

February 24, 2017

To Whom It May Concern:

It has been my pleasure to work with Melissa Nappez for almost two years. I am leading the internal IT Supply Chain Management function for Amadeus in Nice, and as we have outsourced our Datacenter Admin support to Accenture and TRSB, Melissa's employer, it was inevitable that our paths should cross.

Melissa very quickly became my preferred contact for anything that required more attention to detail than mere routine operations or called for excellent technical skills and superb operational efficiency. It is in these areas that Melissa excels: her superior concentration and pedagogy enables her to contribute to operations by speeding time to completion while at the same time maintaining, and even increasing, the quality of the deliverables.

I was always able to put Melissa in contact with any of my internal clients, as well as external suppliers and service providers; her attitude and conduct were at all times above reproach and professional. Consequently, the feedback I received regarding her work has invariably been outstanding.

In writing these lines, I am facing a dilemma: on one hand, I don't cherish the thought of Melissa leaving; on the other, it would be a poor reward for all her exceptional contributions to not help her fulfil her ambitions.

I wish Melissa only the best in all her future endeavors. She is an exceptional candidate, and I recommend her wholeheartedly and without reservation to any prospective employer.

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