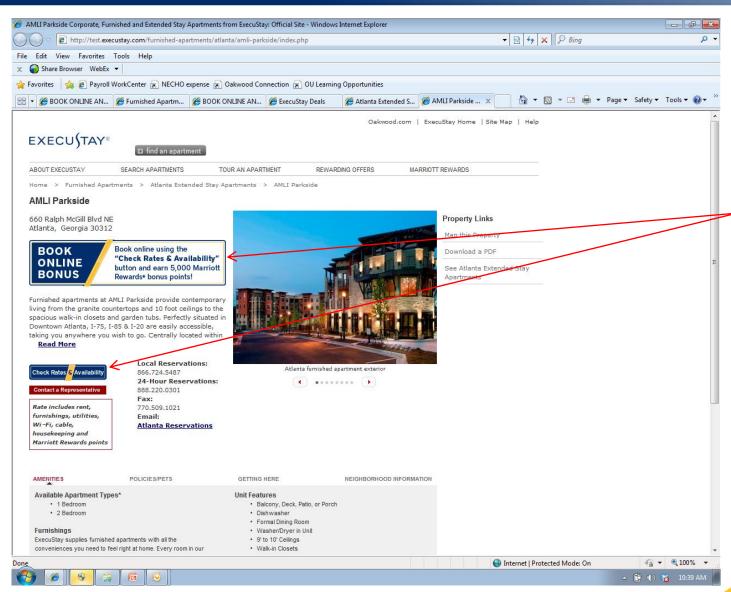
Creative - City Search Results Page



New!

Promotional banner on City Search Results pages and coordinating "Check Rates & Availability" button

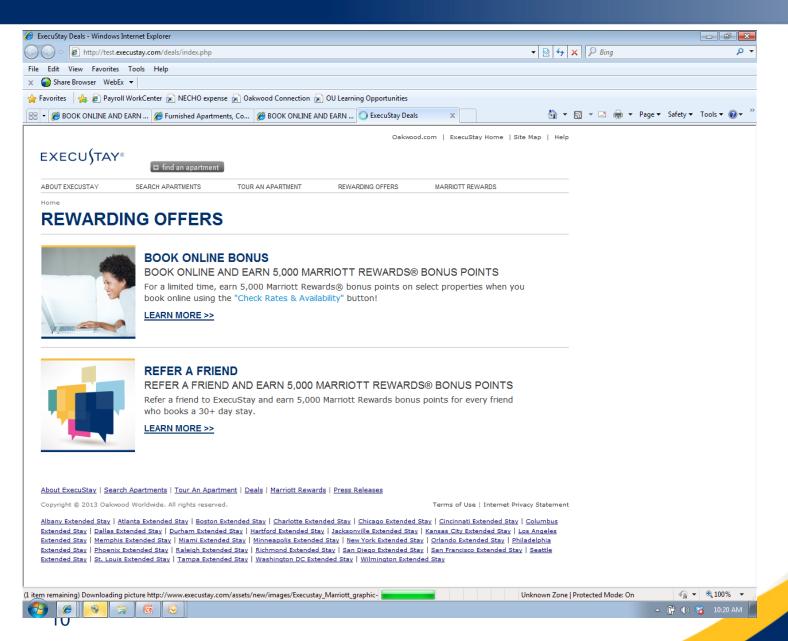
Creative – Property Pages



New!

Promotional banner on Property page and coordinating "Check Rates & Availability" button

New! Rewarding Offers Page



Terms & Conditions

Marriott Rewards® members who book a reservation online for 30+ days at a participating property online using the "Check Rates & Availability" button will receive 5,000 Marriott Rewards bonus points. Look for the Book Online Bonus banner on participating city web pages and the Check Rates & Availability button on participating properties. No promotion code necessary. Stay must be booked between January 1, 2014 and March 31, 2014. Not valid for reservations made prior to January 1, 2014. Move-in must occur by March 31, 2014. Back-to-back 30-day stays at the same property are considered one (1) stay and are eligible for only one bonus point offer. Stays for less than 30 days are not eligible for this promotion. This offer is non-transferable.

Marriott Rewards points will be posted 30-45 days following guest move in date.

Marriott Rewards Points Fulfillment

- By the 10th of the following month, the eChannels/Revenue Management team will run a report of all guests who booked online and met the promotion criteria.
- This report will be sent to all District Managers, Property
 Managers and General Managers (managed and franchised
 markets) who had a guest during that period eligible for the
 bonus points.
- It is the market's responsibility to fill out the Marriott Rewards
 Purchase Points Request form for each of their eligible guests
 and submit to Marriott so the guest will receive their bonus
 points.
 - Submit Marriott Rewards Purchase Points Request form to Connie Johansen at <u>connie.johansen@marriott.com</u>
 - Cost to market is \$8.50 per 1,000 = \$42.50

Marketing

Online

- ExecuStay.com Home page
- ExecuStay.com Book Online Bonus landing page
- ExecuStay.com Rewarding Offers page
- ExecuStay.com City Search Results pages
- ExecuStay.com Property pages

Email

- Oakwood Worldwide Client eNewsletter
- Oakwood Worldwide Flex Accounts email
- Oakwood Worldwide Consulting Segment email
- Oakwood Worldwide Government Segment email

Brand on Demand

Book Online Bonus template to pull through in market (Available on 1/1/14)

Social

- Facebook
- LinkedIn

Press Releases (TBD)

Resources

- For public information about the ExecuStay Book Online Bonus promotion go to the Book Online Bonus landing page on <u>ExecuStay.com</u>.
- For all internal documents, go the ExecuStay LiveWire (In Mid January, this will be moving to SharePoint): http://www.execustaylivewire.com
 - Username: ExecuStaylivewire
 - Password: Franchisee

Questions:

```
Lisa Reich – <u>Ireich@oakwood.com</u> or 240.720.3022
Amy Leeds – <u>aleeds@oakwood.com</u> or 240.720.3014
```