

MENNA WALID

Software Engineer

Address: 1st Islamic Workshop Street, Faisal, Giza

LinkedIn: <http://linkedin.com/in/menna-walid/>

GitHub: <https://github.com/Mennawalid255>

01028545545 | mennawalid2468@gmail.com

SUMMARY

Highly motivated Computer Science student at Helwan University with solid foundational knowledge in programming, systems, and software design. Possess strong communication and leadership skills developed through impactful volunteer work and a customer service role. Eager to grow professionally and apply technical skills to real-world projects.

SKILLS

- Languages & Frameworks: HTML, CSS, JavaScript, Python, PHP (Basic), Java (Basic)
- Tools & Platforms: Visual Studio Code, MySQL, Packet Tracer, Arduino IDE, Wokwi.
- Soft Skills: Leadership, Communication, Team Collaboration, Problem Solving
- Productivity Tools: Microsoft Word, PowerPoint, Research and Academic Writing
- Languages: Arabic (Native), English (Professional Proficiency)

EDUCATION

Helwan University – Faculty of Computer Science & Artificial Intelligence

Helwan, Egypt | Oct 2023 – Present

(Expected Graduation: July 2027)

Relevant coursework: Programming, Information Systems, Networks, Databases

EXPERIENCE

Customer Service Representative – Vodafone UK (Concentrix)

Cairo, Egypt | Aug 2024 – Mar 2025

- Supported UK-based customers via phone.
- Handled inquiries, complaints, and account management with professionalism.
- Strengthened communication and problem-solving under pressure.

IoT trainee - NTI (National Telecommunication Institute)

Cairo, Egypt | July 2025 – Aug 2025

- Completed a 4-week IoT training program using tools and simulators like Wokwi, Packet Tracer, and Mosquitto.
- Designed and simulated 3 IoT-based projects using Python and C.

Mobile App Development Trainee - Digital Egypt Pioneer Initiative (DEPI)

Cairo, Egypt | July 2025 – Jan 2026

- Trained in Dart and Flutter for cross-platform mobile app development.
- Enhanced some of my soft skills like presentation skills and emotional intelligence.

VOLUNTEERING

Resala Charity Organization

May 2021 – Nov 2022

- Participated in more than 6 convoys for food packing and distribution for underserved towns.
- Helped twice in mosque renovation and local relief programs.

HR member - IEEE Helwan Student Branch

Feb 2024 – Aug 2024

- Managed participant applications and evaluations for internal competitions.

CERTIFICATIONS

- A student activity backend training

IEEE Helwan student branch – Helwan University

- Introduction to Cybersecurity course

Cisco Networking Academy

INTERESTS

- Coding
- Learning new technologies
- Volunteering and social impact projects
- Mentoring and Leading
- Building projects using Internet of Things (IoT) and embedded systems