**CPEN 541 Questionnaire**

**Section I – Personnel Information**

**Instructions**: Pleaseput ‘X’ on the answers for each question.

1. In what age group are you?

|  |  |
| --- | --- |
| 19 and under |  |
| 20 - 29 |  |
| 30 - 39 |  |
| 40 - 49 |  |
| 50 - 59 |  |
| 60 + |  |

1. Gender:

|  |  |
| --- | --- |
| Male |  |
| Female |  |
| Other |  |
| Prefer not to answer |  |

1. In terms of your current occupation, how would you characterize yourself?

|  |  |
| --- | --- |
| Writer |  |
| Administrative Assistant |  |
| Journalist |  |
| Secretary |  |
| Academic |  |
| Professional |  |
| Technical expert |  |
| Student |  |
| Designer |  |
| Administrator/Manager |  |
| Other, please specify: |  |

1. What is your level of education?

|  |  |
| --- | --- |
| Undergraduate |  |
| Graduate |  |
| Postdoctoral |  |
| Other, please specify: |  |

1. Language proficiency?

|  |  |
| --- | --- |
| English |  |
| Other, please specify: |  |

**Section II – Study Related Information**

1. With respect to the version of the **new interactive** user agreements you have used, please indicate (🞫) the extent to which you agree or disagree with the following statements:

**SD** = Strongly Disagree

**D** = Disagree

**N** = Neutral

**A** = Agree

**SA** = Strongly Agree

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **SD** | **D** | **N** | **A** | **SA** |
| The new ToS is easy to use |  |  |  |  |  |
| The new ToS is easy to read |  |  |  |  |  |
| The new ToS is easy to understand |  |  |  |  |  |
| The new ToS is easy to navigate |  |  |  |  |  |
| The new ToS is helpful to make quick decisions |  |  |  |  |  |
| The new ToS is interactive and interesting |  |  |  |  |  |
| The new ToS is well-organised |  |  |  |  |  |
| The new ToS improves my understanding of ToS |  |  |  |  |  |
| The new ToS helps me with my language proficiency |  |  |  |  |  |

1. There are several criteria listed below. Please select the user agreement style that would be your 1st choice according to each of the criteria. If you really cannot make a choice for a given criteria please select "Equal".

**New** = Interactive agreement style

**Old** = Traditional agreement style

**Equal** = Interactive agreement style and Traditional agreement style satisfy this criterion equally

|  |  |  |  |
| --- | --- | --- | --- |
|  | **New** | **Old** | **Equal** |
| In terms of easy to use |  |  |  |
| In terms of easy to read |  |  |  |
| In terms of easy to understand |  |  |  |
| In terms of easy to navigate |  |  |  |
| In terms of helpful to make quick decisions |  |  |  |
| In terms of interactive and interesting |  |  |  |
| In terms of well-organised |  |  |  |
| In terms of improving my understanding of ToS |  |  |  |
| In terms of helping me with my language proficiency |  |  |  |

**Section II – Study Related Information**

Instructions: Please provide short descriptive answers for these questions.

1. What do you think about the new user agreement relative to other user agreements you have been interacting before?

1. What do you find interesting about this new user agreement and how do you think it should be improved?
2. Have you been practicing reading all the terms and conditions prior to accepting the agreement?
3. What is your English language proficiency? How do you think this new design would help you to quickly understand the terms and conditions?