Mercy Baning

Columbus, OH | 609-686-1195 | mercybaning@gmail.com | linkedin.com/in/XXX | Portfolio Link

SOFTWARE DEVELOPER

This section should summarize your strengths, particularly in tech/transferable skills, as well as an idea of where you're headed (2-3 lines).

TECHNICAL INVENTORY

Java • Spring • Hibernate • JPA • JavaScript • MVC • HTML • CSS • Flexbox • Grid • TDD • Agile (Scrum) • Object Oriented Programming (OOP) • AJAX • JSON • Restful APIs • Responsive Design / Mobile • Structured Query Language (SQL) • Relational Databases • Source Control / Git

INDUSTRY EXPERIENCE   GitHub Address

We Can Code IT, Columbus, OH   **github.com/xxx github xxx**
Software Developer Apprentice, 2020

Project 1: Virtual Pet Project-
   Java/Agile Methodology/TDD
Project 2: Overview description of the project.
   xxx Languages/Tools xxx
Project 3: Overview description of the project.
   xxx Languages/Tools xxx

EXPERIENCE HIGHLIGHTS

Electronic Money Movement, Fraud Investigations Analyst, 2017 to Current
JP Morgan Chase - Columbus, Ohio
- Processing low to high dollars wires, and identifying links between sender and recipient.
- Censoring online activity to detect online brak-ins and suspicious activity.
- Reaching out to Chase customers to verify validity of electronic transactions on their accounts.
- Preventing future fraud by deactivating online access and restoring customer profiles after eliminating all threats.
- Skills: Utilizing common sense and excellent judgement to prevent losses to the bank .
- Able to meet service levels by maintaining a high pace.
- Navigating through multiple systems and databases.
- Conducting thorough research and paying close attention to detail to avoid errors.

Customer Service Representative
United Airlines - Columbus Ohio 2016 - 2018

- Checked in passengers for domestic and international travel using computerized systems; verified documentation for international and domestic flights.
- Processed tickets, checked baggage and monitored carry-on baggage for size and quantity, collected checked baggage fees at the gate, and assigned seats.
- Assist misconnected and rerouted passengers during irregular operations; issue travel and hotel vouchers to displaced passengers on overbooked or canceled flights.
- Making boarding announcements, assigning seats, handling standby passengers, monitoring jet way doors during boarding and disembarkation, and assisting in customer service duties.

EDUCATION & TRAINING

We Can Code IT
CERTIFICATE OF SOFTWARE DEVELOPMENT, 2020 Fullstack Java

Abraham Baldwin Agricultural College/ Pre-Nursing, Dean's List/
Clayton State University - Nursing

BA, XXXMAJOR AND/OR MINOR, XXXYYYYXXX *XXXInternational Study/Academic honors/Organizational Involvement/TA/GPA if 3.5*

ACHIEVEMENTS/CONTRIBUTIONS (OPTIONAL)

- Skill 1
- Skill 2
- Skill 3
- Skill 4
- Skill 5
- Skill 6

LEADERSHIP & INVOLVEMENT (OPTIONAL)

XXXOrganizationXXX
XXXROLEXXX: Describe
XXXROLEXXX: Describe