

inquiry_department	2023	2024
"FSC - Property Tax"	12.358	17.054
"ENG - Sanitation Services"	12.303	9.713
"DBL - Building Inspections"	9.084	7.558
"FSC - Vacancy Tax"	7.215	9.363
"DBL - Licence Office"	5.784	4.926
"DBL - Services Centre"	5.759	5.324
"ENG - Parking Enforcement and Operations"	5.174	4.494
"FSC - Bylaw Fines"	3.345	4.133
"DBL - Plumbing and Gas Inspections"	2.806	2.183
"ENG - Transfer and Landfill Operations"	2.784	2.447
"ENG - Parking Management"	2.138	2.313
"PR - Recreation Administration"	1.824	1.784
"ENG - Development and Major Projects Branch"	1.630	1.811
"DBL - Electrical Inspections"	1.610	1.457
"DBL - Animal Services"	1.459	1.378
"PR - Recreation Facilities"	1.452	1.167
"PR - Park Operations"	1.451	1.043
"DBL - Building and Trades Inspections Clerks"	1.430	1.247
"PR - Recreation Community Centres"	1.323	1.226
"PR - Urban Forestry"	1.238	1.280
"FSC - Utility Billing"	1.207	1.257
"DBL - Bylaw Administration"	1.176	1.209
"ENG - Waterworks Design"	1.170	0.993
"DBL - Property Use Inspections"	1.121	1.041
"REFM - Facilities Operations"	0.961	0.943
"ENG - Traffic and Data Management"	0.794	0.928
"VFRS - Community Safety and Risk Reduction"	0.691	0.642
"ENG - Waterworks Operations"	0.682	0.788
"DBL - Proactive Enforcement"	0.644	0.756
"ENG - Sewer Operations"	0.601	0.552
"VPD - Information Management"	0.593	0.856
"PR - Business Services"	0.590	0.670
"VPD - False Alarm Reduction Program"	0.569	0.497
"ENG - Streets Operations"	0.543	0.624
"ENG - Traffic and Electrical Operations and Design"	0.541	0.508
"ENG - Sewers and Drainage Design"	0.455	0.316
"ACCS - Homelessness Service and Affordable Housing"	0.438	0.309
"HR - Human Resources"	0.432	0.458
"ENG - Street Use Management"	0.365	0.447
"PR - Park Rangers"	0.280	0.268
"ENG - Film and Special Events Office"	0.236	0.235
"PR - Corporate Services"	0.220	0.177
"PDS - Planning"	0.206	0.239

"DBL - Arboriculture Inspection"	0.200	0.313
"CMO - Risk Management"	0.185	0.175
"PR - Commercial Operations"	0.164	0.173
"PDS - Housing Policy"	0.153	0.194
"ENG - Solid Waste Programs"	0.141	0.130
"PDS - Landscape"	0.140	0.000
"FSC - Accounts Payable"	0.136	0.151
"MC - Mayor's Office"	0.130	0.090
"ENG - Land Survey"	0.121	0.117
"CMO - Council Operations"	0.120	0.076
"PR - Planning and Development"	0.116	0.112
"CMO - External Relations and Protocol"	0.106	0.167
"CMO - Access to Information"	0.104	0.101
"ENG - Utilities Management"	0.100	0.094
"ACCS - Social Policy"	0.094	0.088
"FSC - Accounts Receivable"	0.093	0.158
"PDS - Sustainability"	0.087	0.090
"REFM - Environmental Protection"	0.086	0.093
"ACCS - Cultural Services"	0.083	0.082
"ENG - Streets Furniture"	0.080	0.069
"ENG - Transportation Design"	0.074	0.076
"ACCS - Civic Theatres"	0.071	0.040
"CMO - Civic Engagement and Communications"	0.067	0.072
"ENG - Streets Horticulture"	0.067	0.080
"CMO - Business and Election Services"	0.065	0.048
"CMO - Vancouver Emergency Management Agency"	0.065	0.061
"ENG - Transportation Planning"	0.063	0.059
"ENG - Integrated Graffiti Management"	0.062	0.061
"VFRS - Operations - Emergency Services"	0.056	0.028
"ENG - Streets Design Branch"	0.053	0.044
"311 Contact Centre"	0.043	0.061
"VFRS - Emergency Communication and Technology"	0.037	0.045
"CMO - Archives"	0.035	0.040
"ACCS - Mountain View Cemetery"	0.029	0.028
"ENG - Kent Construction Supplies and Services"	0.025	0.097
"VPL - Vancouver Public Library"	0.019	0.024
"ENG - Transit Integrations and Projects"	0.011	0.009
"CMO - City Manager's Office"	0.010	0.005
"LS - Legal Services"	0.010	0.012
"FSC - Budgets Office"	0.006	0.004
"ENG - Neighbourhood Energy Branch"	0.005	0.009
"ENG - Community Transportation Branch"	0.005	0.004
"FIFA World Cup 2026"	0.001	0.007