#### **GROUP 7 MEMBERS**

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**PROBLEM TO BE SOLVED :** Automation of ID registration process.

### 1. What if the system wasn't implemented?

If the system wasn't implemented, the process of ID registration would be hectic because of the numerous processes for example visiting different government offices. During the current pandemic, it is also a very difficult process because of the social distancing constraint, thus, a longer time to register a few number of people.

#### 2. What are current process problems?

It is a time consuming process yet it can be made faster.

It also uses manual processes which can tend to be hectic.

Because of the current pandemic, very few people can visit the government offices because of the social distancing constraint.

#### 3. How will the proposed system help?

It will help with reducing the number of people visiting government offices thus limiting the spread of Covid-19.

It will lead to a more organized and faster way of registering for an ID.

It will make it easier to retrieve a person's lost data regarding the ID.

Saving on time and cost because time wasted travelling back to a person's home county (people from border counties).

# 4. What will be the integration problems?

The government is reluctant to implement automated processes in their offices. People who also do not have access to the internet will be disadvantaged during registration.

## 5. Is new technology needed? What skills?

No,we do not require any new technology to implement the system. But someone who has the skills in machine learning will be able to implement biometrics to the system.