

Debit cards

FAQs

- 1- Can I make a cash withdrawal or deposit over CIB ATM using my debit card?
 - a. Yes you can make a cash withdrawal & Depooosit over CIB ATMs using your debit or prepaid card.
- 2- Are the cash withdrawal fees waived for withdrawals from non-CIB ATMs using debit and prepaid cards?
 - a. Non-CIB ATMs: Starting 1 July 2022, a fee of EGP 5 will apply to every cash withdrawal transaction using any CIB debit or prepaid card through non-CIB ATMs in Egypt.
- 3- Whats the CVV number on back of the card means?
 - a. It is the card operating number, and is used to carry out purchasing transactions made online by credit or debit card to ensure the highest levels of protection and security.
- 4- When the card OTP expires?
 - a. It expired within 50 minutes