Performance and Testing

Date	13 NOV 2025
Team ID	NM2025TMID06014
Project Name	**LAPTOP REQUEST CATALOG ITEM USING SERVICE NOW**
Maximum Marks	4 Marks

Model Performance Testing
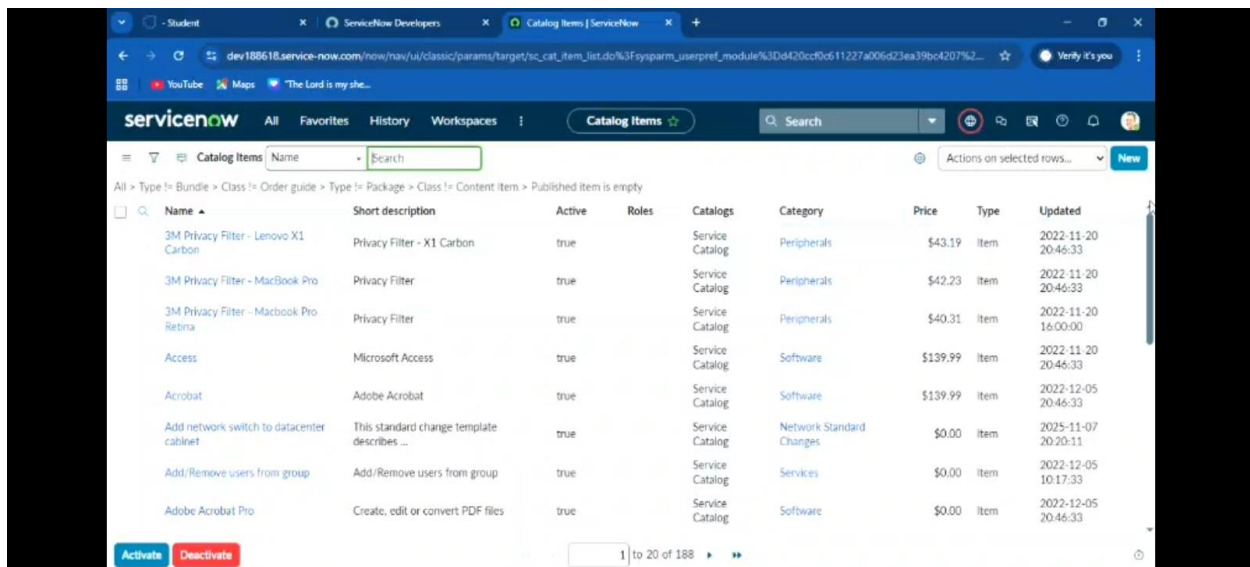
User Creation

Parameter	Values
Model Summary	Submits the Laptop Request Catalog Item, ensuring all mandatory fields
Accuracy	**Execution Success Rate** - 98%

Assign Incident To User

Parameter	values
Model Summary	Confirms the automatic creation of the **Request** and the corresponding **Requested Item** records upon catalog submission, and verifies that data is mapped correctly.
Accuracy	Execution Success Rate - 98%

Test Deletion

Parameter	Value
Model Summary	Tests the approval process: verifying that the request moves to the next stage when **Approved** and terminates/moves to cancellation when **Rejected**
Accuracy	**Execution Success Rate** - 98%

Test