

### INTRODUCTION

Rockbuster Stealth is a movie rental company that previously had stores around the world. After facing competition from streaming services such as Amazon Prime and Netflix, the management team is planning to use its licenses to launch an online video rental service in order to stay competitive.

## **KEY QUESTIONS**

- 1. Which movies contributed to the most/least revenue gain?
- 2. What was the average rental duration for all videos?
- 3. Which countries are Rockbuster customers based in?
- 4. Where are customers with a high lifetime value based?
- 5. Do sales figures vary based on location?

## RENTAL INFORMATION

| <b>Movie Count</b> | 1,000   |
|--------------------|---------|
| Release Year       | 2006    |
| Language           | English |

|                    |            | The state of the s |             |
|--------------------|------------|--|-------------|
|                    | Minimum    | Average  | Maximum     |
| Rental<br>Duration | 3 Days     | 5 Days   | 7 Days      |
| Film<br>Length     | 46 minutes | 115 minutes  | 185 minutes |
| Rental<br>Rate     | \$0.99     | \$2.98   | \$4.99      |

### WHICH MOVIES HAD THE MOST AND LEAST REVENUE?

#### **TOP 10 MOVIES WITH MOST REVENUE**

| RANK | TITLE               | RATING | GENRE       | REVENUE |
|------|---------------------|--------|-------------|---------|
| 1    | TELEGRAPH<br>VOYAGE | PG     | MUSIC       | 215.75  |
| 2    | ZORRO ARK           | NC-17  | COMEDY      | 199.72  |
| 3    | WIFE TURN           | NC-17  | DOCUMENTARY | 198.73  |
| 4    | INNOCENT<br>USUAL   | PF-13  | FOREIGN     | 191.74  |
| 5    | HUSTLER<br>PARTY    | NC-17  | COMEDY      | 190.78  |
| 6    | SATURDAY<br>LAMBS   | G      | SPORTS      | 190.74  |
| 7    | TITANS<br>JERK      | PG     | SCI-FI      | 186.73  |
| 8    | HARRY<br>IDAHO      | PG-13  | DRAMA       | 177.73  |
| 9    | TORQUE<br>BOUND     | G      | DRAMA       | 169.76  |
| 10   | DOGMA<br>FAMILY     | G      | ANIMATION   | 168.72  |

#### **LOWEST 10 MOVIES WITH LEAST REVENUE**

| RANK | TITLE                 | RATING | GENRE       | REVENUE |
|------|-----------------------|--------|-------------|---------|
| 1    | DUFFEL APOCALYPSE     | G      | DOCUMENTARY | 5.94    |
| 2    | OKLAHOMA JUMANJI      | PG     | NEW         | 5.94    |
| 3    | TEXAS WATCH           | NC-17  | HORROR      | 5.94    |
| 4    | FREEDOM CLEOPATRA     | PG-13  | COMEDY      | 5.95    |
| 5    | REBEL AIRPORT         | G      | MUSIC       | 6.93    |
| 6    | YOUNG LANGUAGE        | G      | DOCUMENTARY | 6.93    |
| 7    | CRUELTY<br>UNFORGIVEN | G      | CLASSICS    | 6.94    |
| 8    | TREATMENT JEKYLL      | PG     | DRAMA       | 6.94    |
| 9    | LIGHTS DEER           | R      | CLASSICS    | 7.93    |
| 10   | JAPENESE RUN          | G      | HORROR      | 7.94    |

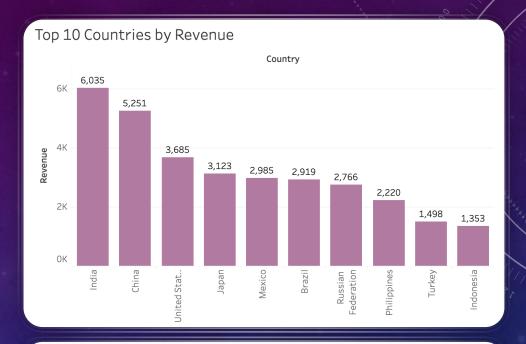


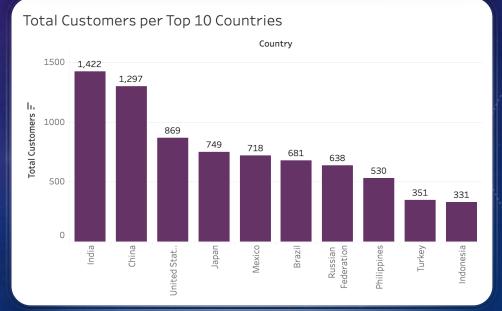
# WHICH COUNTRIES ARE ROCKBUSTER CUSTOMERS IN?

- Rockbuster is located worldwide.
- Rockbuster's largest customer base is in India, China, and the United States.

# WHICH COUNTRIES IS ROCKBUSTER IN?

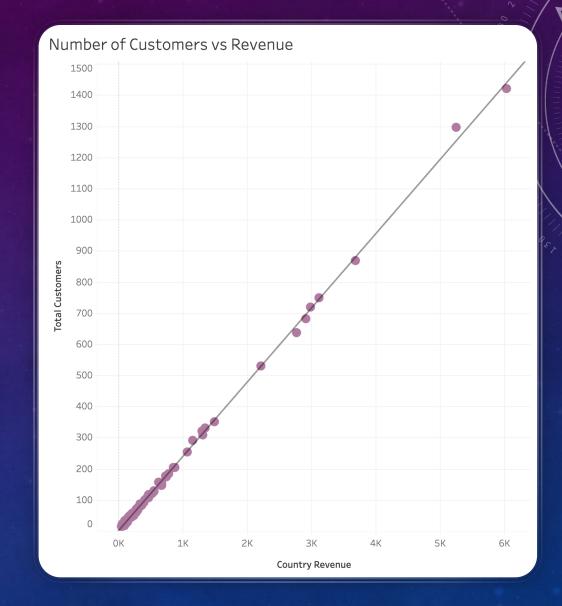
 The top ten countries with the highest revenue also are the same countries with the highest number of total customers.

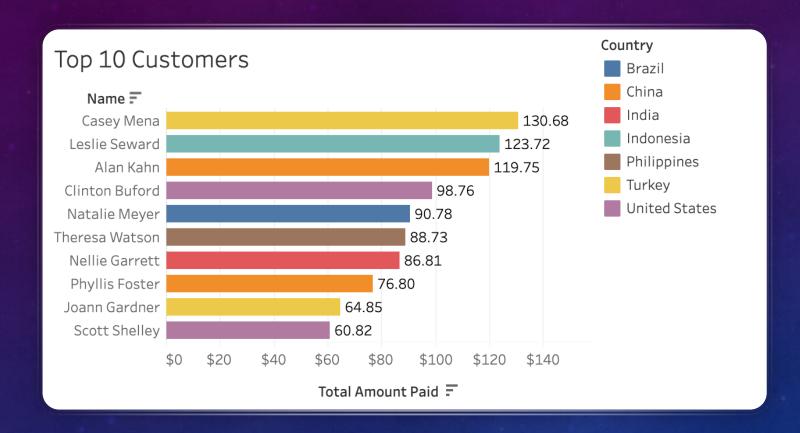




# HOW DO NUMBER OF CUSTOMERS RELATE TO TOTAL REVENUE?

- There is a strong, positive correlation between number of customers and total revenue.
- •As the number of customers increase, so does revenue.

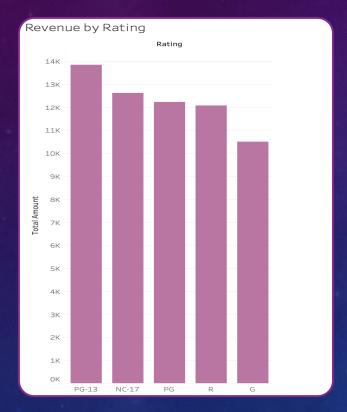




# WHERE ARE CUSTOMERS WITH A HIGH LIFETIME VALUE BASED?

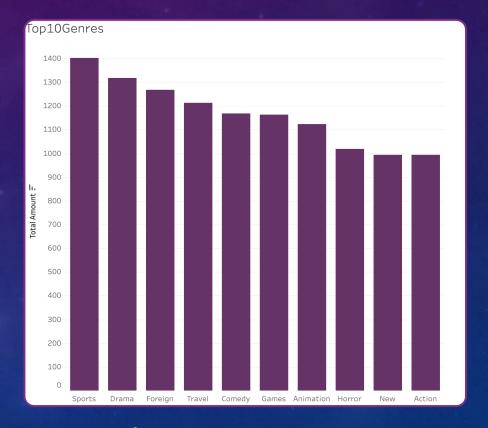
- Three of the top five customers are located within the top three countries with the highest revenue and customer base.
- The United States is the only country with two customers within the top ten.

# REVENUE BY RATING AND GENRE



Highest rating: PG-13

Lowest rating: G



Top Three Genres: Sports, Drama, Foreign

# SUMMARY

- Rockbuster customers are all over the globe.
- The average rental time is 5 days at a rental rate of \$2.98.
- The top three highest rated genres are sports, drama, and foreign movies.
- The top movie rating is PG-13.
- India, China, and the United States are the top three countries with the highest customer base and total revenue.
- The United States is the only country to have more than one customer in the top ten sales.

# RECOMMENDATIONS

- Focus product on the highest rated inventory: sports, drama, foreign movies, and movies rated PG-13.
- Start in the top three countries with the highest customer base: India, China, and the United States. It is proven that a higher customer count increases revenue.
- Decide how to transfer completely to online streaming. Should this be a subscription service or a pay-per-view type stream?