

B. Mercy Madhuri

Mobile Number: +91-7671812030

Email ID: mercymadhuri510@gmail.com

Address: D.No:5-87-116, Lakshmipuram 3rd line, Near Union Bank, Guntur-522007, Andhra Pradesh

SUMMARY

Looking forward to be placed in an esteemed organization where I can use my technical skills and leadership qualities by working with dedication and commitment for the development of organization and also to achieve the highest and respectable position.

ACADEMIC DETAILS

COURSE	UNIVERSITY	INSTITUTE	YEAR	PERCENTAGE
B.Tech (Electronics & Communication Engineering)	JNTUK	Vignan's Nirula Institute of Technology & Science for Women, Guntur	2018	72.31
Intermediate	Board of Intermediate	Sri Chaitanya, Guntur	2014	87.40
S.S.C	Board of SSC	St. Ignatius English Medium High School, Guntur	2012	92

PROFESSIONAL DETAILS**SUTHERLAND GLOBAL SERVICES**

Associate (August 2018 – November 2019)

- Supported customers with their issues regarding retail orders.
- Provided basic troubleshooting on a variety of products and services.
- Delivered timely, accurate and professional customer service to the customers.

SKILL SET

- C
- C++
- Embedded Systems

LANGUAGES KNOWN

- Telugu
- English
- Hindi
- Tamil

HOBBIES

- Playing Badminton
- Listening music
- Gardening

PERSONAL TRAITS

- Willing to learn new concepts
- Dynamic and hard working
- Good communication skills
- Self motivating nature

DECLARATION

I hereby declare that all the details mentioned above are true to the best of my knowledge.

Yours Sincerely,
(Mercy Madhuri)