Melissa Mae Dsouza

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EXPERIENCE

Robotic Process Automation Intern
Gulf Business Machines (GBM), Bahrain
[OCTOBER 2023 - NOVEMBER 2023]

- Worked with RPA Engineers to define problem statements and generate outcome reports

- Used WDG Automation to create RPA solutions to enhance business skill.

- Set up bots and automated tasks using WDG automation

- Addressed automation challenges and designed effective strategies

EDUCATION

St Joseph Engineering College, Mangalore
Bachelors of Engineering,
Computer Science Engineering
[2021- present]

Courses taken: Object Oriented Programming, Data Structures & Algorithms, Computational Theory, Web Development

CGPA: 8.02

St Aloysius Pre-University College, Mangalore
[2019- 2021]

PCMB: 84.5%

CERTIFICATIONS

Salesforce Administrator [2024], issued by SmartIntenz

Fundamentals of Reinforcement Learning [2024], issued by University of Alberta

Basics of Python [2022] issued by Infosys Springboard

SKILLS

Core Skills:

UI/UX Design, Javascript, React, Next.js, Tailwind CSS, MongoDB

Java, Python

PROJECTS

A Cinema Booking App Design (UI) [2024],
A cinema booking app design allowing users to reserve seats and obtain digital tickets using Figma.

Pick Me[2024],
A ticketing application that allows users to raise tickets built on Next.js & MongoDB

Automated Chatbot using WDG automation[2023],
A Chatbot that responds to User Queries based on the Trained Knowledge Base

ATM Simulator [2022],
a Java application that debits and credits a Pseudo bank account

ACHIEVEMENTS

Committee Member of Music Club, **Crescendo**