Rory Wilcox

Surfers Paradise, Queensland 4217 | 0405 886 739 | rwilc13@gmail.com |
https://mendrw.github.io/portfolio/ | https://github.com/MendRW |
https://www.linkedin.com/in/rory-wilcox-526336197/

EDUCATION:

Griffith University – Brisbane, QLD
Bachelor of Science
Graduated: April 2021
Aviation State High School – Brisbane, QLD
High School Diploma
Graduated: December 2018

Certificates:

Google Cybersecurity Professional Certificate – Google
Angular 11 Components and Fundamentals – Skillsoft
Associate of digital marketing - Institute of digital marketing
Introduction to Microsoft Graph PowerShell – Skillsoft
AWS Cloud Practitioner Bootcamp – Skillsoft
AWS Cloud Practitioner Benefits & Design Principles – Skillsoft
Databases, Bootstrap, jQuery in Web Design – Skillsoft
Web Design Basics – Skillsoft
Computer Science and Programming – FreeCodeCamp.org
Interactive Web Design – FreeCodeCamp.org
JavaScript, Algorithms, and Data Structures – FreeCodeCamp.org

EXPERIENCE:

Endpoint Analyst and Service
DataCom – Brisbane, QLD
[October 2024 – Present]
- Provided technical support for software and hardware, including M365, Citrix, and network printers.
- Managed on-premises servers, including account management, device deployment, and cybersecurity analysis.
- Created and modified scripts to enhance productivity and reliability.
- Conducted threat analysis and triage for cybersecurity systems.
- Generated reports and collected analytical data for clients and internal teams.

Website Manager
Aruba Group Pty – Gold Coast, QLD
[February 2023 – September 2024]
- Updated webpages with new content and design elements.
- Assisted customers via email or phone regarding product and service inquiries.
- Created, tested, and maintained websites using HTML, CSS, JavaScript, and other web-based technologies.

Supervisor
Aruba Group Pty – Gold Coast, QLD
[February 2022 – August 2023]
- Resolved customer complaints and ensured customer satisfaction.
- Monitored employee productivity and provided constructive feedback.
- Coordinated employee schedules and performed monthly inventory checks.
- Developed strategies to improve customer service standards.

Web developer
Free lance
[March 2024 - Present]
- Drafted digital marketing strategies for small and medium sized businesses
- Designed and created websites
- Increased online visibility
- Email lists and social media management

Projects:

Portfolio website:
Using JS react, HTML, and css. Designed with the fundamental goals of accessibility, responsiveness and compatability. https://mendrw.github.io/portfolio/

JSRPG:
A retro style text based RPG game where the player fights waves of enemies gaining strength before taking on a final boss.
This web application uses only CSS, Javascript and HTML ensuring it's light weight and responsive. https://mendrw.github.io/.github.io/