



Domestic and Family Violence Support

Key domestic and family violence contacts

Need an interpreter?

If you need an interpreter, call the Translating and Interpreting Service on 131 450, and tell them the language you speak. The service operates 24/7, every day of the year. If you want to speak to a particular organisation through an interpreter, remember that the organisation may only be available during their regular business hours.

Safety planning in a domestic and family violence situation

Contact police on triple zero (000) if you're being threatened or feel unsafe or intimidated. Your safety is important and there are services that can help you to become and feel safe.

Triple zero (000) can also be called using the Emergency+ app on a smartphone. The app uses your smartphone's GPS to provide emergency call-takers with your location. The Emergency+ app is available to download free of charge from Google Play or the App Store.

All calls to triple zero (000) are recorded, which may be important evidence. The NSW Domestic Violence Line can help you access accommodation or support you to stay at home safely. It can also link you with a support person who can help with your health, financial, legal and accommodation needs.

NSW Domestic Violence Line – 1800 65 64 63 (available 24/7)

People with disability

The National Disability Abuse and Neglect Hotline is a free, independent, and confidential service for reporting abuse and neglect

of people with disability. To make a report call - 1800 880 052
(Monday to Friday: 9am to 7pm)

or send an email to: hotline@workfocus.com. If you're Deaf, hard of hearing or have a speech impairment, to receive help to make phone calls contact the National Relay Service.

– For Voice Relay services, call the National Relay Service on 1300 555 727 and ask for the phone number you wish to contact.

– For TTY users, call 133 677 and ask for the phone number you wish to contact.

– For SMS relay call 0423 677 767.

– The Hotline is open Monday to Friday, 9am to 7pm Australian Eastern Standard Time (AEST) and Australian Eastern Daylight Saving Time (AEDST), excluding national public holidays. Domestic and family violence support 11

To make a report:

- Call 1800 880 052 (toll free) and speak with an experienced Hotline staff member
- Callers who are Deaf or have a hearing or speech impairment can contact the National Relay Service (NRS) by calling 1800 555 677 then asking for 1800 880 052
- Callers from a non-English speaking background can use the Translating and Interpreting Service (TIS) by calling 13 14 50
- Send an email to: hotline@workfocus.com

• **Emergency:** 000 (triple zero)

• **NSW Domestic Violence** Line – 1800 65 64 63

• **1800RESPECT**

• **National sexual assault**, domestic and family violence counselling service.

• 1800 737 732

• **Full Stop Australia** (formally Rape and Domestic Violence Service Aust.)

- Call 1800 FULL STOP (1800 385 578)
- **Domestic Violence Legal Service** (Women's Legal Service NSW) –
 - 1800 810 784 or 02 8745 6999
- **Child Protection Helpline** – 132 111 (available 24/7)
- **Kids Helpline** – 1800 551 800 (available 24/7)
- **NSW Ageing and Disability Abuse Helpline**– 1800 628 221
- **Mensline Australia** 1300 78 99 78
- **Refugee and Migrant Settlement Support**
 - Refugee Council Of Australia (02) 9211 9333
 - SSI 8799 6700
- Link2home Homelessness Information Line** – 1800 152 152
- Alcohol and Other Drugs Information Service** – 1800 250 015 or 02 93618000

معلومات عن العنف المنزلي

ثلاثة أصفار : اتصل بـ 000 للحالات الطارئة

خط العنف المنزلي في نيو ساوث ويلز

1800RESPECT

“
اتصل على الرقم 1800 737 732 للتحدث إلى مستشار متدرب للحصول على
والدعم المساعدة
”

“ اتصل على الرقم 131 450 إذا كنت بحاجة إلى مترجم للتحدث إلى أي من الخدمات أو للمساعدة في ترجمة هذا الكتيب هذه

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