**User Deletion**

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| **Use Case Name:** User Deletion | | **ID:** 20 | **Importance Level:** High |
| **Primary Actor:** Admin, Manager | **Use Case Type:** Detail, Essential | | |
| **Stakeholders and Interests:**  Admin – Wants to delete users accounts  Manager – Wants to delete users accounts | | | |
| **Brief Description:**  This use case describes how a manager or admins can permanently delete a user's profile. | | | |
| **Trigger:**  Manager or admin clicks on the User Deletion button in his or her User Management panel.  **Type:**  External | | | |
| **Relationships:**  **Association**: Admin, Manager  **Include**:  **Extend**:  **Generalization**: | | | |
| **Normal Flow of Events:**   1. The administrator or manager opens his or her personal profile. 2. The user management option is highlighted for making changes to the user's information, so it will be selected. 3. By clicking on the User Deletion button, the manager or admin is able to permanently delete a specific user's profile. 4. He or she can search and filter all users to find a specific user who wants delete it. 5. He or she selects one of the listed users from the search query records. 6. He or she sees more information about the selected user by clicking on it. 7. An email or SMS will be sent to the user just before deleting all information from all databases, indicating that his or her account has been deleted permanently. 8. Deletion will be processed in the user's profile. | | | |
| **Sub Flows:** | | | |
| **Alternate/Exceptional Flows:**  If the search result has no outputs:   1. Requests that the user enter another constraint with care. | | | |