



Grimm Tales for Young and Old - FAQ's

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TICKETS

How much are the tickets?

From £19.50 for children; from £35 for adults; and from £105 for a family ticket (2 adults and 2 children).

Where can I buy tickets?

You can purchase tickets from www.grimm-tales.co.uk

Where can I buy tickets over the phone?

You can purchase tickets from Theatre People on 020 7400 1234.

Are there concessions?

Unfortunately no concessions are available for this performance.

Are there concessions for disabled visitors and their carers?

Unfortunately there are no concessions available for this performance.

What happens if I buy tickets online?

If you purchase your ticket from www.grimm-tales.co.uk or www.shoreditchtownhall.com you will be issued with a confirmation email and your tickets will be sent to the address you entered on purchase.

For all other providers, please follow online instructions.

What if I can't print my e-ticket?

If you are unable to print your e-ticket please contact info@shoreditchtownhall.com to explain your issue. We'll do our best to ensure you are issued with a ticket.

What happens if I didn't receive my ticket confirmation email?

If you did not receive your ticket confirmation email, please contact info@shoreditchtownhall.com

What is your refund/ticket exchange policy?

Unfortunately, tickets cannot be exchanged or refunded once purchased.

PERFORMANCE DETAILS**How long is the performance?**

The performance will run for approximately 80-90 mins.

What are the show times and dates?

Please check the performance calendars on www.grimm-tales.co.uk to see these.

What is the format of the show?

The audience will be divided into two groups and will take one of two journeys through the various basement chambers, stopping off to see four tales - and then encountering (down corridors and through doorways) other glimpses of other fairy tale characters and images in other rooms.

Which Tales are in the show?

Both audience groups will witness retellings of Little Red Riding Hood, Rapunzel and The Three Snake Leaves. Then, according to where they are in the basement, they will be told either The Juniper Tree or Hans-my-Hedgehog.

Why do you describe your experience as Immersive?

We refer to our experience as Immersive as it will involve the audience being a part of the performance. There will be no division between storytellers and audience - and, in the spirit of the original Grimm Tales, the stories will be told directly to those gathered round.

Should we arrive early for the performance?

We recommend that you arrive at least 30 minutes before the performance starting time.

If I'm 10 minutes late, is that OK?

Once the performance has started it is difficult to let in audience members and therefore we recommend that you arrive early for the performance.

Are cameras allowed to be used?

Unfortunately, we do not allow the use of cameras, video cameras or any other electronic equipment that can be used to capture images or footage of the performance.

Are food and drink allowed?

Unfortunately, food and/or drink are not allowed to be brought into the performance space.

Do you offer any visits for groups or school parties?

Unfortunately, we do not offer specific visits for groups or school parties.

Is there a cloakroom?

Yes, all audience members will have access to a cloakroom

AGE AND SUITABILITY**What are the ticket age brackets?**

Child tickets are for under 16s and children must be accompanied by an adult. The performance is recommended for age 8+.

Are there any age restrictions?

Tickets are recommended for age 8+ with parental discretion required for 6-8s.

Is the performance scary?

The original tales are scary - in so far as little children get eaten by wolves, princes are blinded by witches and so on. And obviously a theatre production, especially one so close-up, can seem more real than reading a story. But while the show will be true to the Grimm's original tales, the production won't be gory in a blood everywhere way: it'll be suggested, rather than graphically represented. Wolves will be bad, though; and witches unremittingly evil.

Will my 4, 5, 6, or 7 year old find it scary?

We have put a suggested 8+ age limit, based on how the equivalent key stage in schools only introduces discussions of death and bereavement at this age. 4-6 year olds will, we feel, be too young. Parents can make their own choice re how grown up their 7-year-olds are. All children under 16 must be accompanied by an adult.

LOCATION AND ACCESSIBILITY**Where is Shoreditch Town Hall?**

Please see grimm-tales.co.uk for detailed information on how to reach Shoreditch Town Hall. Further information is available at <http://shoreditchtownhall.com/your-visit/how-to-find-us>

Where is the nearest underground station?

The nearest underground stations to Shoreditch Town Hall, are as follows:

- Old Street, Northern line (5 -10 minutes walk)
- Take exit 2 and head directly down Old Street towards the White tower and bridge.
- Shoreditch High Street, Overground (approx. 7 minutes walk)
- Hoxton, Overground (approx. 8 minutes walk)

- London Liverpool Street, Central Line and National Rail (approx. 15-20 minutes walk)
- Moorgate, Northern line and National Rail (approx. 20 minutes walk)

For more information please visit www.grimm-tales.co.uk or <http://shoreditchtownhall.com/your-visit/how-to-find-us>

Where is the nearest rail station?

The nearest National Rail services are as follows:

- London Liverpool Street, Central Line and National Rail (approx. 15-20 minutes walk)
- Moorgate, Northern line and National Rail (approx. 20 minutes walk)

Is the Town Hall accessible via bus?

A number of London Buses go via Old Street, which makes the Town Hall extremely accessible via bus. Buses stopping nearby include numbers: 26, 35, 47, 48, 55, 67, 78, 135, 149, 242 and 243.

For further information on travel please visit www.grimm-tales.co.uk or <http://shoreditchtownhall.com/your-visit/how-to-find-us>

Are there parking facilities nearby?

Shoreditch Town Hall does not have designated parking areas for clients or visitors to the Town Hall. There are a number of car parks nearby, including an NCP on Great Eastern Street. There is a short-term loading bay for clients of the Town Hall available outside the front of the venue, available between 10am-4pm daily, for a maximum of 15 minutes.

Is there wheelchair access/ access for disabled customers?

Unfortunately, as Shoreditch Town Hall is a Grade II listed Victorian building still developing as a venue, there are some associated access issues which give some areas limited accessibility for anyone with mobility impairments.

Please visit <http://shoreditchtownhall.com/your-visit/access-information> for further information.

EATING AND DRINKING

Is there a bar and/or restaurant?

Shoreditch Town Hall is home to one of the hottest restaurant openings of 2013, with The Clove Club located on the west of the building. The Town Hall also boasts a pop-up bar for specific events, allowing you to relax with a drink pre- or post-show.

For more information please visit <http://shoreditchtownhall.com/your-visit/eating-drinking>

MEDICAL ISSUES

Is the performance suitable for those with epilepsy?

At the moment, there is no intention to have strobe lighting.

Is the production suitable for those who are pregnant?

This performance is suitable for those who are pregnant but please take into account that entry is at your own discretion. The performance will involve walking and standing for prolonged periods of time so may not be suitable for those who are heavily pregnant.

SUPPORT AND SPONSORSHIP

How can I support Grimm Tales?

To be a part of this story-telling world first, support our Kickstarter campaign:
<https://www.kickstarter.com/projects/grimmtales/phillip-pullman-grimm-tales>

For information about sponsorship opportunities please email
info@grimmtales.co.uk.

CONTACT

How can I get in contact?

For any other enquiries please contact Shoreditch Town Hall, visit
<http://shoreditchtownhall.com/contact-us>

For any information regarding future Grimm Tales events please contact
info@grimmtales.co.uk

Alternatively, drop us a tweet at @grimmtales_UK