

## Experience

### Insight DI, Senior UX and Software Developer

February 2018 - November 2021

- Collaborated directly with clients and in-house engineering and design teams
- Applied knowledge of consulting to meet deadlines and implement timeboxing
- Approached challenges through a growth mindset
- Mentored teammates on best practices
- Participated in code reviews
- Co-developed a go-to-market strategy
- Presented quarterly on Accessibility topics

#### Projects:

#### **Starbucks** (September 2021 - November 2021)

- Collaborated with designer on user flows and changing information architecture
- Utilized component driven development
- Conducted cross-browser testing

#### **Premier** (June 2021 - August 2021)

- Conducted research and created stories for existing application
- Built out components for design system

#### **LabCorp** (May 2021 - June 2021)

- Assisted team with responsive UI
- Resolved functionality bugs in application
- Designed pages for 404 and intranet
- Implemented components with REST APIs
- Tested components cross-browser

#### **NCDOT** (February 2018 - April 2021)

- Audited and remediated to WCAG 2.1 and Section 508 accessibility standards
- Created wireframes and prototypes
- Utilized compilers, browser dev tools, and API backend to deliver dynamic web applications

### StayOnline, UX Designer & Front-End Developer

September 2012 - September 2017

- Worked with Sales team to implement A/B

marketing campaigns

- Re-established branding guidelines to meet growing print and digital needs with accessibility standards
- Created iconography for design system
- Delivered responsive, compatible, and accessible internal and external applications

#### Projects:

#### **US website**

- Reduced mobile bounce-rate by 60%

#### **EU website**

- Applied knowledge of internationalization and globalization

## Certification

- **IAAP WAS** (2021)  
Web Accessibility Specialist

## Skills & Tools

- Zendesk - ticket creation, monitoring, and process integration with other platforms
- Salesforce - including project/task creation
- Slack; team project management including manual process integration with Salesforce and Zendesk
- create/edit VPATs
- Mobile (iOS/Android) usability testing
- Javascript (ES5, ES6+)
- jQuery
- Mentorship
- ASP.NET/MVC
- Git/TFS/Version Control
- HTML/HTML5
- CSS/CSS3/LESS/Sass
- Flexbox/CSS Grid
- Cross-browser testing
- Vue, React
- Content Management Systems (CMS)
- REST APIs
- Node.js
- Babel
- UX/UI design
- Personas/user stories

- Responsive Frameworks
- internationalization
- User centered design
- User experience testing
- Performing audits
- Remediating code
- WAI-ARIA
- WCAG 2.1 and Section 508
- Responsive/mobile web design
- Layout / Typography
- Agile/Scrum
- A/B testing
- Git/Azure
- Jira
- Prototyping: Sketch, Figma, Adobe XD
- Assistive technology: NVDA, VoiceOver, TalkBack
- Prototyping tools: Sketch, Adobe XD, Figma, Photoshop
- Microsoft Office Suite
- Static Marketing Collateral creation
- Image Optimization
- Photo-editing
- Adobe Creative Suite / Cloud
- Visual Studio / VSTS
- Scrum and KanBan Practices
- Rapid Prototyping / Wireframing
- NVDA/JAWS
- VoiceOver
- Talkback
- WAVE
- AxE DevTools
- Chrome/Firefox DevTools
- Adobe Acrobat/Reader
- Docker
- Jira
- Axure
- DevOps
- Azure
- Responds well to direction, embraces feedback, and champions change

## Responsibilities

- ARIA; remediate non-compliant usage and suggest compliant usage - prioritizing native controls
- Conduct full accessibility audit including scope, testing, remediation, and delivery
  - design reviews, PDF audits, website baseline audits, validation testing for web and apps, client consults, result deliveries (including written and in-person presentations)
- summarize accessibility findings
- assessing digital materials
- Leading discovery, conception and execution of global design solutions in accessibility
- Prototype, test, and iterate on designs
- evaluates usability of existing systems
- continuously evolve and learn new skills, techniques, and tools
- Scrum, Kanban, Lean or other agile methodologies
- modern source control management methods
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## Education

- **AAS Associate in Applied Science** - Web Development  
Wake Technical Community College, Raleigh NC
- **AAS Associate in Applied Science** - Advertising and Design  
Living Arts College, Raleigh NC