

From: Suzanne Guerra

Sent: Wednesday, October 09, 2013 8:57 PM

To: 'Bill Jackson'; 'Bobsie Ness'; 'Brian Schwarz'; 'Dean Devito'; 'Gary Smith'; 'Jamie Brown'; 'Jana Collier'; 'Julianne Corlew'; 'Piper Ayala'; 'Ralph Moore'; Rob Martini; Sarah Everhart; Sharron Saunders; 'Steve

Schlundt'; Suzanne Guerra; 'Vicky Smith'

Cc: 'Kimberly Lane'; Melissa Wellman; 'cjenkins@ahicorporatehousing.com'; 'Brenda Boone'; 'Clara

Wolfe'; 'Lisa Ellis'; 'Ann Whitlow'; 'Stephen Crigler'; 'Danica Ehmann'; Samantha Hayes

Subject: Reimburseable Invoices

Hello Everyone,

The Reimburseable invoices for Q3 are almost ready and will be sent out next week. I wanted to let you know that you'll see a slight change on the invoices when the "Commissions" (aka Referral Fees) are being invoiced.

There are two processes that Oakwood pays referral fees through, one is by client invoice and the other is when the client invoice is short paid to Oakwood. Because these are separate payment processes, they are separated on your invoice. Previously, the short paid invoices were extremely hard to track and were not invoiced. Now that we are fully integrated into OSCAR, these will start being invoiced back to your market for invoices paid from May forward.

I've attached a sample of the invoice with the category breakdown highlighted and a text box you can click on for more description of that item. Each category has a subtotal line with the grand total at the end of the invoice. For any items where the detail is not typed directly on the invoice, you will receive back-up documentation as well. This has been a little confusing for some since the back-up may actually be an invoice sent to Oakwood, usually by Marriott. It is for detail reference only, no payments should be sent to Marriott (or any other company) by a franchisee.

Please let me know if you have any questions. You may also email Tessa at tshank@oakwood.com if you have questions regarding the detail noted on your invoice.

Warmest Regards,

Suzanne Guerra DIRECTOR OF OWNER & FRANCHISE SERVICES, OAKWOOD WORLDWIDE 202 Perry Pkwy, #8 Gaithersburg, MD 20877, U.S.A. direct: 240.720.3020 mobile: 301.331.8678 vcp: 867-3020

sguerra@oakwood.com | oakwood.com | execustay.com

Oakwood Worldwide[®] is the leading provider of corporate housing and serviced apartment solutions through our well-known brands, Oakwood[®] and ExecuStay[®].

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EXECUSTAY"

Bill To:

Invoice Number: Invoice Date: Customer Number: Due Date:

10/3/2013 11/2/2013

Name of Sender: Oakwood Worldwide

Remit To: Execustay Franchising, LLC Attn: Residential Accounting 2222 Corinth Ave. Los Angeles, CA 90064

INVOICE

| Summary of Charges | | | | N | et Amount |
|--|-----------------|--------------|---------------------|---------------------------------|------------|
| | | | | | |
| Commissions: | Invoice date | Invoice nbr | Description | Amount | |
| LTAIR | 7/30/2013 | 6302013.1408 | | \$125.00 | |
| LTAIR | 7/30/2013 | 6302013.1411 | | \$55.00 | |
| LTAIR | 7/30/2013 | 6302013.1419 | | \$80.00 | |
| LTAIR | 7/30/2013 | 6302013.1439 | | \$150.00 | |
| LTAIR | 7/30/2013 | 6302013.1442 | | \$140.00 | |
| LTAIR | 7/30/2013 | 6302013.1443 | | \$5.00 | |
| LTAIR | 7/30/2013 | 6302013.1467 | | \$90.00 | |
| LTAIR | 8/19/2013 | 7312013.1528 | | \$120.00 | |
| LTAIR | 8/19/2013 | 7312013.1554 | | \$120.00 | |
| LTAIR | 8/19/2013 | 7312013.1558 | | \$15.00 | |
| LTAIR | 8/19/2013 | 7312013.1584 | | \$130.00 | |
| HE MI GROUP | 8/19/2013 | 7312013.1590 | | \$150.00 | |
| SUBTOTAL, COMMISSIONS | | | | | \$1,180.00 |
| hort Pay Commissions: | | | | | |
| ompany | Guest Last Name | Arrival Date | Departure Date | Amount | |
| Cartus Corporation/United Technologies | | 04/13/2013 | 05/12/2013 | \$180.00 | |
| Cartus Corporation/CSAA | | 9/2/2013 | 10/31/2013 | \$180.00 | |
| artus Corporation/Verizon Wireles | 9 | 7/22/2013 | 1/17/2014 | \$540.00 | |
| UBTOTAL, SHORT PAY COMMIS | SIONS | | | | \$900.00 |
| farriott Points: | Invoice date | Invoice nbr | Description | Amount | |
| ARRIOTT INTERNATIONAL INC. | 7/26/2013 | | REG PTS | \$17.11 | |
| ARRIOTT INTERNATIONAL INC. | 8/17/2013 | | MAY REG PTS | \$134.73 | |
| ARRIOTT INTERNATIONAL INC. | 9/15/2013 | | JUN, JUL REG POINTS | \$804.35 | |
| UBTOTAL, POINTS-REG | | | | | \$956.19 |
| Other: | | | | | |
| | | | | | |
| UBTOTAL, OTHER | | | | | \$0.00 |
| TB Fees: | | | | | |
| ORP NAME | GUEST LAST NAME | BILL FROM | BILL THRU | #DAYS BILLED PTB FEE(DAYS/30*25 | 5) |