Informatics 2

Lab 5: Introduction to Wireshark

Dmitriy Dunaev

One's understanding of network protocols can often be greatly deepened by "seeing protocols in action" and by "playing around with protocols" – observing the sequence of messages exchanged between two protocol entities, delving down into the details of protocol operation, and causing protocols to perform certain actions and then observing these actions and their consequences. This can be done in simulated scenarios or in a "real" network environment such as the Internet. In this lab you'll observe the network protocols in your computer "in action," interacting and exchanging messages with protocol entities executing elsewhere in the Internet.

Goal: to get acquainted with Wireshark, and make some simple packet captures and observations.

The basic tool for observing the messages exchanged between executing protocol entities is called a **packet sniffer**. As the name suggests, a packet sniffer captures ("sniffs") messages being sent/received from/by your computer; it will also typically store and/or display the contents of the various protocol fields in these captured messages. A packet sniffer itself is passive. It observes messages being sent and received by applications and protocols running on your computer, but never sends packets itself. Similarly, received packets are never explicitly addressed to the packet sniffer. Instead, a packet sniffer receives a *copy* of packets that are sent/received from/by application and protocols executing on your machine.

Figure 1 shows the structure of a packet sniffer. At the right of Figure 1 are the protocols (in this case, Internet protocols) and applications (such as a web browser or ftp client) that normally run on your computer. The packet sniffer, shown within the dashed rectangle in Figure 1 is an addition to the usual software in your computer, and consists of two parts.

The **packet capture library** receives a copy of every link-layer frame that is sent from or received by your computer. Recall from the lectures that messages exchanged by higher layer protocols such as HTTP, FTP, TCP, UDP, DNS, or IP all are eventually encapsulated in datalink layer frames that are transmitted over physical media such as an Ethernet cable. In Figure 1, the assumed physical media is an Ethernet, and so all upper-layer protocols are eventually encapsulated within an Ethernet frame. Capturing all link-layer frames thus gives you all messages sent/received from/by all protocols and applications executing in your computer.

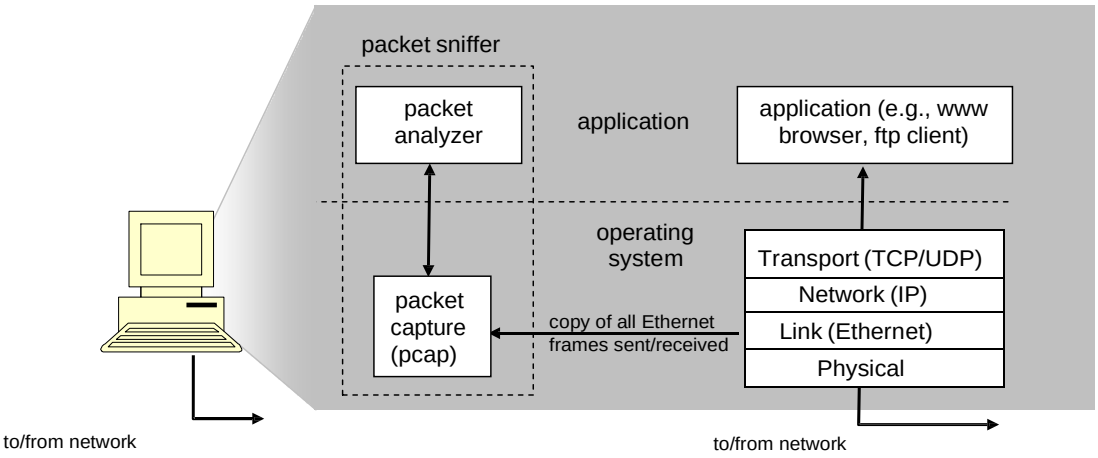

Figure 1: Packet sniffer structure

The second component of a packet sniffer is the **packet analyzer**, which displays the contents of all fields within a protocol message. In order to do so, the packet analyzer must "understand" the structure of all messages exchanged by protocols. For example, suppose we are interested in displaying the various fields in messages exchanged by the HTTP protocol in Figure 1. The packet analyzer understands the format of Ethernet frames, and so can identify the IP datagram within an Ethernet frame. It also understands the IP datagram format, so that it can extract the TCP segment within the IP datagram.
Finally, it understands the TCP segment structure, so it can extract the HTTP message contained in the TCP segment. Finally, it understands the HTTP protocol and so, for example, knows that the first bytes of an HTTP message will contain the string "GET," "POST," or "HEAD".

We will be using the Wireshark packet sniffer [http://www.wireshark.org/], allowing us to display the contents of messages being sent/received from/by protocols at different levels of the protocol stack. (Technically speaking, Wireshark is a packet analyzer that uses a packet capture library in your computer). Wireshark is a free network protocol analyzer that runs on Windows, Linux/Unix, and Mac computers. It is stable, has a large user base and well-documented support that includes a user-guide (http://www.wireshark.org/docs/wsug_html_chunked/), manual pages (http://www.wireshark.org/docs/man-pages/), and a detailed FAQ (http://www.wireshark.org/faq.html), rich functionality that includes the capability to analyze hundreds of protocols, and a well-designed user interface. It operates in computers using Ethernet, serial (PPP and SLIP), 802.11 wireless LANs, and many other link-layer technologies.

Getting Wireshark

In order to run Wireshark, you will need to have access to a computer that supports both Wireshark and the *libpcap* or *WinPCap* packet capture library. The *libpcap* software will be installed for you, if it is not installed within your operating system, when you install

Wireshark. See http://www.wireshark.org/download.html for a list of supported operating systems and download sites

If you wish to use your own computer on the lab, then download and install the Wireshark software:

- Go to http://www.wireshark.org/download.html and download and install the Wireshark binary for your computer.

The Wireshark FAQ has a number of helpful hints and interesting tidbits of information, particularly if you have trouble installing or running Wireshark.

Running Wireshark

When you run the Wireshark program, you'll get a startup screen, as shown below:

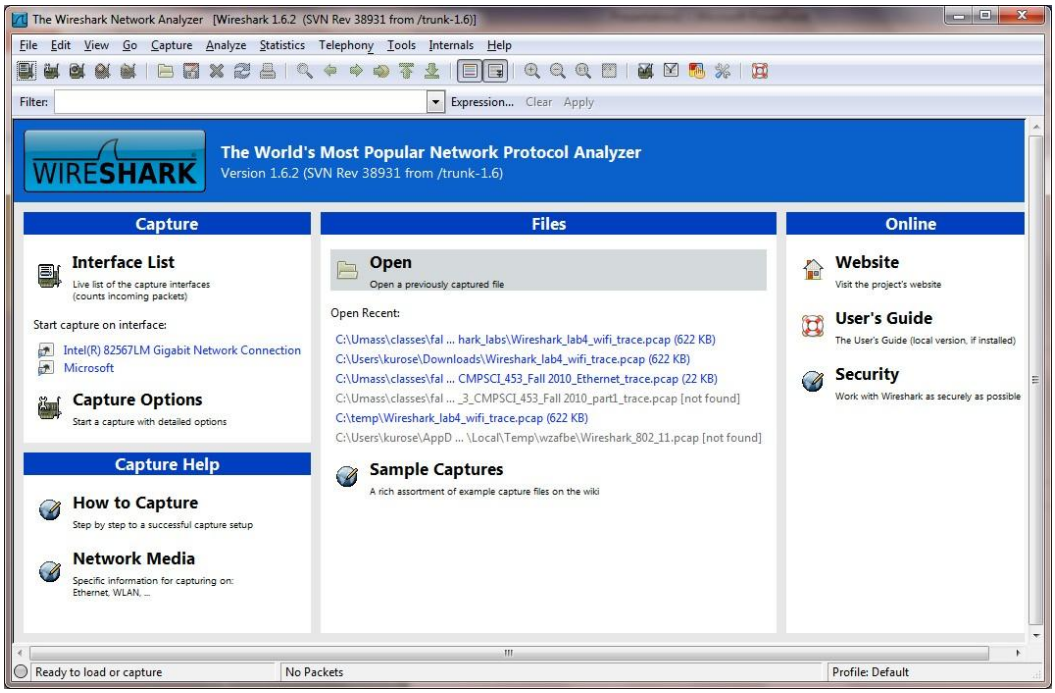

Figure 2a: Initial Screen, Wireshark ver. ***1.xx***

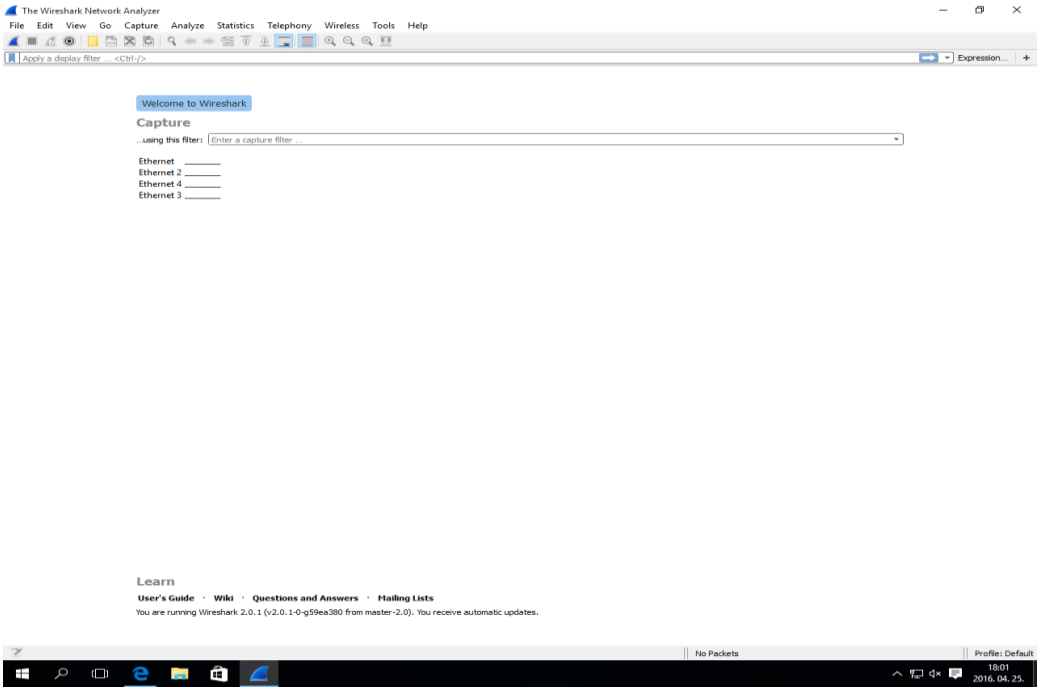

Figure 2: Initial Screen, Wireshark ver. ***2.xx***

Take a look at the upper left hand side (ver. 1.xx) or center (ver. 2.xx) of the screen – you'll see an "Interface list". This is the list of network interfaces on your computer. Once you choose an interface, Wireshark will capture all packets on that interface. In the example above, there is an Ethernet interface (Gigabit network Connection) and a wireless interface ("Microsoft"), or just multiple Ethernet interfaces.

If you click on one of these interfaces to start packet capture (i.e., for Wireshark to begin capturing all packets being sent to/from that interface), a screen like the one below will be displayed, showing information about the packets being captured. Once you start packet capture, you can stop it by using the Capture pull down menu and selecting Stop.

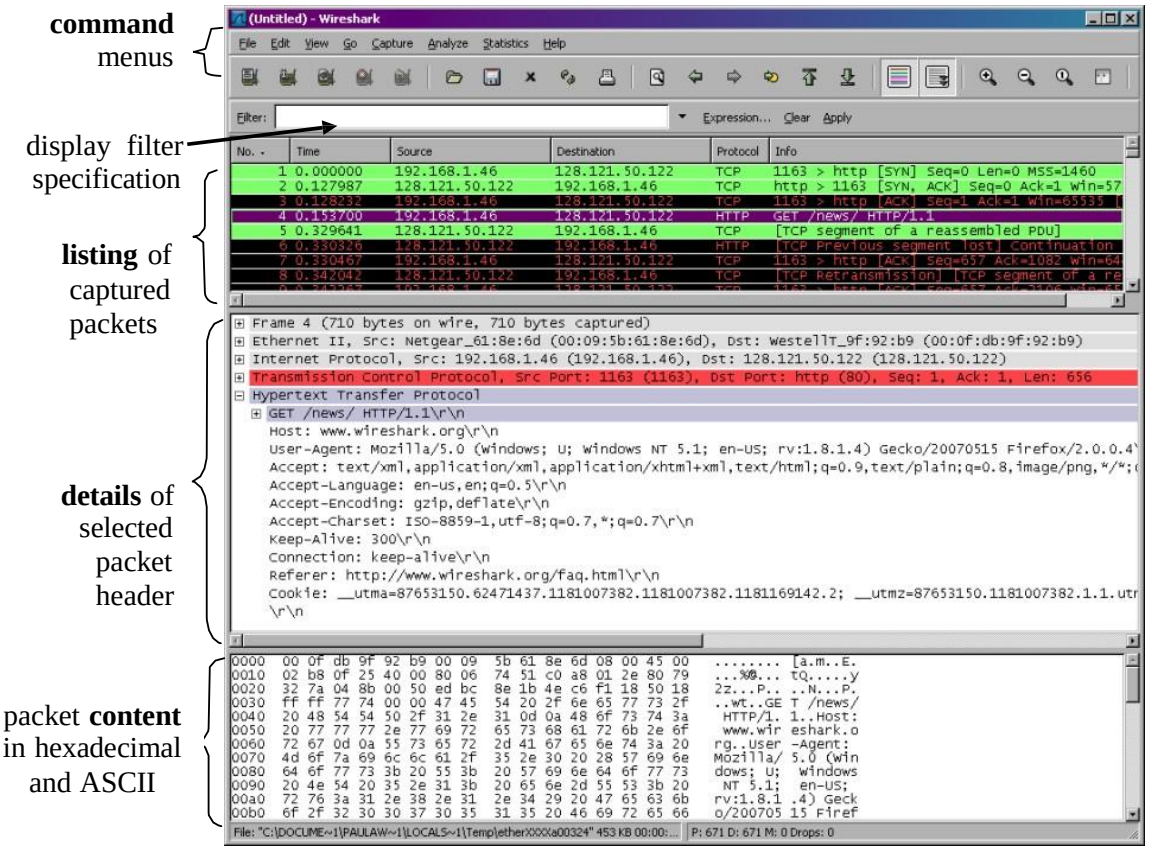

Figure 3a: Graphical user interface, during packet capture and analysis. Wireshark ver. ***1.xx***

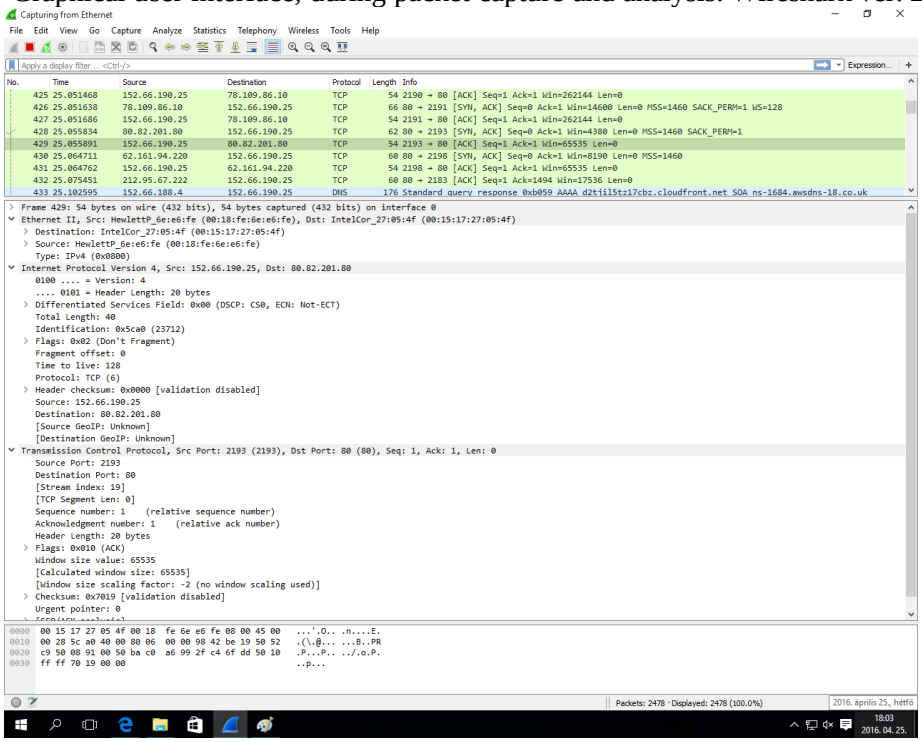

Figure 3b: Graphical user interface, during packet capture and analysis. Wireshark ver. ***2.xx***

The Wireshark interface has five major components:

- The **command menus** are standard pulldown menus located at the top of the window. Of interest to us now are the File and Capture menus. The File menu allows you to save captured packet data or open a file containing previously captured packet data, and exit the Wireshark application. The Capture menu allows you to begin packet capture.
- The **packet-listing window** displays a one-line summary for each packet captured, including the packet number (assigned by Wireshark; this is *not* a packet number contained in any protocol's header), the time at which the packet was captured, the packet's source and destination addresses, the protocol type, and protocol-specific information contained in the packet. The packet listing can be sorted according to any of these categories by clicking on a column name. The protocol type field lists the highest-level protocol that sent or received this packet, i.e., the protocol that is the source or ultimate sink for this packet.
- The **packet-header details window** provides details about the packet selected (highlighted) in the packet-listing window. (To select a packet in the packet- listing window, place the cursor over the packet's one-line summary in the packet-listing window and click with the left mouse button.). These details include information about the Ethernet frame (assuming the packet was sent/received over an Ethernet interface) and IP datagram that contains this packet. The amount of Ethernet and IP-layer detail displayed can be expanded or
  minimized by clicking on the plus minus boxes to the left of the Ethernet frame or IP datagram line in the packet details window. If the packet has been carried over TCP or UDP, TCP or UDP details will also be displayed, which can similarly be expanded or minimized. Finally, details about the highest-level protocol that sent or received this packet are also provided.
- The **packet-contents window** displays the entire contents of the captured frame, in both ASCII and hexadecimal format.
- Towards the top of the Wireshark graphical user interface, is the **packet display filter field,** into which a protocol name or other information can be entered in order to filter the information displayed in the packet-listing window (and hence the packet-header and packet-contents windows). In the example below, we'll use the packet-display filter field to have Wireshark hide (not display) packets except those that correspond to HTTP messages.

Taking Wireshark for a Test Run

The best way to learn about any new piece of software is to try it out! The laboratory computers are connected to the Internet via a wired Ethernet interface. Indeed, we recommend that you do this first lab on a computer that has a wired Ethernet connection, rather than just a wireless connection. Do the following:

1. Start up a web browser, which will display your selected homepage.

2. Start up the Wireshark software. You will initially see a window similar to that shown in Figure 2. Wireshark has not yet begun capturing packets.

3. To begin packet capture, select the Capture pull down menu and select *Interfaces*. This will cause the "Wireshark: Capture Interfaces" window to be displayed, as shown in Figure 4.

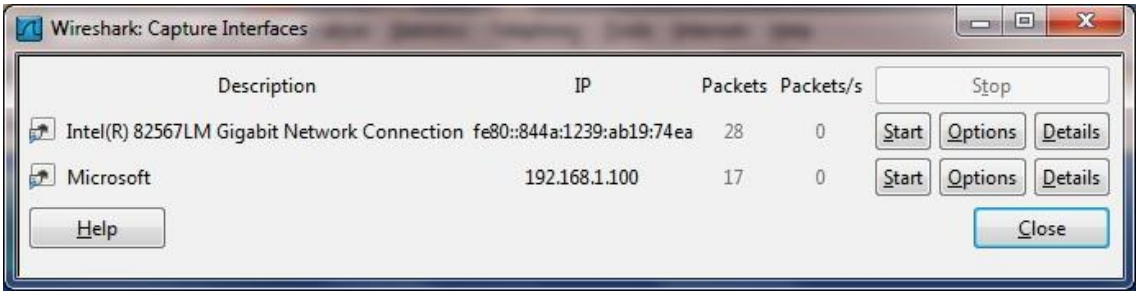

Figure 4: Wireshark Capture Interface Window in ver. ***1.xx***

4. You'll see a list of the interfaces on your computer as well as a count of the packets that have been observed on that interface so far. Click on *Start* for the interface on which you want to begin packet capture (in the case, the Gigabit network Connection). Packet capture will now begin - Wireshark is now capturing all packets being sent/received from/by your computer!

5. Once you begin packet capture, a window similar to that shown in Figure 3 will appear. This window shows the packets being captured. By selecting *Capture* pulldown menu and selecting *Stop*, you can stop packet capture. But don't stop packet capture yet. Let's capture some interesting packets first. To do so, we'll need to generate some network traffic. Let's do so using a web browser, which will use the HTTP protocol that we will study in detail in class to download content from a website.

6. While Wireshark is running, enter the URL:
http://gaia.cs.umass.edu/wireshark-labs/INTRO-wireshark-file1.html
and have that page displayed in your browser. In order to display this page, your browser will contact the HTTP server at gaia.cs.umass.edu and exchange HTTP messages with the server in order to download this page. The Ethernet frames containing these HTTP messages (as well as all other frames passing through your Ethernet adapter) will be captured by Wireshark.

7. After your browser has displayed the INTRO-wireshark-file1.html page (it is a simple one line of congratulations), stop Wireshark packet capture by selecting stop in the Wireshark capture window. The main Wireshark window should now look similar to Figure 3. You now have live packet data that contains all protocol messages exchanged between your computer and other network entities! The

HTTP message exchanges with the gaia.cs.umass.edu web server should appear somewhere in the listing of packets captured. But there will be many other types of packets displayed as well (see, e.g., the many different protocol types shown in the *Protocol* column in Figure 3). Even though the only action you took was to download a web page, there were evidently many other protocols running on your computer that are unseen by the user. For now, you should just be aware that there is often much more going on than "meet's the eye"!

8. Type in "http" (without the quotes, and in lower case – all protocol names are in lower case in Wireshark) into the display filter specification window at the top of the main Wireshark window. Then select *Apply* (to the right of where you entered "http"). This will cause only HTTP message to be displayed in the packet-listing window.

9. Find the HTTP GET message that was sent from your computer to the gaia.cs.umass.edu HTTP server. (Look for an HTTP GET message in the "listing of captured packets" portion of the Wireshark window (see Figure 3) that shows "GET" followed by the gaia.cs.umass.edu URL that you entered. When you select the HTTP GET message, the Ethernet frame, IP datagram, TCP segment, and HTTP message header information will be displayed in the packet-header window. Recall that the HTTP GET message that is sent to the gaia.cs.umass.edu web server is contained within a TCP segment, which is contained (encapsulated) in an IP datagram, which is encapsulated in an Ethernet frame.

10. By clicking on '+' and '-' right-pointing and down-pointing arrowheads to the left side of the packet details window, *minimize* the amount of Frame, Ethernet, Internet Protocol, and Transmission Control Protocol information displayed. *Maximize* the amount information displayed about the HTTP protocol. Your Wireshark display should now look roughly as shown in Figure 5. (Note, in particular, the minimized amount of protocol information for all protocols except HTTP, and the maximized amount of protocol information for HTTP in the packet-header window).

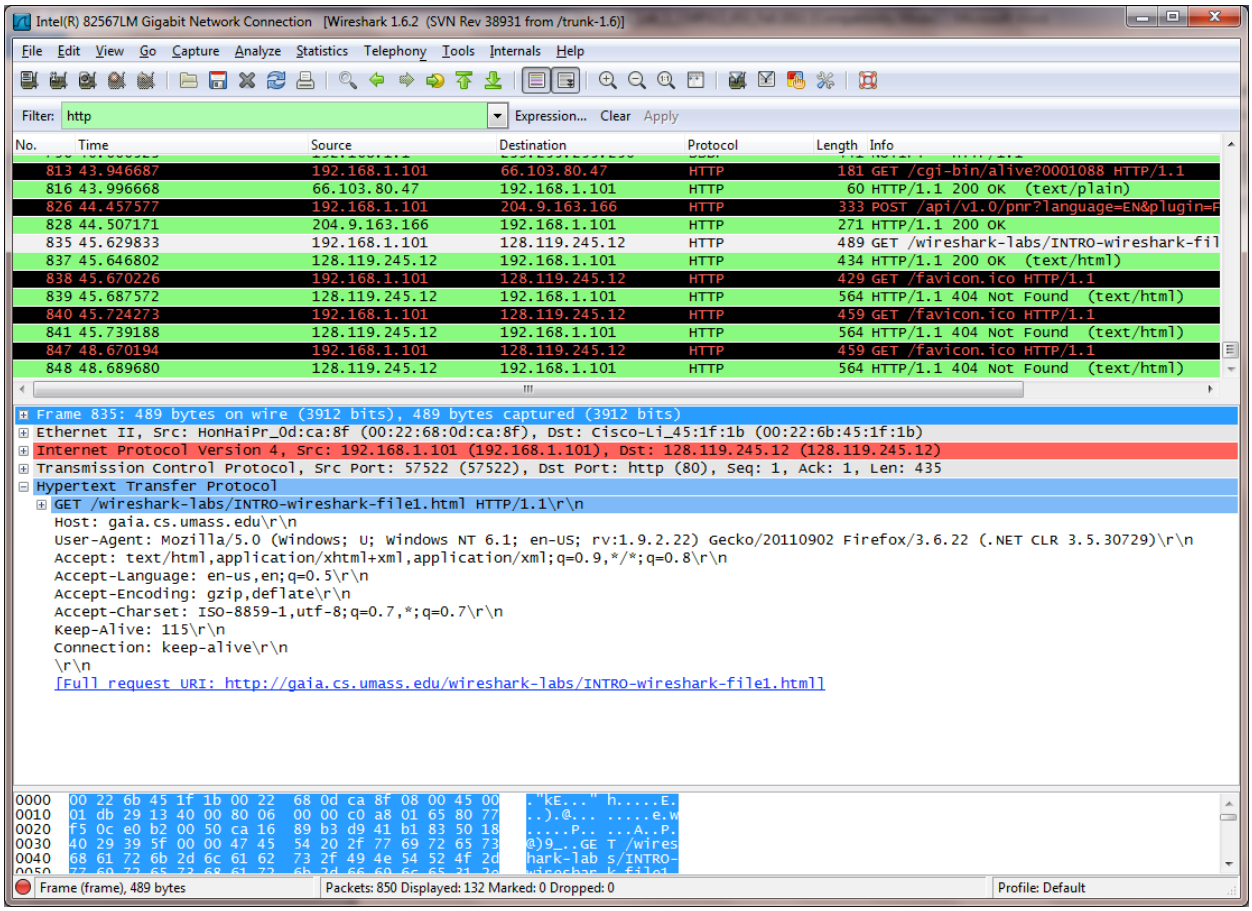

Figure 5: Wireshark ***1.xx*** window after step 9

Additional experiments: basic network command prompt commands.

1. **ping** sends an *ICMP ECHO_REQUEST* packet to the specified host. If the host responds, you get an ICMP packet back. You can “ping” an IP address to see if a machine is alive. If there is no response, you know something is wrong.

2. **tracert** is a command which can show you the path a packet of information takes from your computer to one you specify. It will list all the routers it passes through until it reaches its destination, or fails to and is discarded. In addition to this, it will tell you how long each 'hop' from router to router takes. The history of the route is recorded as the round-trip times of the packets received from each successive host (remote node) in the route (path); the sum of the mean times in each hop indicates the total time spent to establish the connection. Traceroute proceeds unless all (three) sent packets are lost more than twice, then the connection is lost and the route cannot be evaluated.

3. **nslookup** displays information from Domain Name System (DNS) name servers.

4. **pathping** is a better version of *tracert* that gives you statics about packet lost and latency.

What to hand-in in your Reports

The goal of this lab was primarily to introduce you to Wireshark. The following questions will demonstrate that you've been able to get Wireshark up and running, and have explored some of its capabilities. Answer the following questions, based on your Wireshark experimentation:

1. List 3 different protocols that appear in the protocol column in the unfiltered packet-listing window in step 7 above. Explain them.

2. How long did it take from when the HTTP GET message was sent until the HTTP OK reply was received? (By default, the value of the Time column in the packet-listing window is the amount of time, in seconds, since Wireshark tracing began. To display the Time field in time-of-day format, select the Wireshark *View* pull down menu, then select Time *Display Format*, then select *Time-of-day*.)

3. What is the Internet address of the gaia.cs.umass.edu (also known as www-net.cs.umass.edu)? What is the Internet address of your computer?

4. In Wireshark you can print selected messages. To do so, select *Print* from the Wireshark *File* command menu. However, sending packets to a printer is not available in the Laboratory room, therefore just make a screenshot of the two HTTP messages (GET and OK) referred to the Question 2 above, and copy them to your Report. Check the value and explain the role of at least 6 header fields in these messages.

5. Choose a webserver in your home country (or any other country outside Hungary). Determine the website's IP address, and display the route from you PC to that website. Determine the geographical location (country) of the routers in the route (you can use Whois Internet services, e.g. http://whois.domaintools.com/) and record the route history.

Example test questions:

1. What is a Wireshark?
2. What does the packet sniffer do? What is the structure of a typical packet sniffer?
3. What is a packet analyzer?
4. Explain the following protocols: HTTP, FTP, TCP, UDP, DNS, IP.
5. What basic command prompt networking commands do you know? Explain them.
6. What is MAC address, and what is it for?
7. What is ARP protocol used for?
8. What is ICMP protocol used for?
9. What role does the TTL (time to live) field in the IP packet header play?
10. What do the source and target port fields in UDP and TCP packet headers mean?

Other questions may be asked from lectures CN1-CN3, which are related to the Laboratory topic.