Exploring Methodological Frameworks for Scenario Consequence and Interpretation Mapping

Introduction

Refining the Definition: Articulating "Scenario Consequence and Interpretation Mapping"

The concept under investigation, termed "Scenario Consequence and Interpretation Mapping" (SCIM), represents a sophisticated approach to exploring the potential ramifications of complex experiential starting points or "seeds." As defined, this process commences with a specific, often emotionally charged, relational, or identity-related scenario. From this seed, SCIM seeks to map the branching possibilities across multiple, interconnected dimensions. These dimensions extend beyond simple actions or outcomes to encompass:

- Internal Reactions: Including both emotional responses (e.g., panic, shame, fear, joy) and cognitive responses.
- Cognitive Interpretations: How the situation is understood, reframed, or imbued with symbolic meaning (e.g., represented as blooming roses, digital ribbons, glowing lines).
- Behavioral Actions: Concrete steps or interventions undertaken by individuals within the scenario (e.g., answering a call, scheduling a meeting, proposing lists).
- **Rule Setting/Enforcement:** The establishment, negotiation, or enforcement of protocols, boundaries, or conditions governing interactions or states.
- **External Disruptions:** Unforeseen negative events, often originating from outside the individual's direct control, with technological disruptions (e.g., hacker scripts, malware, data leaks) being prominent examples provided.
- Conditional Boundaries: Prerequisites, criteria, or conditions that must be met for certain states to be achieved or actions to be permissible (e.g., earning titles, proving trustworthiness, requiring mutual consent).

This conceptualization distinguishes SCIM sharply from conventional decision trees, process maps, or AI planning states. Its core lies in exploring the *potential space* of consequences, interpretations, and related dynamics stemming from the initial experiential scenario. It emphasizes the richness of subjective experience, the role of symbolic meaning-making, and the impact of negotiated conditions and unforeseen external events, alongside more objective behavioral pathways. The illustrative examples provided by the user—symbolic representations like blooming roses or digital ribbons, technological interferences like hacker scripts, and conditional

requirements like earning titles—underscore this multifaceted nature.

The fundamental challenge addressed by this report is identifying structured approaches capable of mapping such diverse, dynamic, often subjective, and interconnected potential developments. This necessitates drawing upon and integrating insights from a wide array of disciplines accustomed to dealing with complexity, subjectivity, and dynamic processes.

Report Objectives

This report aims to conduct a systematic survey of relevant methodologies and conceptual frameworks drawn from diverse fields, including psychology (specifically Narrative Therapy and Schema Therapy), systems thinking (including Causal Loop Diagrams and Scenario Planning), qualitative research (such as Journey Mapping and Rich Pictures), cognitive science (Cognitive Mapping), and narrative design/interactive storytelling.

The primary goal is to identify specific conceptual tools, analytical techniques, and visualization methods within these established fields that offer analogous approaches or can inform the practical application of "Scenario Consequence and Interpretation Mapping" as outlined. The analysis will focus on how these existing frameworks handle the specific dimensions central to the SCIM concept.

The report is structured to first explore frameworks emphasizing internal experience and narrative construction (Part 1), followed by those focusing on system dynamics and consequence analysis (Part 2). Part 3 examines frameworks concerned with structuring information and interactive paths, while Part 4 looks at methods prioritizing holistic representation and qualitative experience. Finally, Part 5 provides a synthesis, comparing the frameworks and discussing their integrated application to SCIM.

Highlighting Key Dimensions for Analysis

The analysis throughout this report will be guided by the core dimensions inherent in the user's definition and examples of SCIM. These dimensions serve as criteria for evaluating the relevance and utility of each reviewed framework:

- 1. **Internal Reactions:** How are emotional and cognitive responses to the scenario seed and subsequent developments mapped?
- 2. **Cognitive Interpretations:** How are symbolic meaning-making, reframing, and subjective understanding represented?
- 3. Behavioral Actions: How are concrete actions and sequences of behavior

- mapped as potential pathways?
- 4. **Rule Setting/Enforcement:** How are the establishment and impact of rules, protocols, boundaries, and trust conditions represented?
- 5. **External Disruptions:** How are unforeseen negative events, particularly technological ones, incorporated into the mapping?
- 6. **Conditional Boundaries:** How are prerequisites, dependencies, or conditions for achieving certain states or taking certain actions mapped?
- 7. **Visualization:** What methods or techniques are used to visually represent these complex, multi-dimensional maps?

Part 1: Frameworks Focusing on Internal Experience and Narrative Construction

This section examines psychological frameworks adept at exploring subjective experience, meaning-making, and the construction of personal narratives, evaluating their relevance to mapping the internal and interpretive dimensions of SCIM.

1.1 Narrative Therapy Approaches

Introduction to Narrative Therapy

Narrative therapy presents a respectful, non-blaming approach to counseling and community work, fundamentally positioning individuals as the experts in their own lives. A core tenet is the separation of problems from people, viewing problems as distinct entities rather than inherent characteristics of the individual. It operates on the assumption that individuals possess a wealth of skills, competencies, beliefs, values, commitments, and abilities that can be leveraged to diminish the influence of problems in their lives. This approach has found broad application beyond family therapy, proving effective in addressing trauma, addiction, eating disorders, bereavement, and domestic violence, among other issues. Curiosity and a willingness to ask questions to which the answers are genuinely unknown are vital principles guiding the therapeutic conversation.

Mapping Life Stories & Consequences

Narrative therapy understands human lives and identities as being constructed and shaped through stories.¹ These stories are not random collections of events but consist of events linked in sequence across time according to a particular plot.¹ Often, individuals develop dominant stories, frequently "problem-saturated," which significantly influence their present experiences and guide their future actions and decisions.¹ For example, a dominant story about being a "good driver" might influence decisions about driving in unfamiliar areas.¹ Therapeutic work within this framework

involves collaboratively exploring these dominant stories and mapping their consequences on the person's life and relationships.

Michael White's influential work, *Maps of Narrative Practice*, explicitly uses the metaphor of "maps" to describe therapeutic conversations.³ These maps are constructions used for guidance on therapeutic journeys, charting conversations in diagrammatic form to provide clearer pictures of clients' life stories and the territory being explored.³ The goal often involves moving from "thin descriptions" of problems, which can obscure complexity and agency, toward "rich and thick descriptions" of alternative, preferred stories that highlight strengths and possibilities.¹ This mapping process is inherently focused on understanding the consequences and effects of different narratives.

The therapeutic process itself is viewed as a journey with multiple potential pathways. Each question asked is a step, opening up new possible directions, and the client plays a significant role in mapping the direction of the journey. Goals are not necessarily fixed; individuals may modify their objectives or embrace new ones as the conversation unfolds, highlighting the dynamic nature of this mapping process.

Externalizing Conversations

A cornerstone technique in narrative therapy is the "externalizing conversation".² This practice establishes a context where individuals experience themselves as separate from the problems influencing their lives, embodying the principle: "The person is not the problem; the problem is the problem".² The process involves several key steps:

- 1. **Negotiating a Definition:** Collaboratively arriving at a specific, experience-near definition of the problem, often involving naming, objectifying, or even personifying it using the client's own metaphors and perceptions.²
- 2. **Mapping the Effects:** Systematically exploring and mapping the influences and effects of the problem across various domains of the person's life, including relationships, thoughts, feelings, and daily activities.⁴ This directly involves mapping the consequences stemming from the problem's presence.
- 3. **Evaluating the Effects:** Encouraging the client to evaluate these effects are they positive, negative, or mixed? Where does the client stand in relation to these developments?.⁴ This step explicitly maps the internal reaction and interpretation of the problem's consequences.
- 4. **Justifying the Evaluation:** Exploring the reasons behind the client's evaluation, often by asking for stories from their life that illuminate why they take a particular stance on the problem's effects.⁴

By separating the problem from the person's identity, externalizing conversations create space to examine the problem's tactics, history, and impact without assigning blame to the individual.⁴ This process directly aligns with SCIM's goal of mapping consequences stemming from an initial state (the problem's influence).

Re-authoring Conversations

Distinct from problem-saturated stories are alternative narratives, often quieter or less noticed, that reflect a person's values, intentions, hopes, and commitments. "Re-authoring conversations" aim to identify, explore, and "thicken" these alternative storylines, allowing them to become more central and influential in the person's life.² This involves navigating two key landscapes concurrently ⁴:

- 1. **Landscape of Action:** Focusing on specific events, actions, and sequences that fall outside the dominant problem narrative. These constitute the plot elements of the alternative story.
- Landscape of Identity (or Consciousness): Exploring the meanings, motivations, values, beliefs, hopes, and commitments associated with the actions identified in the landscape of action. This involves understanding the significance of these alternative events and what they suggest about the person's preferred identity.

Through questions that link specific actions (behavioral pathways) to internal states and intentions (identity, interpretations), re-authoring conversations help clients develop richer, more empowering narratives.⁴ This process directly maps alternative pathways, interpretations, and potential future developments grounded in the person's values and actions.

Identifying Unique Outcomes / Double Listening

Central to re-authoring is the identification of "unique outcomes" (also referred to as exceptions or sparkling moments). These are any events, thoughts, feelings, actions, intentions, or abilities that contradict or fall outside the influence of the dominant, problem-saturated story. Even in situations where individuals feel overwhelmed by problems, unique outcomes represent moments of agency, resistance, or alignment with preferred ways of being. 2

"Double listening" is the practice therapists use to actively listen for these unique outcomes while simultaneously hearing the problem-saturated narrative. It involves paying attention not just to the story of the problem's effects but also to the often-subtler story of the person's responses to the problem. For example, while

listening to a story of self-blame following trauma, the therapist also listens for instances of resistance during the event or acts of resilience afterward. Identifying unique outcomes is crucial for mapping alternative pathways and highlighting the client's inherent strengths and resources. Discovering these exceptions allows for the development and renaming of new, preferred narratives.

Other Relevant Concepts

Michael White's Maps of Narrative Practice outlines other key conversational maps 3:

- Re-membering Conversations: These explore and enrich connections with significant figures (past or present), communities, or historical contexts that support the person's preferred identity narratives. This maps the relational landscape supporting alternative stories.
- Definitional Ceremonies: These involve structured events where audiences or "outsider witnesses" acknowledge and respond to the person's preferred identity claims, providing social validation and reinforcing the alternative story. This maps the social context and validation of new interpretations.
- Scaffolding Conversations: These focus on structuring conversations to help individuals move step-by-step from what is familiar towards skills, knowledge, or actions associated with their preferred ways of being, mapping potential future pathways in a supportive manner.

Relevance to SCIM

Narrative Therapy offers significant resources for SCIM. It directly addresses:

- Mapping Internal Reactions: Through evaluating the effects of the problem ⁴ and exploring the emotional content of different stories.
- Mapping Cognitive Interpretations: Via externalizing (separating problem from person, using metaphors) ², re-authoring meaning and identity ⁴, and exploring the landscape of identity.⁴
- Mapping Behavioral Actions: By focusing on the landscape of action ⁴ and identifying unique outcomes as specific instances of action/resistance.²
- Mapping Branching Possibilities: Through the core concept of exploring alternative stories and unique outcomes that represent different pathways.¹
- Mapping Rules/Boundaries/Conditions: Implicitly, by deconstructing the "rules" imposed by the problem story or societal discourses.⁷
- **Visualization:** The very concept of "maps" ³ and the use of diagrams to chart conversations ³ indicate a commitment to visualization.

The mapping inherent in Narrative Therapy appears fundamentally concerned with

meaning-making and identity construction, rather than solely predicting behavioral outcomes. This is evident in the focus of core techniques like externalizing and re-authoring on separating the person from the problem ² and constructing alternative, preferred narratives. The emphasis lies on how stories affect present experience and future actions based on the *meaning* derived from them. Success is often framed in terms of changing one's relationship with the problem or re-authoring identity. Consequently, the 'consequences' being mapped are deeply interwoven with subjective interpretation and shifts in self-perception, extending beyond simple cause-and-effect chains.

Furthermore, the highly collaborative nature of narrative conversations ¹ and the practice of "double listening" ⁸ suggest that the mapping process itself is dynamic and emergent. The pathways and interpretations are not necessarily predetermined from the initial "seed" but are co-created and discovered *during* the exploration. The fact that individuals may modify their goals mid-conversation ³ underscores this dynamic quality. The therapist actively searches for alternative pathways within the client's unfolding narrative ⁸, meaning the map evolves through the interactive process, contrasting with methods that attempt to pre-define all possible paths from a static starting point.

1.2 Schema Therapy Approaches

Introduction to Schema Therapy

Schema Therapy, developed by Jeffrey Young, is an integrative therapeutic approach combining elements from cognitive behavioral therapy (CBT), attachment theory, Gestalt therapy, object relations, and psychoanalytic schools. It is particularly designed to address chronic psychological problems and personality disorders often resistant to other forms of therapy. It is central focus is on identifying and modifying deeply ingrained, dysfunctional patterns of thinking, feeling, and behaving known as Early Maladaptive Schemas (EMS). These schemas are understood to originate in childhood or adolescence when core emotional needs are not adequately met. Universal core needs identified within this framework include safety, stability, nurturance, acceptance, autonomy, competence, identity, expression, spontaneity, and the need for realistic limits. Psychological health is viewed as the ability to meet these needs adaptively.

Mapping Internal States: Schemas & Modes

Schema Therapy provides a detailed framework for mapping the internal landscape:

• Early Maladaptive Schemas (EMS): These are defined as broad, pervasive

themes or patterns regarding oneself and one's relationships with others. 10 They are composed of interconnected memories, emotions, cognitions, and bodily sensations.¹⁰ Developed in response to unmet needs or harmful early experiences (e.g., deficiency, victimization, overindulgence, identification) 10, they are elaborated throughout life and become significantly dysfunctional.¹⁰ EMS function like cognitive shortcuts, influencing perception by selectively attending to schema-consistent information and drawing individuals towards familiar (even if painful) situations, thus becoming self-perpetuating. 10 Examples of the 18 identified EMS include Abandonment/Instability, Mistrust/Abuse, Emotional Deprivation, Defectiveness/Shame, Social Isolation/Alienation, Dependence/Incompetence, Vulnerability to Harm, Enmeshment/Undeveloped Self, Failure, Entitlement/Grandiosity, Insufficient Self-Control, Subjugation, Self-Sacrifice, Approval-Seeking, Negativity/Pessimism, Emotional Inhibition, Unrelenting Standards/Hypercriticalness, and Punitiveness. 10 Mapping these schemas helps identify the foundational cognitive and emotional structures influencing an individual's reactions and interpretations.

- Schema Modes: While schemas are relatively stable traits, schema modes represent the more fluid, moment-to-moment states that are active at a particular time.⁹ A mode is a state of mind comprising the currently activated schemas, emotional states, and associated coping responses.⁹ Individuals can switch between modes depending on triggers and context.⁹ Four main categories of modes are identified ⁹:
 - 1. **Child Modes:** Reflecting childhood emotional states when needs weren't met. Key examples include the *Vulnerable Child* (feeling lonely, sad, helpless), *Angry Child* (feeling rage due to unmet needs), and *Impulsive/Undisciplined Child*. The Vulnerable Child is often a primary focus.⁹
 - 2. **Maladaptive Coping Modes:** Dysfunctional ways of managing the pain associated with schemas and child modes. These correspond to the coping styles discussed below (e.g., Compliant Surrenderer, Detached Protector, Overcompensator).⁹
 - 3. **Dysfunctional Parent/Critic Modes:** Internalized representations of critical, demanding, or punitive messages from early caregivers. Examples include the *Punitive Critic* (self-punishing) and *Demanding Critic* (pushing for perfection).
 - 4. **Healthy Adult Mode:** The functional, capable part of the self that can regulate emotions, challenge maladaptive modes, set boundaries, and get needs met adaptively. Strengthening this mode is a key therapeutic goal.

Therapists often create visual "mode maps" as part of the case conceptualization

process to represent the client's specific modes, their triggers, and their interrelationships.¹⁵ These maps serve as a working document to understand patterns and guide treatment.¹⁵

Mapping Response Patterns: Coping Styles & Triggers

Schema Therapy maps how individuals respond to schema activation through the lens of coping styles and triggers:

- **Coping Styles:** Individuals develop characteristic ways of coping with the painful emotions elicited by their schemas. These styles, while initially adaptive for survival in difficult childhood environments, become maladaptive in adulthood and perpetuate the schemas by preventing healthy need fulfillment. The three primary maladaptive coping styles are :
 - 1. **Surrender (Freeze):** Giving in to the schema, accepting it as true, and behaving in ways that confirm it. This often involves choosing partners or situations that replicate early dynamics.
 - Avoidance (Flight): Actively trying to avoid situations, thoughts, feelings, or relationships that trigger the schema. This can manifest as cognitive avoidance (not thinking about things), emotional avoidance (numbing), or behavioral avoidance (substance use, withdrawal).
 - 3. Overcompensation (Fight): Behaving in a manner that appears to be the opposite of the schema, in an attempt to deny or counteract it. This response is often extreme, rigid, and can inadvertently reinforce the schema (e.g., overcontrolling behavior stemming from a Dependence schema). Exploring these coping modes involves identifying when they occur, the triggers, the underlying emotional needs, and the early warning signs.¹¹
- Triggers: Current life situations or events, particularly those that resonate with early difficult experiences, can act as triggers, activating specific schemas and consequently, associated modes.¹⁰ For example, perceived criticism might trigger a Defectiveness/Shame schema, leading to the activation of a Vulnerable Child mode or perhaps an Overcompensator coping mode. Tools like Schema Diaries help clients track these sequences in daily life, noting the trigger, resulting emotions, thoughts, behaviors, and activated schemas.¹¹

Mapping Rules/Boundaries/Conditions

Schema Therapy explicitly addresses the mapping of internalized rules, conditions, and boundaries:

 Internalized Rules: Dysfunctional Parent/Critic modes directly represent internalized critical voices, harsh judgments, and demanding rules or standards learned from early caregivers. Schemas such as *Subjugation* (suppressing one's own needs and emotions to meet the demands or avoid the anger of others), *Unrelenting Standards/Hypercriticalness* (believing one must meet extremely high standards to avoid criticism), and *Punitiveness* (believing people should be harshly punished for mistakes) embody these internalized rules and conditions for acceptance or self-worth. A case example illustrates how parental focus on academic performance created conditions for acceptance.

• Boundaries and Limits: The framework acknowledges the core need for "realistic limits". Therapy involves "limited reparenting," where the therapist, within clear professional boundaries, helps meet some of the client's unmet childhood needs (e.g., providing validation, safety, acceptance). This process implicitly involves modeling and establishing healthier boundaries than those experienced in childhood. The complexity of managing therapeutic boundaries, such as contact outside sessions, is acknowledged, particularly in relation to therapist and client schemas and managing risk. Empathic confrontation is another key technique where the therapist nonjudgmentally highlights the self-defeating nature of maladaptive patterns, implicitly challenging the dysfunctional rules driving them.

Relevance to SCIM

Schema Therapy offers robust frameworks highly relevant to SCIM:

- Mapping Internal Reactions: Directly addressed through the detailed mapping of Schema Modes and their associated emotions.⁹
- Mapping Cognitive Interpretations: Addressed via Early Maladaptive Schemas (core beliefs) and the cognitive content of Critic Modes.⁹
- **Mapping Behavioral Actions:** Captured through the analysis of Maladaptive Coping Styles (Surrender, Avoidance, Overcompensation).⁹
- Mapping Rule Setting/Enforcement: Explicitly mapped via Dysfunctional Parent/Critic Modes and schemas like Subjugation, Unrelenting Standards, and Punitiveness.⁹
- Mapping Conditional Boundaries: Implicitly mapped through schemas representing conditions for worth/acceptance and the therapeutic process of limited reparenting within boundaries.¹⁰
- Visualization: Achieved through the creation of visual Mode Maps. 15

A significant contribution of Schema Therapy to mapping is its *developmental* perspective. Current reactions, interpretations, and coping patterns (the "seed" and its immediate potential) are explicitly traced back to their origins in early unmet needs and formative experiences.¹⁰ Case conceptualization systematically links present

difficulties to these historical roots ¹¹, and techniques like limited reparenting aim to heal these early wounds. ¹⁰ Thus, the mapping encompasses not just the present internal landscape but also its developmental trajectory, providing a causal history that enriches the understanding of the "seed" scenario.

Furthermore, the concept of "modes" provides a highly dynamic framework for mapping internal states. It acknowledges that individuals are not static but shift between different states (modes) comprising thoughts, feelings, and behavioral tendencies, depending on the context and triggers. This aligns perfectly with SCIM's interest in mapping the *potential developments* and dynamic shifts emerging from a starting scenario, rather than depicting a single, fixed state. Schema diaries explicitly track these shifts over time. 11

Finally, the model inherently describes complex internal feedback loops. The interplay between the unmet needs and vulnerability of Child Modes, the internalized rules and punishments of Critic Modes, and the defensive maneuvers of Coping Modes creates self-perpetuating cycles that maintain dysfunctional patterns. Coping modes, developed to manage the distress from Child and Critic modes, often prevent underlying needs from being met, thus reinforcing the original schemas. Therapy aims to strengthen the Healthy Adult mode to interrupt these cycles by managing the other modes and fostering adaptive coping. Mapping these dynamic interactions, often visualized in mode maps so rucial for understanding the persistence of problems and identifying leverage points for change, mirroring the feedback concepts central to systems thinking.

Part 2: Frameworks Focusing on System Dynamics and Consequence Analysis

This section shifts focus to frameworks designed to analyze how systems behave over time, map complex interdependencies, and understand the propagation of consequences, including feedback effects and external influences.

2.1 Systems Thinking & Causal Loop Diagrams (CLDs)

Introduction to Systems Thinking

Systems Thinking represents a paradigm shift away from linear, reductionist analysis towards a holistic approach for understanding complexity.¹⁷ It focuses on the interactions and relationships between components within a system's boundary, recognizing that systems behave as interconnected wholes.¹⁷ Key tenets include examining relationships, considering multiple perspectives, defining system

boundaries, and identifying feedback loops that drive behavior over time.¹⁷ It views problems not as isolated incidents but as emergent properties of the larger system structure.¹⁸ This approach is particularly suited for tackling complex, multi-faceted issues ("wicked problems") where cause and effect are not straightforward.¹⁷

Mapping Interdependencies and Relationships

A fundamental principle of Systems Thinking is that the relationships between parts are as important, if not more so, than the parts themselves.¹⁷ Understanding these interconnections is crucial for grasping how a system functions and how changes in one area can ripple through others.¹⁹ Causal Loop Diagrams (CLDs) are a primary tool for visually mapping these interdependencies.¹⁹ CLDs represent variables (key elements of the system) as nodes and use arrows (causal links) to depict the influence one variable has on another.²¹ This visual mapping makes the structure of relationships explicit and traceable.¹⁸

Mapping Consequences: Feedback Loops

Systems Thinking emphasizes that actions within a system often have consequences that feed back to influence future actions, creating cycles known as feedback loops.¹⁷ These loops are the engines of system behavior. CLDs explicitly identify and map these loops.²¹ There are two fundamental types of feedback loops:

- Reinforcing Loops (R): These loops amplify change, creating exponential growth or decline. An initial change leads to results that encourage even more of the same change (e.g., population growth, escalating conflicts, compound interest).¹⁷
 They are often responsible for rapid shifts but can lead to instability or collapse if unchecked.¹⁷
- Balancing Loops (B): These loops seek stability or equilibrium by counteracting change. They work to bring a system towards a goal or keep it within certain limits (e.g., thermostat regulating temperature, body maintaining homeostasis, market price adjustments).¹⁷ They provide stability but can also resist desired changes.

Understanding the interplay of reinforcing and balancing loops within a system is key to comprehending its overall dynamic behavior and anticipating both intended and unintended consequences of interventions.¹⁷

Mapping Dynamics: Time Delays & Non-Linearity

Real-world systems rarely respond instantaneously. Systems Thinking explicitly accounts for **time delays** between a cause and its effect.¹⁷ These delays can significantly impact system behavior, often leading to oscillations, overshoots, or

unexpected consequences because actions are based on outdated information or effects haven't fully manifested.¹⁷ Furthermore, relationships within systems are often **non-linear**, meaning that a change in one variable may produce a disproportionately large or small change in another.²¹ This can lead to phenomena like thresholds or **tipping points**, where small changes can trigger sudden, dramatic shifts in the system's state.²¹ CLDs, while primarily qualitative, help visualize where these delays and non-linearities might exist and how they contribute to the system's dynamics.²¹

Mapping External Factors: Boundaries & Shocks

Defining the **boundary** of the system under analysis is a critical step in Systems Thinking – deciding what elements are considered internal to the system and what factors reside in the external environment.¹⁷ While CLDs primarily map the interactions within the defined boundary, external factors, shocks, or disruptions can be incorporated as influences acting upon variables inside the system loops.¹⁸ The **Iceberg Model** is a useful metaphor here: "Events" – often sudden problems, shocks, or disruptions – are the visible tip.¹⁷ Systems Thinking encourages looking beneath the surface at the patterns of behavior over time and the underlying system structures (including policies, rules, physical structures) that generate these events.¹⁷ Rules or policies can be explicitly included as variables within a CLD or represented as factors influencing the relationships between other variables.²¹

Visualization: CLDs & System Maps

The most common visualization tool for qualitative systems thinking is the **Causal Loop Diagram (CLD)**. 19 CLDs use:

- Variables: Nouns or noun phrases representing key elements that can change over time.²²
- Links/Arrows: Showing the direction of causal influence between variables.²¹
- Link Polarity (+/- or s/o): Indicating whether the effect is in the same direction (+) or opposite direction (-) as the cause.²¹
- Loop Identifiers (R/B): Marking closed loops as either Reinforcing or Balancing.²¹

Other related visualization methods include quantitative **Stock-and-Flow Diagrams** used in System Dynamics modeling ¹⁷, more general **System Maps** showing components and connections ¹⁸, **Fuzzy Cognitive Mapping** (which adds weights to links) ²⁹, **Bayesian Belief Networks** (representing conditional dependencies) ²⁹, and **Participatory Systems Mapping** involving stakeholder annotations.²⁹

Relevance to SCIM

Systems Thinking and CLDs offer powerful tools for SCIM, particularly for:

- Mapping Dynamic Consequences: Excelling at showing how actions ripple through a system via feedback loops, leading to both short-term and long-term consequences, including unintended ones.¹⁷
- Mapping Interdependencies: Clearly visualizing the complex web of relationships between different elements (behavioral, cognitive, external) in the scenario.¹⁹
- Mapping Non-Linear Behavior & Delays: Incorporating the crucial concepts of time delays and non-linear relationships, which are often characteristic of complex experiential scenarios.¹⁷
- Mapping External Disruptions & Rules: Providing a framework for incorporating external shocks as inputs and representing rules or policies as part of the system structure influencing behavior.¹⁷
- Visualization: Offering CLDs as a relatively standardized and interpretable method for visualizing complex dynamics.²¹

A core strength of using CLDs for mapping lies in their focus on revealing the underlying *structure* that generates observed behavior.¹⁷ By identifying and analyzing the feedback loops, CLDs move beyond merely describing a sequence of events to explaining *why* certain patterns persist, change, or emerge over time.¹⁷ This focus on explanatory mechanisms directly addresses the need in SCIM to map not just consequences, but the underlying *dynamics* that produce them.

Furthermore, the explicit incorporation of time delays and non-linear relationships is particularly pertinent to SCIM.¹⁷ Experiential scenarios involving emotions, relationships, and identity rarely unfold in a purely linear fashion. Consequences may be significantly delayed, effects might be disproportionate to their apparent causes, or situations might reach critical thresholds (tipping points) leading to abrupt shifts.²¹ Systems thinking provides the conceptual tools and CLDs provide the visualization means to capture these crucial complexities, which simpler, linear mapping approaches might overlook.

However, while CLDs are adept at mapping structural relationships and influences, they are primarily qualitative models of these influences. ¹⁹ Standard CLDs typically represent variables as text labels and links as directional arrows with polarity. They may not, on their own, fully capture the rich, subjective texture of internal reactions, the nuances of symbolic interpretation, or the felt sense of an experience – elements central to SCIM. Variables can certainly represent subjective states (e.g., "Level of Trust," "Feeling of Shame"), but the diagram primarily illustrates the causal structure

rather than the qualitative nature of the experience itself. Therefore, while CLDs provide an invaluable structural backbone for mapping dynamics, they would likely need to be integrated with methods more attuned to subjective experience, such as Narrative Therapy ¹, Rich Pictures ³⁰, or Journey Mapping ³¹, to fully realize the goals of SCIM.

2.2 Scenario Planning & Analysis

Introduction to Scenario Planning

Scenario Planning, also known as Scenario Analysis, is a strategic foresight and management tool used by organizations to navigate uncertainty.³² Instead of relying on single-point forecasts, which are often inaccurate in volatile environments, scenario planning involves developing and exploring a set of multiple plausible future scenarios.³³ The primary aim is to anticipate potential challenges and opportunities, test the robustness of current strategies, develop contingency plans, and enhance organizational resilience and strategic flexibility.³³

Identifying Key Uncertainties & Drivers

The scenario planning process typically begins by defining the scope and objectives of the analysis.³² A crucial subsequent step is the identification of key driving forces and critical uncertainties that are likely to shape the future environment relevant to the issue at hand.²⁷ These drivers can be external (e.g., technological shifts, economic trends, regulatory changes, social movements) or internal (e.g., resource availability, organizational capabilities).³² These factors are often prioritized based on their perceived potential impact and degree of uncertainty.³² Stakeholder involvement is common in this identification phase to ensure a broad range of perspectives is considered.³²

Developing Plausible Scenarios

Based on the identified key uncertainties, a small set (typically 3-5) of distinct, internally consistent, and plausible future scenarios is constructed.²⁷ These scenarios are not predictions but rather coherent narratives or "stories" about how the future might unfold depending on the resolution of the key uncertainties.²⁷ Common approaches involve creating:

- Best-Case Scenario: An optimistic future where key factors develop favorably.³²
- Worst-Case Scenario: A pessimistic future with significant challenges and unfavorable developments.³²
- Most Likely / Moderate-Case Scenario: A future representing a continuation of current trends or a middle ground.³² Other scenario types include normative

scenarios (describing a desired future state) and exploratory scenarios (exploring a wider range of possibilities, challenging assumptions).³⁶ The goal is to create scenarios that are different enough to stretch thinking but remain plausible.³⁴

Assessing Multi-Dimensional Impacts

Once the scenarios are developed, their potential impacts on the system or organization under consideration are assessed.³² This evaluation is typically multi-dimensional, incorporating both:

- Quantitative Analysis: Measuring potential impacts using numerical data and models (e.g., financial projections, operational metrics, resource requirements).³² Techniques like Monte Carlo simulation might be used.³²
- Qualitative Analysis: Assessing impacts on non-numerical factors (e.g., strategic alignment, brand reputation, stakeholder relationships, team morale, regulatory implications) often using expert judgment, narratives, and stakeholder feedback.³² This combined assessment helps understand the potential challenges, risks, and opportunities presented by each plausible future.³²

Evaluating Options & Contingency Planning

The insights gained from assessing scenario impacts are then used to inform strategic decision-making.³² This involves developing and evaluating strategic options, policies, or actions.²⁷ Some strategies might be robust across multiple scenarios, while others might be tailored to specific futures. A key output is the development of contingency plans designed to mitigate the risks associated with unfavorable scenarios or capitalize on opportunities in favorable ones.³² Scenario modeling may involve using simulation models (like those from System Dynamics) to test the performance of different strategies under the conditions defined by each scenario.²⁷

Relevance to SCIM

Scenario Planning offers a structured methodology directly relevant to several aspects of SCIM:

- Mapping Branching Possibilities: It provides a systematic way to explore divergent future pathways driven by key uncertainties, aligning with SCIM's goal of mapping potential developments.³²
- Mapping External Disruptions: It excels at incorporating external factors, uncertainties, and potential shocks (economic, technological, social, etc.) as drivers of different scenarios.³³
- Mapping Consequences: It explicitly assesses the multi-dimensional consequences (quantitative and qualitative) of each potential future pathway.³²

 Mapping Behavioral Actions: It links scenarios to strategic responses and contingency plans, mapping potential actions in response to different future conditions.³²

Scenario Planning's inherent strength lies in exploring potential futures shaped primarily by *external uncertainties* and macro-level driving forces, such as market trends, technological breakthroughs, or regulatory shifts.²⁵ This focus on external drivers makes it highly complementary to frameworks like Schema Therapy, which concentrate on *internal drivers* like schemas, modes, and unmet needs.¹⁰ Since SCIM requires mapping the interplay between internal reactions/interpretations and external disruptions/conditions, integrating the external focus of Scenario Planning with the internal focus of psychological models could yield a much richer and more comprehensive map.

Moreover, the frequent emphasis within Scenario Planning on constructing *narrative* scenarios – essentially coherent stories about possible futures ²⁷ – provides a bridge back to narrative-based approaches. This suggests that the crucial "interpretation" dimension of SCIM need not be confined solely to the outcomes of a pathway but can be woven into the very description and framing of the potential scenarios themselves. A scenario is not just a set of variables but a meaningful potential future story.

However, while Scenario Planning effectively maps broad alternative futures and their strategic implications, it often operates at a higher level of abstraction than might be required for the full granularity of SCIM. It typically focuses on organizational or systemic responses rather than the detailed, moment-to-moment unfolding of an individual's subjective experience, including specific internal reactions and symbolic interpretations along a given pathway. Compared to methods like Narrative Therapy, Schema Therapy, or Journey Mapping, it provides the overarching "what if" context but might need augmentation to capture the fine-grained experiential details within each branch that SCIM seeks to represent.

Part 3: Frameworks Focusing on Structuring Information and Interactive Paths

This section explores methodologies centered on structuring qualitative information, representing knowledge and mental models visually, and designing interactive pathways based on choices and consequences.

3.1 Cognitive Mapping

Introduction to Cognitive Mapping

Cognitive mapping refers both to the mental process individuals use to acquire, represent, and utilize knowledge about their environment ³⁷ and to a range of techniques for creating external, visual representations of these mental models or knowledge structures. ²³ These external maps typically capture concepts, ideas, or factors as nodes and represent the perceived relationships between them using links, often focusing on causal connections. ²³ The concept originated in psychology with Tolman's work on spatial learning in rats ²⁴ but has been generalized to represent non-spatial, conceptual knowledge, personal schemas, or semantic networks. ³⁸ It finds application in diverse fields including strategic management, operations research, education, planning, user experience (UX) design, and psychology. ²³ It is distinct from mind mapping (which is typically hierarchical, radial, and uses single words) and concept mapping (which emphasizes labeled links defining the type of relationship). ²³

Structuring Qualitative Data & Mental Models

Cognitive mapping techniques provide a way to externalize, structure, and analyze qualitative data in the form of ideas and their perceived connections.²³ The resulting map serves as a visual representation of an individual's or a group's mental model, understanding, or "schema" regarding a particular issue, problem, process, or environment.²³ These maps can represent knowledge about physical spaces (spatial cognition) ³⁷ or, more broadly, abstract conceptual knowledge and semantic relationships.³⁸ The process often involves generating concepts (typically as short phrases) and then linking them to show relationships.²³ There are generally no strict visual rules, allowing flexibility in representation.⁴⁰

Mapping Causal Links & Decision Pathways

A common application of cognitive mapping, particularly in management and decision support (e.g., using tools like Decision Explorer®), involves using directed links (arrows) to represent perceived causal relationships ("concept A may lead to concept B"). This allows for the mapping of complex chains of argument, cause-and-effect sequences, or means-ends relationships. By visualizing these pathways, cognitive mapping aids in problem structuring, problem-solving, and decision-making. It helps decision-makers understand the potential consequences of different factors or actions by tracing paths through the network of concepts. Software tools can analyze these maps to identify key concepts, clusters of related ideas, or dominant pathways.

Representing Hierarchies, Rules & Conditions

Cognitive maps can effectively represent hierarchical knowledge structures, such as

organizing concepts into categories and subcategories.³⁷ While not always their primary focus, they can potentially represent rules or conditions. In conceptual mapping, rules could be modeled as specific concepts influencing pathways, or particular types of links could be defined to represent conditional relationships.³⁸ The core function is representing knowledge and relationships, which inherently includes conditional knowledge (e.g., "IF X THEN Y" could be mapped as a causal link from X to Y). Some approaches allow participants to work within a supplied framework or set of terms, implicitly introducing rules or structure.⁴⁰ However, frameworks like Schema Therapy or Systems Thinking offer more explicit mechanisms for mapping rules and conditions compared to standard cognitive mapping practices.

Visualization

Cognitive maps are visual networks. Concepts are typically represented as nodes containing text (often short phrases), and relationships are shown as links (usually arrows) between these nodes.²³ They can be created manually using sticky notes or whiteboards ⁴⁰ or using specialized software like Decision Explorer®.²³ In AI and spatial contexts, representations might include graph-based models (nodes and edges) or grid-based maps.⁴²

Relevance to SCIM

Cognitive Mapping techniques offer valuable tools for SCIM by providing methods to:

- Structure Qualitative Information: Externalizing and organizing the complex elements of a scenario seed and potential developments.²³
- Visualize Mental Models: Mapping the cognitive interpretations and understanding of the individuals involved.²⁴
- Map Causal Relationships: Representing perceived cause-and-effect links between different elements (actions, interpretations, consequences).²³
- Trace Decision Pathways: Exploring potential behavioral sequences or lines of reasoning.²³

Its applicability to mapping rules and conditions is plausible, particularly in conceptual maps ³⁸, but perhaps less explicitly developed than in other frameworks. It is less inherently suited to capturing the richness of internal emotional states or the dynamics of external disruptions unless these are specifically modeled as concepts and links within the map.

One specific feature of some cognitive mapping approaches, like that implemented in Decision Explorer® and derived from Personal Construct Psychology, is the use of **bi-polar constructs**.²³ Instead of representing a concept in isolation, it is defined in

contrast to its perceived opposite (e.g., "Feeling confident... rather than... Feeling hesitant"). This offers a particularly nuanced way to capture the *evaluative* or *qualitative* dimension of interpretations and consequences that is highly relevant to SCIM's focus on subjective experience. It allows the map to represent not just a state, but the dimension along which it is perceived, adding a layer of subjective judgment beyond simple causal links.

Furthermore, the inherent **flexibility** of cognitive mapping is advantageous.²³ Many techniques do not impose a rigid structure (like a strict hierarchy or timeline) from the outset, allowing the map's form to emerge from the complexity of the specific scenario being mapped.²³ Given that SCIM deals with multifaceted and potentially unstructured experiential seeds, this flexibility could be crucial in avoiding the premature imposition of an ill-fitting analytical framework.

However, while powerful for structuring explicit knowledge, causal reasoning, and decision pathways ²³, cognitive mapping, particularly in its management science applications, might face challenges in representing the deeply implicit, embodied, emotional, or highly symbolic aspects central to SCIM. Its typical reliance on text-based concepts and causal links may not fully capture the non-verbal or metaphorical richness that methods like Rich Pictures ³⁰ or Narrative Therapy ² are designed to address. Therefore, while providing a valuable structuring tool, cognitive mapping would likely need significant adaptation or integration with other methods to capture the full interpretive and affective depth required by SCIM.

3.2 Narrative Design & Interactive Storytelling

Introduction to Interactive Narratives

Interactive narratives, predominantly found in video games and other digital media, are story-driven experiences where the audience or player actively participates in shaping the story's progression and outcome. ⁴⁵ A central concept is **player agency**: the player's ability to make meaningful choices that have tangible consequences within the narrative world. ⁴⁵ This contrasts with traditional linear narratives where the audience is passive.

Mapping Branching Possibilities

The most common structure underpinning interactive narratives is the **branching narrative**. At specific decision points, the player makes a choice that leads the story down one of several possible paths. Each path can lead to different scenes, character interactions, plot developments, and ultimately, different endings. This structure directly maps branching behavioral actions (player choices) and their cascading

consequences within the story world. Game designers often use **flowcharts** or similar diagrams to visually map out these complex branching structures during development.⁵⁰

Structuring Branches: 'String of Pearls' & 'Foldback'

Managing the potential exponential complexity of pure branching narratives has led to the development of common structural patterns:

- String of Pearls: This structure intersperses segments of linear narrative progression ("pearls") with points where the player has choices or freedom, often involving exploration or side quests, before returning to the main storyline ("string").⁵⁰ It provides a balance between authorial control over the main plot and player agency within specific sections.⁵⁰ Examples include games like *Final Fantasy*, *Uncharted*, and Telltale's *The Wolf Among Us*.⁵⁰
- **Foldback Structure:** In this structure, multiple branching paths initiated by player choices eventually converge back onto common key plot points or a reduced number of narrative bottlenecks. This technique creates the *illusion* of significant branching and allows choices to have meaningful local consequences, while keeping the overall narrative manageable from a design and production standpoint. It helps maintain narrative coherence by ensuring all players experience critical story events, regardless of their specific path. Variations can exist at the foldback points based on the path taken to reach them (e.g., a character's dialogue might change depending on previous choices). Examples include the *Mass Effect* series and *Detroit: Become Human*.

Mapping Consequences & Player Agency

For interactivity to be compelling, player choices must be perceived as meaningful, which requires them to have noticeable consequences within the game world. These consequences can be immediate or delayed, affecting plot progression, character relationships, character fates, or the state of the game world. Interactive systems often use internal **variable tracking systems** (sometimes called flags or state variables) to record player choices. This recorded state information is then used later in the narrative to trigger appropriate consequences, tailor dialogue, change character behavior, or determine which future narrative branches are available. Some systems employ **dynamic narratives**, where the story adapts not just to explicit choices but also to the player's emergent behavior or playstyle.

Balancing Agency & Coherence

A key challenge in narrative design is balancing the desire to give players significant

agency (freedom and impact) with the need to maintain a coherent and satisfying overall narrative. ⁴⁵ Excessive branching can lead to fragmented, illogical, or underdeveloped storylines and vastly increase production costs. ⁴⁵ Conversely, limiting choices too much can undermine the feeling of agency. ⁴⁵ Structures like the "string of pearls" and "foldback" represent practical compromises designed to manage this trade-off effectively. ⁴⁵

Relevance to SCIM

Narrative Design and interactive storytelling provide highly relevant concepts and techniques for SCIM:

- Mapping Branching Possibilities: Offers concrete structural models (branching trees, string of pearls, foldback) for visualizing and managing multiple potential pathways stemming from choices or events.⁴⁹
- Mapping Behavioral Actions: Directly maps choices as actions leading down specific branches.⁴⁵
- Mapping Consequences: Emphasizes the crucial link between choices and noticeable consequences (immediate and delayed).⁴⁵
- Mapping Conditional Boundaries: Uses variable tracking to implement conditional logic, where past choices or states determine future possibilities.⁴⁵
- Visualization: Utilizes flowcharts and branching diagrams as standard practice. 50

While less inherently focused on mapping deep internal psychological states (like schemas or modes) or complex symbolic meaning compared to therapeutic approaches, narrative design *can* incorporate these through character development arcs that respond to player choices ⁴⁵ and through the thematic content of the narrative itself.

The techniques developed in narrative design, such as the **foldback structure** ⁴⁵, offer pragmatic solutions to a core challenge facing SCIM: managing the combinatorial explosion of possibilities that arises from mapping numerous branching developments. Mapping every conceivable distinct pathway stemming from a complex experiential seed could quickly become intractable. The foldback principle demonstrates that it is possible to provide meaningful local choices and variations while strategically converging pathways at key junctures to maintain overall coherence and manageability. This suggests that for SCIM to be practically applicable, it may need to incorporate similar strategies of strategic convergence, acknowledging that not all potential paths need to remain entirely separate indefinitely.

Furthermore, the strong emphasis in narrative design on player agency and

meaningful choice ⁴⁵ underscores the importance of considering the *perceived significance* of different pathways within an SCIM map. Since SCIM originates from an *experiential* seed, the subjective perspective of the individual within that scenario is paramount. Applying principles from narrative design—focusing on choices that feel consequential and controllable—could help prioritize which branches of the potential space are most important to map in detail. It shifts the focus from merely enumerating possibilities to understanding which pathways represent critical turning points or moments of significant decision from the experiencer's point of view.

Finally, the use of **variable tracking systems** in interactive narratives provides a concrete model for implementing the dynamic and conditional aspects of SCIM.⁴⁵ SCIM needs to account for how internal states evolve, how external conditions change, and how prerequisites are met over time. A state-tracking mechanism, analogous to the variable systems used in games to remember player choices and alter subsequent events, could be essential for modeling how the accumulation of past developments influences the availability and nature of future pathways within an SCIM map.

Part 4: Frameworks Focusing on Holistic Representation and Qualitative Experience

This section examines methods that prioritize capturing the holistic, complex, and subjective nature of situations and experiences, often using visual and participatory approaches.

4.1 Soft Systems Methodology (Rich Pictures)

Introduction to SSM & Rich Pictures

Soft Systems Methodology (SSM), developed by Peter Checkland, is an approach specifically designed for tackling complex, ill-defined, "messy" problem situations, particularly those involving human activity systems where perspectives, values, and objectives often differ.³⁰ It contrasts with "hard" systems approaches that assume well-defined problems and objectives. **Rich Pictures** are a distinctive and integral tool used in the initial stages of SSM (typically Steps 1 and 2).³⁰ Their purpose is to gather information and express the problem situation in a holistic, unstructured way, capturing its complexity before attempting formal analysis or definition.³⁰

Capturing Complexity & "Messiness"

Rich Pictures excel at representing situations characterized by ambiguity, conflicting viewpoints, and unclear boundaries – the very definition of "messiness". They

achieve this through several means:

- Free-form Representation: They employ a cartoon-like, visual style, using a combination of drawings, symbols, keywords, sketches, and connecting lines without adhering to strict syntactical rules.³⁰
- Avoiding Premature Structure: A core guideline is *not* to impose any formal structure (like organizational charts, flow diagrams, or system boundaries) on the picture initially.³⁰ This allows the inherent complexity and perhaps lack of structure in the situation itself to be represented visually.³⁰
- **Simultaneity:** Unlike linear text, pictures allow for the simultaneous representation of many elements and their interconnections, better reflecting the nature of complex situations where multiple factors are interacting at once.⁵⁸

Integrating Objective & Subjective Elements

A key strength of Rich Pictures is their capacity to integrate both objective and subjective aspects of a situation within a single representation.³⁰ They aim to depict:

- Objective Elements: Such as structures (organizational hierarchies, physical layouts), processes (activities, workflows), connections, relationships, and influences.³⁰
- Subjective Elements: Including the character and characteristics of people involved, their different points of view, potential prejudices, the overall "spirit" or climate of the situation, human nature, feelings, and values.³⁰

This integration provides a much richer, more nuanced understanding than methods focusing solely on objective structures or processes.

Representing Multiple Perspectives & Relationships

Rich Pictures are frequently created collaboratively by groups or teams comprising individuals with different roles and perspectives on the situation.⁵⁸ This participatory process is valuable for:

- Surfacing Diverse Views: Allowing different interpretations and concerns to be visually expressed.⁵⁸
- Building Shared Understanding: Facilitating discussion about similarities and differences in perception, leading to a broader, shared understanding of the situation.⁵⁸
- **Identifying Conflicts:** Highlighting disagreements, tensions, or conflicts between different stakeholders or elements within the situation.⁶⁰ The picture explicitly shows perceived connections, relationships, and influences between the various

elements drawn.30

Visualization

The visualization method *is* the Rich Picture itself. It is typically hand-drawn, often collaboratively on large surfaces like whiteboards or flip charts, using a mix of pictorial symbols, sketches, cartoons, text labels, and arrows or lines to indicate connections.³⁰ While some "standard" symbols have emerged through practice (e.g., crossed swords for conflict, eye for observation, speech bubble for viewpoints) ⁵⁸, their use is not mandatory, and creativity is encouraged.³⁰ Examples and guidelines emphasize capturing everything relevant without imposing structure.³⁰

Relevance to SCIM

Rich Pictures offer a uniquely powerful method for the initial stage of SCIM – representing the complex, multifaceted "seed" scenario. Their strengths align well with SCIM's needs:

- **Holistic Representation:** Capturing the initial situation in its entirety, blending objective circumstances with subjective experiences.³⁰
- **Mapping Cognitive Interpretations:** Directly depicting different viewpoints, perspectives, and potential prejudices.³⁰
- Mapping Internal Reactions: Representing the "spirit," climate, feelings, and subjective elements of the situation.³⁰
- Mapping Rules/Boundaries: Showing structures, hierarchies, and potential conflicts that imply underlying rules or boundary issues.³⁰
- Visualization: Providing an intuitive, visual language for complex qualitative information.⁵⁹

They excel at capturing the starting point before detailed analysis of branching consequences begins.

A unique contribution of Rich Pictures relevant to SCIM is their ability to map the overall **climate** or **atmosphere** of the situation.³⁰ This refers to the intangible, felt sense that arises from the interplay of the situation's structure, ongoing processes, and the subjective states of the people involved. It moves beyond discrete events or components to capture the overall tone – be it tense, collaborative, stagnant, or dynamic. Since SCIM begins with complex *experiential* scenarios, this ability to represent the often-crucial but hard-to-articulate climate offers a valuable way to capture the qualitative essence of the seed state.

Furthermore, the deliberate lack of predefined structure in Rich Pictures is a

methodological advantage for the initial phase of SCIM.³⁰ By resisting the urge to immediately categorize or systematize the "seed" scenario, Rich Pictures allow its inherent complexity, messiness, and potentially unclear structure to emerge visually. This prevents the premature application of an analytical framework that might distort the understanding of the initial situation, making it ideal for the exploratory first step of SCIM.

However, while exceptionally suited for capturing the richness of the initial "seed" state, Rich Pictures are less designed for mapping the *dynamic unfolding* of consequences over time or the detailed logic of branching pathways. They primarily offer a snapshot, albeit a rich and multi-layered one, of the situation at a particular point. Mapping the subsequent developments, feedback loops, and conditional progressions central to SCIM would necessitate transitioning to other methods like CLDs, Journey Maps, or Narrative Design structures after the initial Rich Picture exploration.

4.2 Qualitative Mapping Methods (Journey/Body Mapping)

Introduction to Qualitative Mapping

Beyond SSM, various qualitative research methodologies utilize mapping as a way to explore and understand lived experiences. These approaches often prioritize participant voice, narrative, and subjective perception, sometimes employing a critical or equity-centered lens to challenge dominant narratives or reveal hidden disparities. Mapping becomes a tool for participants to articulate their experiences in authentic and meaningful ways.

Journey Mapping

Journey Mapping is a widely used technique, particularly prominent in User Experience (UX) design and customer service contexts ⁶⁶, but increasingly applied in other fields like healthcare ³¹ and education. ⁶⁴ It creates a **graphic representation of a person's experience over time** as they interact with a service, product, organization, or navigate a particular process or phenomenon. ³¹ The map visualizes the different phases or stages of this journey in a sequential manner, making complex pathways accessible and digestible. ³¹

Mapping Experiences, Emotions, Reactions, Values

The power of Journey Mapping lies in its ability to capture multiple dimensions of experience simultaneously. A typical journey map includes ³¹:

• Phases/Stages: Key steps or periods in the overall journey.

- Actions/Tasks: What the person is doing at each stage.
- Touchpoints: Specific points of interaction with the service, product, or environment.
- Thoughts/Cognitions: What the person is thinking or believing at each stage.
- **Emotions/Feelings:** The emotional arc of the experience, often visualized graphically.
- Pain Points/Frustrations: Specific difficulties or negative experiences encountered.
- Opportunities/Improvements: Ideas for enhancing the experience.
- Values/Goals: The underlying motivations or objectives driving the person's actions.

Journey maps often incorporate direct quotes from participants or illustrative images to further enrich the representation and center the participant's voice.³¹ This multi-layered approach provides a deep, empathetic understanding of the lived experience.⁶⁴ For example, a journey map of food insecure Veterans visualized their experience not as a linear process with a clear start and end, but as a recurring cycle, capturing associated emotions and reactions along the way.³¹

Body Mapping

Body Mapping is a more embodied qualitative mapping technique, often employed in health sciences, therapy, and education.⁷⁰ Participants typically use an outline of a human body as a canvas to visually represent their experiences, emotions, sensations, or social phenomena in relation to their physical selves.⁷⁰ It encourages creativity, reflexivity, and allows participants to express experiences that might be difficult to articulate verbally.⁷⁰ For instance, teachers used it to map their experiences and emotions related to returning to in-person education during the COVID-19 pandemic.⁷⁰

Visualization

Journey maps are typically visualized as **timelines or flowcharts**, often presented as a grid with phases along one axis (usually horizontal) and different dimensions of experience (actions, thoughts, feelings, etc.) along the other (usually vertical). Graphical elements like icons, color-coding, and emotion curves are common. Numerous templates exist, particularly in the UX field. Body maps use the human form as the primary visual structure.

Relevance to SCIM

Qualitative mapping methods, especially Journey Mapping, offer a valuable approach

for SCIM by:

- Visualizing Temporal Progression: Mapping how an experiential scenario unfolds over time through distinct phases.³¹
- **Mapping Internal Reactions:** Excelling at capturing the emotional arc (feelings, emotions) and cognitive responses (thoughts) throughout the experience.³¹
- **Mapping Cognitive Interpretations:** Representing participant values, goals, and perceptions at different stages. 66
- **Mapping Behavioral Actions:** Detailing the specific actions or steps taken by the individual within each phase.⁶⁶
- **Identifying Critical Moments:** Highlighting "pain points" or "opportunities" that may represent key turning points, triggers for negative consequences, or openings for alternative pathways.⁶⁶

Journey mapping provides a strong framework for detailing the potential lived experience along a specific pathway generated within an SCIM analysis. It is less suited for mapping the initial generation of *multiple* branching possibilities (like Narrative Design or Scenario Planning) or complex systemic feedback loops (like CLDs).

A key strength of Journey Mapping for SCIM is its explicit focus on the **temporal dimension**. It provides a structured way to visualize how internal states (emotions, thoughts), interpretations (values, goals), and actions evolve sequentially across different phases of an unfolding experience. This complements the structural focus of CLDs (which map feedback loops often occurring concurrently or with delays) and the holistic snapshot provided by Rich Pictures (which capture the initial state). It allows for mapping the trajectory of an experience along a potential pathway identified through other SCIM techniques.

Furthermore, the common practice in Journey Mapping of identifying "pain points" and "opportunities" offers a useful lens for analyzing SCIM pathways. ⁶⁶ These identified moments of friction (pain points) or potential positive shifts (opportunities) can be interpreted as critical junctures within a mapped scenario. Pain points might represent triggers for negative consequences or the activation of maladaptive coping mechanisms, while opportunities might signify moments where alternative, more positive pathways could emerge or be chosen. Analyzing SCIM pathways for such critical moments can add significant depth to the understanding of potential developments.

Finally, the underlying ethos of many qualitative mapping approaches, emphasizing participant voice, narrative, lived reality, and potentially critical perspectives ⁶⁴,

strongly reinforces the need for SCIM to remain grounded in the subjective experience of the individual. While SCIM involves analyzing potential consequences and dynamics, these methods remind us that the starting point is an *experiential* seed. Adopting a participant-centered perspective, ensuring the map authentically reflects the perceptions and feelings of the person within the scenario, is crucial for the validity and utility of SCIM.

Part 5: Synthesis and Application to Scenario Consequence and Interpretation Mapping

5.1 Comparative Analysis of Frameworks

The exploration of diverse methodologies reveals a rich tapestry of conceptual tools and techniques potentially applicable to Scenario Consequence and Interpretation Mapping (SCIM). Each framework offers unique strengths in addressing the multifaceted nature of SCIM, which demands the integration of internal subjective experience, external circumstances, dynamic consequences, symbolic meaning, and conditional logic. To clarify the specific contributions and limitations of each approach relative to the core dimensions of SCIM identified earlier, the following table provides a comparative overview.

Table 1: Framework Comparison for SCIM Dimensions

| SCIM Dimen sion | Narrat ive Thera py | Schem a Thera py | Syste ms Thinki ng/CL Ds | Scena rio Planni ng | Cognit ive Mappi ng | Narrat ive Design /Branc hing | Rich Pictur es | Journ ey Mappi ng |
|------------------------------------------------|-----------------------------------------------------------------------|---------------------------------------------------|-------------------------------------------------|---------------------------------------------|-----------------------------------------------------------------------------|----------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------------------------------------------------|
| Intern al Reacti ons (Emo/ Cog) | Evaluat ion of proble m effects; Story emotio ns | Schem a Modes (Vulner able Child etc.); Emotio ns | Variabl es can repres ent states (e.g., Stress) | Qualita tive impact assess ment | Mental models ; Bi-pola r constr ucts (evalua tion) | Charac ter emotio nal arcs (respo nsive to choice) | Subjec tive eleme nts (Feelin gs, Spirit, Climat e) | Emoti ons/Fe elings; Thoug hts (tracke d over time) |
| Cognit ive Interpr etatio | Re-aut horing meani ng; | Schem as (Core beliefs) | Mental models (Iceber g); | Qualita tive assess ment; | Mental model s; Conce | Narrati ve theme s; | Viewp oints; Symbo Is; | Values; Goals; Thoug hts; |

| ns (Symb olic) | Extern alizing metap hors | ; Critic messa ges | Perspe ctives | Scenar io narrati ves | pts; Seman tic networ ks | Player interpr etation | Charac ter; Prejudi ces | Percep tions |
|-------------------------------------------|---------------------------------------------------------------------------|-----------------------------------------------------------------------------|------------------------------------------------------------------------|-----------------------------------------------------------|-------------------------------------------------------------------|------------------------------------------------------|-------------------------------------------------------------|-------------------------------------------------------------------------|
| Behavi oral Action s | Landsc ape of Action; Unique Outco mes (resista nce) | Copin g Styles (Surren der, Avoida nce, Overco mp.) | Variabl es & Links repres enting actions /decisi ons | Strate gic Option s/Cont ingenc y Plans | Decisio n pathwa ys; Causal links | Player Choic es; Branch ing actions | Proces ses; Action s depict ed | Action s/Task s per phase |
| Rule Settin g / Enforc ement | Decon structi ng proble m/soci etal rules | Critic Modes ; Schem as (Subju gation, Standa rds) | Bound aries; Policie s as variabl es/infl uence s | Implicit in scenari o drivers (e.g., regulat ions) | Potenti al via concep ts/links (less explicit) | Game rules; Implicit narrati ve rules | Struct ures; Confli cts (implyi ng rules) | Implicit in proces s constr aints |
| Extern al Disrup tions (Tech) | Less direct focus | Less direct focus | Extern al variabl es influen cing loops; Events (Iceber g) | Key Uncert ainties /Driver s; Wild cards | Conce pts repres enting extern al factors | Extern al plot events | Elemen ts in environ ment | Extern al touchp oints/f actors affecti ng journey |
| Condit ional Bound aries | Implicit in narrati ve require ments | Schem as as conditi ons for worth; Needs/ Limits | System bound aries; Link conditi ons (implici t) | Scenar io assum ptions/ conditi ons | Potenti al via knowle dge repres entatio n | Variab le Tracki ng (State) ; Prereq uisites | Implicit in relatio nships/ structu res | Implicit in phase transiti ons |

| | | | | | | for paths | | |
|-------------------|-----------------------------|--------------|--------------------------------------------|---------------------------------------------|----------------------------------------------------|-------------------------------------------|---------------------------------------------------|-------------------------------|
| Visuali zation | "Maps "; Diagra ms | Mode Maps | CLDs; Stock- Flow; System Maps | Scenar io matric es/narr atives | Netwo rk Maps (Nodes /Links); Decisio n Explor er® | Flowc harts; Branch ing Trees | Rich Pictur es (Free-f orm visual) | Timeli ne/Gri d Maps |

(**Bold** indicates a particularly strong alignment or unique contribution)

This comparison highlights distinct strengths and weaknesses. Narrative Therapy and Schema Therapy excel at mapping the internal landscape – emotions, cognitions, interpretations, and their developmental roots.⁴ Qualitative methods like Journey Mapping and Rich Pictures are also strong on subjective experience, with Journey Mapping adding a temporal dimension ³¹ and Rich Pictures providing unparalleled holistic capture of the initial state.³⁰

Conversely, Systems Thinking/CLDs and Scenario Planning are powerful for mapping external dynamics, consequences, feedback loops, and the impact of uncertainties or disruptions. ²¹ Narrative Design offers concrete structures for managing branching possibilities based on choices. ⁴⁹ Cognitive Mapping provides flexible tools for structuring qualitative information and causal reasoning. ²³

No single framework perfectly addresses all dimensions of SCIM. For instance, explicitly mapping symbolic meaning beyond narrative reframing, or handling specifically *technological* disruptions as described in user examples, might require adaptation or integration. The true potential lies in the complementarity of these approaches – leveraging the strengths of each to build a more comprehensive SCIM process. For example, one could envision using Rich Pictures to explore the seed scenario, CLDs to analyze underlying dynamics, Schema/Narrative concepts to map internal states and meanings, Scenario Planning logic to explore major external uncertainties, Narrative Design structures to visualize branches, and Journey Mapping to detail the experience along key paths.

5.2 Addressing Specific Dimensions

Synthesizing across the frameworks provides richer ways to conceptualize the mapping of each SCIM dimension:

- Internal States (Emotional/Cognitive): A rich map of internal reactions can be constructed by combining the dynamic, moment-to-moment perspective of Schema Modes 9 with Narrative Therapy's focus on evaluating the meaning and impact of the problem's emotional effects. 4 Journey Mapping adds the crucial temporal dimension, tracking the ebb and flow of emotions and thoughts across phases of an experience 31, while Rich Pictures capture the initial emotional climate and subjective feelings within the seed scenario. 30
- Symbolic Meaning & Interpretation: Mapping symbolic meaning involves integrating Narrative Therapy's techniques for externalizing problems using client metaphors ² and re-authoring the meaning embedded in life stories. ² Rich Pictures directly encourage the use of symbols to represent complex ideas or feelings. ³⁰ Cognitive Mapping, by visualizing mental models ³⁷, can also contribute to understanding how individuals interpret their reality, especially if using bi-polar constructs to capture evaluative dimensions. ²³ This remains an area where SCIM might need to innovate, perhaps drawing more explicitly from semiotics or symbolic interactionism alongside these frameworks.
- Technological Disruptions: The specific user examples of technological disruptions (hacker scripts, malware, data leaks) are best addressed as external factors within systems-oriented frameworks. Scenario Planning can model them as key uncertainties or "wild card" events driving different future scenarios.³² Systems Thinking/CLDs can represent them as external variables that impact the internal feedback loops of the system being mapped (e.g., a data leak impacting "Trust Level" or "Sense of Security" variables).¹⁸ Therapeutic models generally lack specific mechanisms for incorporating such external technological events directly.
- Rules, Trust Conditions, Boundaries: Mapping rules and conditions requires synthesizing multiple perspectives. Schema Therapy offers insights into internalized rules via Critic Modes and specific schemas like Subjugation or Unrelenting Standards.⁹ Systems Thinking addresses system-level rules through the concept of boundaries and the modeling of policies or constraints as variables influencing system behavior.¹⁷ Narrative Therapy allows for the deconstruction of implicit rules embedded in dominant problem stories or societal discourses.⁷ The concept of therapeutic boundaries in Schema Therapy also informs how limits and conditions operate in relational contexts.¹⁶ Trust itself could be modeled as a key variable within a CLD, influenced by various actions and events.

5.3 Visualization Techniques

The reviewed frameworks employ a diverse array of visualization techniques, each suited to different aspects of mapping:

- Network/Loop Diagrams: Primarily CLDs ²¹ and Cognitive Maps.²³ Schema Mode Maps also share network characteristics.¹⁵ These are excellent for showing interdependencies, feedback structures, and causal relationships. They highlight the underlying structure generating behavior.
- Flowchart/Branching Diagrams: Central to Narrative Design (visualizing branching choices and consequences using structures like String of Pearls or Foldback).⁵⁰ Journey Maps often adopt a flowchart-like sequence.⁶⁶ These excel at showing temporal sequence, decision points, and alternative pathways.
- Holistic/Free-form Visuals: The domain of Rich Pictures.³⁰ Their strength lies in capturing the complexity, subjectivity, and multiple facets of a situation simultaneously in an unstructured, intuitive format, ideal for initial exploration.
- **Timeline/Experience Maps:** The defining feature of Journey Maps.³¹ They specialize in showing how multiple dimensions of experience (actions, thoughts, emotions) evolve over time through distinct phases.
- **Metaphorical/Embodied Maps:** Represented by Body Maps.⁷⁰ These offer unique ways to capture embodied experience and allow for creative, symbolic expression grounded in the physical self.

No single visualization method appears sufficient for all aspects of SCIM. Rich Pictures seem ideal for representing the initial "seed." CLDs are well-suited for the underlying dynamics and feedback loops. Branching diagrams from Narrative Design or flowcharts can map the divergent pathways. Journey Maps can detail the experiential quality along specific paths. Mode Maps can visualize the internal state configurations. A comprehensive SCIM visualization might require layering these different techniques or developing a hybrid notation capable of integrating structure, sequence, internal states, and subjective meaning.

5.4 Conceptual Tools and Integrated Approaches

Based on the synthesis of these diverse frameworks, several specific conceptual tools can be proposed to support the practice of SCIM:

 Seed Representation Tool (Rich Picture Principles): Utilize the free-form, holistic, and subjective-integrating principles of Rich Pictures ³⁰ to capture the initial experiential scenario ("seed") in all its complexity, including structure, process, climate, relationships, conflicts, and multiple viewpoints, without imposing premature structure.

- Internal Landscape Mapping Tool (Schema/Narrative Integration): Combine the visual mapping of Schema Modes and their triggers ¹⁵ with the probing questions of Narrative Therapy's externalizing and re-authoring conversations (mapping problem effects, evaluating them, exploring landscapes of identity and action) ⁴ to create a detailed map of the relevant internal states, core beliefs, unmet needs, internalized rules, and meaning-making processes.
- Dynamic Consequence Mapping Tool (CLD Principles): Employ Causal Loop Diagrams ²¹ to identify and visualize the key feedback loops (reinforcing and balancing), time delays, and potential non-linear dynamics that govern how consequences unfold from actions or shifts in internal states. This helps map potential intended and unintended outcomes and structural drivers.
- Pathway Exploration Tool (Scenario/Narrative Design Logic): Adapt Scenario
 Planning logic ³⁴ to identify key internal or external uncertainties or critical choice
 points that could lead to significantly different developments. Structure the
 exploration of these major branches using Narrative Design principles (like
 foldback structures) ⁵² to manage complexity while representing key alternative
 pathways.
- Experiential Trajectory Mapping Tool (Journey Mapping Principles): Apply Journey Mapping techniques ³¹ to detail the potential lived experience along selected key pathways identified in the previous step. This involves mapping the likely sequence of actions, thoughts, emotions, and critical moments (pain points, opportunities) across phases for specific branches of the SCIM map.

An **Integrated Strategy** for conducting SCIM could involve a phased approach leveraging these tools:

- 1. **Phase 1: Seed Exploration (Rich Picture):** Collaboratively create a Rich Picture to capture the initial complex scenario holistically.
- 2. Phase 2: Internal & Structural Analysis (Schema/Narrative/CLD): Analyze the seed picture to identify key internal schemas, modes, narratives, and values using Schema/Narrative tools. Simultaneously, develop CLDs to map the underlying system dynamics and feedback structures suggested by the situation.
- 3. Phase 3: Pathway Generation (Scenario Planning/Narrative Design): Identify critical uncertainties (internal states, external events, key choices) and use Scenario Planning logic to generate a set of plausible, divergent pathways. Visualize these branches using Narrative Design structures.
- 4. **Phase 4: Experiential Mapping (Journey Mapping):** Select key pathways generated in Phase 3 and develop Journey Maps to detail the potential sequence of experiences, including actions, thoughts, and emotions along those paths.
- 5. Phase 5: Iteration & Refinement: Treat the SCIM map as a dynamic entity.

Continuously revisit and refine the map as new insights emerge, incorporating collaborative principles from Narrative Therapy ¹ and SSM ⁵⁸ to ensure the map remains relevant and grounded in the evolving understanding of the potential space.

This integrated approach allows for the specific elements highlighted in the user query to be addressed: symbolic meaning (Phase 1 & 2 via Rich Pictures/Narrative), technological disruptions (Phase 3 via Scenario Planning logic/CLDs), and rules/trust conditions (Phase 2 via Schema/Systems/Narrative analysis).

Conclusion

Summary of Key Findings

This exploration into methodologies relevant to "Scenario Consequence and Interpretation Mapping" (SCIM) reveals that while no single existing framework perfectly encapsulates the concept, a rich array of conceptual tools, analytical techniques, and visualization methods can be drawn from diverse fields. Narrative Therapy offers powerful ways to map meaning-making, identity construction, and alternative storylines through techniques like externalizing and re-authoring conversations. 4 Schema Therapy provides a detailed developmental framework for mapping internal states (schemas, modes), coping patterns, and internalized rules.9 Systems Thinking, particularly via Causal Loop Diagrams, excels at mapping dynamic interdependencies, feedback loops, delays, and the structural drivers of consequences.¹⁷ Scenario Planning offers structured approaches for exploring branching futures driven by external uncertainties and assessing multi-dimensional impacts.³² Cognitive Mapping provides flexible tools for structuring qualitative information and causal reasoning.²³ Narrative Design contributes concrete structures (e.g., foldback) for managing branching complexity and emphasizes meaningful choice. 49 Soft Systems Methodology's Rich Pictures offer an unparalleled method for capturing the holistic complexity and subjectivity of the initial "seed" scenario.³⁰ Finally, Qualitative Journey Mapping provides techniques for visualizing the temporal unfolding of lived experience, including emotional arcs, along specific pathways.31

Reflection on SCIM's Value and Complexity

The concept of SCIM, as articulated, holds significant value precisely because it demands this integration. It pushes beyond conventional mapping by requiring the simultaneous consideration of internal subjective states, external objective circumstances, dynamic feedback-driven consequences, symbolic interpretations,

and conditional logic. Its potential utility lies in providing a richer, more nuanced understanding of complex human situations and the potential trajectories emerging from them.

However, this richness brings inherent complexity. Key challenges include managing the potential combinatorial explosion of branching possibilities, developing methods for rigorously integrating insights from vastly different epistemological traditions (e.g., psychodynamic psychology and systems dynamics), and creating visualization techniques capable of representing such multifaceted information clearly and effectively. The synthesis suggests that a layered or phased approach, drawing selectively from the strengths of each relevant framework, is likely necessary for practical application.

Concluding Thoughts

Scenario Consequence and Interpretation Mapping represents a compelling conceptual ambition. The frameworks reviewed here provide a substantial foundation of relevant tools and perspectives. Moving forward, the formalization and practical application of SCIM would likely benefit from further interdisciplinary work focused on:

- 1. **Developing Integrated Notations:** Creating visual languages that can effectively combine elements of network diagrams (for structure/feedback), flowcharts (for sequence/branching), and qualitative annotations (for internal states/meaning).
- 2. **Refining Integration Strategies:** Further developing and testing phased methodologies, like the one proposed, to guide the practical application of SCIM across different types of scenarios.
- 3. Addressing Specific Dimensions: Deepening the exploration of how to rigorously map symbolic meaning and incorporate specific types of external factors (like technology) within the integrated framework.
- 4. **Testing and Validation:** Applying the SCIM concept and its derived tools to real-world case studies to assess its utility, refine its methods, and understand its limitations.

By building upon the diverse methodological foundations explored in this report, SCIM has the potential to evolve into a valuable conceptual tool for researchers, therapists, designers, strategists, and anyone seeking a deeper understanding of the complex dynamics of human experience and its potential futures.

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