

# Patrick McWilliams

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## SKILLS

OOP, MVC, REST, API, JSON, AJAX, VCS

### Javascript

Express, Node, React,  
React-Router, Redux,  
D3, JQuery

### SQL

PostgreSQL

### Git

GitHub

### Ruby

Rails, ActiveRecord

HTML, CSS

Heroku

## EXPERIENCE

January - April 2016

General Assembly, New York City

*Web Development Immersive*

July 2011 - September 2015

www.ezTaxReturn.com Garden City, NY

*Customer Service Manager*

*Head of Customer Service*

Managed and trained teams of Customer Service Representatives in helping customers use the program to file their own tax returns. Reviewed and improved the CS team's knowledge base system.

## EDUCATION

May 2005

Canisius College, Buffalo, NY

Bachelor of Philosophy

## PROJECTS

- **bookList** - full-stack CRUD app, includes user authentication and third-party API. PostgreSQL, Node, React, React-Router, Redux, Express, PGP, JSX, Bcrypt, HTML, CSS
- **Dice Game** - Node, React, Express, JSX, HTML, CSS