



# Mallory Howard

Software Integration Specialist | Junior Software Developer

With over 12 years of experience in software integration, I have developed a passion for delivering innovative solutions that enhance partner and client satisfaction, streamline workflows, and increase revenue.

In addition to my role as a Software Integration Specialist, I am pursuing a Full-Stack Web Development Certification at the University of Utah, where I am learning how to build dynamic web applications using various tools and technologies, including HTML, CSS, JavaScript, SQL, MongoDB, Express, React, and Node. Alongside this, I am also working toward Certifications in Applied AI and Machine Learning Specialization. My goal is to leverage my skills in object-oriented programming, application programming interfaces, AI, and machine learning to create user-friendly and scalable web solutions. I am eager to explore new opportunities in Europe, where I can apply my knowledge and expertise to help businesses grow and thrive.

## Contact

### Phone

801-916-9205

### Email

mallory.howard13@gmail.com

### Location

Salt Lake City, Utah | Wanting to Relocate to Europe

### GitHub

<https://github.com/Meowlory3579>

## Education

### Machine Learning Specialization Certificate

Stanford University, In Progress

### AI Developer Professional Certificate

IBM, In Progress

### Full- Stack Web Development Certificate

University of Utah, June 2024

### A.S. General Studies

Weber State University, April 2016

## Skills

### Frontend Development:

- HTML
- CSS
- JavaScript
- React.js

### Backend Development:

- API (RESTful, GraphQL)
- SQL (MySQL, PostgreSQL)
- MVC (Model-View-Controller)
- Node.js
- Express.js
- MongoDB

### Full Stack Development:

- MERN Stack (MongoDB, Express.js, React.js, Node.js)

### Machine Learning & AI:

- IBM Watson
- Machine Learning Algorithms
- Neural Networks
- Natural Language Processing (NLP)
- Python
- TensorFlow
- Scikit-Learn

### Other Technologies:

- MISMO XML

## Language

English (native proficiency)

French (limited working proficiency)

## Experience

### 2022 - Current

Docutech | Remote

#### Software Integration Specialist

- Conduct detailed analysis of partners' existing systems and processes to identify specific integration requirements, ensuring that the Docutech system can be seamlessly incorporated to meet business objectives.
- Develop strategic plans for integrating the Docutech system with partners' infrastructure, including the selection of appropriate integration tools, methods, and protocols.
- Offer ongoing support to partners, addressing any integration-related issues promptly and working on enhancements to improve system performance and user experience over time.
- Act as the primary liaison between technical teams and business stakeholders, ensuring clear communication of integration goals, progress, and outcomes.

### 2012 - 2022

International Document Services, Inc | Draper, Utah

#### Software Integration Specialist

- Plan and execute the integration of new Loan Origination Systems into the existing IDS infrastructure.
- Conduct comprehensive testing phases to ensure the integration meets functional requirements and is free from defects.
- Document the usability and technical specifications for assigned integrations, and effectively communicate the results to both internal and external parties.
- Foster relationships with integration partners, end users, and other key stakeholders and jointly compile integration roadmaps to continually improve the user experience.

### 2006 - 2012

Granite Credit Union | Salt Lake City, Utah

#### Loan Officer

- Evaluate completed loan files, ensure all figures and ratios were correctly determined, and confirm the loans meet current credit union policies.
- Perform outstanding customer service while effectively communicating and assisting members with various needs.
- Receive, process, and post loan applications in person, by phone, and by Internet.
- Understand credit union policies, products, and services in order to assess members' needs and make recommendations.