Melinda Dienes
UI Designer

London
+44 77 1968 2420

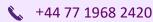## PROFILE

User Interface Designer with a background in hospitality. Transitioning customer service and problem-solving skills to the creative field. Being empathetic, problem-solving, and having a sense of aesthetics make it possible to create a user-centric interface design. Understanding the basics of Front-End has the benefit of smooth communication with developers.

EDUCATION

- **UI Designer | Frontend for Designers**
  Career Foundry • May 2020 – March 2021
  Intensive training program for UI/ UX design process and methodology. It provides the fundamentals of Frontend Development.

SKILLS

- Wireframing and prototyping
- Native app and responsive web design
- Designing responsive grids
- UX fundamentals and user psychology
- User research and user testing
- Creating style guides
- Building a cohesive brand
- Fundamentals of HTML, CSS, JavaScript
- Collaboration

TOOLS

- Adobe Xd
- Photoshop
- InVision, Marvel
- Atom, GitHub

LANGUAGES

- Hungarian – native
- English - fluent (written and spoken)

FURTHER EDUCATION

Photographer
Photography Institute • 2015

Food Industry Manager
University of Szeged • 2004 - 2006
Faculty of Food-industry College

PROJECTS

- **eBalance** • Money saving web app • UI design
  The objection was to create a user interface design that is efficient, easy to understand and navigate. The challenge was to build a budgeting app for users who aren't confident with their finances. As a result, the user can set up a monthly target and receive notifications if they spend more than usual.

- **Healthy Appetite** • Recipe web app • UX/UI design
  The goal was to build a recipe app that helps people changing their eating habits. The challenge was to create a recipe app that people can easily use in the kitchen with simple instructions. As a result, the app collects healthy recipes with video instructions, recommendations, meal planning options and shopping list assistant.

- **Cycler** • Activity tracker • IU design
  The purpose was to develop the UI for a move tracker app for cyclist. The challenge was to identify the main features of the app. The resulting is the user can select the preferred route, receive recommendations. As connecting with others improves the daily move goal, the user can reach out to others through the app.

- **The Market** • Classified app • UI design
  The goal was to build a classified app as my first project on the Career Foundry course. My challenge was to focus on a fast searching option. As a result, I incorporated a picture search and filtering to solve this challenge.

WORK EXPERIENCE

ISS Facility Services Ltd • March 2019 – Current
Corporate Receptionist
As the first point of contact, I make sure customers are taken care of while in the office. Improving the event organiser method resulted in effective communication, thereby achieving better customer service in delivering the requirements.

Hilton London Hotels • February 2016 – December 2018
Started as a receptionist and I achieved the promotion to supervisor. Extending my knowledge I progressed my career to reservations. The focus was on customers and providing service that resulted in guest satisfaction. Challanges arised that had to be solved to achieve guest satisfaction.