

Kemboi Mercy
DynamicsNav/Business Central Consultant

Nairobi, Kenya |**Tel:** +254705584032|**E-mail:**kemboijmercy50@gmail.com|**LinkedIn:** MK.linkedin.

As a Navision/Business Central Developer with a passion for the emerging trends of technology, particularly in cloud computing and development, I am dedicated to shaping and scaling this function. My expertise lies in leveraging cloud technologies to optimize business processes and drive innovation. Additionally, I have a keen interest in Power BI, utilizing its capabilities for data visualization and analytics to provide actionable insights for informed decision-making. Continuously staying abreast of advancements in cloud computing, development, and Power BI enables me to drive value and efficiency in ERP systems while pushing the boundaries of technological possibilities.

WORKING EXPERIENCE

TangazoLetu Limited

October 2022 –Present

DynamicsNav/Business Central Consultant

Roles

- Developed and maintained customized solutions within Dynamics Navision to meet the specific needs of the organization.
- Designed and implemented various modules including finance, inventory management, sales, and purchasing using C/AL (C/SIDE) and AL.
- Collaborated with cross-functional teams to gather requirements, analyze business processes, and translate them into technical solutions within Dynamics Navision.
- Conducted system testing, debugging, and troubleshooting to ensure the functionality, reliability, and performance of the Dynamics Navision system.
- Provided technical support and training to end-users to optimize their utilization of Dynamics Navision.
- Stayed updated with the latest releases and updates of Dynamics Navision to leverage new features and functionalities for continuous improvement of business processes.

National Health Insurance and Funds,
2021

February 2021 – April

Intern

Roles

- Coordinated card printing and biometric registration
- Customer service
- Documentation works

Achievements

- Enhanced troubleshooting skills.
- Gained skills in securing insurance cards.

EDUCATION

Multimedia University of Kenya

Sep 2018 – Dec 2022

Bachelor's Degree in Computer Science.

Short-Course

Junior Achievement Kenya(Coursera)

January 2022- March

2022

Managed to complete the following courses developed by Google

- Technical Support Fundamentals
- The Bits and Bytes of Computer Networking
- Operating system and You: Becoming a power user
- System Administration and IT Infrastructure Services
- IT security: Defence against the digital dark arts

Game of Learners Cyber Security May 2022 – July 2022

Attended the webinars and participated in a cloud skill challenge to gain more knowledge on cloud services.

Skills acquired:

- Cybersecurity Fundamentals
- Azure Fundamentals
- Security and Identity access management
- Platform Security
- Securing data apps and operations.

LANGUAGE & SKILLS

Languages: Kiswahili (Native), English (Fluent)

Skills: PHP, React.js, Node.js Python, Microsoft Excel, JavaScript/ JQuery HTML / CSS, Java Spring boot, Angular, CAL programming, MySQL, Version Control like Git, DynamicsNav/Microsoft Business Central, Cloud Computing and Power Bi.

CERTIFICATIONS

Google IT Support *March 2022*

Professional Certificate in Google IT support.

- Skills: Troubleshooting and customer service, networking, operating system, system administration, and security.

Microsoft Azure Fundamentals Certification

- Skills Azure Concepts, Azure Storage, Networking, Monitoring And Identity access management,

VOLUNTEERING

Hands-on The Future, Kenya Skills Show, February 2022

Ministry of Education + TVET,

Roles: Assisted in planning the Career Event that constituted exhibitions and career workshops, and managed the exhibitors and the performing artists.

Achievement: The event increased awareness of STEM careers among students, youth, and the general public.

REFEREES

Mr. Kelvin Kariuki

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