**CPEN 541 Questionnaire**

**Section I – Personnel Information**

**Instructions** : Pleaseselect (🞫) the answers for each question.

1. In what age group are you?

|  |  |
| --- | --- |
| 19 and under |  |
| 20 - 29 |  |
| 30 - 39 |  |
| 40 - 49 |  |
| 50 - 59 |  |
| 60 + |  |

1. Gender:

|  |  |
| --- | --- |
| Male |  |
| Female |  |
| Other |  |
| Prefer not to answer |  |

1. In terms of your current occupation, how would you characterize yourself?

|  |  |
| --- | --- |
| Writer |  |
| Administrative Assistant |  |
| Journalist |  |
| Secretary |  |
| Academic |  |
| Professional |  |
| Technical expert |  |
| Student |  |
| Designer |  |
| Administrator/Manager |  |
| Other, please specify: |  |

1. What is your level of education?

|  |  |
| --- | --- |
| Undergraduate |  |
| Graduate |  |
| Postdoctoral |  |
| Other, please specify: |  |

1. Language proficiency?

|  |  |
| --- | --- |
| English |  |
| Other, please specify: |  |

**Section II – Study Related Information**

1. With respect to the version of previous user agreements you have used, please indicate (🞫) the extent to which you agree or disagree with the following statements:

**SD** = Strongly Disagree

**D** = Disagree

**N** = Neutral

**A** = Agree

**SA** = Strongly Agree

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **SD** | **D** | **N** | **A** | **SA** |
| This is easy to use |  |  |  |  |  |
| This is easy to read |  |  |  |  |  |
| This is easy to understand |  |  |  |  |  |
| This is easy to navigate |  |  |  |  |  |
| This is helpful to make quick decisions |  |  |  |  |  |
| This is interactive and interesting |  |  |  |  |  |
| This is well-organised |  |  |  |  |  |
| This improves my understanding |  |  |  |  |  |
| This helps me with my language proficiency |  |  |  |  |  |

1. There are several criteria listed below. Please select the user agreement style that would be your 1st choice according to each of the criteria. If you really cannot make a choice for a given criteria please select "Equal".

**New** = new agreement style

**Old** = old agreement style

**Equal** = New agreement style and old agreement style satisfy this criterion equally

|  |  |  |  |
| --- | --- | --- | --- |
|  | **New** | **Old** | **Equal** |
| This is easy to use |  |  |  |
| This is easy to read |  |  |  |
| This is easy to understand |  |  |  |
| This is easy to navigate |  |  |  |
| This is helpful to make quick decisions |  |  |  |
| This is interactive and interesting |  |  |  |
| This is well-organised |  |  |  |
| This improves my understanding |  |  |  |
| This helps me with my language proficiency |  |  |  |

**Section II – Study Related Information**

Instructions: Please provide short descriptive answers for these questions.

1. What do you think about the new user agreement relative to other user agreements you have been interacting before?

1. What do you find interesting about this new user agreement and how do you think it should be improved?
2. Have you been practicing reading all the terms and conditions prior to accepting the agreement?
3. What is your English language proficiency? How do you think this new design would help you to quickly understand the terms and conditions?