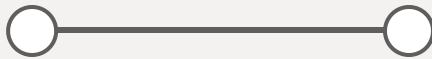
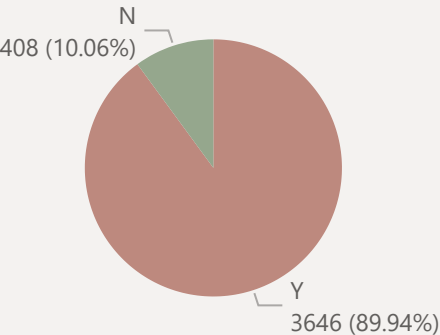


Call Center Analysis

1/1/2021 3/31/2021



Answered Calls by Resolved



Total Calls Made

5000

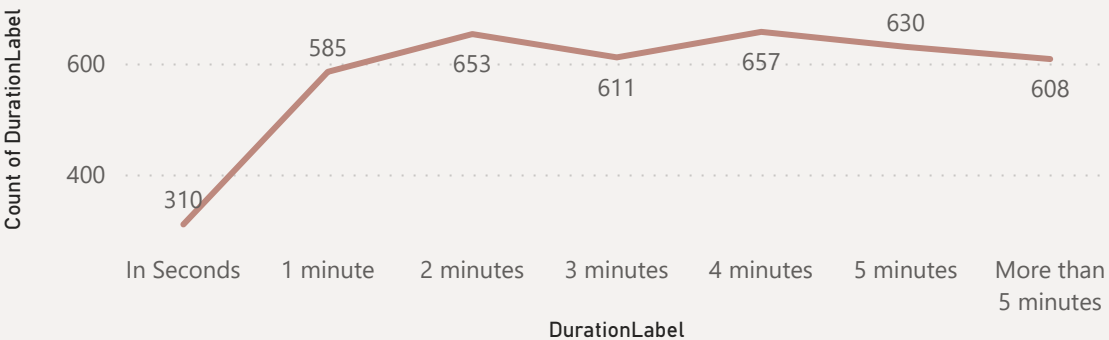
Average Length of Call

03:45

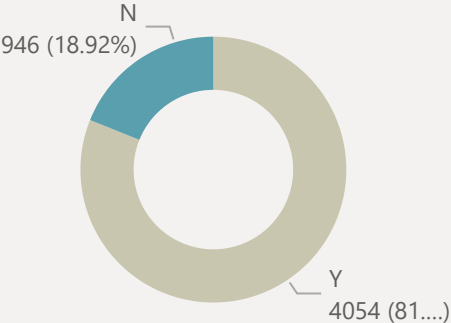
Average Speed of Answer

01:08

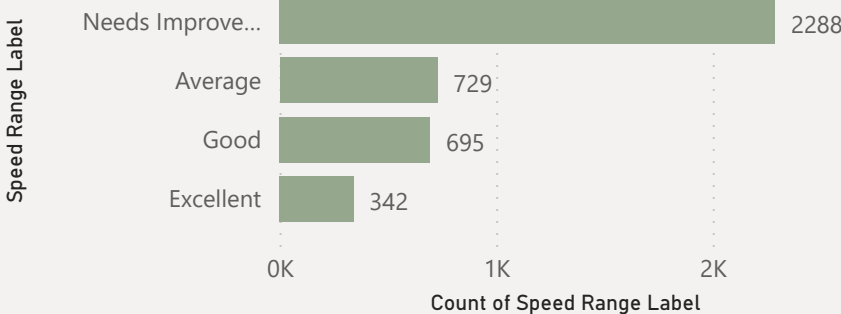
Length of Calls



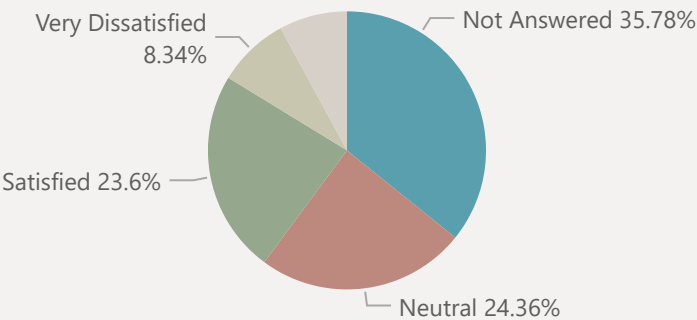
Total Calls Answered & Abandoned



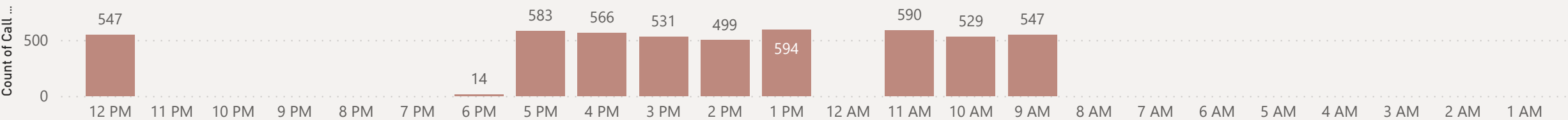
Speed of Answer



Satisfaction Rating

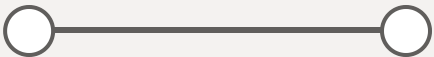


Peak hours for calls



Call Center Analysis

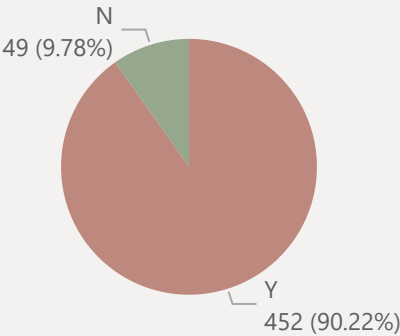
1/1/2021 3/31/2021



Agent

Becky	Diane	Jim	Martha
Dan	Greg	Joe	Stewart

Answered Calls by Resolved



Total Calls Made

633

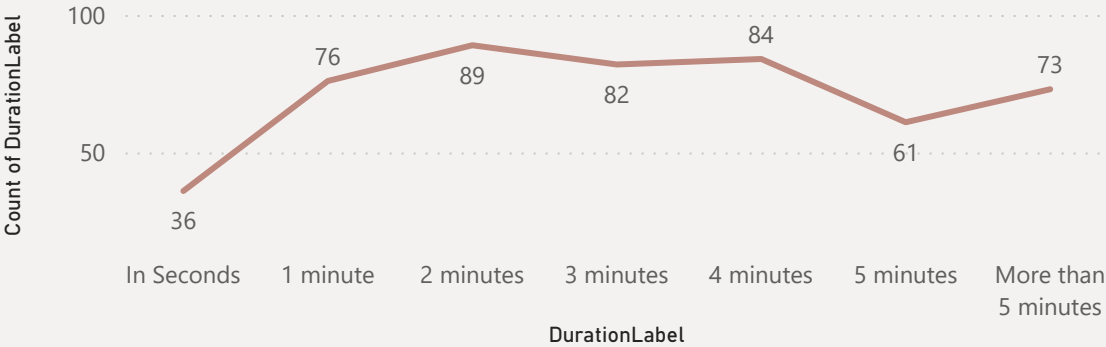
Average Length of Call

03:39

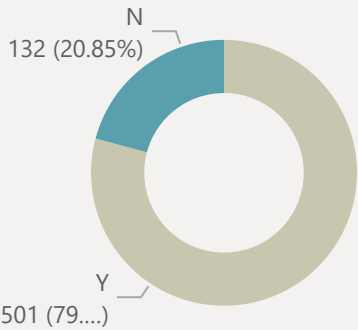
Average Speed of Answer

01:06

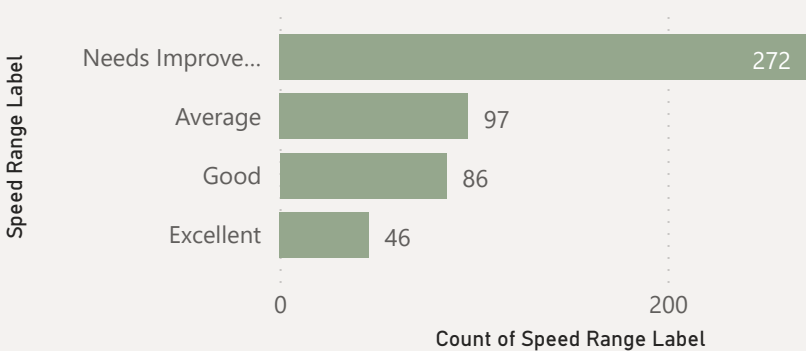
Length of Calls



Total Calls Answered & Abandoned



Speed of Answer



Satisfaction Rating

